



# Safety Regulations

## WARNING

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.  
To prevent fire or shock hazard, do not expose the unit to rain or moisture.  
To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.

## CAUTION:

As the laser beam in the DRU-540A is harmful to the eyes, do not attempt to disassemble the cabinet. Refer servicing to qualified personnel only.  
The use of optical instruments with this product will increase eye hazard.  
The use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

This label is located on the top of the drive unit enclosure.  
Dieses Etikett befindet sich am Boden des Laufwerksgehäuses.

|                  |   |
|------------------|---|
| <b>CAUTION</b>   | CLASS 3B VISIBLE AND INVISIBLE LASER RADIATION WHEN OPEN. AVOID DIRECT EXPOSURE TO THE BEAM.                          |
| <b>ATTENTION</b> | RADIATIONS LASER VISIBLES ET INVISIBLES DE CLASSE 3B EN CAS D'OUVERTURE. EVITER TOUTE EXPOSITION DIRECTE AU FAISCEAU. |
| <b>VORSICHT</b>  | KLASSE 3B SICHTBARE UND UNSICHTBARE LASERSTRAHLUNG WENN GEÖFFNET. DIREKTEN KONTAKT MIT DEM STRAHL VERMEIDEN.          |
| <b>ADVARSEL</b>  | SYNLIG OG USYNLIG LASERSTRÅLING AF KLASSE 3B VED ÅBNING. UNDGÅ DIREKTE UDSÆTTELSE FOR STRÅLING.                       |
| <b>ADVARSEL</b>  | SYNLIG OG USYNLIG LASERSTRÅLING I KLASSE 3B NÅR DEKSEL ÅPNES. UNNGÅ DIREKTE EKSPONERING FOR STRÅLEN.                  |
| <b>WARNING</b>   | KLASS 3B SYNLIG OCH OSYNLIG LASERSTRÅLNING NÅR DENNA DEL ÄR ÖPPNAD. UNDVIK ATT DIREKT EXPONERA DIG FÖR STRÅLNINGEN.   |
| <b>VARO!</b>     | AVATTUNA LUOKAN 3B NÄKYVÄÄ JA NÄKYMÄTÖNTÄ LASERSÄTEILYÄ. VÄLTÄ SUORAA ALTISTUMISTA SÄTEELLE.                          |

The DRU-540A is classified as a CLASS 1 LASER PRODUCT.  
The CLASS 1 LASER PRODUCT label is located at the top of the enclosure.

Bei diesem DRU-540A handelt es sich um ein Laser-Produkt der Klasse 1.  
Das Etikett mit der Aufschrift LASER KLASSE 1 PRODUKT befindet sich auf der Oberseite des Gehäuses.

|                           |                       |
|---------------------------|-----------------------|
| CLASS 1<br>LASER PRODUCT  | LUOKAN 1 LASERLAITE   |
| LASER KLASSE 1<br>PRODUKT | KLASS 1 LASER APPARAT |

# Warranty Card and After Sales Service

## Warranty

- A warranty card should be provided with this product at the place of purchase.
  - Please read the warranty card, fill in the specified information, and retain it for future reference.
- The warranty period is one year from the date of purchase.
- Note

The warranty and technical support service are valid only in the countries or sales regions specified on the warranty card.

## After Sales Service

### Repairs under Warranty

We provide repair services as described in this and on the warranty card.  
Please contact your supplier or repair service provider for details.

### Repairs outside Warranty

If operation can be restored by repair, we will repair the drive for a charge.

### Repair Requirements

If you return the drive to your place of purchase or repair service provider because of damage resulting from misuse or other causes, you will be responsible for all repair-related expenses, including shipping and handling and product adjustments.

## CE Sicherheitsbestimmungen

Diese Ausrüstung erfüllt die Europäischen EMC-Bestimmungen für die Verwendung in folgender / folgenden Umgebung(en):  
• Wohngegenden  
• Gewerbegebiete  
• Leichtindustriegebiete  
(Diese Ausrüstung erfüllt die Bestimmungen der Norm EN55022, Klasse B.)

- Power-Burn**<sub>conformed</sub> are trademarks of Sony Corporation.  
• Pentium is a registered trademark of Intel Corporation.  
• Microsoft, MS, MS-DOS and Windows are registered trademarks of Microsoft Corporation.  
• Other system and product names used herein are registered trademarks or trademarks of their respective manufacturers, although the ™ and ® marks are not used in the text.

|   |
|---|
| <div><div><div><div><div><div><span></span></div></div></div><div><div><div><span></span></div></div><div><div><span></span></div></div></div><div><div><div><span></span></div></div><div><div><span></span></div></div></div><div><div><div><span></span></div></div><div><div><span></span></div></div></div></div></div><div><div><div><div><div><span></span></div><div><div>Our product warranty is valid only when the supplied accessories (including software) are used in the specified or recommended system environment, in accordance with the documentation, and applies only to this DVD/CD RW drive. Our customer service and user support apply only under these product warranty conditions.</div></div></div><div><div><div><span></span></div><div><div>Please note that we cannot accept responsibility for failure of the computer or other devices, incompatibility with special hardware, operating problems caused by improper installation of software, loss of data, discs or other accidental or incidental damage that might occur when using this product.</div></div></div><div><div><div><span></span></div><div><div>The guarantee and user support for this product are valid only within the countries or sales regions specified on the warranty card.</div></div></div><div><div><div><span></span></div><div><div>Copyright laws prohibit the copying in part or in full of the supplied software and documentation, or loaning the software, without obtaining permission of the copyright holder.</div></div></div><div><div><div><span></span></div><div><div>We cannot accept responsibility for any direct or indirect financial damage or loss of profit that might occur when using the supplied software.</div></div></div><div><div><div><span></span></div><div><div>The supplied software can only be used with this product.</div></div></div><div><div><div><span></span></div><div><div>Specifications of the supplied software may be changed without notice in the interest of product improvement.</div></div></div></div></div></div></div></div></div></div></div></div></div> |
|---|

# Product and Support Information

## Sony Global Sites Information

|  |   |
|--|---|
| <b>Product purchased in the USA:*</b><br>http://sony.storagesupport.com/                     | <b>Product purchased in Taiwan:*</b><br>http://www.sony.com.tw/stwn/cpd/index.htm   |
| <b>Product purchased in Canada:</b><br>http://www.sony.ca/                                   | <b>Product purchased in Korea:*</b><br>http://www.sony.co.kr/cp   |
| <b>Product purchased in Australia or New Zealand:</b><br>http://www.sony.com.au/             | <b>Product purchased in Brazil:</b><br>http://www.sonybrasil.com.br   |
| <b>Product purchased in Europe:*</b><br>http://www.sonydvd-link.com                          | <b>Product purchased in the Middle East:</b><br>http://www.sony-middleeast.com<br>* Local Web sites for computer peripheral products  |
| <b>Product purchased in Hong Kong:*</b><br>http://www.sony.com.hk/Electronics/cp             | <b>About the Bundled Writing Software</b><br>Detailed information about the supplied writing software is available on the Web sites of the software manufacturers and software distributors. (Accessible from the links in each software application) |
| <b>Product purchased in China:*</b><br>http://www.sony.com.cn/electronics/edmh/default1.html |   |
| <b>Product purchased in Singapore:</b><br>http://www.sony.com.sg/asianit/                    |   |

## Technical Support

Please consult the above sources before calling with questions about using this product, or with technical questions about the drive or the supplied software. If using telephone or e-mail support, please have the following information available:

- Model number: **DRU-540A**
- Serial number
- Date and place of purchase
- Computer maker and model number
- Computer specifications (CPU speed, memory size, OS version, etc.)
- Writing software used (version, etc.)

## Local technical support is available only in the following sales regions:

**Product purchased in the USA (Sony Electronics Inc.):**  
Monday to Saturday 8:00 a.m. - 8:00 p.m. CT  
• Toll Free: 1-800-588-3847  
• Free telephone support is offered for 90 days from your first call.

**Product purchased in Canada (Sony of Canada Limited):**  
24 hours / 7 days a week  
• Toll Free: 1-800-961-7669  
• http://www.sony.ca/sonyca/customer support\_contactus.shtml

**Product purchased in Australia or New Zealand (Sony Australia Limited):**  
Monday to Friday 8:30 a.m. - 9:00 p.m. EST  
• Toll Free: (Australia) 1300-13-7669 (NZ) 0800-7669-7895  
• E-mail: CIC-Customerissues@ap.sony.com

**Product purchased in Europe:**  
Monday to Friday  
8:00 a.m. - 6:00 p.m.  
The schedule is based on CET. Open all working days except Dec 25th and Jan 1st.  
• Austria 0179-567-397  
• Belgium 027173220  
027173221

- Denmark 70112107
- Finland 01080-6570
- France 0803-827962
- Germany 01805-987-986
- Greece 00800-4412-1175
- Ireland 01890925069
- Italy 848800977
- Luxembourg 034-208-083-60
- The Netherlands 020-346-9404
- Norway 810-01-005
- Portugal 214154221
- Spain 901120105
- Sweden 0858769241
- Switzerland 0844246336  
0844237337
- United Kingdom 0870-240-2410

**Product purchased in Singapore (Sony Electronics Singapore Pte. Ltd):**  
Monday to Friday 9:00 a.m. - 5:00 p.m.  
• Storage Support Hotline (charges apply): +65-3291715  
• E-mail: EDMS.Support@ap.sony.com