

## **How to Resolve the Disappearing CD Drive in Windows 95**

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If you are unable to access your CDROM drive, please contact the Sony Technical Response Center at 1-888-4SONYPC.

### **Does CDROM Drive Exist in "My Computer"**

1. Double click on "My Computer" (originally located in the upper left corner of the desktop)
2. If you do not see the CD Rom drive, re-size the window to make it larger (it may be hidden)
3. If the CD Rom drive is missing, go to the next section

### **The Master Boot Sector**

1. Reboot the Machine (from a power off status) from the Recovery CD-Rom.
2. When the Welcome Screen comes up, Click on the Cancel Button
3. This will take you to the a:> prompt
4. Type in C
5. Press the Enter key
6. Type in CD\WINDOWS\COMMAND
7. Press the Enter key
8. Type in FDISK /MBR
9. Press the Enter key
10. Place the Recovery CD in the CD-Rom drive
11. Restart the computer
12. When the Welcome Screen appears, click on the OK button
13. Double click on the Complete Restore icon
14. Double click on the Format and Restore Original Software icon
15. When the dialog box appears, click on the OK button
16. When the Format Status box appears, Press Y
17. Press the Enter key

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6. In the Option Window, type C:\WINDOWS\INF\MSHDC.INF
7. Select the "Overwrite Existing Files" radio button
8. Click on OK
9. It should take about 1-2 seconds to recover this file
10. Click on OK
11. Click on OK
12. Remove the Recovery CD
13. Hit <ESC>
14. Hit <ESC> again
15. Click on OK to reboot

**Reboot**

1. Windows will automatically install the drivers during boot
2. Window 95 will ask you to reboot to finish the installation; select Yes
3. Windows completes the boot process
4. Select Start -> Settings -> Control Panel
5. Double click on the System Icon
6. Click on the Device Manager Tab
7. Double click on CDROM
8. Double click on Sony CD Rom CDU311
9. Click on the Settings Tab
10. "Under Reserve Drive Letters", select G for the Start Drive Letter
11. Click OK
12. Click OK
13. Click YES to "Restart the computer"
14. Allow your PC to reboot; your CD Rom drive is now available