

How To Restore The System To The Original Configuration By Performing A Full System Recovery (With Or Without Format)? PCG 731 735 748 808 812 818 838

This solution is broken down into the following sections.

Section I. IMPORTANT NOTES

Section II. FULL FORMAT AND RECOVERY

Section III. FULL RECOVERY WITHOUT FORMAT

It is highly recommended to read Section I. IMPORTANT NOTES before proceeding with a recovery.

Section I. IMPORTANT NOTES / PLEASE READ CAREFULLY BEFORE PROCEEDING.

1. *CERTIFICATE NOTE: BEFORE performing a Full Restore, Windows restore, or Registry restore, please verify that you have the Certificate of Authenticity available. There will be a prompt for this certificate number after the restore is complete and the computer is restarted.*

2. *RECOVERY CD NOTE: Always be sure to use the Recovery CD designed for your model computer (e.g. DO NOT use a PCV 90 Recovery CD on a PCG 707).*

3. *DATA LOSS NOTE: It is your responsibility to copy data and non-bundled software to other media to save any work or information. This must be done PRIOR to the following procedures due to the risk of data loss. Formatting the Hard disk drive WILL REMOVE such data and non-bundled software.*

4. *UTILITY NOTE: If a utility such as System Commander or Boot Manager has been installed on the system, the Master Boot Record has most likely been modified. Follow the procedure below to reset the master boot record before proceeding with a System Recovery.*

- A. Click Start and click Shutdown.
- B. Select Restart to an MS-DOS prompt and click Yes.
- C. At the C:\> prompt, type FDISK/MBR and press ENTER.

6. *USB NOTE: Remove all USB devices except for the USB keyboard delivered with the system (if applicable).*

Section II. FULL FORMAT AND RECOVERY FOR PCG 731 735 748 808 812 818 838

!!WARNING: THIS PROCEDURE WILL REMOVE ALL ADDED DATA FROM THE HARD DRIVE. This procedure will remove all programs and files that are not part of the original software package.

1. Insert the Recovery CD into the CDROM drive.

2. Click Start and click Shutdown.
3. Select restart the system and press Yes.
4. The Microsoft End-User License Screen will appear with two options: OK or Cancel. Read the License agreement and press the O key for OK to continue.
5. Press the 3 key to continue with a full restore with format.
6. Press the Y key to continue.
7. Press the Y key to confirm removal of all data from the hard drive.

NOTE: The restore will begin and take approximately 20 to 40 minutes to complete.

Section III. FULL RECOVERY WITHOUT FORMAT FOR PCG 731 735 748 808 812 818 838

!!WARNING: Some items, such as Internet connections, will need to be setup again. This procedure does not, however, delete any files or programs that have been added to the system.

1. Insert the Recovery CD into the CDROM drive.
2. Click Start and click Shutdown.
3. Select restart the system and press Yes.
4. The Microsoft End-User License Screen will appear with two options: OK or Cancel. Read the License agreement and press the O key for OK to continue.
5. Press the 2 key to continue with a full restore without format..
6. Press the Y key to continue.

NOTE: The restore will begin and take approximately 20 to 40 minutes to complete.