

PCG705/707/717/719 Notebook Will Not Wake Up From Suspend Mode

A BIOS update, BIOS Version R1.39, is available to resolve this issue. In order to get your computer started again, do the following:

1. Hold the power switch for approximately 10 seconds and then let go. If the unit does not start, go to step 2.
2. Remove AC Power. Remove and re-insert the battery. Plug the AC back in to the outlet. The system should turn on.
3. Turn on your notebook and download BIOS139.EXE from Sony's Software Updates page at: <http://www.ita.sel.sony.com/support/pc/softupdates.html>

Follow the instructions that accompany the update, BIOS139.TXT, to install the BIOS.

If you cannot connect to our web site, you may contact Sony Technical Support at (888) 476-6972 for help in obtaining notebook BIOS R1.39 release.