

May 29, 1997

Speakerphone - Choppy Sound Instructions

Some SOS Speakerphones are equipped with manual volume controls for Speakerphone microphone and speaker levels. These controls need to be properly set for optimum speakerphone performance.

If you wish, there is a SOS Speakerphone update available on the Sony "Software Update" web page or from the Sony Technical Response Center that will remove the volume controls on your speakerphone panel and preset these controls for optimum speakerphone performance.

To Manually Set Speakerphone:

1. Reset the volume level of your monitor to its default setting. On the Sony Multimedia Computer Displays, the reset button is the small, recessed button marked ->.<-. This returns your Sony monitor to the factory default volumes.
2. Click on the SOS icon to start the application.
3. When the SOS form is displayed, press <Ctrl+P> or Select Show Phone from the Phone menu. This will display the speaker phone panel. Check to see if there are two volume adjustment arrays at the bottom of the Speakerphone window. If there are, proceed to the next steps.
4. Press the Speaker Phone button on the Voice View Phone panel (the square next to the words Speaker Phone in the button should turn orange) to switch on the Speakerphone. You should now be able to hear the dial tone.
5. Click on the down volume for the microphone until only 2 red bars are displayed.
6. Click on the up volume (button marked ^) on the speaker volume until 8 red bars are displayed.

NOTE: The speaker and microphone volumes can only be modified when the speakerphone button is pressed to activate Speakerphone.

7. At this point, the dial tone should be at a stable volume level and the choppiness should be gone. If not, vary the Speakerphone microphone and speaker levels along with the sound level on the monitor in small increments until the dial tone is at a stable and comfortable level.

NOTE: If you lose the dial tone during this process, please hang up by clicking on the speaker phone button again and try this process again.