

Tech Fax # 1060

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The Computer Automatically Restarts When Attempting to Shutdown. PCV E201 E203 E205 PCG 505F/FX 505G/GX 705 707 717 719 729 731 735 808 812 818

Follow the instructions in the appropriate model section below.

I. PCV E201 E203 E205:

This issue can be resolved by BIOS update 6.0.K. The Sony PCV-E20X (X = 1, 3, 5 model) unit incorporates a very advanced power management interface that reduces the PC's power usage. This update addresses issues that Sony has been made aware of recently in regard to the systems use of advanced power management. The BIOS 6.0.K update is available on the Sony web site at:

<http://www.ita.sel.sony.com/support/pc/softupdates.html>

1. After reading and accepting the license agreement, click the desired model for PCV-E20x.
2. Locate the item called 'BIOS 6.0K for PCV-E20x'
3. Download the text file and executable.

E201: BIOSKNTV.TXT (1 KB) and BIOSKNTV.EXE (492 KB)

E203 E205: BIOSKTVO.TXT (1 KB) and BIOSKTVO.EXE (502 KB)

4. Follow the installation instructions in the TXT file to install the EXE file.
5. After upgrading to BIOS version 6.0.K, test the system for proper shutdown. If the issue still exists, disable 'Resume On Modem Ring' in the BIOS.

Follow these steps to disable 'Resume on Modem Ring' in the BIOS:

1. Click Start, click Shutdown.
2. Select Restart and click OK.
3. Upon reboot, at the initial Sony screen, press F3 and then immediately press F2.
4. Press the RIGHT arrow key to display the Power menu.
5. Press the DOWN arrow until 'Resume on modem ring' is highlight.
6. Press ENTER to display the setting options.
7. Highlight Off and press ENTER to set the option.

8. Press F10 to save configuration changes and exit.

9. Select Yes and press ENTER.

II. PCG 505G 505GX 505F 505FX 705 707 717 719 729 731 735 808 812 818

This can be caused by devices attached to the PC Card.

1. Remove the device attached to the PC Card.

2. Attempt Shutdown.