

## **Will Sony Desktop and Notebook Computers run Windows NT 4.0?**

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### **I. Please read the information below before proceeding to the individual model information:**

1. Windows NT 4.0 will run on the PCV 210 220 230 240 Sony Desktop models and all of the Sony Notebooks models EXCEPT for the PCG 505F/FX and 505G/GX models.

2. Sony does support the installation of the NT 4.0 drivers on the Sony web site. Sony does NOT support the installation or operation of the Windows NT 4.0 operating system. Sony only supports the Windows 95 or Windows 98 operating systems as shipped from the factory.

*SUPPORT NOTE: Sony does not support any issues that may occur as a result of installing these drivers. For information and support on Windows NT, please contact Microsoft.*

3. Before contacting Sony for Sony-supplied NT driver support please complete the following:

(a) Windows NT 4.0 must be installed and working properly.

(b) Windows NT Service Pack 3 must be installed. (Service Pack 3 may be obtained from the Microsoft Web Site)

(c) Read the NT002124.TXT (Desktop) or NOTEBOOKNT.TXT (Notebook) from the Sony Support web site. These files contain detailed instructions for the installation of the drivers. The web site address is as follows:

**<http://www.ita.sel.sony.com/support/pc/softupdates.html>**

After reading and accepting the License agreement, click on the appropriate model link and go to pre-release sections for these files.

*DRIVER INSTALLATION NOTE: Sony will only support the installation of the NT drivers when the above criteria has been met.*

### **II. Sony VAIO Desktop NT information**

1. PCV 70 90 100 120 130 150 200 E201 E203 E204 E205 E302DS E308DS: Sony has no plans to provide NT drivers and will NOT provide assistance for the NT environment on these models.

2. PCV 210 220 230 240: Although these models are not NT 4.0 ready, Sony does have pre-release NT 4.0 drivers available. Sony will only support the installation of these pre-release NT 4.0 drivers. Sony will NOT support the NT environment.

These drivers are only available on the Sony support web site for download. Driver diskettes are not available. The web site address is:

**<http://www.ita.sel.sony.com/support/pc/softupdates.html>**

After reading and accepting the licensing agreement, click on the appropriate model link and go to the pre-release section.

### **III. Sony VAIO Notebook NT information**

1. PCG 505F/FX 505G/GX: Sony has no plans to provide NT drivers and will NOT provide assistance for the NT environment.

To obtain NT drivers for a 505 series notebook, please contact the various hardware manufactures directly.

*NOTE: Please keep in mind that Sony does not support Windows NT.*

2. PCG 705 707 717 719: These Sony Notebooks are Windows NT 4.0-ready. Pre-release Device drivers needed for video card, sound card, modem and the docking station IDE controller are available on the Sony PC Support web site at:

**<http://www.ita.sel.sony.com/support/pc/softupdates.html>**

After accepting the licensing screen, click on the appropriate model link.

3. PCG 729: The NT drivers are located on the Application Recovery CD Disk #1 in the NT4 folder. These Application Recovery CDs shipped with the notebooks.

4. PCG 731 735 808 812 818: The NT drivers are located on the Application Recovery CD that shipped with the notebook. They are located in the drivers\other\NT4 folder.

5. Drivers for the Ethernet network card and SCSI controller card on the Sony PCGA-DB7 docking station come with Windows NT 4.0.

### **IV. Other Frequently Asked Questions**

Q1. The computer box has a logo on it that says it is "Designed for Windows 95,98, NT", what does this mean?

A1. The Sony PC successfully completed Microsoft's certification process for the Windows 95, 98 and NT operating systems.