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Welcome

Congratulations on your purchase of this Sony VAIO® computer, and welcome to the online VAIO® Computer User Guide.

This user guide provides detailed information on all aspects of using your new VAIO computer, from keyboard functions to preinstalled software programs.

In the left navigation window, click the topics you want to learn more about, and that information will be displayed in this main window.



View the Electronic Flyer, which provides updates and supplemental information about your computer.

Powering Your Computer

Your VAIO® computer comes with a battery and an AC adapter. This chapter explains how to install and use these supplied accessories to power your computer. It also describes ways you can efficiently utilize the battery as a power source.

- ❑ Using AC Power
- ❑ Using the Battery
- ❑ Conserving Battery Power

Using AC Power

The supplied battery is not charged when you receive your computer. To use your computer immediately, use the supplied AC adapter as the power source. While the computer uses AC power it automatically charges the battery if it is inserted. See “Using the Battery” for more information on installing and using your battery.

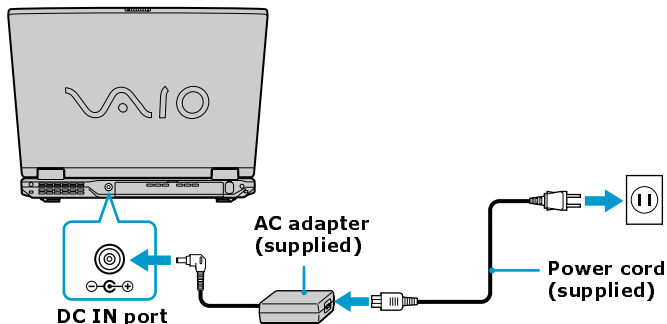
- ☐ Connecting the AC adapter
- ☐ Turning on the computer

Connecting the AC adapter

To connect the AC adapter

- 1 Plug the cable attached to the AC adapter into the DC IN port on your computer.

Connecting the AC Adapter to the Computer



- 2 Plug one end of the power cord into the AC adapter, and plug the other end into an AC outlet.



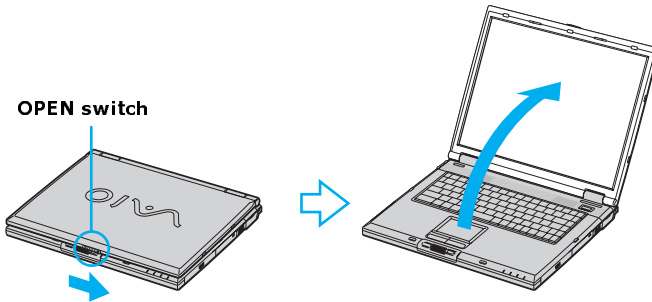
Use only the AC adapter supplied with your computer.

Turning on the computer

To turn on the computer

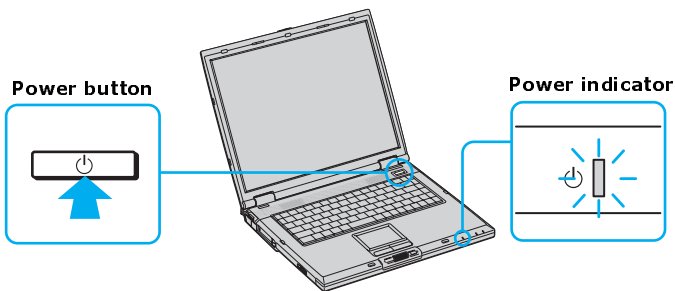
- 1 Slide the OPEN switch to the right, and lift the cover while holding the bottom of the computer firmly.


Opening the Computer



- 2 Press the power button until the power indicator turns on.

Turning on the Computer



 If you hold the power button down, the computer turns off.

- 3 If necessary, adjust the brightness controls for the computer screen (LCD) as follows:




- ❑ To increase light intensity, press the **Fn+F5** keys. Press the **Up Arrow** key **↑** or the **Right Arrow** key **→**.
- ❑ To decrease light intensity, press the **Fn+F5** keys. Press the **Down Arrow** key **↓** or the **Left Arrow** key **←**.

Using the Battery

A battery is an auxiliary power source you can use when your computer is not plugged into an AC outlet. Your computer may come equipped with one or two battery bays, depending on the model you purchased. If your computer comes with two battery bays, you can purchase a second rechargeable battery to extend your computing time. Regardless how many batteries you use, you can always extend the life of the battery by conserving power. See “Conserving Battery Power” for more information.

- ☐ Inserting a battery
- ☐ Removing a battery
- ☐ Using a second battery
- ☐ Displaying battery information
- ☐ Charging a battery
- ☐ Notes on batteries
- ☐ Frequently asked questions

 The battery that comes with your computer is not fully charged at the time of purchase.

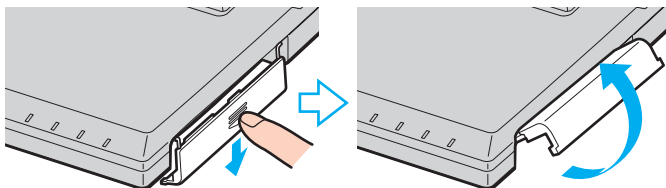
 The brightness of your computer screen automatically dims when you switch from AC power to battery power. To increase the brightness of your screen, press the Fn + F5 keys. Press the Up Arrow  or Right Arrow .

Inserting a battery

To insert a battery

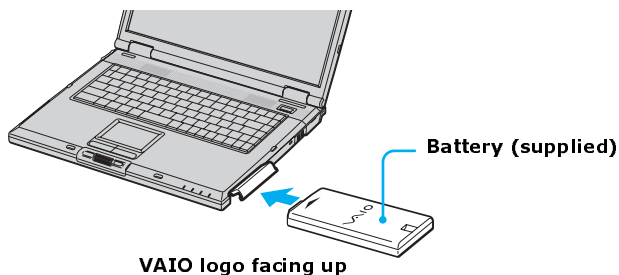
- 1 Push the battery bay cover down to open it. The battery bay cover swings out but does not detach from the computer.

Opening the Battery Bay




- 2 Slide the battery into the battery bay. If the computer is on, it automatically detects the battery.

Inserting a Battery



- 3 Push the battery bay cover up until it clicks into place.

 If the port replicator is attached to your computer, do not insert or remove the battery. Lifting and turning the computer with the port replicator attached could cause a temporary loss of power.

Some software programs and peripheral devices prevent the system from entering Hibernate mode. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently to avoid data loss. See “Using power saving modes” for information on how you can manually activate a power saving mode.

Removing a battery

If you are not using the computer for an extended period of time, remove the battery from the computer to avoid damaging the battery. You can remove the battery when the computer is on or off.

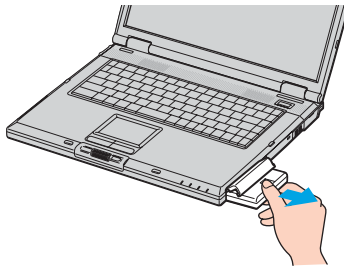


If the computer is on, connect the AC adapter and exit a power saving mode before you remove the battery.

To remove a battery

- 1 Push the battery bay cover down to open it.
- 2 Pull the battery out of the battery bay.

Removing a Battery



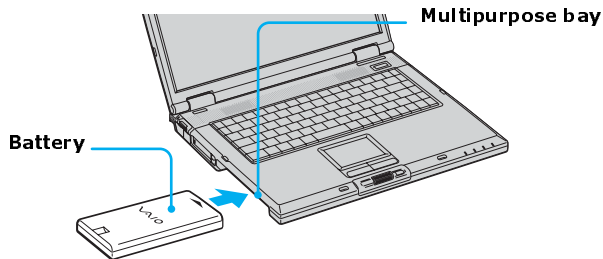
- 3 Push in and lift up the battery bay cover until it clicks into place.

Using a second battery

To insert a second battery

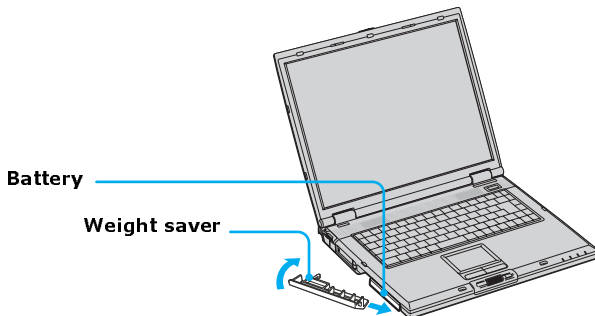
- 1 If another device is in the multipurpose bay, remove that device.
- 2 Insert the battery into the multipurpose bay. When the computer uses the second battery, the Battery 2 indicator turns on.

Inserting the Second Battery



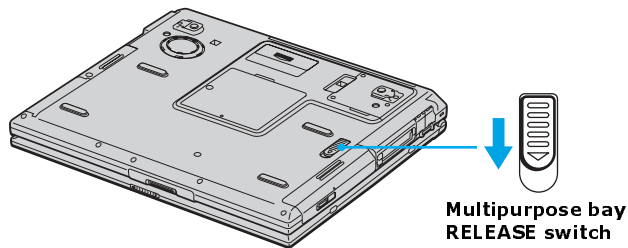
- 3 Slide the weight saver in the direction of the arrow until it clicks into place. The weight saver stabilizes the battery.

Inserting the Weight Saver



To remove the second battery

- 1 Make sure the Battery 2 indicator is off and the Battery 1 indicator is on or the computer is connected to AC power. If the Battery 2 indicator is on, right-click the battery icon on the taskbar, and click **Switch discharge battery**.
- 2 Turn the computer over, and unlock the multipurpose bay RELEASE switch.

Unlocking the RELEASE Switch


- 3 Pull the weight saver and battery gently from the multipurpose bay.
- 4 Insert the weight saver into the multipurpose bay to protect the bay. See "Using the Weight Saver" for more information.

Displaying battery information

You can display the remaining battery charge on the Battery Information toolbar and/or the Battery Information window.

To display the Battery Information toolbar

- 1 Right-click the center of the Windows® taskbar.
- 2 Select **Toolbars** from the shortcut menu, and click **Battery Information**. The **Battery Information** toolbar appears on the taskbar.

 If the **Battery Information** toolbar is hidden behind the taskbar icons, click and drag the edge of the **Battery Information** toolbar to the left until it is in clear view.

The total charge remaining in the battery is listed in percent and real-time values. The following toolbar indicates there is 87 percent or approximately 2 hours and 4 minutes of battery charge left.

Battery Information Toolbar



- ❑ **Percentage indicator** — Displays the percentage of the remaining charge.
- ❑ **Time indicator** — Displays estimated time (hours : minutes) remaining before the battery fully discharges, also known as the time-to-empty.

To close the Battery Information toolbar

- 1 Right-click the **Battery Information** toolbar.
- 2 Select **Toolbars** from the shortcut menu, and click to cancel **Battery Information**. The **Battery Information** toolbar disappears from the toolbar.

To display the Battery Information window

The battery icons that appear on the **Battery Information** toolbar and the **Battery Information** window indicate the current status of the installed battery.

<i>Battery icon</i>	<i>Battery status</i>
----------------------------	------------------------------



Charging



Fully charged



Discharging



No battery

- 1 Double-click the **Battery** icon on the Windows taskbar. The **Battery Information** window appears.

Battery Information Window



- ❑ **Battery tab** — Displays the total charge remaining in the battery. You can click **Advanced** for specific information on the battery.
- ❑ **Alarms tab** — Displays the alarm settings, which notify you when the battery is fully charged or too low. You can change your computer's alarm settings on this window.

 Click **Help** in the lower right corner of the window for more information.

Charging a battery


You will need to charge the battery if battery power drops below 10 percent or you have not used the battery for a long time. The lithium-ion battery supplied with your computer may be recharged at any time, whether you wait until the battery is completely or partially discharged. Charging a partially discharged

battery does not affect battery life. If you charge the battery and find that battery power is still low, the battery may be reaching the end of its life, and you may need to replace it.

 The battery supplied with your computer is not charged at the time of purchase.


To charge a battery

You can charge the battery when the computer is on or off. However, the battery will charge faster when the computer is off. Charging the battery takes several hours. See your printed VAIO® Computer Specifications for the approximate time needed to charge your battery.

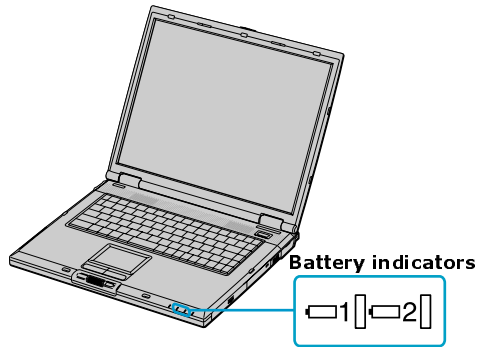
 Charge the battery at temperatures between 50°F and 80°F (10°C to 30°C). Lower temperatures require more time to charge.

- 1 Insert the battery into the battery bay. If you want to charge more than one battery, insert the second battery into the computer. See “To insert a second battery” for more information.
- 2 Connect the AC adapter to the computer. The computer automatically charges the battery as long as the computer is using AC power.

The battery indicator blinks while the battery charges. The battery indicator stops blinking when the battery is fully charged.

 When using two batteries, the battery you insert first charges first. The second battery you insert begins charging when the first battery is 85 percent charged.

Battery Indicators



Battery indicator status	Description
On	The computer is using battery power.
Single blink	The battery is running out of power.
Double blink	The battery is charging.
Off	The computer is using AC power.

Notes on batteries

- ❑ Never leave the battery in temperatures above 140°F (60°C), such as under direct sunlight or in a car parked in the sun.
- ❑ While the battery is in use or being discharged, the battery heats up. This is normal and is not cause for concern.
- ❑ Keep the battery away from all sources of heat.
- ❑ Keep the battery dry.
- ❑ Do not open or disassemble the battery.
- ❑ Do not expose the battery to any mechanical shock.

- ❑ Battery life is shorter in a cold environment because of decreased battery efficiency at low temperatures.

Frequently asked questions

How do I know when the battery is charged?

To determine the remaining battery charge, see “Displaying battery information”.

When is the computer using AC power?

When the computer is directly connected to the AC adapter, it uses AC power, even if a battery is installed.

When should I recharge the battery?

- ❑ When the battery level falls below 10 percent.
- ❑ When both the battery and power indicators blink.
- ❑ When you have not used the battery for a long time.

Conserving Battery Power


You may use the power saving modes and PowerPanel™ utility to conserve battery power. Conserving battery power may significantly extend your computing time, depending on how you use your computer.

- ❑ Using power saving modes
- ❑ Using PowerPanel utility
- ❑ Frequently asked questions

Using power saving modes

In addition to the normal operating mode, which allows you to turn off specific devices, your computer has two distinct power saving modes: Standby and Hibernate. Use the Standby and Hibernate power saving modes to override a profile setting or initiate an immediate action.

- ❑ **Standby** — Saves the state of the system and peripheral devices in memory (RAM). Power consumption is reduced to a minimum. The system remains on, and the computer screen (LCD) is off.
- ❑ **Hibernate** — Saves the state of the system and peripheral devices to the hard disk. Power consumption is reduced to the lowest possible setting without being completely off. Hibernate mode consumes the lowest level of power. Your computer enters Hibernate mode when the remaining battery charge drops below 5 percent, regardless of the setting you select.


 Some software programs and peripheral devices prevent the system from entering Hibernate mode. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently to avoid data loss.

To activate Standby mode

- 1 Press the key combination **Fn+Esc**. The power indicator blinks in this mode.
- 2 Press any key to return to Normal mode.







To activate Hibernate mode

- 1 Press the key combination **Fn+F12** or the power button and release it immediately. Do not move the computer until the power indicator turns off.
- 2 Press the power button to return to normal mode.

 If the computer does not activate Hibernate mode, see “Frequently asked questions” for more information.

Using PowerPanel utility

The PowerPanel utility enables you to select and customize a predefined power management profile to conserve battery life. The following table describes all the predefined power management profiles in PowerPanel. Your computer is set to Automatic Profile Selection by default. You can customize the settings for all the following profiles, except the Disable Power Management profile.

Profile Icon	Description
	Maximum Performance Provides the best system performance but conserves minimal power.
	Maximum Battery Life Provides power saving features to give you maximum battery life and good performance. It slows the computer and puts it into Standby mode after a specified time.
	Ultimate Battery Life [*] Extends the Maximum Battery Life by disabling the i.LINK port.
	Power Management Off Disables all power management settings, such as Standby and Hibernate modes. You cannot change the settings of this profile.
	AC Power Indicates when AC power is in use. Similar to the Power Management Off setting. Power Management automatically loads the AC profile unless you disable this feature.
	Games Disables the display and the Hard Disk Standby timer.

**Profile
Icon**

Description



Presentation

Keeps the display on at all times while it conserves power. This option is ideal for slide show presentations. You can establish settings for LCD (Video) Standby, Hard Disk Standby, and Standby mode to optimize power management for your system.



Camera

Optimizes performance and power requirements for camera usage.



DVD

Optimizes performance and power requirements for DVD usage.



Word Processing

Optimizes power management with longer time-outs on the hard disk and display screen. You can also establish settings for LCD (Video) Standby, Hard Disk Standby, and Standby mode to optimize power management for your system.



Spreadsheet

Optimizes performance and power requirements for spreadsheet programs.



Communications

Extends battery life by initiating a quick display time-out. The Internal modem remains powered on. You can also establish settings for LCD (Video) Standby, Hard Disk Standby, and Standby mode to optimize power management for your system.



Automatic Profile Selection

Switches automatically to a profile suitable for active software programs.

* For models with an i.LINK port.



Do not choose the Automatic Profile Selection when connected to AC power.

To select a profile

- 1 Right-click the **Battery** icon on the Windows taskbar. See “To display the Battery Information window” for Battery icon descriptions.
- 2 Select **Profiles**, and click the profile on the shortcut menu. The profile settings are implemented instantly. See “Using PowerPanel utility” for descriptions of available profiles.

When you use the battery to power your computer, your system automatically selects the Maximum Battery Life power management profile by default. If you select a different power management profile while using battery power, that profile is selected automatically the next time you use the battery to power your computer.

 See PowerPanel Help for information on customizing the power management profiles.

To customize your profile settings

You can customize your profile settings to sustain enough power for a particular computing function.

- 1 Right-click the **Battery** icon on the Windows® taskbar. See “To display the Battery Information window” for Battery icon descriptions.
- 2 Select **Edit/Create Profiles** from the shortcut menu.
- 3 In the left panel, click the profile you want to change.
- 4 Right-click the setting under **System**, **LCD(Video)**, **Hard Disk**, or **Other Devices** that you want to change. See the following table for a description of each power profile.
- 5 Make your changes from the drop-down menu.
- 6 Click **File**, and click **Save**.

Power profile	Description
----------------------	--------------------

CPU Control*	Controls the processor speed. You can select either Performance , Adaptive , Battery Life , or More Battery Life . These selections are listed in order from the greatest to least amount of power consumed.
--------------	--

System Standby Timer	Controls the time it takes the system to activate the Standby mode when it is idle. The longer you allow the computer to sit idle while it is not in a power saving mode the more power the computer consumes.
----------------------	--

Hibernate Timer	Controls the time it takes the system to activate the Hibernate mode when it is idle. The longer you allow the computer to sit idle while it is not in a power saving mode the more power the computer consumes. Hibernate mode conserves more power than Standby mode.
-----------------	---

Thermal Control Strategy ¹	Controls the speed of the processor fan. You can set the fan speed to Quiet , which conserves the most power, or Performance .
---------------------------------------	--

Lid Close Action	Controls the state of your system when you close the computer's lid. You can select either Standby or Hibernate mode, or you can select LCD Off . Hibernate or LCD Off conserves the most power.
------------------	---

Hibernate on Low Battery	Controls the state of your system when the battery power is low. You can turn this setting On or Off . Selecting On conserves the most power when the battery is low.
--------------------------	---

LCD Brightness	Controls the brightness of the computer screen (LCD). You can select a brightness level of one to nine, with one being the darkest setting. The darker you set the computer screen the more power you conserve.
----------------	---

Power profile	Description
LCD Standby Timer	Controls the time it takes the system to switch the LCD to Standby mode when the system is idle. This setting only turns off power to the LCD. The system itself still functions on full power.
HDD Standby Timer	Controls the time it takes the system to switch the hard disk drive to Standby mode when the system is idle. This setting only turns off power to the hard disk drive.
i.LINK Port	Controls the power supply to the i.LINK port. You can disable power to the i.LINK port to conserve power.
Memory Stick Port Power-saving	Controls the power supply to the Memory Stick slot. You can disable power to the Memory Stick slot to conserve power.

* Slows the processor speed.

Frequently asked questions

Can my computer enter Hibernate mode while using battery power?

Your computer can enter Hibernate mode while using battery power, but some software programs and peripheral devices prevent the system from entering Hibernate mode at all. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently. See “Using power saving modes” for information on how you can manually activate Hibernate mode.

When should I replace the battery?

If, after fully charging the battery, the battery power is still low, the battery may be reaching the end of its life and should be replaced.

Why is the battery warm?

While the battery is in use or being discharged, the battery heats up. This is normal and is not cause for concern.

Internet and Network Connections

- ❑ Internet Connections
- ❑ Network Connections
- ❑ Connecting Another VAIO Computer

Internet Connections

This section describes the basic steps for setting up your dial-up or Ethernet connection to the Internet. The Internet Connection Wizard guides you through the process of connecting to the Internet and choosing an Internet service provider (ISP) or setting up an existing account. When you connect to the Internet, you can register your VAIO® computer, use online services, and gain access to Sony Computing Support.

- ☐ Setting up a dial-up Internet connection
- ☐ Setting up an Ethernet Internet connection
- ☐ Customizing your Internet connection
- ☐ Frequently asked questions

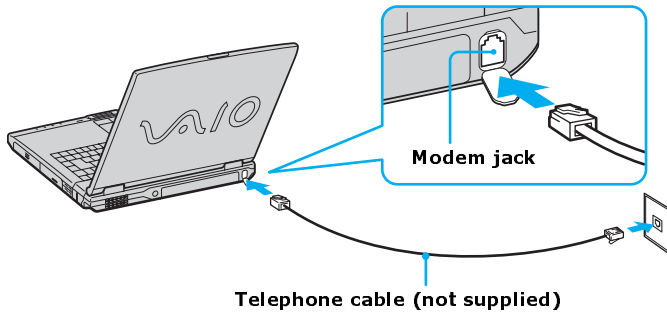
Setting up a dial-up Internet connection


Before you can connect to the Internet, you need to connect your computer to a telephone line via a telephone cable (not supplied). Once you have set up your telephone cable, you're ready to connect to the Internet.

To connect a telephone cable

- 1 Locate the Modem jack on your computer. For location information, see Locating Ports and Controls in the Setting Up chapter of your printed VAIO® Computer Quick Start.
- 2 Plug one end of the telephone cable into the Modem jack. Make sure it clicks into place.
- 3 Plug the other end into the wall jack.

Connecting a Telephone Cable



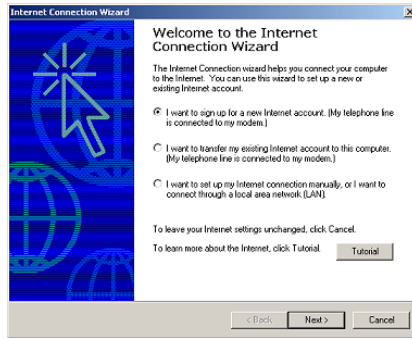
 Your computer does not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple telephone lines or a private branch exchange (PBX). Some of these connections may result in excess electrical current and could cause a malfunction in the internal modem.

If you connect a telephone cable coming through a splitter, the modem or connected device may not work properly.

To set up a dial-up connection to the Internet

- 1 Connect your computer to a telephone line. See “To connect a telephone cable” for more information.
- 2 Click **Start**, point to **Programs**, **Accessories**, **Communications**, and click **Internet Connection Wizard**. The **Internet Connection Wizard** appears.

Internet Connection Wizard



- 3 Follow the on-screen instructions.

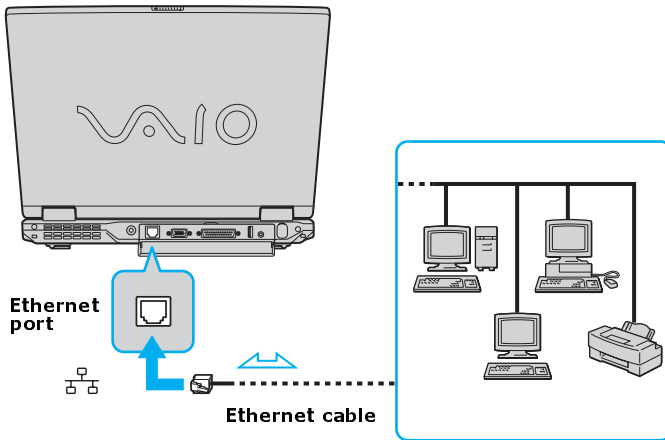
Setting up an Ethernet Internet connection


Your computer accommodates both 10BASE-T and 100BASE-TX Ethernet connections, with data transfer speeds of between 10 and 100 Mbps, depending on the line conditions and Ethernet cable.

To connect an Ethernet cable

- 1 Locate the Ethernet port on your computer. For location information, see Locating Ports and Controls in the Setting Up chapter of your printed VAIO® Computer Quick Start.

Connecting an Ethernet Cable



- 2 Plug one end of the Ethernet cable into your computer's Ethernet port  and the other into the network connection.



Your computer does not work with party lines, cannot be connected to a coin-operated telephone, and may not work with multiple phone lines or a private branch exchange (PBX). Some of these connections may result in excess electrical current and could cause a malfunction in the internal modem.

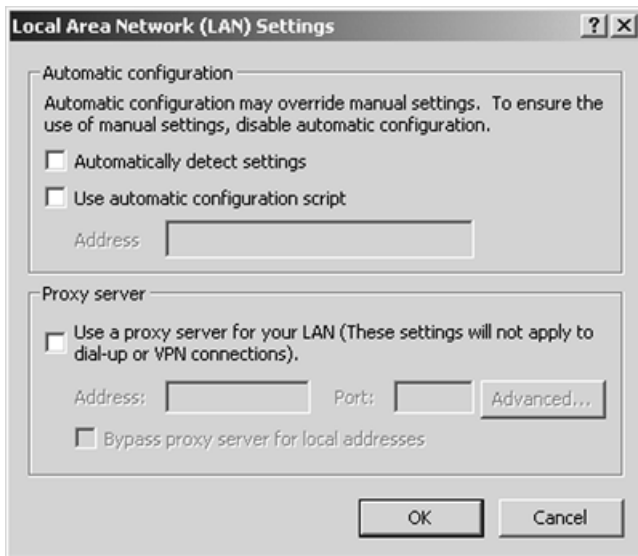
If you connect a telephone cable via a splitter, the modem or connected device may not work properly.

To set up an Ethernet connection to the Internet

- 1 Connect your computer to a network connection. See “To connect an Ethernet cable” for more information.
- 2 Click **Start**, point to **Settings, Control Panel**, and click **Internet Options**. The **Internet Properties** dialog box appears.

- 3 Click to open the **Connections** tab, and click **LAN Settings** near the bottom of the dialog box. The **Local Area Network (LAN) Settings** dialog box appears.

Local Area Network (LAN) Settings



- 4 Click to select the **Automatically detect settings** check box.
- 5 Click to select the **Use automatic configuration script**, and type an address in the **Address** box.
- 6 Click **OK**.

Customizing your Internet connection

The Internet Properties dialog box enables you to change the way you view the Internet. You can change your home page, fonts, language, and colors. You can also regulate content and set your browsing preferences.

To open the Internet Properties dialog box

- 1** Click **Start**, point to **Settings, Control Panel**, and click **Internet Options**. The **Internet Properties** dialog box appears.
- 2** Click the tabs to view customizing options.
- 3** Make changes, and click **Apply** to activate your changes.
- 4** Click **OK**.

Frequently asked questions

Why doesn't my modem work?

- ☐ Make sure the telephone cable is securely plugged into the Modem jack and the wall jack. See “To connect a telephone cable” for more information.
- ☐ Make sure the telephone cable is working by plugging the cable into an ordinary telephone and listening for a dial tone.
- ☐ Make sure the telephone number the program is dialing is correct.
- ☐ Make sure the software you are using is compatible with the computer's modem. (All preinstalled Sony programs are compatible.)
- ☐ If you are still experiencing problems, use the supplied Application Recovery CD(s) to reinstall the modem driver software. See “Using the Application Recovery CD(s)” for more information.

Why is my modem connection slow?

Your computer is equipped with a V.90 compatible modem. Many factors may influence modem connection speed, including telephone line noise or compatibility with telephone equipment, such as fax machines or other modems. If you think your modem is not connecting properly to other PC-based modems, fax machines, or your Internet Service Provider (ISP), follow these steps:

- ☐ Ask your telephone company to verify your telephone line is free of any line noise.
- ☐ If your problem is fax-related, make sure there are no problems with the fax machine you are calling and that it is compatible with fax modems.
- ☐ If you are having a problem connecting with your ISP, make sure the ISP is not experiencing technical problems.

- ❑ If you have a second telephone cable available, try connecting the modem to that cable.

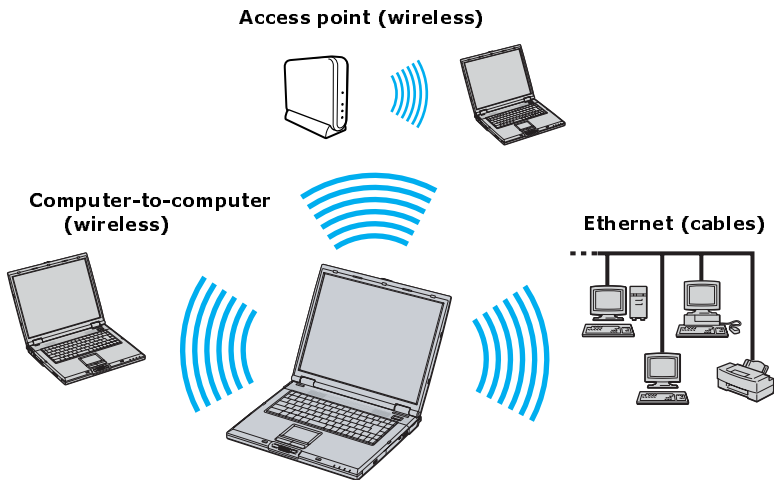
Network Connections

With a Sony computer, you can easily set up or connect to a variety of networks. The Network Connection Wizard makes it easy to gain access to remote and local area networks (LANs) using wireless, Ethernet, or dial-up connections.

For more information about networking, click **Start**, **Help**, and then **Networking**.

- ☐ Using Ethernet and dial-up connections
- ☐ Using wireless LAN connections
- ☐ Checking your network connection status
- ☐ Frequently asked questions

Types of Networks



Using Ethernet and dial-up connections

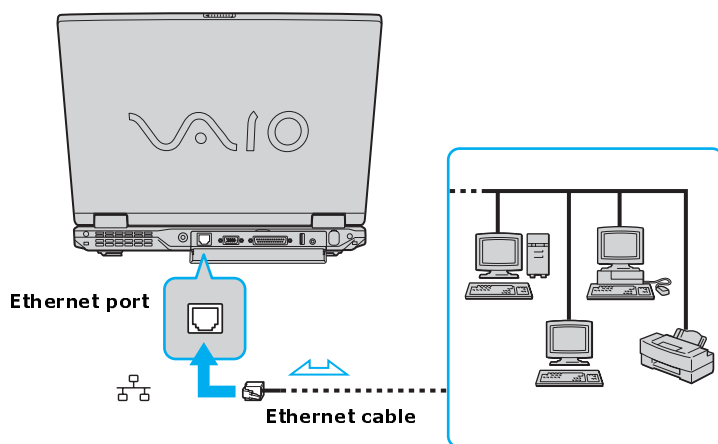
Local area networks (LANs) comprise a group of computers and associated devices within a small geographic area, such as a home or office building. For setting up LANs, Ethernet is a widely installed technology. Your computer

accommodates both 10BASE-T and 100BASE-TX Ethernet connections, with data transfer speeds of between 10 and 100 Mbps, depending on the Ethernet cable.

To set up an Ethernet LAN


- 1 Plug one end of the Ethernet cable into your computer's Ethernet port and the other into the network connection.

Connecting an Ethernet Cable



- 2 Click **Start**, point to **Settings**, **Control Panel**, and click **Internet Options**. The **Internet Properties** dialog box appears.
- 3 Click to open the **Connections** tab, and click **LAN Settings** near the bottom of the page. The **Local Area Network (LAN) Settings** dialog box appears.
- 4 Click to select the **Automatically detect settings** check box.
- 5 Click to select the **Use automatic configuration script**, and type an address in the **Address** box.
- 6 Click **OK**.



Warning: Only connect 10BASE-T and 100BASE-TX cables to the Ethernet port . Do not connect any other type of network cable or any telephone cable. Connecting cables other than those listed above may result in an electric current overload and could cause a malfunction, excessive heat, or fire in the port. To connect the unit to the network, contact your network administrator.

You can connect to your company network from a remote location and use data, applications, and network resources. See Microsoft® Windows® Help by clicking **Help** from the **Start** menu, and then clicking **Networking** in the left panel.

Using wireless LAN connections

A wireless local area network (LAN) is a network in which you can connect to a LAN through a wireless (radio) connection. You can opt to purchase a Sony Wireless LAN Access Point to set up a LAN.

The Wireless LAN Access Point is designed for building a wireless LAN environment. Because a wireless LAN configuration requires no wiring, you can operate multiple computers more freely than ever before.

You can also purchase an external Wireless LAN PC Card separately, but your computer (depending on the model you purchased) may already come with a built-in mini PCI card that allows for wireless connections. The Wireless LAN PC Card is designed for a wireless LAN environment. You can use the Wireless LAN PC Card with or without the access point.



For more information on Sony Wireless LAN, go to <http://www.sonymstyle.com/vaio>.

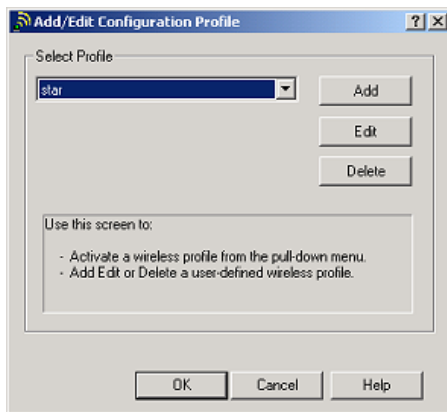
There are two types of wireless connections:

- ❑ An infrastructure network is one that extends an existing wired local network to wireless devices by providing an access point. The access point bridges the wireless and wired LAN and acts as a central controller for the Wireless LAN. The access point coordinates transmission and reception from multiple wireless devices within a specific range.
- ❑ A peer-to-peer group (ad-hoc) network is one in which a local network is created only by the wireless devices themselves, with no other central controller or access point. Each device communicates directly with other devices in the network. You can set up an ad-hoc network easily at home.

To connect to an existing wireless network

- 1 Move the Wireless LAN switch to **ON** or insert a Wireless LAN PC Card into the PC Card slot. See “Inserting PC Cards” for more information.
- 2 Click **Start**, point to **Settings, Control Panel**, and click **Wireless Network**. The **Add/Edit Configuration Profile** window appears.

Add/Edit Configuration Profile Window



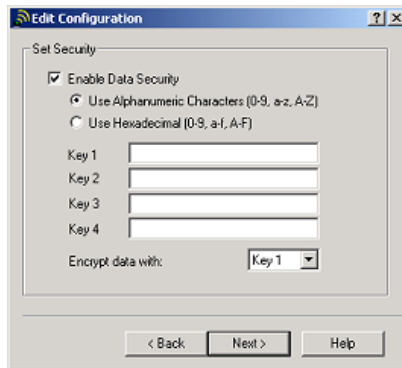
- 3 Click **Add**. The **Edit Configuration** dialog box appears.
- 4 Type a profile name, and select **Access Point** from the **Network Type** drop-down list if it is not already selected.
- 5 Click **Next**.
- 6 Type a name in the **Network Name** box or click **Scan** to select a network.
- 7 Click **Next**.
- 8 If the network was set up with an encryption key:
 - 1 Click to select the **Enable Data Security** check box.
 - 2 Select either **Use Alphanumeric Characters** or **Use Hexadecimal**, depending on the encryption key.

- 3 Type the five-character encryption key in the **Key 1** box, and make sure **Key 1** appears in the **Encrypt data with** box. Ask the network administrator for the encryption key if you don't already have it.

- 4 Click **Next**.

If the network was not set up with an encryption key, then click **Next**.

Add/Edit Configuration Profile Window

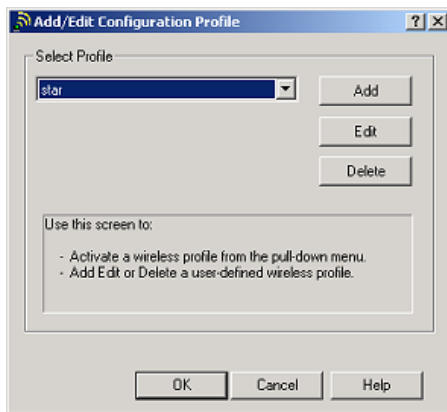


- 9 Select a power management option, and click **Next**.
- 10 Click to select the **Renew IP Address when selecting this profile** check box, so you don't have to type the IP Address every time you want to connect to the network.
- 11 Click **Finish**.

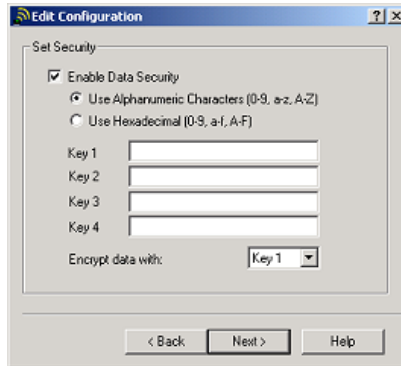
To set up a wireless network

- 1 Move the Wireless LAN switch to **ON** or insert a Wireless LAN PC Card into the PC Card slot. See "Inserting PC Cards" for more information.
- 2 Click **Start**, point to **Settings**, **Control Panel**, and click **Wireless Network**. The **Add/Edit Configuration Profile** window appears.

Add/Edit Configuration Profile Window



- 3 Click **Add**. The **Edit Configuration** dialog box appears.
- 4 Type a profile name, and select **Access Point** from the **Network Type** drop-down list if it is not already selected.
- 5 Click **Next**.
- 6 Type a name in the **Network Name** box.
- 7 Click **Next**.
- 8 Set up an encryption key, so only the individuals to whom you give the encryption key can gain access to the network:
 - 1 Click to select the **Enable Data Security** check box.
 - 2 Select either **Use Alphanumeric Characters** or **Use Hexadecimal**.
 - 3 Type a five-character encryption key in the **Key 1** box using either alphanumeric or hexadecimal characters, depending on your selection in the previous step.
 - 4 Make sure **Key 1** appears in the **Encrypt data with** box.
 - 5 Click **Next**.

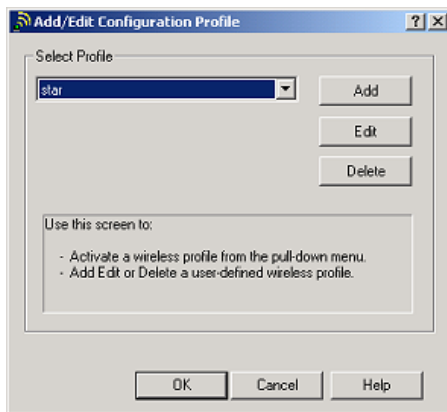
Add/Edit Configuration Profile Window

- 9 Select a power management option, and click **Next**.
- 10 Click to select the **Renew IP Address when selecting this profile** check box, so you don't have to type the IP Address every time you want to connect to the network.
- 11 Click **Finish**.

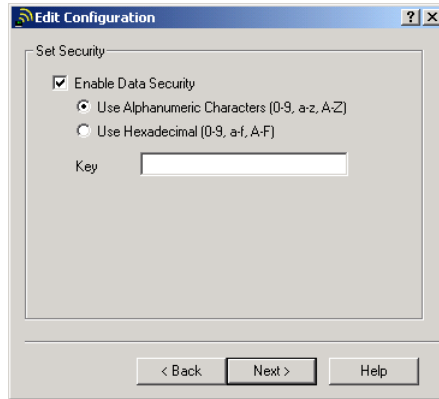
To set up a peer-to-peer group (ad-hoc) network

- 1 Move the Wireless LAN switch to **ON** or insert a Wireless LAN PC Card into the PC Card slot. See "Inserting PC Cards" for more information.
- 2 Click **Start**, point to **Settings, Control Panel**, and click **Wireless Network**. The **Add/Edit Configuration Profile** window appears.

Add/Edit Configuration Profile Window



- 3 Click **Add**. The **Edit Configuration** dialog box appears.
- 4 Type a profile name, and select **Peer-to-Peer Group** from the **Network Type** drop-down list.
- 5 Click **Next**.
- 6 Type a name in the **Network Name** box, and select a channel using the **Channel Number** drop-down list.
- 7 Click **Next**.
- 8 Set up an encryption key, so only the individuals to whom you give the encryption key can gain access to the network:
 - 1 Click to select the **Enable Data Security** check box.
 - 2 Select either **Use Alphanumeric Characters** or **Use Hexadecimal**.
 - 3 Type a five-character encryption key in the **Key** box using either alphanumeric or hexadecimal characters, depending on your selection in the previous step.
 - 4 Click **Next**.

Add/Edit Configuration Profile Window

- 9 Select a power management option, and click **Next**.
- 10 Click to select the **Renew IP Address when selecting this profile** check box, so you don't have to type the IP Address every time you want to connect to the network.
- 11 Click **Finish**.

To disconnect from a wireless network

- ❑ For computers with built-in wireless LAN functionality:
 - 1 Click **Start**, point to **Settings**, and click **Network and Dial-up Connections**.
 - 2 Right-click the appropriate **Local Area Connection** network icon, and select **Disable**.
 - 3 Move the Wireless LAN switch to **OFF**. The Wireless LAN indicator turns off.
- ❑ For wireless LAN PC Card connections:
 - 1 Click **Start**, point to **Settings**, and click **Network and Dial-up Connections**.

- 2 Right-click the appropriate **Local Area Connection** network icon, and select **Disable**.
- 3 Correctly remove the PC Card. See “Removing PC Cards” for more information.



Turning off the wireless LAN functionality while accessing remote documents, files, or resources may result in data loss.

Checking your network connection status

To check the status of your network connection

- ☐ Click **Start** on the Windows® taskbar, and point to **Programs**, **ORiNOCO**, and click **Client Manager**. The **Status** box shows information about your network connection.

Frequently asked questions

Why can't my computer connect to a Wireless LAN Access Point?

- ☐ Connection availability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to any access point you may be using.
- ☐ Make sure the Wireless LAN switch on the computer is in the **ON** position or the Wireless LAN PC Card is properly inserted. See “Inserting PC Cards” for more information.
- ☐ Make sure power to the access point is on.
- ☐ Make sure the encryption key is correct.

Why can't I gain access to the Internet?

- ☐ If you are using a Wireless LAN PC Card, make sure it is properly inserted into the PC Card slot. For more information, see “Inserting PC Cards”.
- ☐ Check the access point settings. Refer to the instructions supplied with the access point.
- ☐ Make sure your computer and the access point are connected to one another.
- ☐ Move your computer away from obstructions or closer to any access point you may be using.

- ❑ Make sure your computer is properly configured for Internet access.

Why is the data transfer speed slow?

- ❑ The Wireless LAN data transfer speed is affected by distance and obstructions between devices and access points. Other factors include device configurations, radio conditions, and software compatibility. To maximize the data transfer speed, move your computer away from obstructions or closer to any access point you may be using.
- ❑ If you are using a Wireless LAN Access Point, the device may be temporarily overloaded depending on the number of other devices communicating via the access point.
- ❑ If your access point interferes with other access points, change the access point channel. See your access point instructions for more information.

Why is the communication speed interrupted or slowed down when MPEG2 data is transferred?

The typical effective data transfer speed via an access point is 4-5 Mbps when adhering to the IEEE 802.11b standard. High-rate stream transfers with MPEG2 data may lower this rate.

How do I avoid data transfer interruptions?

- ❑ Data transfer interruptions may occur with large files or use of microwaves and cordless telephones when connected to an access point.
- ❑ Move the computer closer to the access point.
- ❑ Make sure the access point connection is intact.
- ❑ Change the access point channel. See your access point instructions for more information.

Can I connect to a IEEE 802.11a device?

Computers with built-in Wireless LAN support the IEEE 802.11b standard only. Devices connecting to a Wireless LAN using the IEEE 802.11a standard cannot connect to devices using the IEEE 802.11b standard.

What are channels?

Wireless LAN communication occurs on divided frequency bands known as channels. Third-party Wireless LAN Access Point channels may be preset to different channels from Sony devices.

If you are using a Wireless LAN Access Point, refer to connectivity information contained in your access point instructions.

Connecting Another VAIO Computer

You can use a compatible i.LINK®* cable (not supplied) to connect two compatible mobile VAIO computers, and then use one computer to edit, copy, or delete files on the other computer. You can also print from a printer that is attached to either computer.

 Only i.LINK cables may be used to connect two compatible mobile VAIO computers.

☐ Frequently asked questions

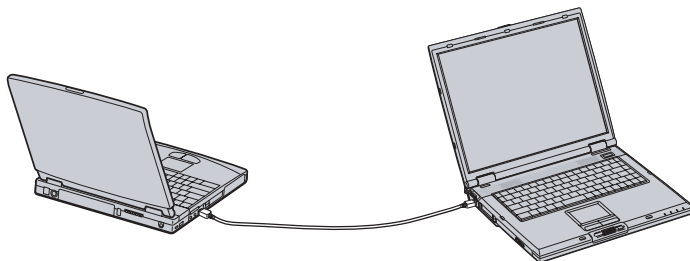
To connect VAIO computers

- 1 Plug one end of the i.LINK cable into the i.LINK port on each computer.
- 2 Restart both computers and log on when prompted.
- 3 Click **Start**, point to **Programs, Smart Connect**, and click **Smart Connect Monitor**. The **Smart Connect Monitor** window appears.
- 4 Click **Option**, and select **Run Smart Connect Switch**.
- 5 Click to select **Enable Smart Connect**.
- 6 Click to select **STD mode**, if it is not already selected.
- 7 Click **OK**. Your computers are connected.
- 8 To view the folders on your network:
 - ☐ In the **Smart Connect Monitor** window, right-click a computer name, and select **Open with Explorer**.
 - ☐ Double-click **My Network Places**, and click **Computers Near Me** in the **My Network Places** window.

 For more information, see Smart Connect Online Help.

* i.LINK is a trademark of Sony used to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software programs, operating system, and compatible i.LINK devices. All products with an i.LINK connector may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as a CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

Connecting Another Computer



i.LINK cable (not supplied)

To disconnect VAIO computers when the computers are on

- 1** Close all open files that are shared with the connected computers.
- 2** Unplug the i.LINK cable from the i.LINK port on each computer.

To disconnect VAIO computer when the computers are off

- ☐ Unplug the i.LINK cable from the i.LINK port on each computer.

Frequently asked questions

Why can't I establish a connection between two VAIO computers?

- ☐ Your computer may not recognize an i.LINK^{*} connection if the i.LINK cable is not plugged securely into the i.LINK ports. Disconnect the i.LINK cable and securely reconnect it to both computers. If neither computer responds after a few moments, restart both computers.


^{*} i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software applications, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

- ❑ If the computers do not recognize the i.LINK connection after resuming from a power saving mode (Standby or Hibernate), restart both computers. For more information, see “Connecting Another VAIO Computer”.

CDs, DVDs, and Optical Drives

- ❑ Inserting and Ejecting CDs or DVDs
- ❑ Copying and Playing CDs
- ❑ Copying and Playing DVDs

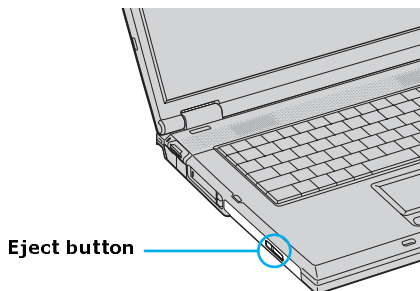
Inserting and Ejecting CDs or DVDs

 Avoid using adhesive labels to identify your CDs or DVDs. Adhesive labels may damage the optical drive if they come off while the disc is in the drive.


To insert a CD or DVD

- 1 Turn on the computer, and exit a power saving mode (Standby or Hibernate) if one is active. For more information on power saving modes, see “Using power saving modes”.
- 2 Press the Eject button on the optical drive cover to open the drive tray. The drive tray slides out.

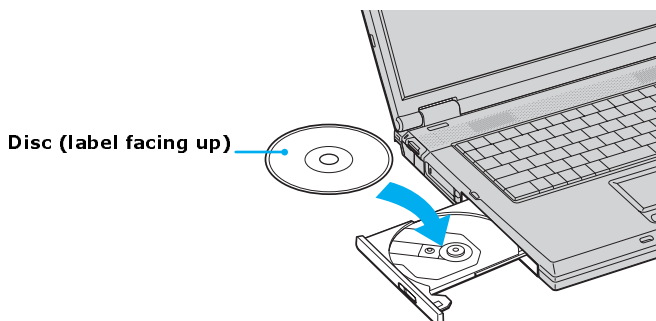
Ejecting the Drive Tray



- 3 Place a disc on the drive tray with the label facing up.

 When using a DVD that can be played on both sides, insert the DVD with the side you want to play facing up.

Inserting a Disc



- 4 Press the disc onto the hub until the disc clicks securely into place.



If you do not seat the disc firmly over the hub, the disc may come loose while it is in the drive. A loose disc may damage the optical drive and make opening the drive tray difficult.

- 5 Push the drive tray gently to close it. The Busy indicator on the drive blinks while your computer is reading data from the drive.

To eject a CD or DVD

- 1 Turn on the computer, and exit a power saving mode (Standby or Hibernate) if one is active. For more information on power saving modes, see “Using power saving modes”.
- 2 Close all software programs that are open from the optical drive, and wait for the LED indicator to turn off.
- 3 Press the Eject button on the optical drive cover to open the drive tray. The drive tray slides out.



If the Eject button does not work, turn off the computer and insert a thin, straight object (such as a paper clip) into the manual eject hole next to the Eject button.

- 4 Lift the disc from the drive.
- 5 Push the drive tray gently to close it.

Copying and Playing CDs

Your optical drive can read CDs and DVDs. The type of optical drive installed in or connected to your computer may vary, depending on the model you purchased. If you are using a CD-RW/DVD drive, you can write data to CD-Rs and CD-RWs.

- ☐ Playing CDs
- ☐ Copying files to a CD-RW or CD-R
- ☐ Frequently asked questions



Do not remove the optical drive when the computer is in a power saving mode (Standby or Hibernate). Doing so may cause the computer to malfunction.

Playing CDs


Before you play an audio CD, you may need to enable your computer's audio feature.

To enable the audio feature

- 1** Click **Start**, and point to **Settings, Control Panel**, and then click **System**. The **System Properties** window appears.
- 2** Select the **Hardware** tab, and click **Device Manager** in the **Device Manager** box. A window with a listing of the computer's hardware devices appears.
- 3** Double-click the optical drive to open the sub menu.
- 4** Double-click the listed drive name, and select the **Properties** tab.
- 5** Click to select the **Enable digital CD audio for this CD-ROM device** check box if it is not already selected.
- 6** Click **OK**.

To adjust the volume for playing CDs and DVDs

Some software programs have built-in volume controls, which you can adjust. If there are no volume controls, then you can adjust the volume of your computer's built-in speakers by doing one of the following:

- ❑ Using the Function keys. An on-screen display may appear, notifying you when a change occurs.
 - ❑ To increase volume, press **Fn+F4**, then **↑** or **→**.
 - ❑ To decrease volume, press **Fn+F4**, then **↓** or **←**.
- ❑ Using the Volume icon.
 - 1 Double click the **Volume** icon  on the Windows® taskbar. The **Volume Control** dialog box appears.
 - 2 In the **Volume Control** and **CD Audio** columns, move the **Volume** sliders up to increase the volume and down to decrease the volume.


To play an audio CD

- 1 Insert the disc into the optical drive. See “To insert a CD or DVD.”
- 2 Select an option in the **Audio CD** window.
- 3 Click **OK**.

Copying files to a CD-RW or CD-R*

Before you write data to a CD-RW or CD-R, read the following notes to avoid a computer malfunction and ensure the best writing results:

- ❑ Deactivate the screen saver and exit anti-virus software.
- ❑ Deactivate memory-resident disc utilities to avoid data loss.
- ❑ Turn off the FindFast program if your computer has preinstalled Microsoft® Office programs, such as Excel, Word, and Outlook.
- ❑ Use CD-Rs that are compatible with 16x speed.

 Your computer does not support 1x or 2x writing speed.

To copy files to a CD-RW or CD-R

Use the preinstalled SonicStage™ or Drag’n Drop CD/DVD program to create your own CDs.

* For computer models equipped with a CD-RW/DVD drive.

- 1 Connect the AC adapter to the computer. See “Connecting the AC adapter” for more information.
- 2 Insert the disc into the optical drive. See “Inserting and Ejecting CDs or DVDs” for more information.
- 3 Click **Start**, **Programs**, and select the program you want to use from the submenu.
 - ☐ For directions on how to use SonicStage and Drag’n Drop CD/DVD software, see the online help guides supplied with the program.
- 4 Once you finish copying files to a CD-R that is readable in a CD-ROM drive, click **Finish** to complete the writing process before you eject the disc from the optical drive.



Do not strike or shake the computer while copying files to a disc.

Frequently asked questions

How do I maintain CDs and DVDs?

- ☐ Avoid touching the surface of the disc with your fingers. Fingerprints and dust on the surface of the disc may cause reading errors.
- ☐ To clean the disc, hold the edge of the disc, and use a soft cloth to wipe the surface from the center out. If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry, soft cloth.
- ☐ Do not clean the disc with solvents (such as benzine, thinner, commercially available cleaners, or anti-static spray), which may damage the disc.
- ☐ Do not drop or bend the disc.

Why does my computer freeze when I try to read a disc?

The disc your computer is trying to read may be dirty or damaged. Restart the computer, and eject the disc from the optical drive. Examine the disc for dirt or damage. If the disc is dirty, see “How do I maintain CDs and DVDs?” for instructions on how to clean it.

Why won't the drive tray open?

- ☐ Make sure the computer is on.
- ☐ Press the Eject button on the optical drive cover.
- ☐ If the Eject button does not work, double-click the **My Computer** icon on the desktop. Right-click the optical drive, and select **Eject** from the shortcut menu.
- ☐ If none of the above options work, insert a thin, straight object (such as a paper clip) in the manual eject hole to the right of the Eject button.

Why isn't the optical drive playing my CD or DVD properly?


- ☐ Make sure the disc label is facing up.
- ☐ If the disc requires software, make sure the software is installed according to the manufacturer's instructions.
- ☐ A dirty or damaged disc may cause the computer to stop responding while it tries to read the disc. If necessary, restart the computer, remove the disc, and check the disc for dirt or damage.
- ☐ If you see video but cannot hear audio, follow these steps:
 - ☐ Make sure your optical drive does not have the mute setting enabled.
 - ☐ Check the volume setting in the audio mixer.
 - ☐ If you are using external speakers, check the volume settings, and then check the connections between your external speakers and the computer.
 - ☐ Click **Start** on the Windows® taskbar, and click **Settings**, then **Control Panel**, and **System**. Select the **Hardware** tab, and click **Device Manager**. Make sure the correct driver software is properly installed.
- ☐ Do not use adhesive labels to identify the CD. The label may come off while the disc is in use in the optical drive and cause the drive to malfunction.
- ☐ If a region code warning appears when you try to use your optical drive, it may be that the DVD you are trying to play is incompatible with the optical drive. Verify the region code listed on the DVD package.
- ☐ Condensation may cause the computer to malfunction. If this occurs, do not use it for at least one hour.
- ☐ Make sure the digital CD audio is enabled for your optical drive. Follow these steps:

- 1 Click **Start** on the Windows® taskbar, and point to **Settings, Control Panel**, and click **System**. The **System Properties** window appears.
- 2 Select the **Hardware** tab, and then click **Device Manager**. The **Device Manager** window appears.
- 3 Double-click the listed optical drive. The **Properties** window appears.
- 4 Click the **Properties** tab, and click to select the **Enable digital CD audio for this CD-ROM device** check box.

Why did the computer screen (LCD) go blank?

- ☐ Your computer screen may go blank if the computer has lost power or is in a power saving mode (Standby or Hibernate).
 - ☐ Make sure the computer is plugged into a power source and is on. The power indicator turns on if the computer is on.
 - ☐ Make sure the battery is inserted properly and is charged.
 - ☐ If the computer is in LCD (Video) Standby mode, press any key to activate the computer screen.
- ☐ If the display mode is set to external display, press and hold the **Fn** key while you press **F7** several times.

Why don't my changes appear on the computer (LCD) screen?

You may need to refresh the computer screen. Press the Windows key  and press **D** twice.

Is the CD-RW reading speed slower than the CD-ROM or CD-R reading speed?

Generally the CD-RW reading speed is slower than the CD-ROM and the CD-R reading speeds, although reading speeds vary depending on the format you are using.

Copying and Playing DVDs

The type of optical drive installed in your computer may vary, depending on the model you purchased. Computers equipped with a CD-RW/DVD drive can play DVDs and can read most DVD-R media. Computers equipped with a DVD-RW drive can play and copy files to DVDs.

- ☐ Playing DVDs
- ☐ Disconnecting the TV from the computer
- ☐ Copying files to a DVD-R or DVD-RW
- ☐ Frequently asked questions



Do not remove the optical drive when the computer is in a power saving mode (Standby or Hibernate). Doing so may cause the computer to malfunction.

Playing DVDs

You can play a DVD on your computer or TV. If you watch DVDs on your computer, use either the AC adapter or the supplied battery for power.

To play a DVD on the computer using AC power

- 1 Close all open programs.
- 2 Insert the DVD into the optical drive.
- 3 Select a preinstalled DVD program in which to play the DVD. The preinstalled DVD program launches the video automatically. See “Program overview” for a description of your preinstalled DVD program.



See the help guide included with the DVD program for detailed instructions.



Some discs recorded at 20 or 24 bits may produce noise while playing. If you have audio devices connected, this may damage your hearing and the speakers. Reduce the volume before playing a DVD.

Do not switch the power saving modes while you are playing the DVD.

Do not use memory-resident utility software to speed up disc access. This may cause the computer to malfunction.

To play a DVD on the computer using battery power

- 1** Set the power management profile to **DVD**.
 - 1** Close all open programs.
 - 2** Right-click the **Battery** icon on the Windows® taskbar.
 - 3** Select **Profiles** from the shortcut menu, and then select **DVD** from the submenu. You can also select **Automatic Profile Selection**, which sets the power management profile to **DVD** whenever a DVD is inserted into the optical drive. See “Conserving Battery Power” for more information.
- 2** Insert the DVD into the optical drive.
- 3** Select a preinstalled DVD program in which to play the DVD. The preinstalled DVD program launches the video automatically. See “Program overview” for a description of your preinstalled DVD program. For detailed instructions on how to use the preinstalled DVD program, see the help guide included with the DVD program.



Some discs recorded at 20 or 24 bits may produce noise while playing. If you have audio devices connected, this may damage your hearing and the speakers. Reduce the volume before playing a DVD.

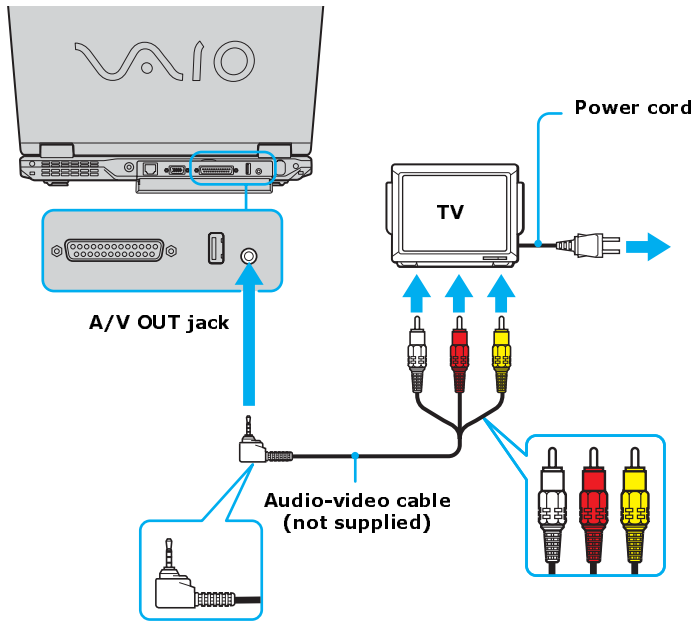
Do not switch the power saving modes while you are playing the DVD.

Do not use memory-resident utility software to speed up disc access. This may cause the computer to malfunction.


To play a DVD on a TV

- 1** Connect a TV to the computer. If you purchased a port replicator and want to connect a TV to it, see “Audio and Video Connections” for more information.
 - 1** Plug one end of an audio-video (AV) cable into the A/V OUT jack on the computer.
 - 2** Plug the other end of the AV cable into the video-in ports on the TV.

Connecting a TV



- 2 Switch the TV input channel to external input.

 See the guide that came with your peripheral device for more information on its installation and use.

- 3 Disable the screen saver and the virus checker.
- 4 Select a display.
 - ☐ Press the **Fn+F8** key combination to select either the computer screen (LCD) or an external display. See “Selecting a display mode” for more information.



The Fn+F8 key combination will not work once a DVD is inserted into the optical drive. Switching the display while a DVD is playing may cause the computer to malfunction, and you may need to restart the DVD software.

- 5 Set the power management profile to DVD, if you are using battery power. Follow these steps:
 - 1 Close all open programs.
 - 2 Right-click the **Battery** icon on the Windows® taskbar.
 - 3 Select **Profiles** from the shortcut menu, and then select **DVD** from the submenu menu. You can also select **Automatic Profile Selection**, which sets the power management profile to **DVD** whenever a DVD is inserted into the optical drive. See “Conserving Battery Power” for more information.
- 6 Insert the DVD into the optical drive.
- 7 Select a preinstalled DVD program in which to play the DVD. The preinstalled DVD program launches the video automatically. See “Program overview” for a description of your preinstalled DVD program. For detailed instructions on how to use the preinstalled DVD program, see the help guide included with the DVD program.



Some discs recorded at 20 or 24 bits may produce noise while playing. If you have audio devices connected, this may damage your hearing and the speakers. Reduce the volume before playing a DVD.

Do not switch the power saving modes while you are playing the DVD.

Do not use memory-resident utility software to speed up disc access. This may cause the computer to malfunction.

Disconnecting the TV from the computer

Simply unplug the audio-video (AV) cable from the A/V OUT jack on the computer.

Copying files to a DVD-R or DVD-RW

You can copy files to a DVD-R or DVD-RW if your computer is equipped with a DVD-RW drive. Use the DVD-RW drive and the preinstalled Click to DVD™ or Drag'n Drop CD/DVD program to create your own DVDs. The Sony Click to DVD program is ideal for creating full-featured video DVDs, and the Drag'n Drop CD/DVD program is ideal for creating data DVDs.

To copy files to a DVD-R or DVD-RW

- 1 Connect the AC adapter to the computer. See “Connecting the AC adapter” for more information.
- 2 Insert the disc into the optical drive. See “Inserting and Ejecting CDs or DVDs” for more information.
- 3 Click **Start, Programs**, and select the program you want to use from the submenu.
 - ☐ For directions on how to use Click to DVD and Drag’n Drop CD/DVD software, see “Creating DVDs” and the online help guides supplied with the program.



Do not strike or shake the computer while copying files to a disc.

Frequently asked questions

How do I maintain CDs and DVDs?

- ☐ Avoid touching the surface of the disc with your fingers. Fingerprints and dust on the surface of the disc may cause reading errors.
- ☐ To clean the disc, hold the edge of the disc, and use a soft cloth to wipe the surface from the center out. If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry, soft cloth.
- ☐ Do not clean the disc with solvents (such as benzine, thinner, commercially available cleaners, or anti-static spray), which may damage the disc.
- ☐ Do not drop or bend the disc.

Why can't I view the entire DVD video display on a TV screen?

The display resolution may not be properly set. To adjust the display resolution, see “Selecting a display mode” for more information. It is recommended that you adjust the display resolution to 1024 x 768 or smaller, depending on the size of the external display screen.

Why does my computer freeze when I try to read a disc?

The disc your computer is trying to read may be dirty or damaged. Restart the computer, and eject the disc from the optical drive. Examine the disc for dirt or damage. If the disc is dirty, see “How do I maintain CDs and DVDs?” for instructions on how to clean it.

Why won't the drive tray open?

- ☐ Make sure the computer is on.
- ☐ Press the Eject button on the optical drive cover.
- ☐ If the Eject button does not work, double-click the **My Computer** icon on the desktop. Right-click the optical drive, and select **Eject** from the shortcut menu.
- ☐ If none of the above options work, insert a thin, straight object (such as a paper clip) in the manual eject hole to the right of the Eject button.

Why isn't the optical drive playing my CD or DVD properly?


- ☐ Make sure the disc label is facing up.
- ☐ If the disc requires software, make sure the software is installed according to the manufacturer's instructions.
- ☐ A dirty or damaged disc may cause the computer to stop responding while it tries to read the disc. If necessary, restart the computer, remove the disc, and check the disc for dirt or damage.
- ☐ If you see video but cannot hear audio, follow these steps:
 - ☐ Make sure your optical drive does not have the mute setting enabled.
 - ☐ Check the volume setting in the audio mixer.
 - ☐ If you are using external speakers, check the volume settings, and then check the connections between your external speakers and the computer.
 - ☐ Click **Start** on the Windows® taskbar, and click **Settings**, then **Control Panel**, and **System**. Select the **Hardware** tab, and click **Device Manager**. Make sure the correct driver software is properly installed.
- ☐ Do not use adhesive labels to identify the CD. The label may come off while the disc is in use in the optical drive and cause the drive to malfunction.

- ❑ If a region code warning appears when you try to use your optical drive, it may be that the DVD you are trying to play is incompatible with the optical drive. Verify the region code listed on the DVD package.
- ❑ Condensation may cause the computer to malfunction. If this occurs, do not use it for at least one hour.
- ❑ Make sure the digital CD audio is enabled for your optical drive. Follow these steps:
 - 1 Click **Start** on the Windows® taskbar, and point to **Settings, Control Panel**, and click **System**. The **System Properties** window appears.
 - 2 Select the **Hardware** tab, and then click **Device Manager**. The **Device Manager** window appears.
 - 3 Double-click the listed optical drive. The **Properties** window appears.
 - 4 Click the **Properties** tab, and click to select the **Enable digital CD audio for this CD-ROM device** check box.

Why did the computer screen (LCD) go blank?

- ❑ Your computer screen may go blank if the computer has lost power or is in a power saving mode (Standby or Hibernate).
 - ❑ Make sure the computer is plugged into a power source and is on. The power indicator turns on if the computer is on.
 - ❑ Make sure the battery is inserted properly and is charged.
 - ❑ If the computer is in LCD (Video) Standby mode, press any key to activate the computer screen.
- ❑ If the display mode is set to external display, press and hold the **Fn** key while you press **F7** several times.

Why don't my changes appear on the computer (LCD) screen?

You may need to refresh the computer screen. Press the Windows key  and press **D** twice.

How do I adjust the image on the TV screen?

Use the controls on your external display to adjust the image. See the help guide that accompanied your display for more information.

How do I change the video resolution on the TV screen?

The video may not appear on the entire TV screen if your computer resolution is set to 1280 x 1024 pixels or greater. To change the video resolution, follow these instructions:



If you are using the A/V Out jack, plug the audio-video (AV) cable into the computer before you start the computer. Also, set the screen resolution to 800 x 600 or 1024 x 768 pixels. (On Windows 2000 models, you can also set the resolution to 640 x 480 pixels.)

- 1 Right-click the desktop, and select **Properties** from the shortcut menu. The **Display Properties** dialog box appears.
- 2 Select the **Settings** tab.
- 3 Move the screen resolution slider to the left to reduce the size and to the right to increase the size of the video resolution.

How do I switch the computer (LCD) screen from LCD to TV?

Press **Fn+F8** to select either the computer or TV display. See “Selecting a display mode” for more information.



The Fn+F8 key combination will not work once a DVD is inserted into the optical drive. Switching the display while a DVD is playing may cause the computer to malfunction, and you may need to restart the DVD software.

Is the CD-RW reading speed slower than the CD-ROM or CD-R reading speed?

Generally the CD-RW reading speed is slower than the CD-ROM and the CD-R reading speeds, although reading speeds vary depending on the format you are using.

Printer Connections

- ❑ Printing With Your Computer

Printing With Your Computer



You can connect a universal serial bus (USB) printer or a parallel port printer to your computer. To print properly, the printer you connect must be compatible with the Microsoft® Windows® operating system installed on your computer.

- ☐ Connecting a printer
- ☐ Disconnecting a printer
- ☐ Frequently asked questions

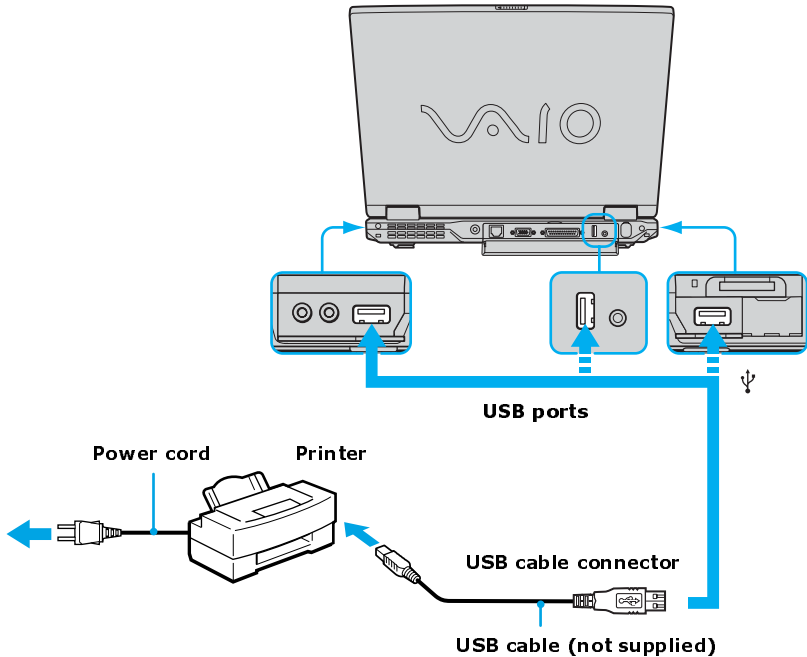
Connecting a printer

Your computer is compatible with many popular printers. The New Hardware Wizard guides you through the software installation process. Some printers require separate driver software installation. See the instructions that accompanied your printer for more information. If you cannot print once you have connected your computer to your printer, see “Frequently asked questions” in this section for more information.

To connect a USB printer



- 1** Locate a USB port  on the computer and the printer.
- 2** Plug the USB cable into the USB port  on your computer.
- 3** Plug the other end of the USB cable into the USB port on the printer.

Connecting a USB Printer Cable

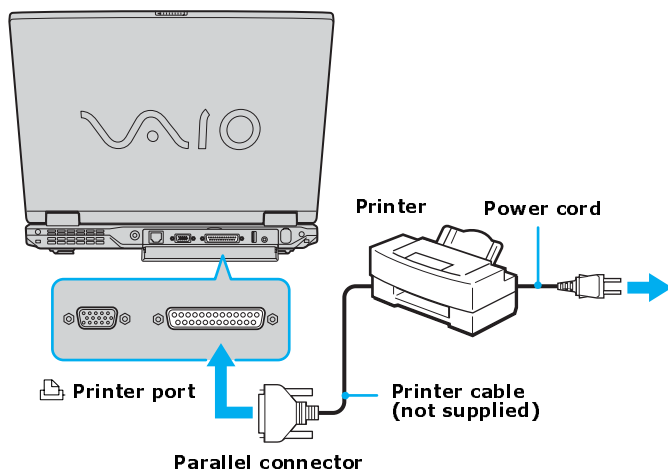


 See the manual that came with the USB printer for more information on its installation and use.

To connect a parallel port printer

- 1 Locate the Printer port  on your computer.
- 2 Plug the printer cable into the Printer port .
- 3 Plug the other end of the printer cable into the port on the printer.

Connecting a Parallel Port Printer



 See the manual that came with the parallel port printer for more information on its installation and use.

Disconnecting a printer

You can disconnect a USB or parallel printer when the computer is on or off. Disconnecting a printer when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To disconnect a printer

- ☐ Unplug the printer cable from the computer.

Frequently asked questions

Why can't I print a document?

- ☐ Make sure the printer is on, and the printer cable is securely connected to the ports on your printer and computer. See "Connecting a printer" for more information.

- ❑ Make sure the printer is compatible with the Microsoft® Windows® operating system installed on your computer.
- ❑ You may need to install the printer driver software before you use the printer. See the instructions that came with your printer for information about installing these drivers.
- ❑ If the printer is not functioning after the computer resumes from a power saving mode (Standby or Hibernate), reset the printer connection.
 - 1 Click **Start**, and point to **Settings**, then click **Printers**. The **Printers** window appears.
 - 2 Right-click the printer that is not functioning, and select **Properties** to open the **Properties** window.
 - 3 Click **OK**.
- ❑ Change the default printer port setting, although this setting is generally correct for most printers.
 - 1 Click **Start**, and point to **Settings**, then click **Printers**. The **Printers** window appears.
 - 2 Right-click the printer, and select **Properties** from the shortcut menu.
 - 3 Select the **Ports** tab, and select a different **LPT Port Number**.
- ❑ You may need to enable the computer's printer port.
 - 1 Click **Start**, and point to **Settings** and **Control Panel**, then click **Sony Notebook Setup**. The **Sony Notebook Setup** window appears.
 - 2 Click the **Device** tab.
 - 3 If it is not already selected, click the **Printer Port** check box.
 - 4 Click **OK**.

Computer Features

- ❑ Using the Keyboard

- ❑ Using the Touch Pad
- ❑ Using Jog Dial Control
- ❑ Using Memory Stick Media
- ❑ Changing the Window Design of Sony Programs

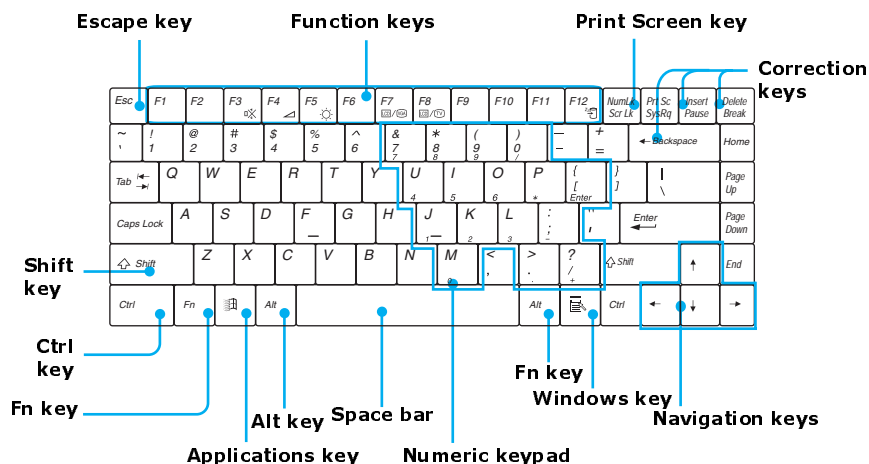
Using the Keyboard

Your keyboard is very similar to a typewriter's, but your computer keyboard has additional keys that perform specific computer-related tasks.



- ☐ Key locations and descriptions
- ☐ Combinations and functions with the Windows key
- ☐ Indicators
- ☐ Combinations and functions with the Fn key

Key locations and descriptions








Keyboard






<i>Key</i>	<i>Description</i>
Numeric keypad	Contains the keys found on a typical calculator. Use the numeric keypad area to type numbers or to perform mathematical calculations such as addition and subtraction. Numbers appear on the front beveled edge of the numeric keys. Press the Num Lock key to activate the numeric keypad. (When you do so, the Num Lock indicator turns on.) Press the Num Lock key again to deactivate the numeric keypad.
Arrow keys	The Left, Right, Up, and Down arrow keys move the pointer on the screen and also function as the Home, End, Page Up, and Page Down keys, respectively.
Correction keys	The Insert, Back Space, and Delete keys enable you to make corrections in your documents.
Function keys	The 12 function keys along the top of the keyboard are used to perform designated tasks. For example, in many programs, F1 is the Help key. The task associated with each function key may vary from one program to the next.
Escape key	The Esc (Escape) key is used to cancel commands.
Print Screen key	The Print Screen key takes an electronic snapshot of the screen and moves it to the Clipboard. You can then paste the screen shot into a document and print it.
Operator keys (Ctrl, Alt, Shift keys)	Several keys are always used with at least one other key: Ctrl, Alt, and Shift. When held down with another key, the Ctrl (Control) and Alt (Alternate) keys offer another way to give commands. For example, in many programs, instead of choosing the Save command from a menu, you can hold down Ctrl and press S (referred to as Ctrl+S). The Shift key operates the same way as on a typewriter; it is used to produce capital letters or special symbols such as @ and \$.






Key	Description
Windows key 	The key with the Windows® operating system logo displays the Start menu; it is the equivalent of clicking Start on the taskbar. See “Combinations and functions with the Windows key” for more information.
Fn key	The Fn key is used in combination with other keys to issue commands. See “Combinations and functions with the Fn key” for more information.
Applications key 	The Applications key displays a shortcut menu of context-sensitive choices. Pressing this key is the equivalent of clicking the right mouse button.



Combinations and functions with the Windows key

Combination	Function
 + F1	Displays the VAIO Help and Support Center window.
 + Tab	Switches the selected button on the taskbar.
 + D	Displays the desktop.
 + E	Displays the My Computer window.
 + F	Displays the Search Results window, where you can find a file or folder. This is the equivalent of selecting Search from the Start menu.
 + Ctrl + F	Displays the Search Results - Computers window, where you can locate other computers. This is the equivalent of selecting Search, and then Computer from the Start menu.
 + M	Minimizes all displayed windows.


Combination	Function
Shift +  + M	Returns all minimized windows to their previous size.
 + R	Displays the Run window. This is the equivalent of selecting Run from the Start menu.
Fn +  + Insert	Displays the System Properties window. This is the equivalent of selecting Control Panel, and then System from the Start menu.




Indicators

Indicator	Function
Power 	Lights up when the power to the computer is on, blinks in Standby mode, and turns off when the computer is in Hibernate mode or off.
Battery 	Lights up when the computer is using battery power, blinks when the battery is running out of power, double-blinks when the battery is charging.
Memory Stick® 	Lights up when data is read from or written to the Memory Stick media. (Do not enter Standby mode or turn off the computer when this indicator is on.) When the indicator is off, the Memory Stick media slot is not being used.
Hard disk 	Lights up when data is read from or written to the hard disk. Do not enter Standby mode or shut down the computer when this indicator is on.
Num Lock 	Lights up when the number keys area in the numeric keypad are active. When the indicator is off, the alphanumeric character keys in the keypad area are active.

Indicator	Function
Caps Lock 	Lights up when the letters appear in uppercase as you type. The Shift key lowers the case of typed letters when Caps Lock is on. When the indicator is off, the letters appear in lowercase as you type (unless you hold down the Shift key).
Scroll Lock 	Lights up when the screen scrolls differently. (Exactly how it scrolls depends on the specific program. This function does not work with all programs.) When the indicator is off, information moves across the display normally.
Wireless LAN	Lights up when the wireless LAN function is running.

Combinations and functions with the Fn key

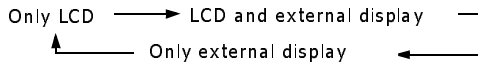
 If you switch user identities during a computing session, the Fn+F7 key functionality (if available on your computer) will be interrupted. To switch to an external display or monitor, see “Selecting a display mode” for more information.

Combinations/ Feature	Function
Fn +  (F3) Mute On/Off	Toggles the built-in speaker off and on.
Fn +  (F4) Speaker volume	Adjusts the built-in speaker volume. An on-screen display appears notifying you when a change occurs. To increase volume, press Fn+F4 , then ↑ or → . To decrease volume, press Fn+F4 , then ↓ or ← .
Fn +  (F5) Brightness control	Adjusts the brightness of the LCD. To increase light intensity, press Fn+F5 and then ↑ or → . To decrease light intensity, press Fn+F5 and then ↓ or ← .

**Combinations/
Feature**
Function

Fn + **LCD** / **VGA**
(F7)
Switch to the
external
monitor/LCD

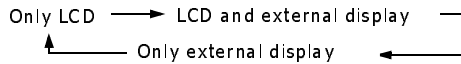
Toggles between the LCD, a connected external display, and both the LCD and external display.



Select one display at a time to playback DVDs. Connect the cable before you turn on the computer, otherwise Fn+F7 will not work.

Fn + **LCD** only /
TV (F8)
Control A/V OUT

Toggles between LCD-only, external-only, and dual LCD/TV display modes.



Select one display at a time to playback DVDs. Connect the cable before you turn on the computer, otherwise Fn+F8 will not work. You cannot use the Fn+F8 function to switch between LCD and TV once a DVD is inserted into the optical drive.

Fn + **z** (F12)
Hibernate

Puts the system into Hibernate mode, a power management state. To return the system to normal operating mode, press the power button. Hibernate mode consumes the lowest level of power.

Fn + Esc
Standby


Puts the system into Standby mode, a power management state. To return the system to normal operating mode, press any key or press the power button.

Fn + E

Ejects the CD.

Fn + B
Bass Boost

Toggles the bass-boost function off and on. This feature is available only while using headphones.

 You can also carry out these functions using the Jog Dial™ Control. Some functions are not available until the Windows® operating system launches.

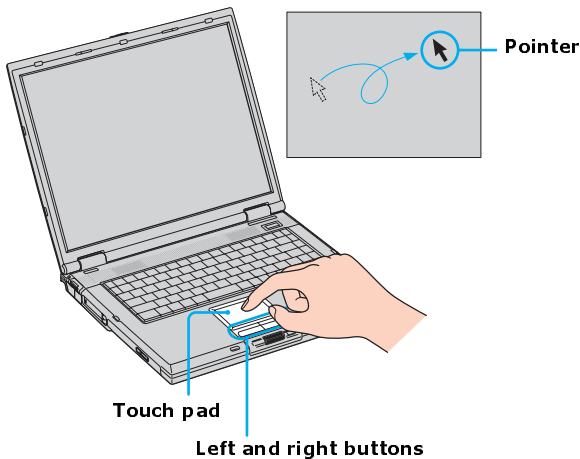
Using the Touch Pad

The keyboard contains a pointing device called a touch pad. You can point to, select, drag, and scroll objects on the screen using the built-in touch pad.

- ☐ Describing the touch pad
- ☐ Customizing the touch pad
- ☐ Frequently asked questions

Describing the touch pad

Locating and Describing the Touch Pad



Action	Description
Point	Slide one finger on the touch pad to place the pointer on an item or object.
Click	Press the left button once.
Double-click	Press the left button twice.

Action	Description
Right-click	Press the right button once. In many programs, this action displays a shortcut menu of context-sensitive choices.
Drag	Slide one finger while pressing the left button.
Scroll	Move your finger along the right edge of the touch pad to scroll vertically. Move your finger along the bottom to scroll horizontally. (The scroll function is available only with programs that support a touch pad scroll feature.)




Customizing the touch pad

Sony Notebook Setup lets you customize your touch pad, such as enable or disable the touch pad. You can also open the Mouse Properties dialog box, which enables you to set your touch pad and mouse preferences, such as changing pointers, enabling or disabling the tapping feature, clicking both buttons simultaneously, and adjusting the touch pad speed.

To disable the touch pad


- 1 Click **Start** on the Windows® taskbar, and point to **Programs**.
- 2 Point to **Sony Notebook Setup**, and click **Sony Notebook Setup** in the submenu. The **Sony Notebook Setup** dialog box appears.
- 3 Click the **Device** tab.
- 4 Click to deselect the **Pointing Device** check box.
- 5 Click **OK**.

To enable the touch pad

- 1 Press the **Windows** key . the **Start** menu appears.
- 2 Press the **Up Arrow** key  to select **Programs**, and press **Enter**.
- 3 Press the **Down Arrow** key  to select **Sony Notebook Setup**, and press **Enter**. A submenu appears.


- 4 Press the **Down Arrow** key ↓ to select **Sony Notebook Setup** again, and press **Enter**. The **Sony Notebook Setup** dialog box appears.
- 5 Press the **Right Arrow** key → to select the **Device** tab.
- 6 Press the **Tab** key three times to select the **OK** button at the bottom of the dialog box.
- 7 Press the **Right Arrow** key → to select the **Default** button.
- 8 When the Sony Notebook Setup dialog box appears, press the **Left Arrow** ← key to select **OK**, and press **Enter**.
- 9 Press **Enter** again to close the Sony Notebook Setup dialog box.


To open the Mouse Properties dialog box

- ❑ Right-click the **Touchpad** icon  on the Windows® taskbar, and click **Mouse Properties** from the shortcut menu. The **Mouse Properties** dialog box appears.


Frequently asked questions

Why doesn't the touch pad work properly?

- ❑ You may have disabled the touch pad without connecting a mouse to the computer. To enable the touch pad:
 - 1 Press the **Windows** key , and then press **P** to open the **Programs** menu.
 - 2 Press **Enter**.
 - 3 Press the **Down Arrow** ↓ key to select **Sony Notebook Setup**, and press **Enter**.
 - 4 Select **Sony Notebook Setup** again, and press **Enter**.
 - 5 Press the **Right Arrow** key → to select the **Device** tab.
 - 6 Press the **Tab** key to select the left panel, and then press the **Down Arrow** key ↓ to select **Pointing Device**.
 - 7 Press **Alt+S** simultaneously. The **Mouse Properties** dialog box appears.

- 8 Make sure the **Buttons** tab is selected, and press the **Up Arrow** key **↑** and **Down Arrow** key **↓** to change the button assignments. Press the **Tab** key to move between shortcut menus.
 - 9 Press **Enter** to save your changes and close the dialog box.
- ☐ Restart the computer to activate the touch pad again.
 - ☐ If your touch pad is interpreting a single tap as a double-click, adjust the button assignments. Follow these steps:
 - 1 Press the **Windows**  and the **E** keys. The **My Computer** window appears.
 - 2 Click the **Tools** menu, and select **Folder Options**. The **Folder Options** dialog box appears with the **General** tab open.
 - 3 In the **Click items as follows** box, click to select **Single-click to open an item (point to select)**.
 - 4 Click **Apply**.
 - ☐ If you are still experiencing problems, make sure another mouse was not installed.
 - ☐ You may need to use your Application Recovery CD(s) to reinstall the mouse drivers. See “Using the Application Recovery CD(s)” for more information.

Why doesn't the pointer move when I use the touch pad or mouse?

- ☐ Restart your computer. Follow these steps:
 - 1 Press the **Windows** key .
 - 2 Press **U**. The **Shut Down Windows** dialog box appears.
 - 3 Press **R** to restart the computer.
 - 4 Press **Enter**.
- ☐ If the computer does not restart,
 - 1 Press **Ctrl+Alt+Delete** simultaneously. The **Windows Security** dialog box appears.
 - 2 Press the **Right Arrow** **→** key to select **Shut Down**.
 - 3 Press **Enter**.

4 Press **R** to select restart.



- ❑ If you still cannot restart your computer, press and hold the power button for more than four seconds to turn off the computer.
- ❑ If the pointer does not move while playing a disc, press **Ctrl+Alt+Delete** simultaneously to stop playback and restart the computer.
- ❑ If you are still experiencing problems, make sure another mouse was not installed.
- ❑ You may need to use your supplied Application Recovery CD(s) to reinstall the touch pad or mouse drivers. See “Using the Application Recovery CD(s)” for more information.

Using Jog Dial Control

Your computer is equipped with a Jog Dial™ Control, which enables you to open a program, folder, or document from a predefined list by rotating and pressing the Jog Dial control.

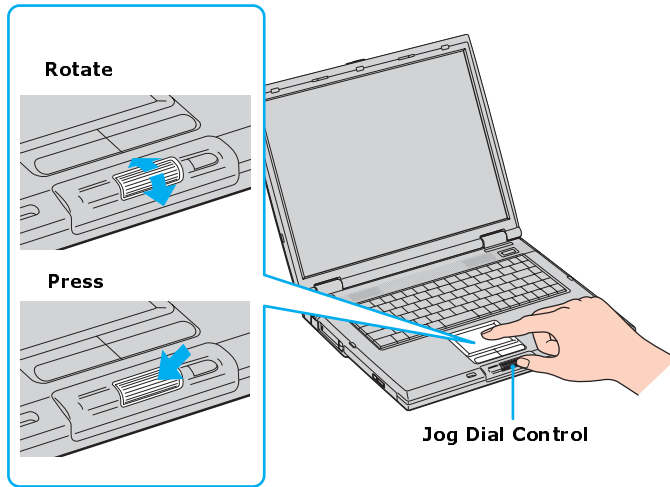
- ☐ Using VAIO Action Setup
- ☐ Locating the Jog Dial Control
- ☐ Using launcher mode
- ☐ Using guide mode
- ☐ Using the Jog Dial control with Sony programs
- ☐ Using the Jog Dial control with other programs

Using VAIO Action Setup



VAIO Action Setup manages the settings for your computer's Jog Dial™ Control interface and enables you to set a timer to launch a program or document. For more information on customizing the Jog Dial control or setting the timer, right-click the Jog Dial Control icon  or  in the taskbar and click **Help Topics**.

Locating the Jog Dial Control

Jog Dial Control



Using launcher mode

The Jog Dial Control window is either in the launcher mode or in the guide mode. The Jog Dial Control window is in launcher mode until a software program is launched or the Jog Dial Control window becomes active. When an arrow is displayed next to an item in the Jog Dial Control window, you can display a submenu of that item by selecting it and pressing the Jog Dial control. For more information, right-click the Jog Dial Control icon  or , and click **Help Topics**.

To open the Jog Dial Launcher

- ☐ Press the Jog Dial control.
- ☐ Double-click the Jog Dial Control icon on the taskbar.

- ❑ Press the Jog Dial control while pressing the **Ctrl** key to switch from guide mode to launcher mode.

To use the Jog Dial control



- 1 Rotate the Jog Dial control to select an item, and then press the Jog Dial control. When you select an item, the launcher mode changes to guide mode.

Jog Dial Launcher



- 2 Rotate or press the Jog Dial control to use the desired function. To select another item, switch to launcher mode by pressing the Jog Dial control and the **Ctrl** key.

Using guide mode

The Jog Dial Control window is either in the launcher mode or in the guide mode. Launcher mode changes to guide mode when a program is active. Depending on the program, you can select items from the Jog Dial Guide window using the Jog Dial control. With some Sony programs, you can change the Jog Dial window to List View, Simple Menu, and Full Menu. For more information, right-click the Jog Dial Control icon  or , and click **Help Topics**.

Jog Dial Guide Dialog Box



Using the Jog Dial control with Sony programs

If Sony programs that support the Jog Dial™ Control are active, you can use the Jog Dial's functions that are allocated to that program. For more information, click Start, Settings, Control Panel, Jog Dial, and click Help on the VAIO Action Setup window.

Using the Jog Dial control with other programs

If the program you are using does not support the Jog Dial control, you can still select menu items to perform the following functions:*

- ☐ Maximize window
- ☐ Minimize window
- ☐ Close window
- ☐ Scroll window
- ☐ Scroll the File menu

* Some programs do not support these functions.


Using Memory Stick Media

This compact, portable, and versatile recording medium has a data capacity exceeding that of a floppy disk. The medium is specially designed for exchanging and sharing digital data with compatible products. Because it is removable, the media can be used for external data storage.

- ☐ Selecting Memory Stick media
- ☐ Inserting Memory Stick media
- ☐ Viewing the contents
- ☐ Write-protecting Memory Stick media
- ☐ Formatting Memory Stick media
- ☐ Removing Memory Stick media
- ☐ Frequently asked questions

Selecting Memory Stick media

The following two types of Memory Stick media can be used with your computer:


- ☐ MagicGate™ Memory Stick media (hereafter called MG Memory Stick media), which is provided with copyright protection.
- ☐ Memory Stick  media, which does not have the same copyright protection as MagicGate Memory Stick media.

Some music files with secure copyright protection may be stored on MG Memory Stick media but not on regular Memory Stick media. You can also use MagicGate media-compatible devices to record and playback music when they are connected to your computer.

You can store mixed data on the Memory Stick media. For example, you can copy an ordinary file on a MG Memory Stick media that already contains music.

What is MagicGate Memory Stick media?

MagicGate Memory Stick media provides copyright protection that consists of authentication and encryption technology. Authentication technology ensures that protected content is only transferred between compliant devices and media. Protected content is recorded and transferred in an encrypted format to prevent unauthorized duplication or playback.


 MG Memory Stick media has the MG mark.

Inserting Memory Stick media

Before using Memory Stick media, back up important data. The media slot accommodates only one Memory Stick media at a time.

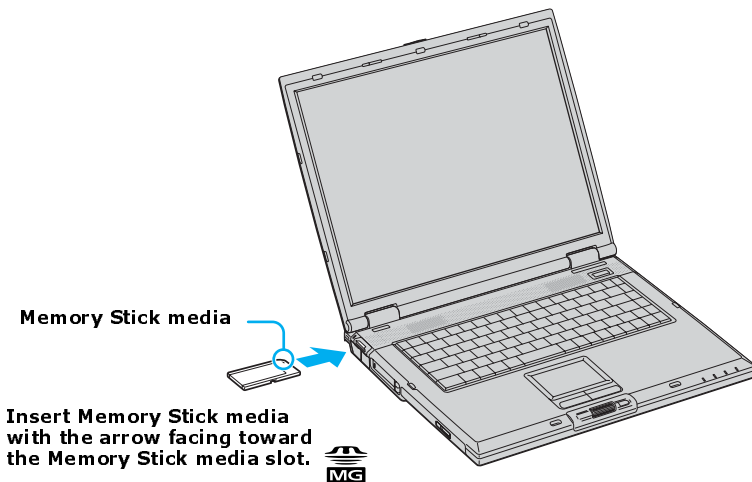
To insert Memory Stick media

- 1 Insert the Memory Stick media with the arrow facing up and toward the Memory Stick media slot.

 Inserting the media in the wrong direction may damage the connector pins.

- 2 Carefully slide the Memory Stick media into the slot until it clicks in place. The Memory Stick media indicator blinks.

Inserting Memory Stick Media



Viewing the contents

Depending on the model you purchased, the Sony Memory Stick window appears automatically when you insert a Memory Stick media. From this window, you can choose to view, print, copy or organize your Memory Stick images or data. If the Sony Memory Stick window does not appear when you insert your Memory Stick media, then follow these steps.

To view the contents

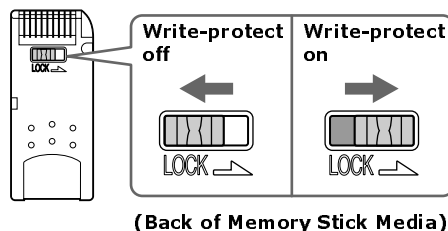
- 1 Click the **My Computer** icon on the desktop. The **My Computer** window appears.
- 2 Double-click **Removable Disk**. The **Removable Disk** window appears, displaying the contents stored on the Memory Stick media.

Write-protecting Memory Stick media

Memory Stick® media is designed with a write-protect tab to protect data from accidental erasure or overwriting. Move the tab to the right or left to set or release write-protection. When the write-protect tab of the Memory Stick media is set to LOCK, data cannot be recorded or erased.

Write-protect off	Data can be saved on the Memory Stick media.
Write-protect on	Data can be read from but not saved on the Memory Stick media.

Using the Write-Protect Tab



Formatting Memory Stick media

Memory Stick® media is formatted for immediate use when you purchase it. If you need to reformat Memory Stick media, use the Memory Stick Formatter that is provided with the media. For more information about using Memory Stick Formatter, refer to Formatter Help.



Formatting Memory Stick media erases all data, including music data, previously saved to it. Before you reformat Memory Stick media, confirm that the media does not contain files you want to keep. Back up important data before formatting the media.

To format Memory Stick media

- 1 Insert the Memory Stick media into the Memory Stick media slot. See “Inserting Memory Stick media” for more information.
- 2 From the **Start** menu, point to **Programs, Memory Stick Utility**, and then click **Memory Stick Formatter**. The **Memory Stick Formatter** dialog box appears.
- 3 Click to select the **Memory Stick** media drive, if it is not already selected.
- 4 Click **Start Format**.

Removing Memory Stick media

If the media is removed prematurely, a blue screen with an error message appears prompting you to continue or exit. Reinsert the media into the slot and press **Enter** to continue. This enables the media to finish reading or writing data.

To remove Memory Stick media

- 1 Wait a minimum of 10 seconds after the Memory Stick media finishes reading or writing data before removing the media.
- 2 Make sure the access light is off.
- 3 Push the Memory Stick media in toward the computer.
- 4 When the Memory Stick media ejects, pull it out.

 Be careful when removing the Memory Stick media, as it may eject completely from the slot.

Frequently asked questions

Why can't I open my image files?

You may need to reformat your Memory Stick media.



Formatting Memory Stick media erases all data, including music data, previously saved to it. Before you reformat Memory Stick media, confirm that the media does not contain files you want to keep and back up important data.

- 1 Copy the data from the Memory Stick media onto your computer's hard disk to save data or images.
- 2 Format the Memory Stick media using Memory Stick Formatter software preinstalled on your computer. For instructions about formatting a Memory Stick media, see "Formatting Memory Stick media."

Why can't I save music files onto my Memory Stick media?

- ☐ Only MagicGate Memory Stick media can be used with copyright protected data, such as music.
- ☐ Copyright protected music cannot be checked out to any Memory Stick media other than MG Memory Stick media.
- ☐ Using recorded music requires permission of the copyright holders.
- ☐ Sony is not responsible for music files that cannot be recorded from a CD or downloaded from other sources.

Can I copy images from a digital video camera using Memory Stick media?

Yes, and you can view video clips that you have recorded with Memory Stick media-compatible video camera recorders.

How do I prevent damage to the Memory Stick media?

- ☐ Do not use the media in locations that are subject to static electricity or electrical noise.

- ☐ Do not touch the media connector with your finger or metallic objects.
- ☐ Do not attach labels other than the supplied label to a media.
- ☐ Do not bend, drop, or apply strong shock to the media.
- ☐ Do not disassemble or modify the media.
- ☐ Do not allow the media to get wet.

How do I extend the life of the Memory Stick media?

- ☐ Use the supplied storage case. See the instructions that came with your media for more information on its use.
- ☐ Do not use or store the media in a location that is subject to:
 - ☐ Extremely high temperatures, such as in a car parked in the sun
 - ☐ Direct sunlight
 - ☐ High humidity or places with corrosive substances

Changing the Window Design of Sony Programs

This feature is available with UI Design Selector-compatible programs only.

To change the window design

- 1** Click **Start**, and point to **Settings, Control Panel**, and click **UI Design Selector**.
- 2** Click << or >> to view the designs.
- 3** To select a design that appears in the center window, click **Apply**. The **UI Design Selector** window design changes. The window design for your Sony software will match the **UI Design Selector** window.
- 4** Click **OK**.

Connecting Mice and Keyboards

- ❑ Using External Mice and Keyboards

Using External Mice and Keyboards

You can connect a universal serial bus (USB) mouse or keyboard to your computer. To function properly, the device you connect must be compatible with the Microsoft® Windows® operating system installed on your computer. For information about your computer's built-in keyboard and key functions, see "Using the Keyboard" in the "Computer Features" chapter.



- ☐ Connecting a mouse or keyboard
- ☐ Disconnecting a mouse or keyboard
- ☐ Frequently asked questions

Connecting a mouse or keyboard

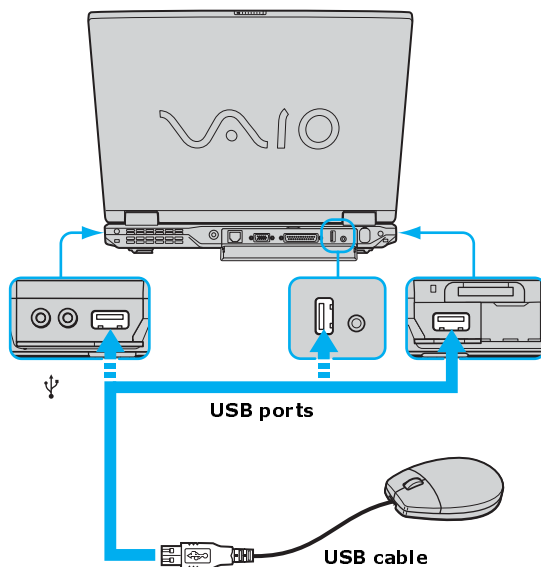
Your computer is compatible with many popular mice and keyboards. The New Hardware Wizard guides you through the software installation process. Some devices require separate driver software installation. See the instructions that accompanied your mouse or keyboard for more information. If the mouse or keyboard does not work once you have connected it to your computer, see "Frequently asked questions" for more information.


Your computer can be on or off when connecting a mouse or keyboard.

To connect a USB mouse or keyboard to your computer

- 1** Locate the USB port  on your computer or port replicator.
- 2** Plug the USB cable into the USB port  on the computer. (One USB port supports one USB device.) If the **New Hardware Wizard** appears, follow the on-screen instructions to complete the installation process.

Connecting a USB Mouse or Keyboard





 See the manual that came with your mouse or keyboard for more information on its installation and use.

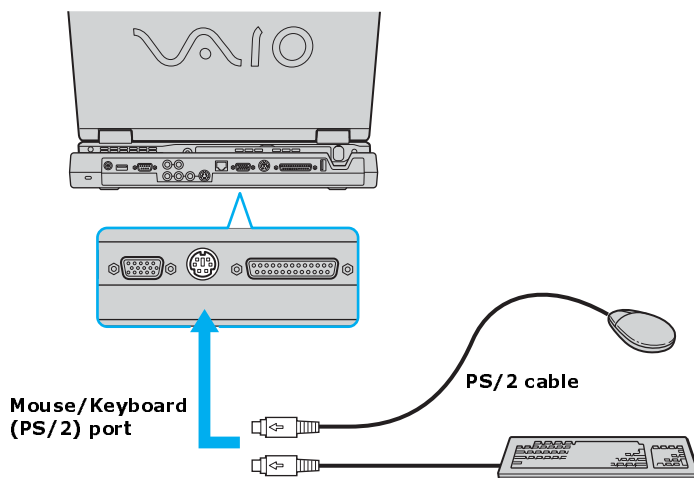
Connecting a PS/2 mouse or keyboard

You can connect either an external PS/2® mouse or PS/2 keyboard to the port replicator using a PS/2 plug or adapter. Connect only one PS/2 device to the port replicator at a time. See the instructions that accompanied your mouse or keyboard for more information. If the mouse or keyboard does not work once you have connected it to your port replicator, see “Frequently asked questions” for more information.

To connect a PS/2 mouse or keyboard

- 1 Connect the port replicator to the computer. See “Connecting a Port Replicator” for more information.
- 2 Locate the Mouse/Keyboard (PS/2) port  /  on the port replicator.
- 3 Plug the mouse or keyboard into this port. The arrow on the connector should face upward.




Connecting PS/2 Mouse or Keyboard



Disconnecting a mouse or keyboard

You can disconnect a USB mouse or keyboard when the computer is on or off. Disconnecting the USB mouse or keyboard when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To disconnect the USB mouse or keyboard




- ❑ Unplug the USB cable from the USB port  on the computer.
- ❑ Unplug the PS/2 cable from the Mouse/Keyboard (PS/2) port  /  on the port replicator.

Frequently asked questions

Why doesn't the computer recognize the USB mouse?

- ❑ If you are using a Sony USB mouse, make sure the mouse is securely plugged into the USB port.
- ❑ If you are using an external mouse, make sure the mouse is securely plugged into the USB port or the PS/2 port if you are connecting it to the port replicator.
- ❑ If you are still experiencing problems, you may need to install or reinstall the mouse driver software. Use the supplied Application Recovery CD to install the drivers. See “Using the Application Recovery CD(s)” for more information.

Why doesn't the pointer move when I use the USB mouse?

- ❑ Make sure another mouse was not installed.
- ❑ You may need to install or reinstall the mouse driver software. Use the supplied Application Recovery CD(s). See “Using the Application Recovery CD(s)” for more information.
- ❑ If you are playing a disc, press the **Ctrl+Alt+Delete** keys simultaneously to stop playback and restart the computer.
- ❑ If you still cannot use the pointer, restart the computer. You can restart the computer three different ways:
 - ❑ Press the **Windows** key , and press **U**. When the **Shut Down Windows** window appears, press **R** to select **Restart**, and press **Enter**.
 - ❑ Press the **Ctrl+Alt+Delete** keys simultaneously. When the **Windows Security** window appears, press the **Right Arrow** key  to select **Shut Down**, and then press **Enter**. Use the **Down Arrow** key  to select **Restart**, and press **Enter**.
 - ❑ Press and hold the power button. When the computer shuts down, press the power button again to restart the computer.

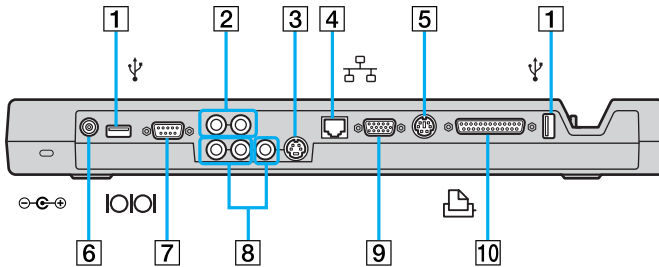
Connecting a Port Replicator

- ❑ Locating Ports and Connectors
- ❑ Using the Port Replicator

Locating Ports and Connectors

You can purchase a port replicator to use with the computer you purchased. The port replicator contains several ports and connectors, which enable you to connect additional peripherals to your computer.

Back



1	USB ports	6	DC In port
2	LINE IN jacks	7	Serial port
3	S Video Out jack	8	LINE OUT jacks and Composite Video Out jack
4	Network port (Ethernet 10BASE-T/100BASE-TX port)	9	Monitor (VGA) port
5	Mouse/Keyboard (PS/2) port	10	Printer (Parallel) port


Using the Port Replicator

Connecting the port replicator

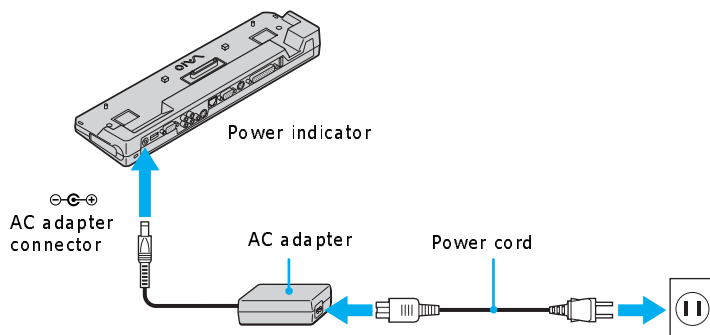
You must use the AC adapter to power the computer when it is connected to the port replicator. However, you can insert the battery to charge it while you are using the AC adapter to power the port replicator. Make sure you insert the battery before you connect the port replicator. Lifting and turning the computer with the port replicator attached could disconnect the AC adapter or unplug the AC outlet and cause the computer to lose power and malfunction.

To connect the port replicator

- 1 Turn off the computer and disconnect all peripheral devices.
- 2 Plug the AC adapter connector into the **DC IN** port on the port replicator, and plug the power cord into the AC adapter and an AC outlet. You will know the power is on when the power indicator located on top of the port replicator turns on.

 The port replicator is powered only by the AC adapter, so the AC adapter must remain connected to the port replicator at all times while it is in use.

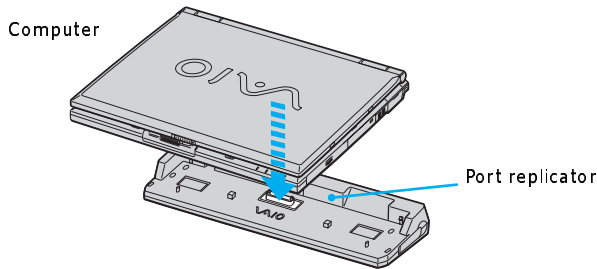
Connecting AC Adapter to Port Replicator



- 3 Close the tilt stands before attaching the computer to the port replicator.


- 4 Align the connector on the bottom of the computer with the port replicator connector, and push the computer down until it clicks into place.

Attaching the Port Replicator

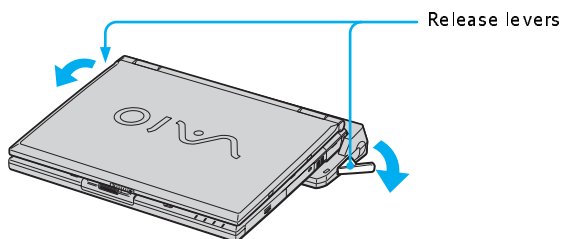


Removing the port replicator

To remove the port replicator

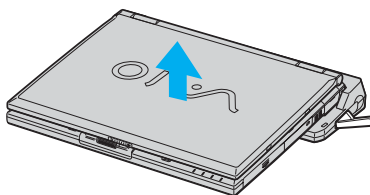
- 1 Close any active programs to prevent data loss.
- 2 Double-click the **Unplug or Eject Hardware** icon  on the taskbar. The **Unplug or Eject Hardware** window appears.
- 3 Select the floppy disk drive in the **Hardware devices** window, if it is not already selected.
- 4 Click **Stop**. The **Stop a Hardware device** window appears.
- 5 Make sure the appropriate device is selected, and click **OK**. A message appears stating it is safe to remove the hardware device.
- 6 Pull the release levers on each side of the port replicator to release the it from the computer.

Releasing the Port Replicator



- 7 Lift the computer away from the port replicator.

Removing the Port Replicator



Floppy Disk Drives and PC Cards

- ❑ Using Floppy Disk Drives
- ❑ Using PC Cards

Using Floppy Disk Drives



You can connect a floppy disk drive to your computer or port replicator. The floppy disk drive enables you to read data stored on a floppy disk.

- ☐ Connecting a floppy disk drive
- ☐ Inserting and removing floppy disks
- ☐ Notes on handling floppy disks
- ☐ Disconnecting a floppy disk drive
- ☐ Carrying the floppy disk drive
- ☐ Frequently asked questions

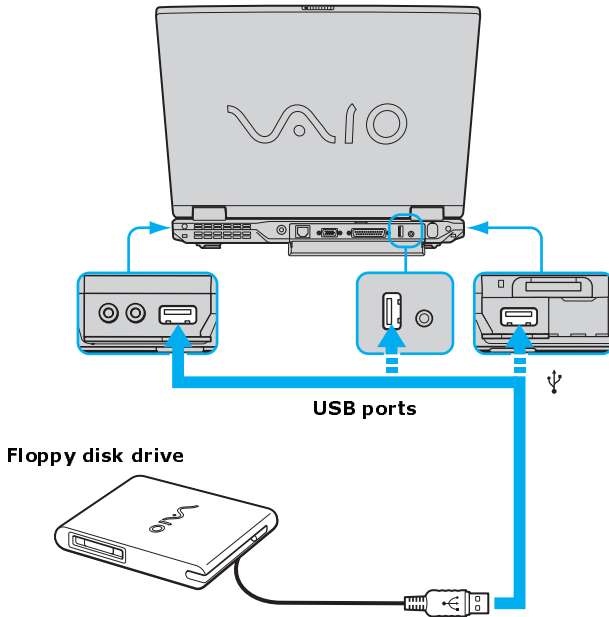
Connecting a floppy disk drive

You can connect a floppy disk drive when your computer is on or off. Connecting the drive when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To connect a floppy disk drive

- 1 Close any active programs to prevent data loss.
- 2 Insert the USB connector (with the USB icon  facing upward) into the USB port .

Connecting a Floppy Disk Drive



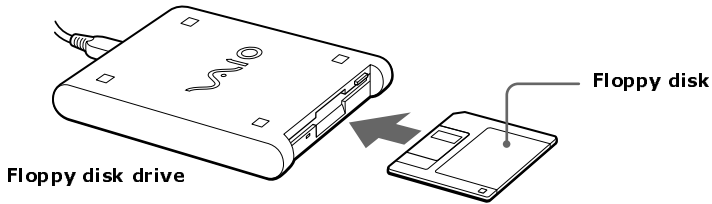
Inserting and removing floppy disks


Floppy disks are portable devices that store data. To protect your floppy disks, keep them away from magnets and direct sunlight or other heat sources.

To insert a floppy disk

- 1 Hold the floppy disk with the label facing up.
- 2 Push the floppy disk into the drive until it clicks into place.


Inserting a Floppy Disk



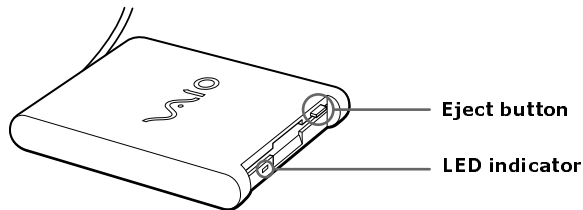
 Do not open the shutter manually and touch the surface of the floppy disk.

To remove a floppy disk

- 1 Close all programs that were opened from the disk and wait for the LED indicator to turn off.
- 2 Push the Eject button, and remove the disk.

 To avoid losing data, do not push the Eject button when the LED indicator is on.

Removing a Floppy Disk





Notes on handling floppy disks

- ☐ Do not open the shutter manually and touch the surface of the floppy disk.
- ☐ Keep floppy disks away from magnets.
- ☐ Keep floppy disk away from direct sunlight and other heat sources.

Disconnecting a floppy disk drive

You can disconnect a floppy disk drive when the computer is on or off. Disconnecting the drive when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

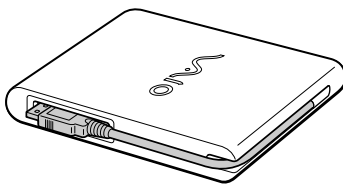
To disconnect a floppy disk drive

- 1 Close any active programs to prevent data loss.
- 2 Double-click the **Unplug or Eject Hardware** icon  on the taskbar. The **Unplug or Eject Hardware** window appears.
- 3 Select the floppy disk drive in the **Hardware devices** window, if it is not already selected.
- 4 Click **Stop**. The **Stop a Hardware device** window appears.
- 5 Make sure the appropriate device is selected, and click **OK**. A message appears stating it is safe to remove the hardware device.
- 6 Unplug the floppy disk drive from the USB port  on the computer or port replicator.

Carrying the floppy disk drive

Fold the floppy disk drive cable and connector into the side compartment on the floppy disk drive.



Carrying a Floppy Disk Drive



Frequently asked questions

Why doesn't the Unplug or Eject Hardware icon appear on the taskbar when the drive is connected?"

The computer does not recognize that the floppy disk drive is connected to the computer. First, make sure the USB connector is properly inserted into the USB port. If you need to secure the connection, wait a few moments for the computer to recognize the drive. If the icon still does not appear, follow these steps:

- 1 Close all open programs to avoid data loss.
- 2 Eject the floppy disk from the floppy disk drive.
 - 1 Close all programs that were opened from the disk and wait for the LED indicator to turn off.
 - 2 Push the Eject button, and remove the disk.
- 3 Reconnect the floppy disk drive.
 - 1 Close any active programs to prevent data loss.
 - 2 Insert the USB connector (with the USB icon  facing upward) into the USB port .
- 4 Restart the computer.
 - 1 Click **Start** on the Windows® taskbar, and click **Shut Down**.
 - 2 Select **Restart** and click **OK**.

Why is the drive unable to write data to a floppy disk?

The floppy disk drive cannot write data to a disk if it is inserted into the drive improperly. See “Inserting and removing floppy disks” for instructions on how to insert the disk properly.

If the disk is inserted properly and you are still unable to write data to it, the disk may be write-protected. You can either use a floppy disk that is not write-protected or disable the write-protect feature.

Using PC Cards

Your computer includes one or more PC Card slots. A PC Card enables you to connect portable external devices, such as another hard disk drive or a PC Network Interface Card (NIC), to connect to a network.

See your VAIO® Computer Specifications for the type of PC Card that is compatible with your computer. These slots are compatible with CardBus. If your computer has more than one PC Card slot, use the lower slot for Type III PC Cards. You do not need to turn off your computer to insert or remove a PC Card.

- ☐ Inserting PC Cards
- ☐ Removing PC Cards
- ☐ Connecting and disconnecting PC Card drives
- ☐ Frequently asked questions

Inserting PC Cards


Your computer may contain PC Card slot protectors. Remove these protectors before you insert a PC Card into the slot. See “To remove slot protectors.”

Some PC Cards may require you to disable idle devices when using the PC Card. You can use Sony Notebook Setup to disable devices.

To open Sony Notebook Setup

- ☐ Click **Start**, and point to **Settings, Control Panel**, and then click **Sony Notebook Setup**. The **Sony Notebook Setup** window appears.

To insert a PC Card

- 1 Make sure the front label of the PC Card is facing up.
- 2 Push the PC Card gently into the slot. The PC Card is automatically detected by your system. The **Unplug or Eject Hardware** icon  appears on the taskbar, indicating your system detected the PC Card.

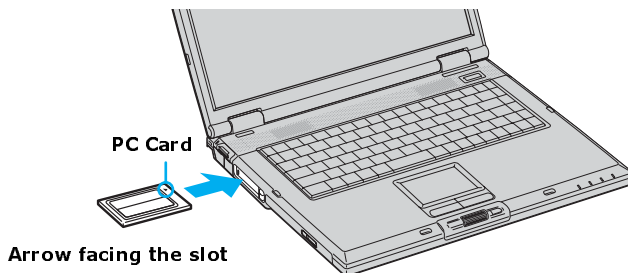


Do not force a PC Card into the slot. It may damage the connector pins.

When a PC Card is inserted, do not place your computer in a bag or case. Pressure or shock to a PC Card may damage your computer.

Touching the head of the PC Card will not damage the connector pins, but damage may occur if the head of the PC Card is sticking out of the PC Card slot while the computer is being transported.

Inserting a PC Card




Removing PC Cards

You can remove PC Cards while the computer is on or off. PC Cards draw power from the computer when they are inserted into the PC Card slot, whether or not you use the card.

If you are not using your PC Card and you are using a battery as a power source, remove the PC Card from the PC Card slot to conserve battery power.

To remove a PC Card while your computer is on

- 1 Double-click the **Unplug or Eject Hardware** icon  on the taskbar. The **Unplug or Eject Hardware** window appears.
- 2 Select the PC Card in the **Hardware devices** window, if it is not already selected.
- 3 Click **Stop**. The **Stop a Hardware device** window appears.

- 4 Make sure the PC Card is selected, and click **OK**. A message appears stating it is safe to remove the hardware device.
- 5 Push the Release button. The Release button pops out.
- 6 Push the Release button a second time. The PC Card pops out.
- 7 Gently pull the card out of the slot.

To remove a PC Card while the computer is off

- 1 Push the Release button once. The Release button pops out.
- 2 Push the Release button a second time. The PC Card pops out.
- 3 Gently pull the card out of the slot.

To remove slot protectors

- 1 Push the Release button once. The Release button pops out.
- 2 Push the Release button a second time. The slot protector pops out.
- 3 Pull the protector out of the slot. If you use a Type III PC Card, you need to remove both the top and bottom PC Card slot protectors.

Connecting and disconnecting PC Card drives

The PC Card drive enables you to read data stored on a DVD or CD. Your computer may come with an external PC Card drive, depending on the model you purchased. If you wish to purchase an optional PC Card drive, shop Sony online at <http://www.sonymstyle.com/vaio> or contact your local retailer.



If you connect a non-Sony DVD drive to your VAIO® computer, DVD playback may not function properly. The supplied DVD software must be installed to play a DVD. For best performance, use a Sony compatible DVD drive.

To connect an PC Card drive

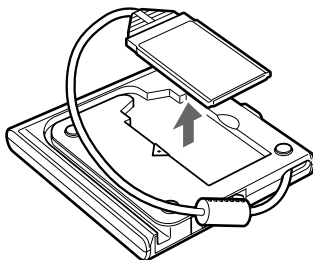
You can connect a PC Card drive while the computer is on. Connecting the drive when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.



Instructions on connecting an optical drive may vary, depending on the specific drive you purchased.

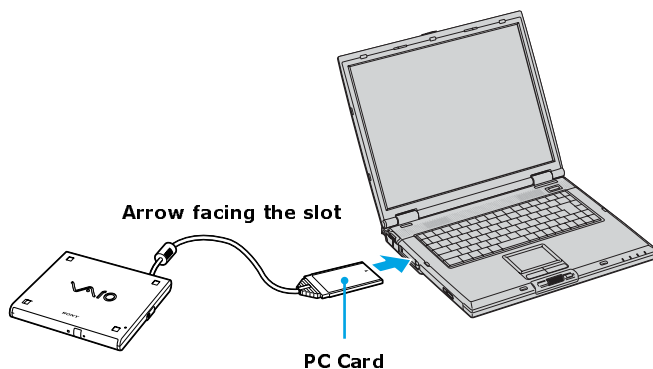
- 1 Remove the PC Card from the bottom of the optical drive.


Removing a PC Card



- 2 Insert the PC Card into the PC Card slot with the arrow facing the slot. See “To insert a PC Card” for more information.


Connecting a PC Card Drive



 Remove the protective cover that is attached to the lens of the optical drive before you use the drive. See “Inserting and Ejecting CDs or DVDs” for information on how to open the optical drive to access the lens.

See the manual that comes with your optical drive for more information on its installation and use.

To disconnect a PC Card drive

- 1 Close any active programs to prevent data loss.
- 2 Double-click the **Unplug or Eject Hardware** icon  on the taskbar. The **Unplug or Eject Hardware** window appears.
- 3 Select the PC Card drive in the **Hardware devices** window, if it is not already selected.
- 4 Click **Stop**. The **Stop a Hardware device** window appears.
- 5 Make sure the PC Card drive is selected, and click **OK**. A message appears stating it is now safe to remove the hardware device.
- 6 Eject the PC Card from the PC Card slot.

Frequently asked questions***Why doesn't my PC Card work?***

- ☐ Make sure the PC Card is inserted properly. See “Inserting PC Cards” for more information.
- ☐ Make sure the PC Card is compatible with the Microsoft® Windows® operating system installed on your computer.
- ☐ Use the Sony Notebook Setup utility to disable devices you are not currently using. See “To open Sony Notebook Setup” for more information.
- ☐ Make sure any necessary driver software is installed.

Why doesn't my computer recognize attached devices?

For some PC Cards, if you alternate between normal power operation and the Standby or Hibernate modes while the card is inserted into the PC Card slot, the computer may not recognize the PC Card or the connected device. Restart your computer.

Why can't I insert my PC Card?

- ☐ Make sure you are inserting the card correctly. See “Inserting PC Cards” for more information.

- ❑ You may not be able to use some PC Cards or some functions of the PC Card with this computer. Check the manual that came with your PC Card for more information on its use.


Why does an exclamation mark (!) appear on the Device Manager tab in the System Properties dialog box?

You may not be using the most recent driver software provided by the PC Card manufacturer. Make sure the necessary drivers are installed. You may need to remove the driver software, and reinstall it.

Audio and Video Connections

- ❑ Using i.LINK Digital-Video Recorders
- ❑ Using Computer Monitors and Projectors
- ❑ Using Speakers, CD Players, or Amplifiers
- ❑ Using Microphones

Using i.LINK Digital-Video Recorders



You can connect an i.LINK®* digital-video (DV) recorder, such as an i.LINK digital video camera recorder, to the i.LINK® S400  (IEEE 1394) port on your computer or port replicator. The i.LINK digital video camera recorder is an external device that allows you to record images digitally.

- ☐ Connecting an i.LINK digital video recorder
- ☐ Disconnecting the i.LINK digital video recorder
- ☐ Using a digital video camera recorder
- ☐ Notes on connecting an i.LINK device
- ☐ Frequently asked questions

Connecting an i.LINK digital video recorder

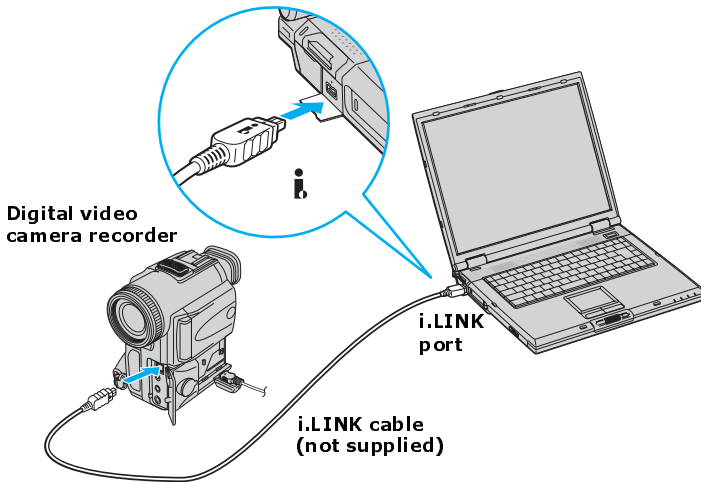
You can connect an i.LINK digital video (DV) recorder when the computer is powered on or off. Connecting the DV recorder when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.


To connect an i.LINK digital video recorder

- 1** Turn on the DV device and the computer.
- 2** Plug the i.LINK® cable into the i.LINK  / DC IN/OUT port on the DV device.
- 3** Plug the other end of the i.LINK cable into the i.LINK port  on your computer or port replicator. The **Found New Hardware** window appears on the lower right corner of your screen.

* i.LINK is a trademark of Sony used to designate that a product contains an IEEE 1394 connector. The i.LINK connection may vary, depending on the software application, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for more information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as a CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

Connecting an i.LINK Digital Video Camera Recorder




 See the manual that came with your digital video camera recorder for more information on its installation and use.



Disconnecting the i.LINK digital video recorder

You can disconnect the i.LINK digital video recorder when the computer is powered on or off. Disconnecting the DV device when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

To disconnect the i.LINK DV recorder when the computer is off

- 1 Turn off the computer and the i.LINK DV device.
- 2 Unplug the i.LINK cable from the  i.LINK / DC In/Out port on the computer.

To disconnect the i.LINK digital video recorder when the computer is on

- 1 Double-click **Safely Remove Hardware** icon  on the taskbar. The **Safely Remove Hardware** window appears.
- 2 Select the i.LINK DV recorder in the **Hardware devices** window if it is not already selected, and click **Stop**. The **Stop a Hardware device** window appears.
- 3 Make sure the i.LINK DV recorder is selected, and click **OK**. A message appears stating it is now safe to remove the hardware device.
- 4 Unplug the i.LINK cable from the  i.LINK / DC In/Out port on the computer.

Using a digital video camera recorder

Your computer comes with preinstalled driver software that is compatible with most Sony digital video camera recorders. If you purchased a camera that comes with its own driver software, install these drivers before you use the camera.

To view images

You can view the images captured by your digital video camera recorder three different ways. Select one set of instructions from the following list:

- ☐ If your digital video camera recorder is compatible with the preinstalled software, the **Digital Video Device** window appears when you connect the camera to the computer. Select the program you want to use in this window, and click **OK**.
- ☐ Click **Start**, and click **All Programs**. Select a software program in which to view your images.
- ☐ Click **Start**, and click **Experience VAIO**. Click **Movies**, and select a program in which to view your images.

Notes on connecting an i.LINK device

- ☐ Do not connect more than one digital video camera recorder at a time. The software supplied with your computer will not recognize multiple cameras.
- ☐ Do not connect an external device that requires power from the i.LINK port. The i.LINK port cannot supply power to the external device.

- ❑ The computer supports transfer rates up to 400 Mbps; however, the actual transfer rate is the lowest transfer rate of the external device.
- ❑ The i.LINK features available may vary depending on the software applications you use. See the documentation that accompanied your software for more information.

Frequently asked questions

Why can't I use the DV recorder?

You may not be able to use the DV recorder and the message, **DV equipment seems to be disconnected or turned off** may appear because the i.LINK* cable is not securely plugged into the i.LINK ports on the computer or camera. Unplug the connectors, and plug them in again. See “Connecting an i.LINK digital video recorder” for more information.

* i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software applications, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

Using Computer Monitors and Projectors


You can connect an external display (such as a computer monitor or a projector) to your computer or port replicator (not supplied).

- ☐ Connecting a computer monitor
- ☐ Connecting a multimedia computer monitor
- ☐ Connecting a TV
- ☐ Connecting a projector
- ☐ Selecting a display mode
- ☐ Disconnecting a computer monitor or projector

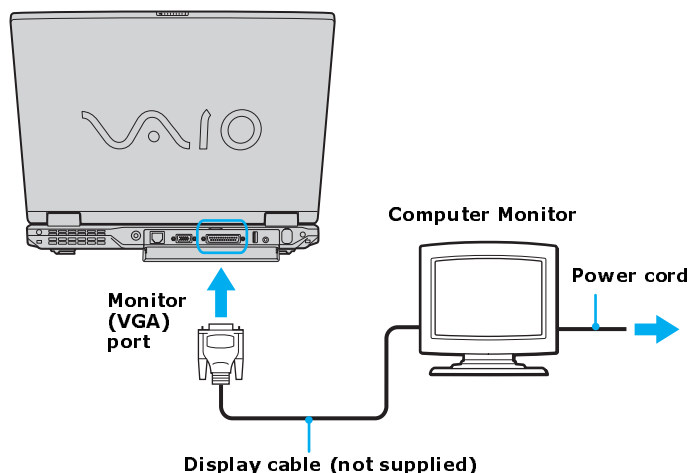
Connecting a computer monitor

You can display the images on the computer screen (LCD) onto an external computer monitor. The external monitor displays the operations you perform on your computer.

To connect a computer monitor

- 1** Make sure the computer monitor is plugged into an AC outlet.
- 2** Turn off the computer.
- 3** Plug the display cable into the Monitor (VGA) port  on the computer.
- 4** Turn on the computer monitor (if it is not already on), and then turn on the computer.
- 5** Press the **Fn+F7** key combination to toggle the display between your computer and the monitor. See “Selecting a display mode” for more information.

Connecting a Computer Monitor



Connecting a multimedia computer monitor

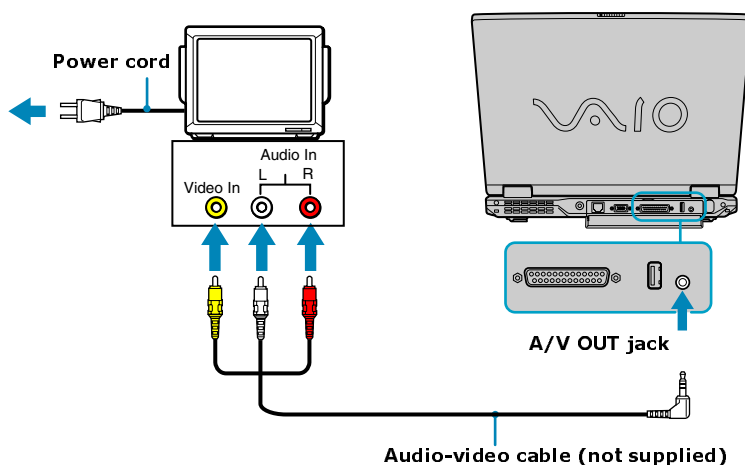
A multimedia computer monitor has built-in speakers and/or a microphone device. Before you can connect your computer to a multimedia computer monitor, it must have an A/V OUT jack. For more information, see *Locating Controls and Ports* in the *Setting Up* chapter of your supplied VAIO® Computer Quick Start guide.


To connect a multimedia computer monitor

- 1 Plug the multimedia computer monitor into an AC outlet.
- 2 Turn off your computer.
- 3 Plug the display cable into the A/V OUT jack on your computer.
- 4 Plug the other end of the display cable into the multimedia computer monitor.
- 5 Turn on the multimedia computer monitor (if it is not already on), and then turn on your computer.

- 6 Press the **Fn+F7** key combination to toggle the display between your computer and the monitor. See “Selecting a display mode” for more information.

Connecting a Multimedia Display



 See the manual that came with your multimedia computer monitor for more information on its installation and use.

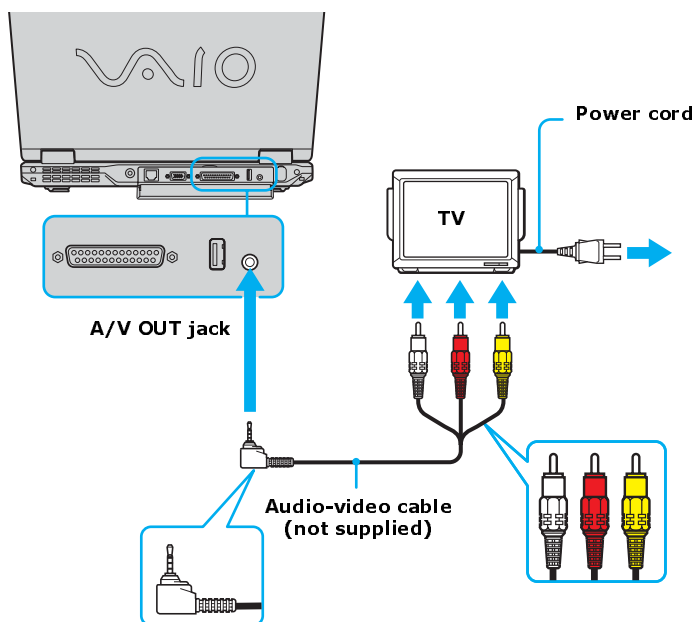
Connecting a TV

You can connect a multimedia display, such as a TV or a VCR, to the computer or the port replicator (not supplied).


To connect a TV to the computer

- 1 Plug the display into an AC outlet.
- 2 Plug the display cable into the A/V OUT jack on your computer.
- 3 Plug the other end of the AV cable into the video-in port on the display.

Connecting a TV



- 4 Switch the TV input channel to external input.

 See the guide that came with your peripheral device for more information on its installation and use.


- 5 Disable the screen saver and the virus checker.
- 6 Select a display.
 - ☐ Press the **Fn+F8** key combination to select either the computer screen (LCD) or an external display. See “Selecting a display mode” for more information.



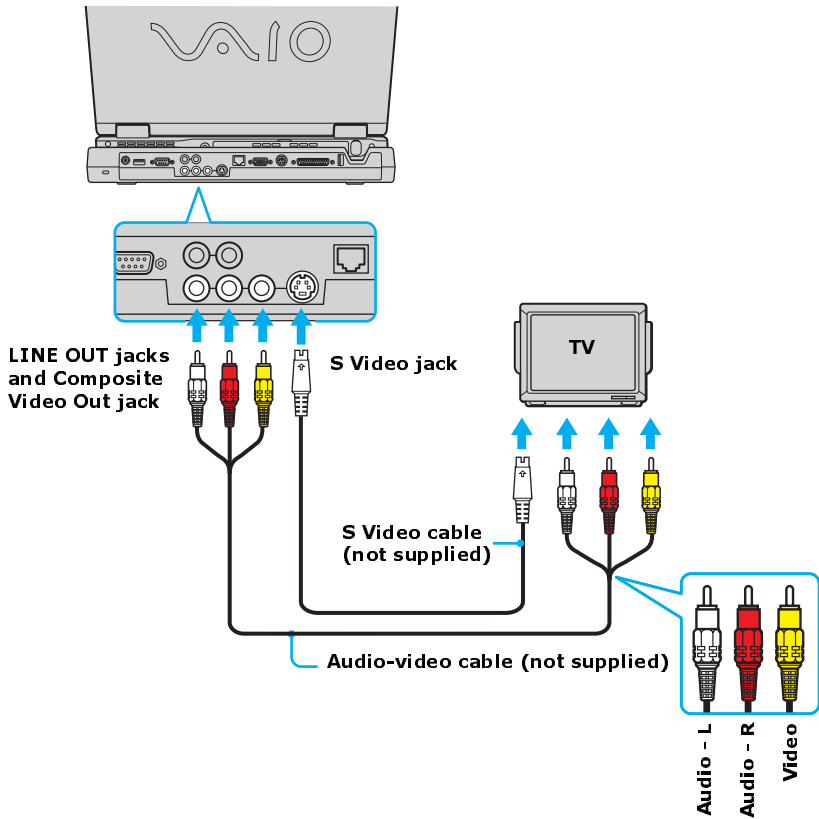
The Fn+F8 key combination will not work once a DVD is inserted into the optical drive. Switching the display while a DVD is playing may cause the computer to malfunction, and you may need to restart the DVD software.

To connect a TV to the port replicator

- 1** Connect the port replicator to the computer. See “Connecting a Port Replicator” for more information.
- 2** Connect the TV to the port replicator. Choose from the following two options:
 - ☐ Plug the S Video cable (not supplied) into the S Video jack on the port replicator. Also, plug the audio cable (not supplied) into the Headphone jack on the computer and the corresponding jack on the TV.
 - ☐ Plug the audio-video cable (not supplied) into the LINE OUT jacks and the Composite Video Out jack on the port replicator.

 The S Video Out jack and the AV Out jack are not designed to be used simultaneously. If you connect cables to both jacks, only the S Video jack will function.

Connecting a TV to the Port Replicator



- 3 Switch the TV input channel to external input.

 See the guide that came with your peripheral device for more information on its installation and use.

- 4 Disable the screen saver and the virus checker.
- 5 Select a display.

- ❑ Press the **Fn+F8** key combination to select either the computer screen (LCD) or an external display. See “Selecting a display mode” for more information.





The Fn+F8 key combination will not work once a DVD is inserted into the optical drive. Switching the display while a DVD is playing may cause the computer to malfunction, and you may need to restart the DVD software.

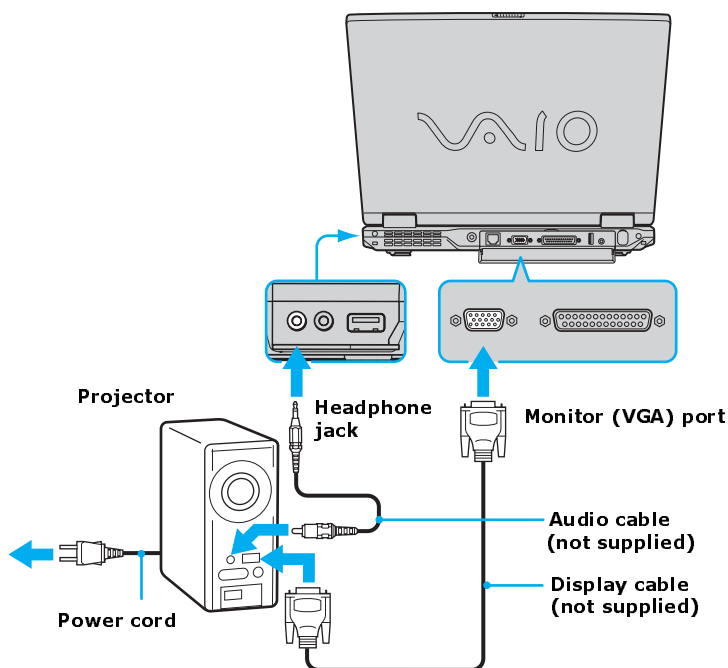
Connecting a projector

You can use a projector to display the actions and images on your computer's LCD screen.

To connect a projector

- 1** Plug the projector into an AC outlet.
- 2** Turn off the computer.
- 3** Plug the display cable connector into the Monitor (VGA) port  on the computer.
- 4** Plug the other end of the display cable into the projector.
- 5** Plug the audio cable connector into the Headphone jack  on the computer.
- 6** Plug the other end of the audio cable into the projector.
- 7** Turn on the projector (if it is not already on), and then turn on the computer.
- 8** Press the **Fn+F7** key combination to toggle the display between your computer and the projector. See “Selecting a display mode” for more information.





Connecting a Projector



 See the guide that came with your projector for more information on its installation and use.

Selecting a display mode

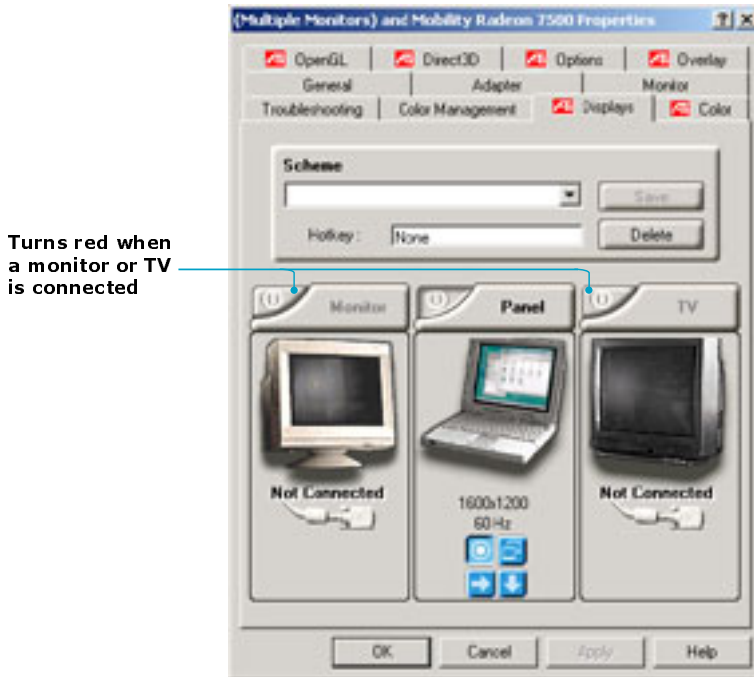
This computer uses the ATI video controller. When you connect your computer to an external display (projector, computer monitor, or TV), you can switch the display mode between your computer's LCD display and the external display, using shortcut keys or the Display Properties settings.

<i>Shortcut keys</i>	<i>Result</i>
Fn+  /  (F7)	<p>Toggles between the LCD, a connected external display (projector or computer monitor), and both the LCD and external display.</p> <p>Select one display at a time. Connect the cable before you turn on the computer, otherwise Fn+F7 will not work.</p>
Fn+  only/  (F8)	<p>Toggles between LCD-only, TV-only, and dual LCD/TV display modes.</p> <p>Select one display at a time to playback DVDs. Connect the cable before you turn on the computer, otherwise Fn+F8 will not work. You cannot use the Fn+F8 function to switch between LCD and TV once a DVD is inserted into the optical drive.</p>



To switch the display mode using the Display Properties settings


- 1 Make sure the external display is connected to the computer.
- 2 Right-click the desktop, and click **Properties** from the shortcut menu. The **Display Properties** dialog box appears.
- 3 Click the **Settings** tab, and then click **Advanced**.
- 4 Click the **Displays** tab. The **(Multiple Monitors) and Mobility Radeon 7500 Properties** dialog box appears.

(Multiple Monitors) and Mobility Radeon 7500 Properties dialog box



- 5 Click the red button of the upper left corner of the display.
- 6 Click **Apply**.
- 7 Click **OK**. For more information, click **Help**.

 If you cannot see your movie or DVD on the external display, change the monitor or TV setting by clicking the Primary icon  on the display panel of your choice.

 You may not be able to display the computer screen (LCD) and an external display or projector at the same time, depending on the types of computer displays and projectors you are using.

Turn on the computer after you connect the external display.

Disconnecting a computer monitor or projector

You can disconnect the external computer monitor or projector by unplugging the display or Monitor (VGA) cable from your computer's port. Disconnecting the external display when the computer is in a power saving mode (Standby or Hibernate) may cause the computer to malfunction.

Using Speakers, CD Players, or Amplifiers

Your computer comes with built-in stereo speakers. If you wish to enhance the sound quality of your computer, you can purchase and connect external speakers. You can also purchase and connect other audio devices, such as a CD player or an amplifier. If you want to purchase speakers, make sure the speakers are designed for computer use.


- ☐ Connecting standard speakers
- ☐ Disconnecting standard speakers
- ☐ Connecting active speakers or amplifiers
- ☐ Disconnecting active speakers or amplifiers
- ☐ Connecting CD, MiniDisc, or audio cassette players
- ☐ Disconnecting CD, MiniDisc, or audio cassette players
- ☐ Adjusting the volume
- ☐ Enabling the audio feature
- ☐ Frequently asked questions

Connecting standard speakers

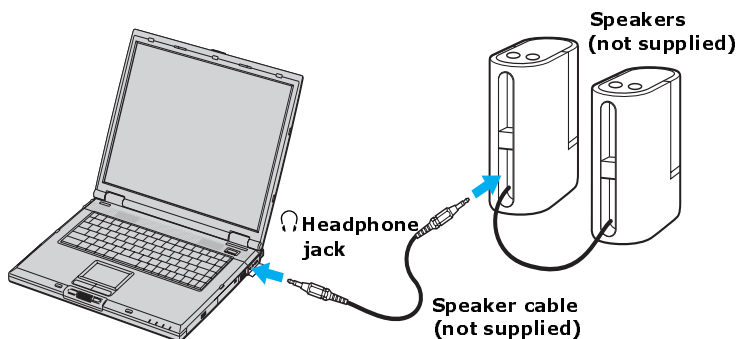


Do not place floppy disks on the speakers. The speakers' magnetic field may damage the data stored on the floppy disks.

To connect standard speakers to your computer


- 1** Turn down the volume of the speakers.
- 2** Plug the speaker cable into the Headphone jack  on the computer.
- 3** Plug the other end of the speaker cable into the speaker.

Connecting Standard Speakers



 See the guide that came with your speakers for more information on its installation and use.

Disconnecting standard speakers

You can disconnect external speakers when the computer is on or off. Simply unplug the speaker cable from the Headphone jack  on the computer.

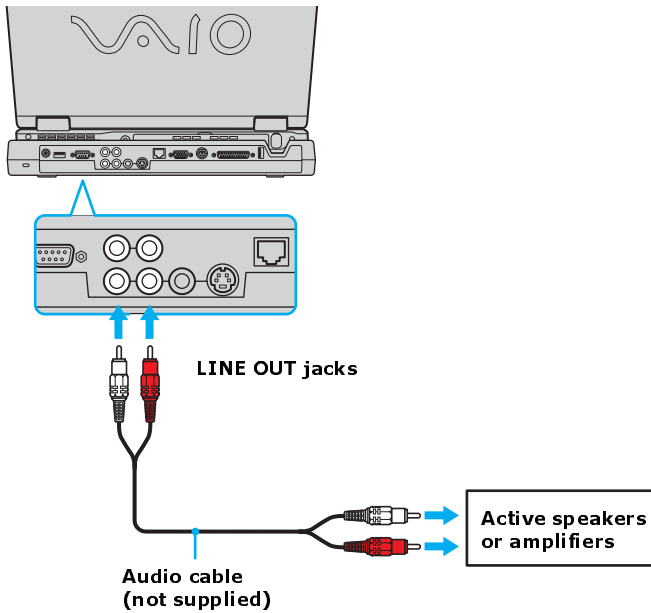
Connecting active speakers or amplifiers

You can connect amplifiers or active speakers, which are equipped with amplifiers, to the port replicator or the computer.

To connect active speakers or amplifiers to the port replicator

- 1 Connect the port replicator to the computer. See “Connecting a Port Replicator” for more information.
- 2 Plug the audio cable into the LINE OUT jacks on the port replicator. The LINE OUT jacks consist of one Audio (L) jack and one Audio (R) jack.
- 3 Plug the other end of the audio cable into the speaker or the amplifier.

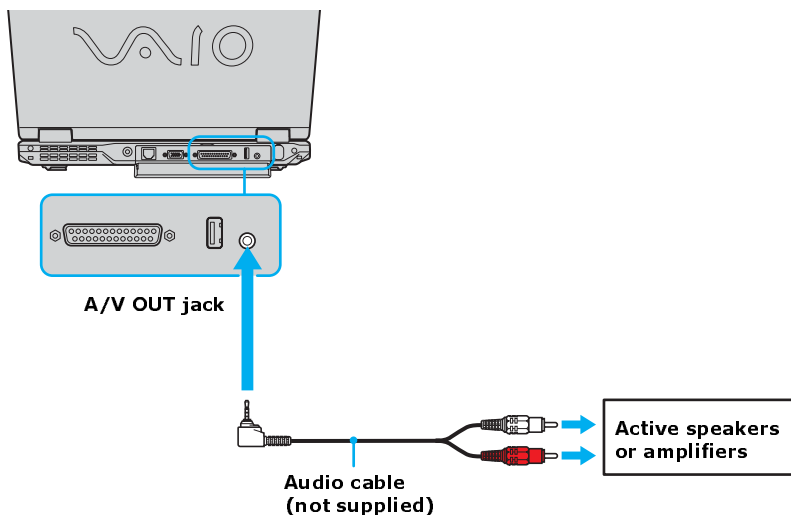
Connecting Active Speakers or Amplifiers to the Port Replicator



To connect active speakers or amplifiers to the computer

- 1 Plug the audio cable into the A/V OUT jack on the computer.
- 2 Plug the other end of the audio cable into the speaker or the amplifier.

Connecting Active Speakers or Amplifiers to the Computer



Disconnecting active speakers or amplifiers

You can disconnect active speakers or amplifiers when the computer is on or off. Simply unplug the audio cable from the LINE OUT on the port replicator or the A/V OUT jack on the computer.

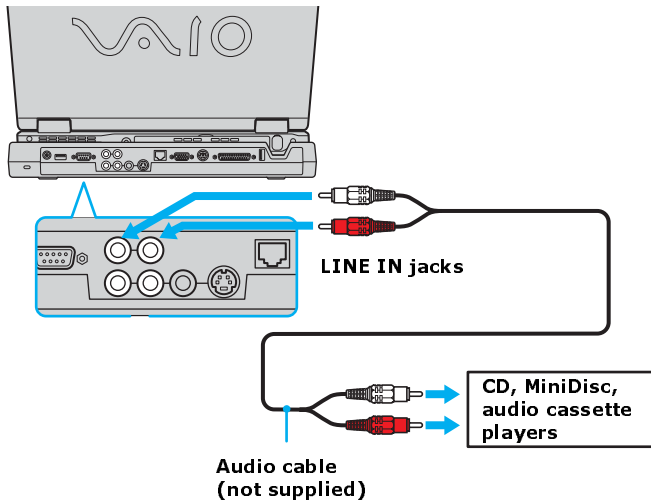
Connecting CD, MiniDisc, or audio cassette players

You can connect CD, MiniDisc, or audio cassette players to the port replicator.

To connect CD, MiniDisc, or audio cassette players

- 1 Connect the port replicator to the computer. See “Connecting a Port Replicator” for more information.
- 2 Plug the audio cable into the LINE IN jacks on the port replicator. The LINE IN jacks consist of one Audio (L) jack and one Audio (R) jack.
- 3 Plug the other end of the audio cable into the player.


Connecting CD, MiniDisc, Audio Cassette Player




Disconnecting CD, MiniDisc, or audio cassette players


You can disconnect CD, MiniDisc, or audio cassette player when the computer is on or off. Simply unplug the audio cable from the LINE IN jack on the port replicator.

Adjusting the volume

To adjust the volume for playing CDs and DVDs, use the **Volume** icon  on the Windows® taskbar or the volume dial control. Adjusting the volume for playing CDs or DVDs does not adjust the volume for recording CDs or DVDs.

 You can only adjust the recording volume in the **Recording Control** window. See "Using a microphone or other device to record" for instructions on how to open this window.

To adjust the volume of your speakers

- 1 Right-click the **Volume** icon  on the Windows® taskbar, and select **Open Volume Controls**. The **Volume Control** window appears.
- 2 Click and drag the **Volume Control** slider up to increase volume and down to decrease volume.
- 3 Click to cancel any **Mute** check boxes that are selected.

Sound device	Function
Volume Control	Adjust the sound level from the speakers or headphones.
Wave	Adjust the wavfile sound or the system sound of Windows.
SW Synth	Adjusts the internal or external synthesizer volume.
CD Audio	Adjust the volume of the CD in the optical drive.
Microphone	Adjust the internal or external microphone volume.
Telephony	Adjust the modem or telephone volume.
PC Beep	Adjust the beep sound when inserting or removing the PC Card and other devices.
Line*	Adjusts the sensitivity of volume input.

* On selected models only.



As a short-cut, you can press the **Fn+F4** key combination and the arrow keys **↑** or **→** to change the volume setting. You can also press the **Fn+F3** key combination to toggle the mute option on and off.

Enabling the audio feature

If you do not hear sound when playing a CD or DVD, you may need to enable the audio feature.

To enable the audio feature

- 1** Click **Start, Settings, Control Panel, and System**. The **System Properties** window appears.
- 2** Select the **Hardware** tab, and click **Device Manager**. The **Device Manager** window appears.
- 3** Double-click the optical drive to open the sub menu.
- 4** Double-click the listed drive name, and click the **Properties** tab.
- 5** Click the **Enable digital CD audio for this CD-ROM device** check box if it is not already selected.

Frequently asked questions

Why won't my speakers work?

- ☐ Make sure the speakers are properly connected and the volume is turned up loud enough to hear sound.
- ☐ Your speakers may not be designed for computer use.
- ☐ If the speakers have a mute button, set the button to off.
- ☐ If you have connected an audio cable to the Headphone jack, disconnect the cable and use the speaker cable that was supplied with the speakers.
- ☐ You may need to install or reinstall speaker driver software. Use the Application Recovery CD(s) to reinstall the drivers. See “Using the Application Recovery CD(s)” for more information.
- ☐ If you are using battery power, make sure the battery(s) is inserted properly and is charged. See “Using the Battery” for more information.


Why can't I hear sound from my speakers?

- ☐ If you are using battery power, make sure the battery is properly inserted and is charged. See “Using the Battery” for more information.
- ☐ If you are using a program that has its own volume control, make sure the volume control is properly set. See that program's help file for more information.

- ❑ Your speakers may be set to mute, the volume setting may be too low, or the audio option may be disabled. See “Adjusting the volume” and “Enabling the audio feature” for more information.

Why don't the Fn+F3 or the Fn+F4 key combinations work?

The computer may not recognize the **Fn+F3** and **Fn+F4** key combinations if the correct speakers are not selected. Follow these steps:

- 1 Right-click the **Volume** icon  on the taskbar, and select **Adjust Audio Properties**.
- 2 Select the **Audio** tab, and click **Advanced** in the **Sound Playback** box. The **Advanced Audio Properties** window appears.
- 3 Click the **Speakers** tab, if it is not already selected.
- 4 Select the correct stereo speakers from the **Speaker setup** shortcut menu.
- 5 Click **OK**.

Why do I hear noise distortion while listening to music with speakers or headphones?

You may experience noise distortion while listening to music with speakers or headphones if the CPU control is set to Automatic Profile Selection. Use the preinstalled PowerPanel™ software to set the CPU control to Performance or Battery Life. If you are using a memory-intensive application, set the CPU to Performance.* Follow these steps:

- 1 Right-click the **Battery** icon on the Windows® taskbar, and click **Edit/Create Profiles**. The **Profile Editor** window appears.
- 2 In the left panel, click the power management profile that you want to set. Maximum Battery Life is the default selection when your computer is running on battery power.
- 3 In the right panel, right click **Thermal Control Strategy** in the **System** folder, and select **Quiet** from the shortcut menu.
- 4 Click the **File** menu, and click **Save**.
- 5 Close the **Profile Editor** window.

* Applicable to models with a Crusoe™ processor.

Using Microphones

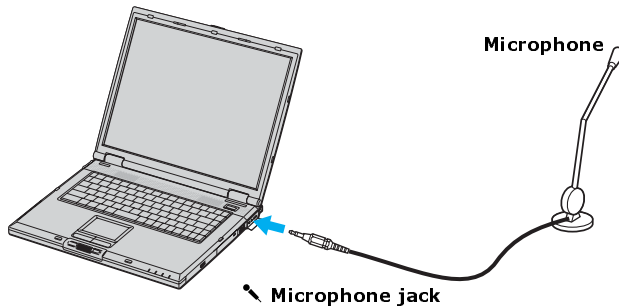
You can connect an external microphone to your computer to enhance the sound input to your computer. Make sure your microphone is designed for computer use. If you wish to purchase a microphone, shop Sony online at <http://www.sonymstyle.com/vaio> or contact your local retailer.


- ☐ Connecting a microphone
- ☐ Disconnecting a microphone
- ☐ Using a microphone or other device to record
- ☐ Frequently asked questions

Connecting a microphone


Plug the microphone cable into the Microphone jack*  on the computer.

Connecting a Microphone Jack





 See the manual that came with your microphone for more information on its installation and use.

Disconnecting a microphone


You can disconnect an external microphone when the computer is on or off. Simply unplug the microphone cable from the Microphone jack  on the computer.

* A protruding dot located next to the Microphone jack distinguishes this jack from the Headphone jack.

Using a microphone or other device to record

You can record messages, memos, or other recordings in analog by connecting a microphone or other audio device to the Microphone jack  on your computer or port replicator and switching the jack functionality. The Microphone jack  is for MIC IN (monaural).

To record from a microphone or audio device

- 1 Double-click the **Volume** icon  on the Windows® taskbar. The **Volume Control** window appears.
- 2 Click **Properties** from the **Options** menu. The **Properties** window appears.
- 3 Click to select the **Recording** option in the **Adjust volume for** box, and click **OK**. The **Recording Control** window appears.
- 4 Click the **Select** check box at the bottom of the **Microphone** column, if it is not already turned on. Close the **Recording Control** window.
- 5 Click **Start**, and select **All Programs, Accessories, Entertainment**, and then **Sound Recorder**. The **Sound - Sound Recorder** window appears.



For help using Sound Recorder, click **Help** in the **Sound Recorder** window.


To adjust the volume for recording sound

You can only adjust the volume for recording in the **Recording Control** window.

- 1 Click **Start**, and click **Control Panel**.
- 2 Click **Sounds, Speech, and Audio Devices**, and click **Sounds and Audio Devices**. The **Sounds and Audio Devices Properties** window appears.
- 3 Select the **Audio** tab, and click **Volume** in the **Sound recording** box. The **Recording Control** window appears.
- 4 Click and drag the **Microphone** slider up to increase volume and down to decrease volume.

Frequently asked questions

Why doesn't my microphone work?

If you are using an external microphone, make sure the microphone is properly plugged into the Microphone jack  on the computer. See “Connecting a microphone” for more information.

Preinstalled Programs

- ❑ Software Programs On Your Computer
- ❑ DVgate Program Notes
- ❑ Program Support Information

Software Programs On Your Computer

Your computer may not be supplied with all of the programs listed in “Program overview”, depending on the configuration you purchased. Preinstalled software may not be identical to retail versions or include supporting documentation.

- ☐ Program overview
- ☐ Frequently asked questions

Program overview

Adobe® Acrobat® Reader®

Adobe Systems Inc.

Acrobat Reader software enables you to view, navigate, and print electronic documents in Adobe’s Portable Document Format (PDF), an open file format that is intended to preserve the fidelity of documents created on many major computer platforms.

Adobe® Photoshop® Elements

Adobe Systems Inc.

Using state-of-the-art image editing tools, you can unleash your artistic ability and create digital images for print, e-mail, and posting to the Web. The versatile image capturing options enable you to start working with digital and traditional photos immediately. Explore extensive creative possibilities for your personal images with Adobe Photoshop Elements software. Upgrade possible to Adobe® Photoshop®.

Adobe® Premiere® LE

Adobe Systems Inc.

Adobe Premiere LE software offers interface and editing tools for producing movies for video, multimedia, or the Web. View source clips and edited footage simultaneously on-screen. You can create your own personal video clips that are up to three hours in length, with complete audio-video synchronization. Upgrade possible to full version of Adobe® Premiere®.

America Online® (Broadband or Dial-Up)

America Online, Inc.

America Online is a popular Internet online service. Stay in touch with family and friends with easy-to-use e-mail. Manage your personal finances, get the latest news and sports scores, and chat with thousands of others who share your interests.

AT&T WorldNet® Service

AT&T Corp.

AT&T WorldNet Service offers fast, reliable Internet access. Customer benefits include Web-based e-mail, video e-mail, multiple e-mail accounts, free Web pages, online and live agent technical support, instant messaging, and parental controls.

Click to DVD™ (On selected models)

Sony Electronics Inc.

At the touch of a button, Click to DVD software enables you to automatically burn DVDs from videos or still pictures. Create DVDs by capturing video content straight from a digital video (DV) device or stored video files — and you can also edit the video if desired. Create DVD photo albums and slide shows, with picture files or pictures from a digital still camera. What's more, you can easily give a professional look to your DVDs by adding chapter menus, backgrounds, and menu screens. You're only a few clicks away from your own DVDs!

Drag'n Drop CD/DVD

DigiOn, Inc., and Easy Systems Japan Ltd.

Drag'n Drop CD/DVD software is designed to make CD and DVD creation simple. You can create you own audio or data CDs and data DVDs. These discs can be read in most audio CD players or personal computers. With Drag'n Drop CD/DVD software, you can also back up CDs.

DVgate™

Sony Electronics Inc.

Connect a compatible digital video camera to your computer's i.LINK® port and capture video clips and still images. You can edit clips from your video, add new clips, and combine clips into new movie segments. You can also save your images in a variety of popular file formats.

EarthLinkSM Total Access[®] (DSL or Dial-Up)

EarthLink, Inc.

EarthLink, one of the world's largest Internet Service Providers, offers dial-up and broadband access to the Internet. Member benefits include e-mail, newsgroups, a Personal Start Page, free storage space for your personal Web site, a member magazine, and 24-hour technical support.

Jog Dial Utility

Sony Electronics Inc.

Jog Dial Utility software enables you to easily scroll, launch applications, access settings, and perform other useful functions by manipulating the Jog DialTM Control, located near the touch pad.

Microsoft[®] Office XP Professional (On selected models)

Microsoft Corp.

Microsoft Office XP Professional software redefines the relationship between people and software by providing a smarter, simpler way of working. New Office XP Professional software features include context-sensitive smart tags, enhanced formatting options, and more, that enable you to continually integrate additional services into Office and access information anytime. The Office XP Professional suite includes Word, Excel, Outlook[®], PowerPoint[®], and Access.

Microsoft[®] Office XP Small Business Edition (On selected models)

Microsoft Corp.

Microsoft Office XP Small Business Edition helps you get work done more quickly by providing real-time, context-sensitive options for important actions, from formatting to error correction. Task panes consolidate important tasks into a single integrated view, enabling you to conduct searches, launch and format documents, and view the contents of your Clipboard from one location. The Office XP Small Business Edition suite includes Word, Excel, Outlook[®], and Publisher.

Microsoft[®] Word

Microsoft Corp.

Microsoft Word software makes it easy to create common Web, e-mail, and print documents for use around the world. Word embraces HTML as a first-class file format and extends ease-of-use to the Web and e-mail. Word also extends that simplicity to international users, making it easy to create multilingual documents.

MovieShaker™

Sony Electronics Inc.

MovieShaker software creates personal movies that have transitions, background music, special effects, and text. Just import your video clips, and “shake” with a click of the mouse. Your personal movies are easy to create and fun to share with family and friends.

Network Smart Capture

Sony Electronics Inc.

Network Smart Capture captures images and video from any Sony Digital Camcorder that supports a standard i.LINK connection. Send your video or still images through e-mail or upload them to the ImageStationSM service. You can use the Web camera function to automatically upload your captured images.

PC-cillin®

Trend Micro, Inc.

PC-cillin antivirus software provides complete, easy-to-use, Internet-era virus protection at your computer’s entry points (including beaming, synchronization, and Internet access) to defend against potential threats hidden inside files, e-mail, or on the Web. (Subscription required after initial evaluation period.)

PicoPlayer™

Sony Electronics Inc.

PicoPlayer software is a video player utility that enables you to use Giga Pocket™ Personal Video Recorder functions on a computer that does not have Giga Pocket™ Personal Video Recorder installed. You can play Video Capsules created by Giga Pocket™ Personal Video Recorder, and, if a Giga Pocket server is available on your home network, watch TV streamed from the Giga Pocket server and remotely control the Giga Pocket server’s TV programming functions.

PictureGear Studio™

Sony Electronics Inc.

PictureGear Studio image management software displays images from your hard drive or a Sony digital still camera. The images appear in a convenient light-table format, so that you can easily view the contents of an entire folder and create your own photo albums and make prints.

Quicken® 2002 New User Edition

Intuit Inc.

Quicken software is a fast, easy way to organize your finances. Quicken software works just like your checkbook, so it's easy to learn and use. You can even pay your bills online. Quicken software manages all of your finances, bank accounts, credit cards, investments, and loans. (Users of earlier versions of Quicken software must upgrade for a fee.) Upgrade possible to Quicken® Deluxe, and other versions.

QuickTime®

Apple Computer, Inc.

The versatile QuickTime software plays many, many different kinds of media files, including video, audio, and virtual reality (VR) movies. You can play QuickTime files (referred to as “QuickTime movies”) using QuickTime Player or any other application, such as a Web browser or word processor, that supports QuickTime software.

RealOne™ Player

RealNetworks, Inc.

RealOne™ Player is the all-in-one digital media player that lets you find everything and play anything. RealOne Player fuses a streaming media player, jukebox, browser and new content discovery services all in one application. Play CDs, MP3s and internet radio stations from anywhere in the world. View video clips and movies with the same player. Download music directly to your Sony MiniDisc™ Walkman or your Sony Memory Stick™ Walkman.

SonicStage™

Sony Electronics Inc.

The SonicStage jukebox application gives you all the tools you need to manage music on your computer. SonicStage software sports high-quality digital audio storage, a music visualizer, a sleek player skin design, audio CD burning capability (on computer models that include a CD recording device), and a parametric equalizer for fine-tuning audio playback.

Sony ScreenBlast™ ACID (On selected models)

Sony Pictures Digital Entertainment

With the powerful Sony ScreenBlast ACID software you can create royalty-free music by utilizing its loop-based production tool, including unlimited tracks and enhanced effects.

Sony ScreenBlast™ Sound Forge® (On selected models)

Sony Pictures Digital Entertainment

Sony ScreenBlast™ Sound Forge® software enables you to record, edit, and process mono or stereo audio files for your multimedia or Internet projects. Whether you want to use a number of professional effects, convert video into streaming media, or synchronize audio to video—this software has everything you need to create rich, immersive multimedia and Internet content.

Sony on Yahoo!

Yahoo! Inc.

Personalize your own Web portal with Sony on Yahoo! Get a free Web mail account, customized news and local weather reports, comics, instant messaging, and more.

VAIO Edit Components

Sony Electronics Inc.

VAIO Edit Components is a software plug-in for Adobe® Premiere® software that provides maximum compatibility and video quality for capturing video from your Sony digital camcorder. If your VAIO computer does not have Adobe Premiere software preinstalled and you subsequently purchase this software, install the VAIO Edit Component plug-in to ensure compatibility with Sony digital camcorders.

VAIO Support Agent

Sony Electronics Inc.

VAIO Support Agent provides immediate, interactive, online support with information about your preinstalled software and answers to frequently asked questions.

WinDVD®

InterVideo, Inc.

WinDVD 2000 software is a simple-to-use DVD player that offers all the features you would expect to find in a standard consumer DVD player, including advanced display and navigation features such as zoom, pan, bookmark, and time search.

Frequently asked questions

What do I do when my program stops responding or crashes?

- ❑ Try restarting your computer.
 - 1 Click **Start** on the Windows® taskbar, and click **Turn Off Computer**.
 - 2 Click **Restart**.
- ❑ If restarting your computer does not work, contact the software publisher or designated provider for technical support. See “Program Support Information” for contact information.

Why does the message, “You must insert the Application CD into your optical drive” appear, and the program does not start?

- ❑ Some titles require specific files that are located on the Application Recovery CD. Insert the disc, and try starting the program again.
- ❑ Your optical drive may not be reading the disc.
 - ❑ Make sure you place the CD in the tray with the label facing up.

Which program do I use for CD-R/CD-RW functions?

Use the preinstalled Sony SonicStage program and Windows® software to create CDs on your VAIO® computer, if the specific model you purchased is preconfigured with all of the necessary components for CD-R and CD-RW capability.

Why can't I use the DVgate program?

If your computer is using the Ultimate Battery Life profile as a power saving mode, you cannot use DVgate™ or Smart Connect software. Please select another profile. Preferably, connect your computer to AC power when using these features.

DVgate Program Notes

- ☐ Recording images to a digital video device
- ☐ Adjusting image resolution
- ☐ Saving to your hard disk drive

Recording images to a digital video device

If your system displays the message, “Failed to record to DV deck, please check deck’s power status, cable connection...,” while you are recording images to a digital video device using the DVgate program, close all open programs, and restart your computer. Frequent recording of images to a digital video device while using DVgate may cause this situation to occur.

For more information on the DVgate program, see the DVgate online help.

Adjusting image resolution

If the images on the computer screen (LCD) do not display smoothly, the resolution may not be set correctly.

To check the resolution

- 1 From the **DVgate Motion-Monitor** window, click **Setup**.
- 2 From the shortcut menu, point to **Settings**, and then select **Low Resolution**. The settings you change in this menu affect the images in the monitor window only. Movie data imported to your hard drive and images recorded to DV devices will not be affected.

Saving to your hard disk drive

In order to improve the performance of your computer’s DVgate™ motion software, the hard disk on your computer has been formatted with two partitions, C and D. The C partition holds 40 percent and the D partition holds 60 percent of the entire drive capacity. The DVgate program saves files to the D partition. This prevents large video captures from consuming the available space on your C partition. To maintain optimum performance of the DVgate program, you should defragment or format the D partition regularly.

To defragment a partition

- 1** Back up all files you want to save.
- 2** From the **Start** menu on the Windows® taskbar, point to **All Programs**, **Accessories**, **System Tools**, and then click **Disk Defragmenter**. The **Disk Defragmenter** dialog box appears.
- 3** Select the drive you want to defragment from the list, and click **Defragment**. See the Microsoft® Windows® operating system Help guide for more information on defragmenting.

Program Support Information

❑ Sony Service Center

Adobe® Acrobat® Reader®, Photoshop® Elements, Premiere® LE (Adobe Systems Inc.)

Web site	http://www.adobe.com/
e-mail	techdocs@adobe.com
telephone	206-675-6126 (fee-based support)
fax	206-628-5737
hours	M-F, 6 A.M.-5 P.M. (Pacific time)

America Online® (America Online, Inc.)

Web site	http://www.aol.com/
telephone	800-827-6364
hours	7 days a week, 24 hours a day

AT&T WorldNet® Service (AT&T Corp.)

Web site	http://help.att.net
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Drag'n Drop CD/DVD (DigiOn, Inc., and Easy Systems Japan Ltd.)

Web site	http://www.easy.co.jp/dde/sony/tosupportne.html
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EarthLinkSM Total Access® (EarthLink, Inc.)

Web site	http://support.earthlink.net/
e-mail	support@earthlink.net
telephone	800-890-5128 or 800-890-6356
hours	7 days a week, 24 hours a day

PC-cillin® (Trend Micro, Inc.)

Web site	http://www.antivirus.com/pc-cillin/support/
telephone	510-859-0308; 900-820-8324*
hours	M-F, 8 A.M.-5 P.M. (Pacific time)

* Support from 510-859-0308 is free of charge, but subject to delays. Support from 900-820-8324 is fee-based, but offers immediate response.

Quicken® 2002 New User Edition (Intuit Inc.)

Web site	http://www.intuit.com/support
telephone	900-555-4932; 800-644-3193*
hours	M-F, 5 A.M.-5 P.M. (Pacific time)

* Support from 900-555-4932 is fee-based. Support from 800-644-3193 is automated and free of charge.

QuickTime® (Apple Computer, Inc.)

Web site	http://www.apple.com
telephone	800-275-2273
hours	M-F, 6 A.M.-6 P.M. (Pacific time)

RealOne™ Player (RealNetworks, Inc.)

Web site	http://service.real.com/rjoptions.html
e-mail	http://service.real.com/help/call.html (online email form)

Sony Applications (Sony Electronics Inc.)

Web site	http://www.sony.com/pcsupport
telephone	888-4-SONY-PC (888-476-6972)*
hours	7 days a week, 24 hours a day

* Support from 1-888-4-SONY-PC is free of charge for 90 days after the original date of purchase.

Windows® Operating System, Word, XP Professional, XP Small Business (Microsoft Corp.)

Web site	http://www.sony.com/pcsupport
telephone	888-4SONYPC (888-476-6972)*
hours	7 days a week, 24 hours a day

* Support from 1-888-4-SONY-PC is free of charge for 90 days after the original date of purchase.

WinDVD® (InterVideo, Inc.)

Web site	http://www.intervideo.com
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telephone	510-651-0888
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Yahoo! (Yahoo! Inc.)


Web site	http://help.yahoo.com/
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Sony Service Center


For the Sony Service Center nearest you, call 1-888-4-SONY-PC (1-888-476-6972) or find Sony Customer Service on the Web at <http://www.ita.sel.sony.com/support>.

WORKING WITH DIGITAL VIDEO

The multimedia software preinstalled on your VAIO® computer makes it easy to import and edit videos from a compatible digital video (DV) or MICROMV™¹ camera equipped with an i.LINK®² connector. After editing your creations, you can export them back to your video camera.

With **MovieShaker™** software , you can arrange your video clips, still images, and sound files yourself into a finished movie, or let the Shake function use the files you've selected to create a polished video for you by automatically combining your video clips, still images, and sound with video effects and transitions.

DVgate™ software  offers advanced and powerful video import and export features, as well as precise editing. DVgate software provides complete control over all aspects of capturing, editing, and exporting digital video.

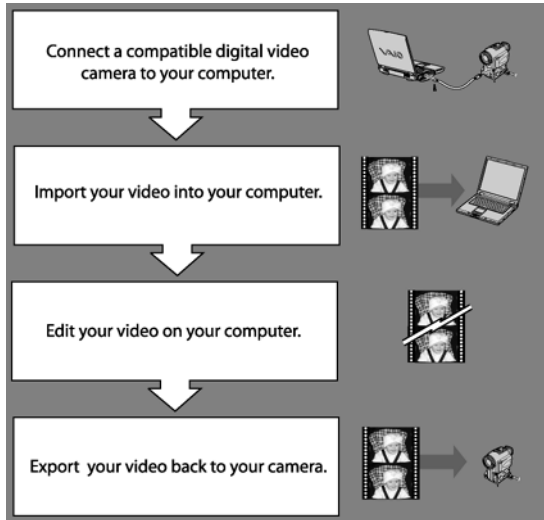
Selected VAIO® computer models also include **Adobe® Premiere® LE** software , a popular video editing application that is both powerful and easy to use. For more information about this software, refer to the online Help for Adobe Premiere LE.

Whichever software you choose, the basic process of importing, editing, and exporting is the same.

1 MICROMV cameras are not supported on C1-series notebook models.

2 i.LINK is a trademark of Sony used to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software applications, operating system, and i.LINK devices. All products with an i.LINK connection may not communicate with each other. Please refer to the documentation that came with your i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as a CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

The Video Editing Process



- 1** Connect a compatible digital video (DV) or MICROMV™ camera to your computer using an i.LINK® cable.
- 2** Start the video editing software.
- 3** Use the video editing software to capture video clips from the DV camera.
- 4** Use the video editing software to assemble the clips into a finished movie.
- 5** Use the video editing software to export the finished movie back to the video camera.

You can also save finished movies to your hard disk drive for use on the World Wide Web, to send to others by e-mail, or to distribute on CD-ROM (on computer models that include a CD-recording device).

Editing Video with MovieShaker Software

MovieShaker™ software can be used to create fun and innovative movies without any previous knowledge of film editing. In a few simple steps, video files can be created from video clips and still images with added special effects and music.

This guide provides only a simple overview of using the MovieShaker software. For more detailed information, refer to the online Help within the MovieShaker software. For details regarding connecting your digital video camera to your computer, refer to the manual that accompanies your camera and the online User Guide that accompanies your computer.

To capture digital video with MovieShaker software




The process for capturing digital video from a MICROMV™ camera differs from the process for DV described here.

For information about capturing video from a MICROMV camera, refer to the online Help within the MovieShaker software.

Video capture from MICROMV cameras with MovieShaker software is not supported on C1-series notebook models.

- 1 Plug an i.LINK® cable (not supplied) into the i.LINK port on your computer and the i.LINK port on a compatible digital video (DV) camera.
- 2 Turn on your compatible DV camera, insert a videotape, and set the camera to recording mode. On some camera models this is called VCR or VTR mode.
- 3 On your computer, click **Start**, click **All Programs**, point to **MovieShaker**, and click **MovieShaker**.

The MovieShaker software starts.

- 4 In MovieShaker, click the  (Capture) tab.
- 5 In MovieShaker, click the **Play** button.

Video from the videotape plays in the monitor window. If necessary, use the videocassette recorder-style buttons at the bottom of the Capture panel to rewind or fast-forward the videotape in your camera to reach the video clip you want to capture.


- 6 When the video reaches the point at which you want to start capturing video, click **Capture**.
- 7 When the video reaches the end of the clip you want to capture, click **Stop Capture**.

When capturing is completed, a dialog box appears displaying the progress of importing the video clip.

When importing is completed, the imported clip appears in the **Clip** tray at the left of the MovieShaker window.

Use the videocassette recorder-style buttons at the bottom of the **Capture** panel to rewind and fast-forward the videotape in your camera to reach each clip you want to capture. For each clip, repeat steps 5 through 7, above, to capture the clip and import it to the **Clip** tray.

To edit video clips with MovieShaker software

- 1 After capturing your video clips to the **Clip** tray, click the  (edit) tab.
- 2 Drag your clips from the **Clip** tray to the **Story Board** panel at the bottom of the MovieShaker™ window in the order you want them to appear in the finished movie.

The **Story Board** panel represents the time sequence of your movie. You can change the sequence of the clips on the **Story Board** panel by dragging them to your desired location.


You can trim the beginning and end of any clip on the **Story Board** by clicking it and moving the orange triangles on the **Edit** panel to set the start and end point of the clip. Only the portion of the clip between the orange triangles will appear in the final movie.

- 3 To add professional-looking transitions between clips on the **Story Board** panel, click **Transition** at the right of the MovieShaker window to open the **Transition** tray, and drag a transition from the list to the space between two clips on the **Story Board**.

- 4 To preview the entire movie, click the **Story Board** panel above the first clip so that a white triangle appears above the clip, and click the **Play** button on the **Edit** panel.

The entire movie, including transitions, plays in the monitor window.

After you have arranged and trimmed your video clips and placed transitions between them, you are ready to export your finished movie back to your digital video camera.

 You can learn about other MovieShaker™ editing features, including adding effects, narration, and text titles to your clips, in the online Help in MovieShaker.

MovieShaker software's Shake feature can automatically combine your video clips into a finished movie with transitions, effects, and music. Refer to the online Help in MovieShaker for details.


To export a finished movie to your digital video camera

After you have created a finished movie, you can export it back to your compatible digital video (DV) or MICROMV camera.

- 1 Make sure your camera is set to recording mode. On some camera models this is called VCR or VTR mode.
- 2 Turn on your DV or MICROMV camera, and insert a videotape.
- 3 In MovieShaker, click **Export** in the lower right corner of the **Story Board** tray.
- 4 Select **Export to external device**, and click **Next**.
- 5 A message appears alerting you that exporting video can take a long time. Click **Yes**.
- 6 The **Export to DV device** wizard appears. Follow the instructions in the wizard to complete the exporting process.

Editing Video with DVgate Software

DVgate™ software offers professional-level control over all aspects of capturing, trimming, and combining digital video clips from a compatible digital video (DV) camera. After you have combined your clips into a finished movie, you can export it back to your compatible digital video camera.

 The DVgate software does not support MICROMV™ video cameras.

This guide provides only a simple overview of using the DVgate software. For more detailed information, refer to the online Help within the DVgate software. For details regarding connecting your digital video camera to your computer, refer to the manual that accompanies your camera and the online User Guide that accompanies your computer.


To capture digital video with DVgate software

- 1 Plug an i.LINK® cable (not supplied) into the i.LINK port on your computer and the i.LINK port on a compatible digital video (DV) camera.
- 2 Turn on your compatible DV camera, insert a videotape, and set the camera to recording mode. On some camera models this is called VCR or VTR mode.
- 3 On your computer, click **Start**, click **All Programs**, point to **DVgate**, and click **DVgate Motion**.

The DVgate Motion software starts.

- 4 Select **IMPORT - Auto** from the **MODE** list in the **DVgate Motion** window, and click **SCAN**.

The DVgate Motion software scans your tape and creates a list of video clips to be captured. The list appears in the **IN/OUT list** window.

 You can also manually specify video clips to be captured while viewing playback of your tape in the **Monitor** window. For details, refer to the online Help within DVgate Motion.

- 5 If necessary, edit the list of video clips to be captured.

To delete a clip from the list, click it, and click **DELETE**.

Change the order in which clips will be captured by dragging them up and down the list.

- 6 To capture all the video clips on the **IN/OUT** list, click **CAPTURE ALL**.

To capture an individual clip, click it in the **IN/OUT list** window and click **CAPTURE**.

The **Save as a file** window appears. This window enables you specify a location on your hard disk drive where the video clips will be saved. In most cases, the default location of your D: drive partition is a good choice. You can also specify how DVgate Motion will name your clip files.

- 7 Click **Save**.

The **Batch capturing...** window appears, and DVgate Motion captures your video clips to your hard disk drive.

To edit digital video with DVgate software

DVgate software enables you to combine your captured video clips into a single movie. You can also trim the beginning and end of each clip, so you only include the scenes you desire.

- 1 Click **Start**, click **All Programs**, point to **DVgate**, and click **DVgate Assemble**.

DVgate Assemble starts.

- 2 Click **ADD**.

The **ADD** dialog box appears.

- 3 In the **ADD** dialog box, select the video clip files you want to include in your combined movie, and click **Open**.

You can select multiple clips by holding down the Ctrl key and clicking several files.

Your selected clips appear in the **Assemble** list in the **DVgate Assemble** window.

- 4 If necessary, edit the order of clips in the **Assemble** list.

For the combined movie, clips are combined in the order they appear in the **Assemble** list, starting from the top.

- ☐ To rearrange the order, drag clips up and down the list.
- ☐ To remove a clip from the list, click it, and click **DELETE**.

- ☐ To copy a clip, click it, click **Copy** on the **Edit** menu, click the location on the list where you want the copy to be placed, and click **Insert** on the **Edit** menu.
- 5 If necessary, trim your video clips to include only the scenes you want included in the final movie.
 - 1 Double-click a clip.
The clip opens in the **DVgate Assemble - Clip** window.
 - 2 Drag the slider in the middle of the window to the point in the clip where your chosen scene begins.
 - 3 Click **BEGIN**.
 - 4 Drag the slider to the point in the clip where your chosen scene ends.
 - 5 Click **END**.

To view your trimmed clip, make sure the **BEGIN-END** check box is not selected, and use the videocassette recorder-style buttons to play your clip. (If the **BEGIN-END** check box is selected, the entire clip, rather than the trimmed clip, will play.)

You can also set the begin and end points for your scene by playing the clip with the videocassette recorder-style buttons and clicking **BEGIN** and **END** when the clip reaches your chosen begin and end points.

- 6 Click **OK** to save your changes and close **DVgate Assemble - Clip** window.
- 6 When you have set the order of your clips and trimmed them to include only the scenes you want, you can preview the entire finished movie by clicking **PREVIEW ALL** in the main DVgate window.
- 7 Click **OUTPUT ALL** to save your finished movie to your hard disk drive.
The **Save As** dialog box appears.
- 8 Select a location to which to save your movie, type a name for your movie, and click **Save**.



If you intend later to export your movie to your digital video camera, be sure to select **AVI file (*.avi)** in the **Save as type:** box before saving your movie.

To export a finished movie to your digital video camera

After you have created a finished movie, you can export it back to your compatible digital video (DV) camera.

- 1 Make sure your camera is set to recording mode. On some camera models this is called VCR or VTR mode.
- 2 Turn on your DV camera, and insert a videotape.
- 3 On your computer, click **Start**, click **All Programs**, point to **DVgate**, and click **DVgate Motion**.

The DVgate Motion software starts.

- 4 Select **EXPORT - Auto** from the **MODE** list in the **DVgate Motion** window.
- 5 In the **DVgate Motion - AVI file list** window, click **ADD**.

If the **DVgate Motion - AVI file list** window is not open, click **List** on the **Window** menu.

The **ADD** dialog box appears.

- 6 In the **ADD** dialog box, select the movie file you want to export, and click **Open**.

The **ADD** dialog box closes, and your selected movie appears in the **Record** list in the **DVgate Motion - AVI file list** window.

- 7 Click **RECORD ALL**.

The **Output** dialog box appears.

- 8 Click **OK**.

The **Output** dialog box closes, and recording to your DV camera begins.



DVgate™ software is a powerful program for managing digital video that offers a wide range of features. This guide provides only an overview of the basic process of editing video with the DVgate software. For more detailed information, refer to the online Help within the DVgate software.

WORKING WITH STILL IMAGES

The Microsoft® Windows® XP operating system and the multimedia software preinstalled on your VAIO® computer make it easy to import, edit, and print your photographs and other images.

Importing Still Images

There are a variety of ways to bring still images into your computer. Which approach is right for you depends upon whether you have a digital camera or a traditional film camera.

- ❑ Many digital cameras connect directly to your computer.

The Microsoft® Windows® XP operating system already contains all the necessary software to import pictures from many newer USB (Universal Serial Bus) digital cameras. Simply connect a USB cable between your camera and computer, and Windows XP walks you through getting your pictures from the camera to your computer.

PictureGear Studio™ software, preinstalled on your VAIO computer, can help you import images from your digital camera and then manage, manipulate, and print them. For details about using PictureGear Studio, refer to the PictureGear Studio section of this guide under the VAIO AV Applications heading.


- ❑ Other digital cameras store pictures on floppy disks or Memory Stick® media that you can remove from the camera and insert into your computer. Once the floppy disk or Memory Stick media is inserted into your computer, you can copy your pictures to your hard disk drive just as you would copy any computer file.
- ❑ If your digital camera does not have a USB connection or is not directly supported by the Windows XP operating system, refer to the manual that accompanied your camera to learn how to connect your camera to your computer and transfer images.
- ❑ If you want to get traditional printed photographs into your computer, use a scanner.

A scanner is a device that connects to your computer, “takes a picture” of your pictures, and stores them on your computer. The Windows XP operating system already contains the software to work with many popular scanners. Simply connect your scanner to your computer, and Windows XP walks you through installing the scanner. To use scanners not directly supported by the Windows XP operating system, follow the instructions in the manual that accompanied your scanner.

- ❑ Many companies that develop traditional film photographs can, for an additional fee, provide a CD-ROM or floppy disk containing digital copies of your pictures. Consult your film developer for details.

Editing Still Images

After you have gotten your images into your computer, you can use image-editing software to enhance them. You can perform traditional darkroom tasks such as resizing, cropping, and altering colors. You can also add creative touches such as painting on top of your photographs, adding text, or combining multiple photographs into one.

Adobe® Photoshop® Elements (or **Adobe® Photoshop® Elements Trial Version**¹, on some models)  is powerful yet easy-to-use image-editing software that comes preinstalled on your computer. It includes a wide range of tools for enhancing your images and offers extensive online help so even novices can make the most of their pictures.

As well as enabling you to import and print your images, **PictureGear Studio** software, preinstalled on your VAIO computer, enables you to create your own unique photo art by adding comments, custom backgrounds, clip art, and stamps to your digital images.

Another option for simple image-editing tasks is the Windows **Paint** program.

To start Adobe Photoshop Elements software

- 1 Click **Start** on the Windows® taskbar, and click **All Programs**.
- 2 Point to **Adobe**, point to **Photoshop Elements**, and click **Adobe Photoshop Elements**.

To view the Adobe Photoshop Elements online Help

- 1 Start **Adobe Photoshop Elements**.
- 2 On the **Help** menu, click **Help Contents...**

To start PictureGear Studio software

- 1 Click **Start** on the Windows® taskbar, and click **All Programs**.
- 2 Point to **PictureGear Studio**, and click **PictureGear Studio**.

¹ Adobe® Photoshop® Elements Trial Version offers a limited evaluation period, after which you can purchase the software for a special price.

To view the PictureGear Studio online Help

- 1** Start **PictureGear Studio**.
- 2** Click the **?** button on the PictureGear Studio start screen.

To view help from other PictureGear Studio screens, click the **Help** menu, and select **Help**.

To start Paint

- ☐ Click **Start** on the Windows taskbar, click **All Programs**, point to **Accessories**, and click **Paint**.

Printing Still Images

Many of today's inexpensive computer printers can print images as sharp and bright as professionally developed film photos.

There are a variety of options for printing your digital images:

- ❑ You can print most images directly from the Microsoft® Windows® XP operating system by right-clicking the icon for the image and clicking **Print** from the shortcut menu. The **Photo Printing Wizard** appears and walks you through printing your image.
- ❑ If you are editing an image in **Adobe® Photoshop® Elements**, you can print your image by clicking **Print...** on the **File** menu.
- ❑ The **PictureGear Studio** software that is preinstalled on your computer offers a range of powerful printing options. You can create and print photo albums with interesting, customizable designs. You can design original postcards, calendars, art, and labels. For more information about using PictureGear Studio, refer to the PictureGear Studio section of this guide and PictureGear software's online Help file.

To start PictureGear Studio software


- 1 Click **Start** on the Windows® taskbar, and click **All Programs**.
- 2 Point to **PictureGear Studio**, and click **PictureGear Studio**.

To view the PictureGear Studio online Help

- 1 Start **PictureGear Studio**.
- 2 Click the **?** button on the PictureGear Studio start screen.

To view help from other PictureGear Studio screens, click the **Help** menu, and select **Help**.

WORKING WITH DIGITAL MUSIC

The SonicStage™ software  included with your computer is a powerful digital music management system that enables you work with digital music from audio CDs and from the Internet. You can play music on your computer, create custom audio CDs, and check music out to portable digital music devices, such as Net MD™ players and Network Walkman™ Digital Music Players.

SonicStage software employs Sony's OpenMG™ copyright protection technology and advanced ATRAC3™ audio file format to allow you to enjoy digital music while protecting the rights of copyright holders.

You can enjoy digital music with SonicStage software in a wide variety of ways:

❑ **Play and record music from audio CDs**

SonicStage software enables you to play your audio CDs and record audio tracks to your computer. Music tracks recorded to your computer can be combined into Playlists and checked out to portable music devices so you can take your music with you.

❑ **Create custom audio CDs**

On computer models equipped with a CD recording device, you can create custom audio CDs from your SonicStage Playlists, mixing tracks from different sources and artist.

❑ **Make backup copies of your audio CDs**

On computer models equipped with a CD recording device, SonicStage software's Backing Up Audio CDs utility makes it easy to create backup copies of your audio CDs.

❑ **Use Playlists to organize and manage your music**

SonicStage software's powerful, hierarchical Playlist feature enables you to organize the music you've imported into the SonicStage program. You can create lists of songs categorized by artist or genre and place a shortcut to the list onto your desktop with Microsoft® Windows® operating system for one-click playback of your favorite music.

❑ **Download music from Electronic Music Distribution (EMD) services on the Internet¹**

Electronic Music Distribution services are Internet-based subscription services that allow you download music tracks from the World Wide Web. SonicStage software enables you to download music tracks, include them in your Playlists, and check them out to your portable digital music devices.

❑ **Import audio files from your computer**

SonicStage software enables you to import MP3 and WAV audio files stored on your computer so they can be added to Playlists and recorded to CD (on computer models equipped with a CD recording device).

❑ **Enjoy karaoke-like effects during music playback**

The Vocal Canceled effect can suppress the vocal track from most music during playback. This effect also enables you to shift the pitch of music to suit your vocal range. Used together, these features make it easy to sing along with your favorite music, turning your computer into a karaoke system. Vocal Canceled works only with stereo music clips.

❑ **Enjoy a Visualizer light show during music playback**

The Visualizer feature of SonicStage software performs a colorful light show on your computer's screen to match your music as it plays.

To learn more about using the SonicStage software, refer to the online Help within the SonicStage program.

The Tutorial page within SonicStage software can help you get started. The Tutorial page lists common tasks and directs you to the part of the SonicStage software that performs the task you would like to do.

To start SonicStage software

- 1 Click **Start** on the Windows® taskbar, and click **All Programs**.
- 2 Point to **SonicStage**, and click **SonicStage**.

¹ Use of an EMD service requires Internet access and separate subscription to the EMD service. The SonicStage software supports only EMD services compatible with OpenMG™ technology. Refer to the online Help within the SonicStage software for details.

To view the SonicStage software online Help

- 1 Start **SonicStage**.
- 2 On the **Help** menu, click **SonicStage Help**.

To make a backup copy of an audio CD

On computer models equipped with a CD recording device, you can use the **Backing Up Audio CDs** utility to make a backup copy of an audio CD.

On computer models that have both a read-only optical drive and an optical writing drive, you can make a copy with one click.

On computer models with only one optical drive, you must swap the original CD for a blank CD-R disc when requested to do so in the middle of the copying process.

- 1 Quit **SonicStage**, if it is running.
- 2 Click **Start**, click **All Programs**, point to **SonicStage**, and click **Backing up Audio CDs**.

The **Backing Up Audio CDs** utility starts.

- 3 Insert the CD you want to make a backup of into your CD drive.

Insert the CD into the optical drive you use to read CDs. Depending upon your computer model, this may be a CD-ROM drive, CD-RW drive, a DVD-ROM drive, a DVD-RW drive, or a Combo Drive.

On computer models that have both a read-only optical drive (CD-ROM or DVD-ROM) and an optical writing drive (CD-RW or DVD-RW), put the CD into the read-only optical drive.

- 4 On computer models that have both a read-only optical drive (CD-ROM or DVD-ROM) and an optical writing drive (CD-RW or DVD-RW), insert a blank CD-R disc into the optical writing drive.
- 5 Make sure your CD drive is selected in the **Retrieve from:** drive list.
- 6 On computer models that have both a read-only optical drive (CD-ROM or DVD-ROM) and an optical writing drive (CD-RW or DVD-RW), make sure your optical writing drive is selected in the **Write to:** drive list.

7 Click Start.

The audio data is read from your audio CD.

On computer models that have both a read-only optical drive (CD-ROM or DVD-ROM) and an optical writing drive (CD-RW or DVD-RW), the data is immediately written to the blank CD-R disc. The **Copy Successful** message appears. **The backup copy is finished.**

On computer models that have only a single optical drive (CD-RW, DVD-RW, or Combo Drive), the **Reading completed** message appears after the data is read from the original CD.

8 If a Reading complete message appears, remove the original source CD from the optical writing drive and insert a blank CD-R disc.


9 Click OK.

The audio data is written to the blank CD-R disc.

The **Copy Successful** message appears.

The backup copy is complete.


SHARING VIDEO, IMAGES, AND MUSIC ON A NETWORK

 VAIO Media™ software is available on select VAIO® computer models.

The VAIO Media™ software preinstalled on your VAIO® computer makes it easy to share video, images, and music between the VAIO computers on your network. One VAIO computer becomes the “media server” for your network, providing a central place for all your video, image, and music files, which you can then enjoy from any VAIO computer connected to your wired or wireless network.



How VAIO Media Works

 This guide provides only an overview of the VAIO Media system. For detailed instructions about setting up and using VAIO Media, refer to the online Help for VAIO Media.

To share music, video, and photos with the VAIO Media system, set up one computer on your network as the central library or “media server,” and install the VAIO Media client software on other computers. Computers on the network with the VAIO Media client software can then view the multimedia content stored on the VAIO Media server computer.



Your VAIO Media server computer can store three types of media:

☐ **Music files**

VAIO Media supports music files in MP3, WAV, OpenMG™ (ATRAC3™), and WMA formats. On your VAIO Media server computer, use SonicStage™ 1.5 software to create playlists of music to share on your network.

☐ **Video files**

VAIO Media supports Video Capsule files created by Giga Pocket™ 5.0 software or later. Video Capsules in MPEG1 (LP), MPEG2 (SP), and MPEG2 (HQ) formats are supported. Only VAIO computers with Giga

Pocket 5.0 software or later installed can be VAIO Media servers for video.

❑ **Image files**

VAIO Media supports image files in JPEG, GIF, BMP, and TIFF formats.

Setting up a VAIO Media server computer

Any networked VAIO® computer that came from the factory with VAIO Media installed can be used as a VAIO Media server for music and image files. To be a VAIO Media server for video files, a computer must have Giga Pocket 5.0 software or later installed.

To set up a VAIO Media server computer

1 Prepare your multimedia content.

❑ **Music files**

Use SonicStage™ 1.5 software to create playlists of music files on your VAIO Media server computer. The VAIO Media Music Server™ software automatically makes SonicStage 1.5 playlists available to VAIO Media users on your network.

❑ **Image files**

Place image files in JPEG, GIF, BMP, or TIFF format into the folder C:\Documents and Settings\All Users\Photo Server\VAIO Media to make them available to VAIO Media users on your network.

❑ **Video files**

Use Giga Pocket 5.0 or later to create cabinets of Video Capsules on your VAIO Media server computer. The VAIO Media Video Server™ software automatically makes Giga Pocket 5.0 or later cabinets available to VAIO Media users on your network.

2 Use the **VAIO Media Console™** software on the VAIO Media server computer to start the appropriate VAIO Media servers (VAIO Media Music Server, VAIO Media Photo Server™ software, or VAIO Media Video Server.)

To start the **VAIO Media Console** software:

1 Click **Start**, and click **All Programs**.

- 2 Point to **VAIO Media**, point to **Server Administration**, and click **Console**.

Your VAIO Media server computer is now available to serve multimedia content to VAIO Media client computers on your network

 To make additional SonicStage playlists or Giga Pocket cabinets available to VAIO Media users on your network, create the playlists or cabinets, stop the VAIO Media Music Server software or the VAIO Media Video Server software using the VAIO Media Console software, and then restart the appropriate server software. The music playlist and video cabinet content shared to the network is only updated when the server software is started.

Setting up a VAIO Media client computer

Any networked VAIO® computer that came from the factory with the Microsoft® Windows® XP operating system installed can be a VAIO Media client computer and view or listen to media content made available by a VAIO Media server computer.

 For detailed instructions about setting up a VAIO Media client computer, refer to the online Help for VAIO Media.

To set up a VAIO Media client computer

- 1 If the client computer did not come with VAIO Media preinstalled, you must first transfer and install a copy from the server computer to the client computer.

To move a copy of VAIO Media to a client computer:

- 1 On the VAIO Media server computer, click **Start**, click **All Programs**, point to **VAIO Media**, and click **Install VAIO Media to other VAIO**.
The **Using other PCs** wizard starts.
- 2 Follow the instructions in the **Using other PCs** wizard to create an installer package, copy it to media that can be used by the client computer (CD-R, Memory Stick® media, and so on), copy the package onto the client computer, and install VAIO Media onto the client computer.

- 2 Once you have VAIO Media installed on the client computer, you must register the client computer with VAIO Media server computer.

For detailed instructions about registering a client computer with the VAIO Media server computer, refer to the VAIO Media online help.

The VAIO media client computer is now ready to display images and play video or music stored on the VAIO Media server computer.

Using VAIO Media



For detailed instructions about using the VAIO Media client software, refer to the online Help for VAIO Media.

Starting the VAIO Media client software

- ❑ Click **Start**, click **All Programs**, point to **VAIO Media**, and click **VAIO Media**.

Viewing or listening to images, video, and music with VAIO Media

- 1 Start the VAIO Media client software.

The VAIO Media main screen is displayed.

VAIO Media client main screen



- 2 Click the type of content you want to view or listen to (MUSIC, PHOTO, or VIDEO).

VAIO Media searches for an available VAIO Media server computer on your network.

- ☐ If more than one VAIO Media server is found, the **Please select a server screen** appears. Select your desired VAIO Media server computer from the list.
- ☐ If only one VAIO Media server is found on your network, the **Playlists** screen (music), the **Folders** screen (images), or the **Video Cabinets** screen (video) appears, depending upon the type of content you selected.

These screens display lists of playlists, image folders, or video cabinets available on the VAIO Media server.

Playlists screen, listing available playlists and a folder of playlists



- 3 Click the playlist, image folder, or video cabinet you want to view or listen to.

☐ **Playlists screen**

When you click a playlist on the **Playlist** screen, a list of the music files on the playlist is displayed, and the first music file on the playlist begins playing.


☐ **Folders screen**

When you click a folder on the **Folders** screen, thumbnail images of the image files in that folder are displayed. Click an image thumbnail to view the image file.

☐ **Video Cabinets screen**

When you click a folder on the **Video Cabinets** screen, a list of Video Capsules in the cabinet is displayed. Click a Video Capsule on the list to view it.

CREATING DVDS

 The information in this Creating DVDs guide applies only to VAIO computer models that come from the factory with a DVD-RW drive preinstalled.


The DVD-RW drive and DVD creation software included with your VAIO® computer make it easy to create DVDs and CDs.

With these tools, you can create:

- ☐ Video DVDs that can be played on computers with DVD drives and on many home DVD players.
- ☐ Music CDs that can be played on computers with CD or DVD drives and on many home CD and DVD players.
- ☐ Data DVDs containing computer files that you can use on computers with DVD drives.
- ☐ Data CDs containing computer files that you can use on computers with CD or DVD drives.

For more information about disc formats, recording media types, and compatibility with different playback equipment, see About Disc Formats, Media, and Compatibility.

Your VAIO computer includes software programs for creating all of these types of discs. Different VAIO computer models include different combinations of disc-creation software.

 Your VAIO computer model includes only selected software programs from the following list.

Video DVD Creation Software

- ☐ **Click to DVD™** software (on VAIO desktop and notebook DVD-RW models)

Click to DVD software creates full-featured video DVDs with multi-level menus and attractive, pre-built themes and music. Click to DVD Automatic

Mode software enables you to turn video from your digital video (DV) camera into a DVD with menus and background music in a few steps. Click to DVD software gives you complete control over DVD creation, including editing video clips, changing chapter titles, and importing video files in a range of formats.

Data CD and DVD and Music CD Creation Software

❑ **RecordNow DX** (on VAIO desktop DVD-RW models)

RecordNow DX software enables you to create data CDs and DVDs and music CDs using an interface that is both easy to use and sophisticated. New users will appreciate the RecordNow DX Wizard that walks you through creating your disc, while experienced users will value the program's extensive disc-creation controls.

❑ **Drag'n Drop CD/DVD** (on VAIO notebook DVD-RW models)

Drag'n Drop CD/DVD brings a unique drag-and-drop approach to the creation of data CDs and DVDs and music CDs. Three icons, Music, DISC Backup, and Data, are always available on your desktop. Just drag data files, music files, or a CD or DVD that you want to back up to the appropriate icon, insert a blank disc, and click the record button.

About Disc Formats, Media, and Compatibility

Use the information in this section as a guide to which type of blank recording media and which kind of playback equipment you can use with different disc formats.

- ☐ Using the Right Recording Media
- ☐ Using the Right Disc Format with the Right Playback Equipment

Using the Right Recording Media

All DVDs and CDs look similar, but different types have different capabilities. Using the correct recording media is necessary to the success of your recording project.

The table below indicates the appropriate media types for each kind of disc-recording project supported by your DVD-RW drive.

<i>Disc Format</i>				
	Video DVD	Music CD	Data DVD	Data CD
Recording Media	DVD-R for General, DVD-RW	CD-R, CD-RW	DVD-R for General, DVD-RW	CD-R, CD-RW

Your DVD-RW drive can use four different blank recording media types:

☐ DVD-R for General

DVD-R for General (DVD Recordable media for General use) is DVD media that you can write to, but which cannot be erased. With your DVD-RW drive, you can write information to a DVD-R for General disc only once. DVD-R for General media is appropriate for both video and data DVD projects. (Do not confuse DVD-R for General discs with DVD-R for Authoring, which is a special media for commercial DVD production and which requires special equipment.)

☐ DVD-RW

DVD-RW (DVD Rewritable media) is DVD media that you can write to, erase, and write to again. With DVD-RW media, you can record information to the same disc again and again, although you must erase existing information from the disc before each recording session. DVD-RW media is

appropriate for both video and data DVD projects.

❑ **CD-R**

CD-R (CD Recordable media) is CD media that you can write to, but which cannot be erased. Depending upon the software you use and how the disc was formatted, you may be able to add additional information to a CD-R disc that already has data on it. CD-R media is appropriate for music and data CD projects.

❑ **CD-RW**

CD-RW (CD Rewritable media) is CD media that you can write to, erase, and write to again. Depending upon the software you use and how the disc was formatted, you may be able to add additional information to a CD-RW disc that already has data on it. CD-RW media is appropriate for music and data CD projects.

There are a variety of CD and DVD media types that you **cannot** write to with your DVD-RW drive (although, depending upon how a particular disc was recorded, your DVD-RW drive may be able to read some of these media types). Media types your DVD-RW drive cannot write to include:

❑ **CD-ROM**

❑ **DVD-R for Authoring**

❑ **DVD-RAM**

❑ **DVD+R**


❑ **DVD+RW**

Even with the proper type of media, the quality of manufacture and compatibility with different equipment varies from manufacturer to manufacturer and even from disc to disc from the same manufacturer. If you are confident you are using the proper type of disc for your project and you are having trouble recording information or playing a disc, try a different disc or a different brand of disc.

Using the Right Disc Format with the Right Playback Equipment

The table below gives a general idea of the compatibility of disc formats with different playback equipment. Compatibility between a specific disc and a specific kind of playback equipment cannot be guaranteed. For example, some models of home DVD players can play video DVDs recorded on your computer,

while other models cannot. Some home DVD players will read DVD-R for General discs, but not DVD-RW media. Some home DVD players will read one brand of DVD-R for General or DVD-RW media, but not another. Some older computer CD drives cannot read data CD-R and CD-RW discs.

 Use this table as a general guide to formats and equipment that works together, but refer to the specifications of your equipment for detailed information. To be completely sure about a combination of media, disc format, and equipment, you must test that specific combination.

Disc Format					
P l a y b a c k E n v i r o n m e n t		Video DVD	Music CD	Data DVD	Data CD
	Computer DVD drive	maybe [*]	yes	maybe ¹	yes
	Computer CD drive	no	yes	no	yes
	Home DVD player	maybe [†]	maybe ²	no	no
	Home audio CD player	no	maybe [‡]	no	no

* Some older computer DVD drives can read commercially produced DVD discs, but not DVD-R for General or DVD-RW discs.

- † Refer to the specifications of your home DVD player for compatibility with video DVD-R and DVD-RW discs and with audio CD-R and CD-RW discs. Some home DVD players will read DVD-R for General discs, but not DVD-RW media. Some home DVD players will read CD-R discs, but not CD-RW media. Some home DVD players work better with one brand of media than with another.
- ‡ Some home audio CD players (particularly older models) cannot read CD-R or CD-RW media. Refer to the specifications of your equipment for compatibility information.

Creating DVDs with Click to DVD™ Software

With Click to DVD software, you can create full-featured video DVDs with multi-level menus and attractive, pre-built themes and music from video recorded on your digital video (DV) camera. You can also create photo album and slide show DVDs of digital pictures stored on your computer, stored in your digital still camera, or stored on Memory Stick® media.

Click to DVD software comes in two parts:

❑ **Click to DVD Automatic Mode software**

With Click to DVD Automatic Mode software, you can create a full-featured DVD, complete with menus, from your digital video (DV) device with only a few clicks of the mouse.

❑ **Click to DVD software**

With the Click to DVD program, you have control over the entire process of creating DVDs. You can create video DVDs from your digital video (DV) device or from video files stored on your computer. You also can create photo album and slide show DVDs from digital pictures stored on your computer, stored in your digital still camera, or stored on Memory Stick® media. You can edit and rearrange your video clips and pictures and edit the contents of your DVD menus.

Using Click to DVD software



This guide provides an overview of creating a DVD from a digital video (DV) device using the Click to DVD program. For detailed information about creating DVDs with Click to DVD software, including creating photo album and slide show DVDs, and about creating a DVD in a few clicks of the mouse with Click to DVD Automatic Mode software, consult the online Help files for Click to DVD and Click to DVD Automatic Mode.

To view the online Help for Click to DVD Software


The online Help for Click to DVD software provides detailed information about using the program.

- 1 Click **Start** in the Windows® taskbar, and click **All Programs**.
- 2 Point to **Click to DVD**, and click **Click to DVD Help**.

To view the online Help for Click to DVD™ Automatic Mode software

The online Help for Click to DVD Automatic Mode software provides detailed information about using the program to create a DVD in just a few clicks of the mouse.

- 1 Click **Start** in the Windows® taskbar, and click **All Programs**.
- 2 Point to **Click to DVD**, and click **Click to DVD Automatic Mode Help**.

 A user must be logged on to the Windows® XP system as an administrator to use Click to DVD.

 If your machine is equipped with Giga Pocket software, start it before using Click to DVD software.

To create a DVD from digital video (DV) with Click to DVD Software

- 1 Connect an i.LINK® cable between the digital video device and the computer, and set the device to VCR/VTR mode.

For details on how to connect the device to the computer, refer to the user manuals that were provided with the device and the computer.

The **Digital Video Device** window appears.

Digital Video Device window

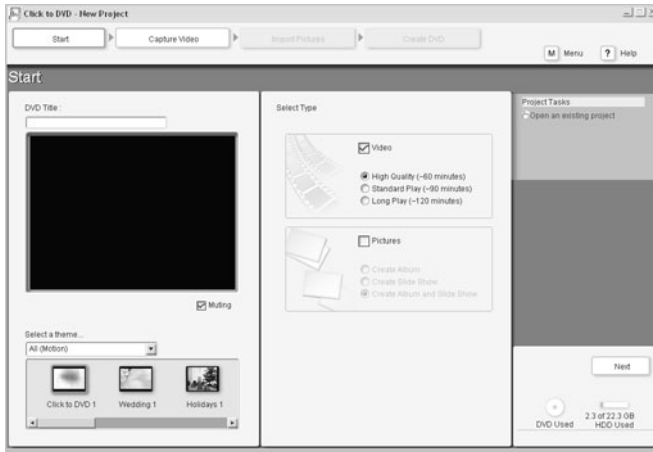


- 2 In the **What do you want Windows to do?** box, click **Create a DVD with movies and pictures**, and click **OK**.

You may have to scroll down to display this option.

Click to DVD software starts and displays the **Start** window.

Start window



- 3 Type a title for your DVD into the **DVD Title:** box.

This title will appear in the title menu screen of your completed DVD.

- 4 In the **Select a theme...** area, click a theme icon to select the background image and background music for the menu screens of your DVD.

Your selected menu theme appears in the preview window. Clear the **Muting** check box to hear the menu-screen background music for your theme. The music will be included on your DVD regardless of the setting of the **Muting** check box.

- 5 In the **Select Type** area, make sure the **Video** check box is selected and the **Pictures** check box is cleared.

If you were creating a DVD with a photo album or slide show of digital pictures, you would select the **Pictures** check box instead. For details about creating photo album and slide show DVDs, refer to online Help for Click to DVD.

- 6 Under the **Video** check box, select one of the three quality options.

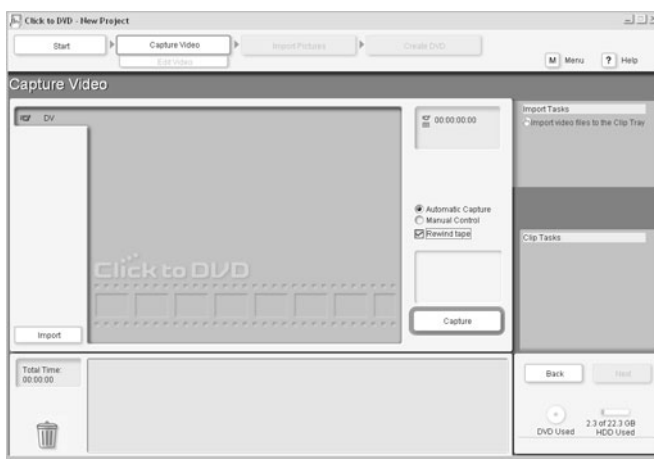
The quality options enable you to include more video on your DVD, but with lower video quality.

- 7 Click **Capture Video** in the step guide at the top of the window.

- 8 When the message **Upon completion of video capture, it is not possible to change the picture quality. Are you sure you want to continue?** appears, click **OK**.

The **Capture Video** screen appears.

Capture Video screen




- 9 Make sure the **Automatic Capture** option and the **Rewind tape** check box are selected.

With these settings, the Click to DVD™ program will rewind the tape and then capture all the video clips on the tape. For details about manually capturing individual clips and about importing video clip files stored on your computer, refer to the online Help for Click to DVD.

- 10 Click **Capture**.

The Click to DVD program rewinds the tape in your DV device and begins capturing all the video clips on the tape. After all the clips are captured, they appear in the clip tray at the bottom of the window.

 For best results when capturing video clips, configure your computer so capturing is not interrupted:

- ☐ Exit all other open applications, and disable screen savers.
- ☐ On VAIO computers with Giga Pocket installed, cancel any scheduled Giga Pocket recording sessions.

While Click to DVD software is capturing clips:

- ☐ Do not connect or disconnect i.LINK® or USB cables.
- ☐ Do not turn on or turn off i.LINK or USB devices that are connected to your computer.
- ☐ Do not attempt to access the Internet or other network services.
- ☐ Do not start additional applications.

Each captured clip becomes a chapter on your finished DVD, although you can select which chapters appear in the chapter menu screens.

Capturing continues until the end of the tape or a blank segment of tape is reached. To stop capturing at any time, click **Stop Capture**.


- 11** To edit your captured clips, click **Edit Video** in the step guide at the top of the window.

The **Edit Video** screen appears.

Edit Video screen



In the **Edit Video** screen, your video clips appear in the order they will be played on your DVD. You can:

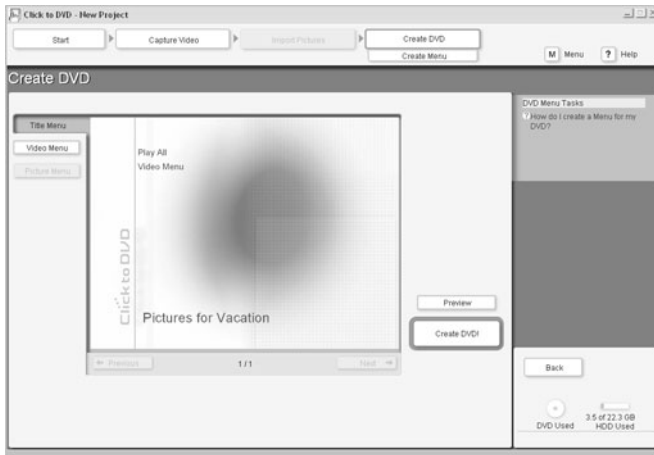
- ☐ Delete unwanted clips by dragging them to the **Recycle Bin**
- ☐ Drag clips to a new position to change the order
- ☐ Divide a clip into two separate clips by clicking a clip, moving the slider to the point where you want to divide the clip, and clicking **Divide**
- ☐ Delete unwanted sections of clips by dividing a clip and dragging the unwanted portion to the **Recycle Bin**
- ☐ Combine two clips into one by clicking the  (combine) button between two clips

For details about using the editing features of Click to DVD™ software, refer to the online Help for Click to DVD.

- 12 Once you have edited and arranged your video clips, click **Create DVD** in the step guide at the top of the window.

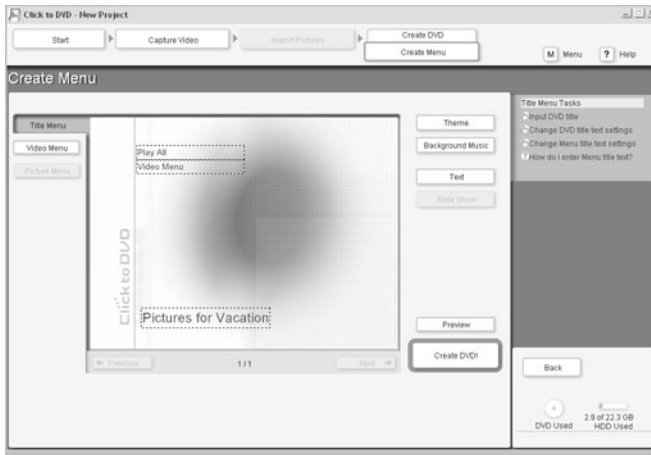
The **Create DVD** screen appears.

Create DVD screen



- 13 To view the title and chapter menu screens of your DVD, click the **Title Menu** and **Video Menu** buttons at the left of the window. When viewing the chapter menu screens, click **Next** and **Previous** to move through multiple chapter menu screens.
- 14 To change the menu screens of your DVD, click **Create Menu** in the step guide at the top of the window.
The **Create Menu** screen appears.

Create Menu screen




In the **Create Menu** screen, you can modify the menu screens that were automatically created by Click to DVD™ software.

- ❑ Click the **Title Menu** and **Video Menu** buttons at the left of the window to move between the title menu screen and the chapter menu screens.
- ❑ Click **Theme** to change the background image for your menu screens.
- ❑ Click **Background Music** to change the background music for your menu screens.
- ❑ Click any text in the menu screens or one of the boxes with dotted lines to change the text descriptions of or add text descriptions to your menu screens.
- ❑ Click **Text** to change the text properties of your menu screens
- ❑ When viewing chapter menu screens, click **Chapter** to change which chapters on the DVD appear in the chapter menu screens and to change the thumbnail images that represent chapters in the chapter menu screens.

For details about using the menu creation features of the Click to DVD program, refer to the online Help for Click to DVD.

- 15 Once you have modified your menu screens, click **Preview** to preview the contents of your DVD.

 To preview your video content, the video must be converted to MPEG format. Depending upon such conversion conditions as the speed of your computer and the length of the video, it may take some time before you are able to preview your video content. Previewing your menu screens will be quicker, however.

A window appears, displaying the progress of the conversion of your DVD project for preview. After the conversion process completes, the **Preview** window appears.

- 16 In the **Preview** window, you can preview exactly how your finished DVD will look. Use the controls in the **Preview** window as you would the buttons on the remote control of a DVD player. You can navigate through your menu screens and play your video clips.


Preview window controls



- 17 After previewing your DVD, click **Close** to close the **Preview** window.
- 18 If, after previewing, you want to make changes to your menu screens, click **Create Menu** in the step guide at the top of the window, and use the menu creation features described in step 14 to edit your menu screens.
- 19 When your DVD project is complete, click **Create DVD!** to begin burning the project to a DVD disc.

- 20** When the **Insert a blank DVD-R disc or a DVD-RW disc, and click OK to continue** message appears, insert a blank DVD-R disc or a DVD-RW disc into your DVD-RW drive, and click **OK**.

The Click to DVD™ program begins creating your DVD. The time required to create a DVD differs depending on the type of computer you are using and the amount of data included in your project, but the process usually takes about three hours to create a one-hour-long DVD.

 Creating a DVD typically requires several hours. Interrupting the DVD creation process may result in an unusable DVD disc. It is strongly recommended that you not use other software on your computer while Click to DVD is creating a DVD. While Click to DVD is creating a DVD, you may see your computer's hard disk drive activity indicator flash repeatedly. This is normal behavior.


When the DVD creation process is completed, a message appears, asking if you want to make another DVD from your DVD project.

- 21** To write additional discs, click **Yes**. To stop, click **No**.

The DVD-RW drive tray opens.

The DVD you created is now ready for use in a home DVD player or on a computer with a DVD drive and DVD-playing software.

To save your DVD project, so you can edit its contents or create additional copies of your DVD at a later time, click the **Menu** button, select **Save Project**, type a name for your project in the **File name:** field, and click **Save**.

 This guide provides only the basic steps to creating a DVD with Click to DVD software. For detailed information about the features and capabilities of Click to DVD software, consult the program's online Help.

Creating DVDs with RecordNow DX

RecordNow DX software enables you to create data CDs and DVDs and music CDs using an interface that is both easy to use and sophisticated. The RecordNow DX Wizard walks you through creating data and music discs or duplicating discs you already own. Experienced users can manually adjust all aspects of disc creation with the program's extensive disc-creation controls.

The Using RecordNow DX Software section describes the steps for starting the RecordNow DX software, viewing the program's online Help, and starting the RecordNow DX Wizard.

The Topics section answers many frequently asked questions about using RecordNow DX.



This guide provides only general information about starting and using RecordNow DX software. For detailed information about creating DVDs and CDs with RecordNow DX software, consult the program's online Help.

Using RecordNow DX Software

To start RecordNow DX

- 1 Click **Start** in the Windows® taskbar, and click **All Programs**.
- 2 Point to **VERITAS Software**, point to **RecordNow DX**, and click **RecordNow DX**.

To view the online Help for RecordNow DX

The online Help for RecordNow DX provides detailed information about using the program.

- 1 Click **Start** in the Windows® taskbar, and click **All Programs**.
- 2 Point to **VERITAS Software**, point to **RecordNow DX**, and click **RecordNow Help**.

To start the RecordNow DX Wizard

The RecordNow DX Wizard walks you through creating data and music discs or duplicating discs you already own.¹

¹ Unauthorized duplication of copyright-protected media is a violation of applicable laws.

- 1 Click **Start** in the Windows® taskbar, and click **All Programs**.
- 2 Point to **VERITAS Software**, point to **RecordNow DX**, and click **RecordNow DX**.
- 3 If the **RecordNow DX Wizard** window does not appear automatically, select **RecordNow DX Wizard** from the **File** menu.

Topics

What type of data can I record to DVD-R for General, DVD-RW, CD-R, and CD-RW media using RecordNow DX software?

You can only record files that originated on a computer or on a music CD. RecordNow DX simply transfers data and music files to the recording media without converting it in any way.

Can I perform multiple recording sessions using RecordNow DX and recordable DVD or CD media?

You can perform only a single recording session using recordable DVD media. Recording to a DVD-R or DVD-RW is restricted to “disc at once,” which does not permit additional data to be added. Recordable CD media uses “track at once” to enable multiple recording sessions.

How can I tell when my DVD recording session is complete?

When you are recording a small amount of data (less than 1 GB) to DVD-R/DVD-RW media, the RecordNow DX software must fill up to 1 GB of space on the disc before completing the recording session. The recording of your data may appear to be completed, but the recording session may take another 20 to 40 minutes to finish. Do not remove your DVD media until your system sounds the signal tone and automatically releases the media.

How much drive space is used by RecordNow DX software to create my DVD recording?

Your default temporary storage space is set to D:\Image. RecordNow DX software requires your drive D to have at least 10 percent more available storage space than the size of the files you want to record. It is important that you know the size of the files you want to record in order to maintain sufficient temporary storage.

How can I make a backup copy of a copyright-protected DVD media?

You cannot make a backup copy of a copyright-protected DVD media unless permitted by the copyright holder¹.

Can I work in other applications while RecordNow DX is recording?

For best results, do not work in other applications while RecordNow DX is recording.

Before starting your recording session:

- ☐ Close all other applications and disable screen savers.
- ☐ Cancel any scheduled Giga Pocket² recording sessions that may occur during your RecordNow DX recording session (on VAIO® computer models that include the Giga Pocket™ Personal Video Recorder).

During your RecordNow DX recording session:

- ☐ Do not connect or disconnect i.LINK® or USB cables to or from your computer.
- ☐ Do not turn on or turn off i.LINK or USB devices that are connected to your computer.
- ☐ Do not attempt to connect to the Internet or access other computers over a network.
- ☐ Do not open another application.

Can I use RecordNow DX software to create a DVD using files over 4 GB?

RecordNow DX software does not support the creation of data DVDs that contain files that are 4 GB or larger in size.

¹ Unauthorized duplication of copyright-protected media is a violation of applicable laws.

² See the Giga Pocket Personal Video Recorder online guide for more information about Giga Pocket features and timer recording.


Creating DVDs with Drag'n Drop CD/DVD

Drag'n Drop CD/DVD brings a unique drag-and-drop approach to the creation of data CDs and DVDs and music CDs. Three icons, Music, DISC Backup, and Data, are always available on your desktop. Just drag data files, music files, or a CD or DVD that you want to back up to the appropriate icon, insert a blank disc, and click the record button.

Drag'n Drop CD/DVD desktop icons



The Using Drag'n Drop CD/DVD Software section describes the steps for starting the Drag'n Drop CD/DVD software, viewing the program's online Help.

 This guide provides only general information about starting and using Drag'n Drop CD/DVD software. For detailed information about creating DVDs and CDs with Drag'n Drop CD/DVD software, consult the program's online Help.

Using Drag'n Drop CD/DVD Software

To start Drag'n Drop CD/DVD

- 1 Click **Start** in the Windows® taskbar, and click **All Programs**.
- 2 Point to **Drag'n Drop CD**, and click **Drag'n Drop CD**.

Drag'n Drop CD/DVD starts, and the three Drag'n Drop CD/DVD icons (Music, DISC Backup, and Data) appear on your desktop.


To view the online Help for Drag'n Drop CD/DVD

The online Help for Drag'n Drop CD/DVD provides detailed information about using the program.

- 1 Click **Start** in the Windows® taskbar, and click **All Programs**.
- 2 Point to **Drag'n Drop CD**, and click **Drag'n Drop CD Help**.

VAIO AV APPLICATIONS

Your VAIO® computer is preconfigured with a collection of audio and video (AV) applications that make it easy to use advanced multimedia technology. This section describes the VAIO® AV applications.

 Your computer may not be supplied with all of the software applications listed, depending on the system configuration you purchased.

Your computer's visual presentation of the VAIO AV applications may not appear exactly as shown in this section, depending on the specific computer model you purchased.

Overview of Preinstalled Software

DVgate™

Sony Electronics Inc.

Connect a compatible digital video camera to your computer's i.LINK® port and capture video clips and still images. You can edit clips from your video, add new clips, and combine clips into new movie segments. You can also save your images in a variety of popular file formats.

MovieShaker™

Sony Electronics Inc.

MovieShaker software creates personal movies that have transitions, background music, special effects, and text. Just import your video clips, and “shake” with a click of the mouse. Your personal movies are easy to create and fun to share with family and friends.

Network Smart Capture

Sony Electronics Inc.

Network Smart Capture manages the i.LINK®¹ connection between your computer and an i.LINK interface compatible digital camera or camcorder. You can capture and enhance video or still images to share with your family and friends over the Internet or through e-mail.

PictureGear Studio™

Sony Electronics Inc.

PictureGear Studio is designed to creatively manage your digital pictures. With its easy-to-use features, you can quickly load images from your digital camera or camcorder, print high-quality photos, create custom labels, and design personalized photo albums or binders to share with friends and family.

¹ i.LINK is a trademark of Sony used only to designate that a product contains an IEEE1394 connection. The i.LINK connection may vary, depending on the software applications, operating system and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other.

SonicStage™

Sony Electronics Inc.

The SonicStage jukebox application gives you all the tools you need to manage music on your computer. SonicStage software sports high-quality digital audio storage, a music visualizer, a sleek player skin design, audio CD burning capability (on computer models that include a CD recording device), and a parametric equalizer for fine-tuning audio playback.

DVgate Software

 For detailed information about using DVgate™ software, refer to the online Help within the DVgate software.

Connecting a digital video camcorder

Turn off the power to your digital video camcorder before connecting it to your computer. After connecting the device, turn its power back on. You do not need to turn off the computer when connecting the camcorder.

DVgate software does not support MICROMV™ digital video cameras.

To use DVgate™ software with a digital video camcorder

- ❑ Under the Microsoft® Windows® XP operating system, do not capture DV-AVI video files to the root directory (the top level) of your hard disk drive. Instead, create a folder and capture files to this folder.
- ❑ Do not use DVgate™ software when the connected digital video device is in Timer Recording mode, as this may produce a malfunction in the device.
- ❑ Video captures larger than 2 GB (9 minutes and 30 seconds) are automatically continued in a second file.
- ❑ You can record stereo audio (stereo 1) while capturing video, or you can add audio on the stereo 2 track after capturing the video data.
- ❑ You cannot use different audio modes on the same tape. Perform a separate capture for each audio mode you wish to use.
- ❑ DVgate software does not support hard disk compression. Do not use disk compression if you are planning to work with DVgate software.
- ❑ Title data is saved in the flash memory of a digital video camera and is not transferred to tape by DVgate software.
- ❑ Disable your screen saver program to avoid interruption during your capture sessions.
- ❑ The drop frame compensation feature does not provide accurate compensation adjustments for tapes recorded in LP mode.
- ❑ The information displayed by the capture progress indicator may not be accurate for tapes that are recorded using a mixture of both SP and LP modes.

- ❑ Keep the video head of your digital video device properly cleaned.
Anomalies that you see in captured data may be due to dust or other particles on the video head.
- ❑ The last frame captured is one frame before your selected [OUT] point. The frame you see immediately after clicking the [OUT] button is not captured.

To use DVgate software to record AVI files to tape



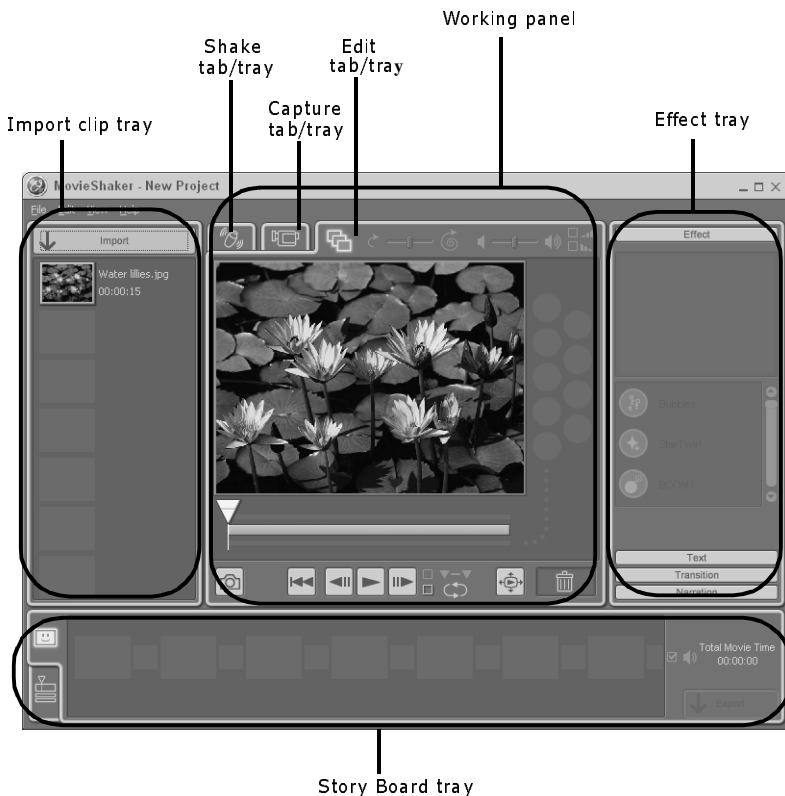
You can record only AVI files. MPEG files cannot be recorded.

- ❑ Do not use DVgate™ software when the connected digital video device is in Timer Recording mode, as this could produce a malfunction in the device.
- ❑ Avoid recording problems, such as a single frame appearing in multiple frames, by closing other applications on your system while recording.
- ❑ You cannot use multiple audio modes on the same tape. If you have AVI files that use different audio modes, the files cannot be recorded at the same time, but must be recorded separately.
- ❑ The DVgate software does not support AVI files that are smaller than 4 MB.
- ❑ The DVgate software does not support hard disk compression.
- ❑ To maximize recording capabilities, video and audio data are not available while you are recording.
- ❑ If the DVgate software indicates that frames are dropped, try closing all open applications or defragmenting your hard drive.

MovieShaker Software

MovieShaker™ software can be used to create fun and innovative movies without any previous knowledge of film editing. In a few simple steps, you can turn a collection of video clips, still images, and audio files into a finished movie with special effects and music. You can save your personal video creation in a format that is compatible with most computers or save it to a tape in your compatible digital video (DV) or MICROMV™¹ video camera.

MovieShaker software main window




¹ MICROMV cameras are not supported on C1-series notebook models.

Creating movies with MovieShaker software

Using your imported clips, you can create a short movie using the Shake feature. The Shake feature selects clips from the Story Board tray, adds effects, and combines them randomly into a 30-second movie. After you “Shake” your video, you can edit it by adding effects and text, by adjusting the color and contrast, and by modifying its length.

Importing images and sound clips

- 1 Click . The **Import** file browser window appears.
- 2 Find the clips you want to add.
- 3 Click the clips. The files are added to the **Import** clip tray.
- 4 Repeat this process to gather each of the images and video and sound clips you want to use in your movie.



You can delete a clip from the Import clip tray by dragging the clip's icon to the trash icon located on the **Edit** tray of the working panel.



Importing image or sound files that are over 30 seconds in length may cause the MovieShaker software to stop responding.


Using the Shake feature

- 1 Click the **Shake** tab. The **Shake** tray appears
- 2 Select a mood by clicking a face in the **Shake** pattern tray.

Shake tray



- 3 Click the **Shake!** button. A 30-second movie is automatically generated.
- 4 **Optional:** Add text to your new movie by clicking on the **Input** button.
- 5 To preview, rewind, or fast forward your movie, use the **Playback** buttons.

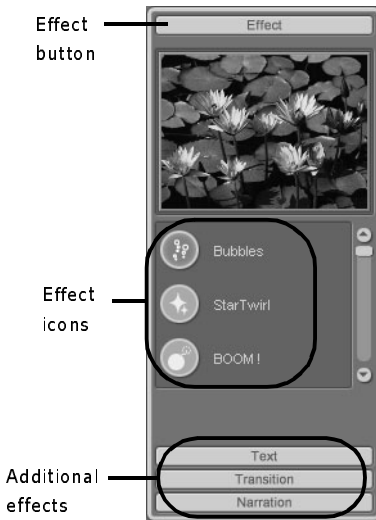
 Scenes created with the Shake feature begin with a black screen in the Shake tray window. Your scenes appear during movie playback.

You can improve the image quality produced by the Shake feature (at the cost of longer Shake times) by turning off the “Shorten the Shake time” feature in the General panel of the **Setting** dialog box. See the **Menu reference** section of the online Help file for details.


Adding effects to a scene or a clip

- 1 Double-click or drag the desired clip or scene to move it to the **Story Board** tray.
- 2 Click the **Effect** button on the **Effect** tray.

Effect tray window (Effect button selected)

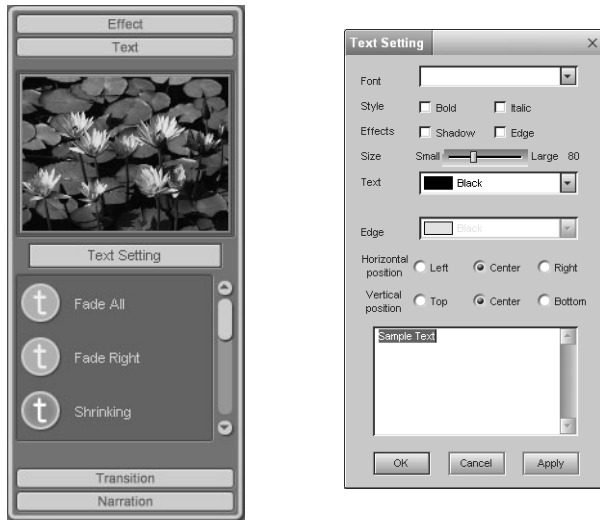


- 3 Drag the Effect icon you want to add from the **Effect** tray to the **Effect** palette on the **Edit** tray.
- 4 Click the **Play** button on the **Edit** tray to preview the effect. The added effect previews on the clip displayed in the **Effect** tray window.


 A preview of the added effect is displayed in the **Effect** tray window. You can eliminate an effect by dragging it from the **Effect** palette to the trash icon on the **Edit** tray. See the online Help file for more information on adjusting effect duration and replaying clips and scenes.

Adding text effects to a scene or clip

- 1 Double-click or drag the clip or scene to move it to the **Story Board** tray.
- 2 Click **Text** on the **Editing** tray.

Effects Tray (Text button selected)

- 3 Click **Text Setting** to create customized text. The **Text Setting** dialog box appears. Enter your text, and select the font, size, color, and positioning for your text.
- 4 Drag the Text effect icon you want to add from the **Effect** tray to the **Effect** palette on the **Edit** tray.
- 5 Click the **Play** button on the **Edit** tray to preview the text effect. The clip displays the text effect in the **Effect** tray window.


 A preview of the added text and text effect is displayed in the **Effects** tray window. From the **Edit** tray, you can eliminate a text effect by dragging it from the **Effect** palette to the trash icon. See the online Help file for more information on adjusting Text effects.

Saving a movie

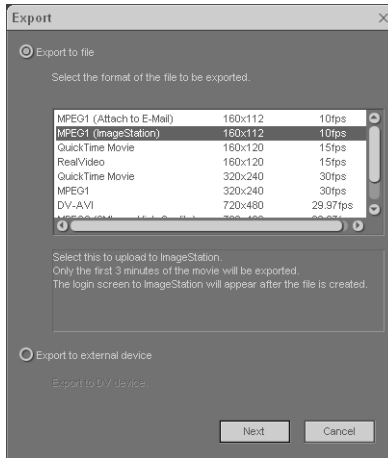
- 1 Verify that the movie or clips you want to save are located on the **Story Board** tray.
- 2 Click **Export** on the **Story Board** tray.

Change text in this variable definition to document title.


- 3 Select the format in which you want the movie to be saved.

 You can click on each export format to view its description and use.

Export window



- 4 Click **Next**.
- 5 Confirm that you want to continue.
- 6 Locate the folder to which you want to save the file, name your file, and click **Save**.


 The time required to export your movie file will vary with the format selected. See the online Help file for more information on exporting a movie.

Using the ImageStation online service with MovieShaker software

ImageStationSM is an online service that allows you to store your pictures and movies on the Internet to share with family and friends. The ImageStation service requires an Internet connection and registration for the Web-based service. You must be connected to the Internet before uploading your pictures or movies using the MovieShaker software and ImageStation applications.

To upload MovieShaker files

- 1 Locate the clips or video files that you want to upload to the ImageStationSM service, and import them to the **Import Clip** tray.
- 2 Drag the desired clips or video files to the **Story Board** tray.
- 3 Click the **Export** button. The **Export** window appears.
- 4 Select **MPEG1 (ImageStation)**, and click **Next**.

 The MovieShaker application creates a temporary file to store your images prior to uploading to the ImageStation service. This file is deleted after the upload process.

- 5 If you are a registered member, provide your login name and password.
For first-time users, click **Register to ImageStation**. The ImageStation service registration wizard appears and guides you through the initial registration process. Follow the on-screen instructions.

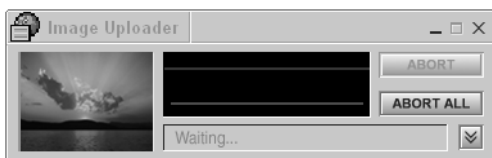
ImageStation Login window




- 6 When the ImageStation application on your computer connects with ImageStation online, your files are uploaded to the Web site. The **Image Uploader** window appears and displays the Internet connection and upload status.

Change text in this variable definition to document title.

Image Uploader window



- 7 Go to <http://www.imagestation.com> to view your uploaded pictures or movies. Follow the on-screen instructions to access your ImageStationSM account.

 The ImageStation Web site may ask you to complete a full login again if your current session is not active.

Network Smart Capture

Network Smart Capture manages the i.LINK®¹ connection between your computer and an i.LINK interface compatible digital camera or camcorder. You can capture and enhance video or still images to share with your family and friends over the Internet or through e-mail.

- ☐ The Network Smart Capture main window
- ☐ Capturing still images
- ☐ Capturing movie clips
- ☐ Capturing Web camera images
- ☐ Applying effects to your images and movies
- ☐ Managing your images and movies
- ☐ Using the ImageStation online service
- ☐ Getting more help

Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting i.LINK interface compatible peripherals to your computer, such as an optical drive or hard disk drive, make sure they are compatible with your computer's Microsoft® Windows® operating system and verify the required operating conditions of the devices.

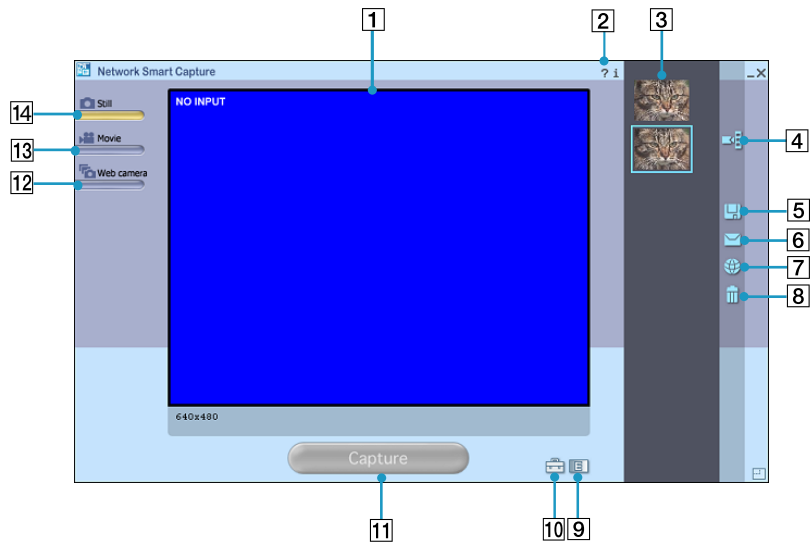
The Network Smart Capture main window

Network Smart Capture opens with a blue screen in the Finder Window, indicating there is no data input from a digital camera or camcorder. When you connect your digital camera or camcorder to your system with an i.LINK® cable and turn it on, an image appears in the main window. Some cameras and camcorders need to have recording media inserted before an image can be displayed in the Finder Window. Consult the manual supplied with your digital camera or camcorder for more information.

Consult the picture and table below for a description of icons and buttons on the main window.

¹ i.LINK is a trademark of Sony used only to designate that a product contains an IEEE1394 connection. The i.LINK connection may vary, depending on the software applications, operating system and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other.

Network Smart Capture Main Window



	<i>Button or Icon</i>	<i>Description</i>
1	Finder Window	Displays images in real-time
2	Help icon	Displays Help documentation
3	Data list	Displays thumbnails of captured images
4	Display Image icon	Opens captured images in the Finder Window
5	Save As icon	Enables you to save an image to your hard disk
6	Send by e-mail icon	Attaches a captured image to an e-mail
7	Upload to Image Station icon	Sends captured images to ImageStation SM online folder

	<i>Button or Icon</i>	<i>Description</i>
8	Delete icon	Deleted captured images
9	Select Effect icon	Enables you to customize an image
10	Change Setting icon	Enables you to set preferences
11	Capture button	Records the image in the Finder Window
12	Web Camera button	Captures still images according to specified settings
13	Movie Mode button	Captures moving images
14	Still Mode button	Captures still images


Capturing still images

The following information tells you how to set preferences and capture a still image.

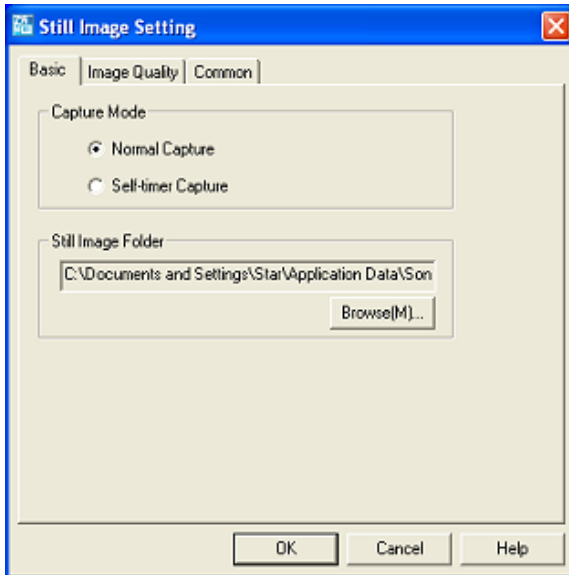
To set Still mode preferences

- 1 Open Network Smart Capture:
 - ☐ (Microsoft® Windows® XP) From the **Start** menu, click **All Programs, Network Smart Capture**, and click **Network Smart Capture** from the submenu.
 - ☐ (Microsoft® Windows® 2000) From the **Start** menu, click **Programs, Network Smart Capture**, and click **Network Smart Capture** from the submenu.
- 2 Connect your i.LINK® compatible digital camera or camcorder to your computer with an i.LINK cable (optional). An image appears in the Finder Window.
- 3 Click **Still** near the upper-left of the screen.

Change text in this variable definition to document title.

- 4 Click the **Change Setting** icon  near the bottom of the screen to view setting options for your still image capture. The **Still Image Setting** window appears.

Still Image Setting Window



The Still Image Options window has three tabs:

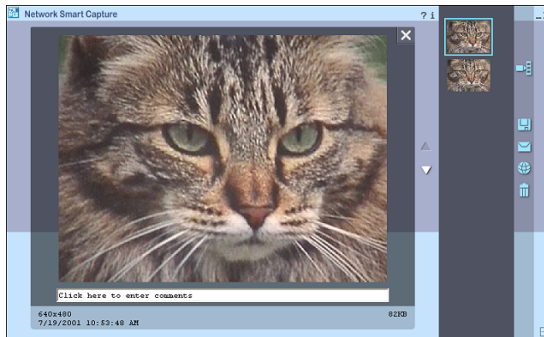
- ☐ **Basic** — Choose between **Normal** or **Self-timer** capture modes, and select a folder destination for your images.
 - ☐ **Image Quality** — Select the image size in pixels, and adjust the image quality.
 - ☐ **Common** — Enable or disable the shutter sound.
- 5 Click each tab to view options and set preferences. To apply effects to an image, see “Applying effects to your images and movies.”

To capture an image in Still mode

- 1 Use your digital camera or camcorder to locate the image you want to capture. When you see the desired image in the Finder Window, click **Capture**. You can capture a single image or several image at once.

Your captured images are stored as thumbnail images in the Display List to the right of the Finder Window.

Image in Finder Window




- 2 Click the thumbnail images or arrows to the right of the Finder Window to view your captured images. As each image is captured, it appears in the Finder Window.

Capturing movie clips

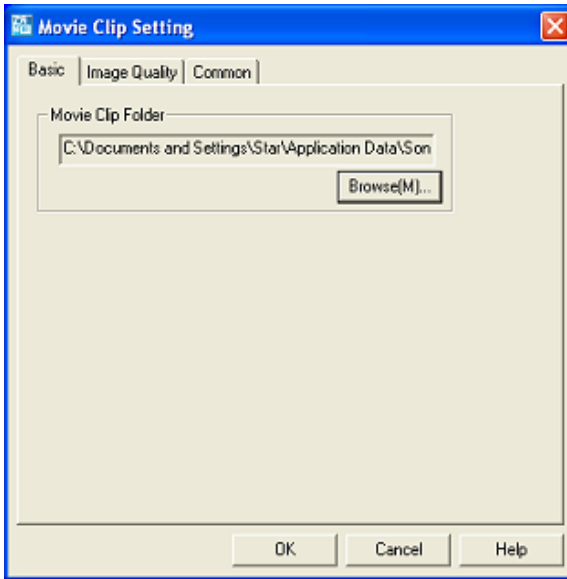
The following information tells you how to set preferences and capture movie clips.

To set Movie mode preferences

- 1 Open Network Smart Capture:
 - ☐ (Microsoft® Windows® XP) From the **Start** menu, click **All Programs, Network Smart Capture**, and click **Network Smart Capture** from the submenu.

- ❑ (Microsoft® Windows® 2000) From the **Start** menu, click **Programs**, **Network Smart Capture**, and click **Network Smart Capture** from the submenu.
- 2 Connect your i.LINK interface compatible digital camcorder to your computer with an i.LINK® cable (optional). An image appears in the Finder window.
- 3 Click **Movie** to activate Movie mode.
- 4 Click the **Change Setting** icon  to view the available options for your movie capture. The **Movie Clip Setting** window appears.


Movie Clip Setting Window



The Movie Clip Setting window has three tabs:

- ❑ **Basic** — Select a folder destination for your movies when recording video clips.
- ❑ **Image Quality** — Adjust the image quality, reduce noise, and set the maximum recording time for your movie capture.

- ☐ **Common** — Enable or disable the shutter sound.
- 5 Click each tab to view options and set preferences. To apply effects to an movie, see “Applying effects to your images and movies.”

 You can remove all special effects by clicking the No Effects button.


To capture a movie in Movie mode

- 1 Use your digital camcorder to locate the view(s) you want to capture. When you see the desired view in either the Finder Window or your camcorder’s viewfinder, click **Record** to begin recording your movie. The Movie Player icon appears.
- 2 Click **Stop** when you have finished recording your movie. The first frame of your movie appears in the Data list to the right of the Finder Window. Network Smart Capture automatically stops recording according to the recording time set in the Movie Clip Setting window.
- 3 You can review your movie in the Finder Window by double-clicking the movie thumbnail in the data list.

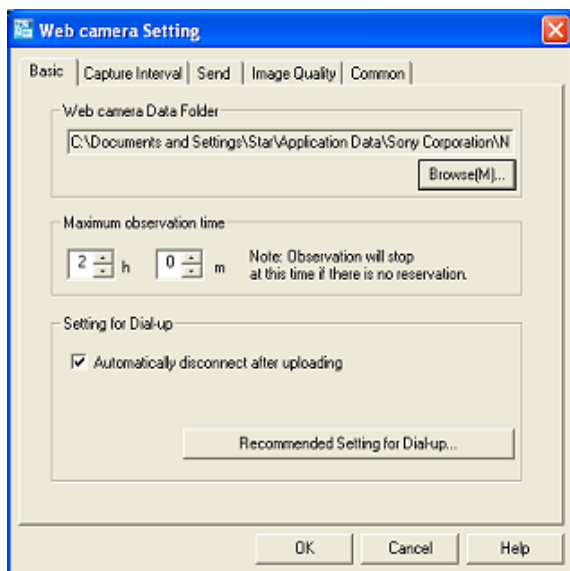
Capturing Web camera images

The following information tells you how to set preferences and capture an image.

To set Web camera mode preferences

- 1 Open Network Smart Capture:
 - ☐ (Microsoft® Windows® XP) From the **Start** menu, click **All Programs**, **Network Smart Capture**, and click **Network Smart Capture** from the submenu.
 - ☐ (Microsoft® Windows® 2000) From the **Start** menu, click **Programs**, **Network Smart Capture**, and click **Network Smart Capture** from the submenu.
- 2 Click **Web camera** to activate Web camera mode.
- 3 Click the **Change Setting** icon  to view the available options for your image capture. The **Web Camera Setting** window appears.

Web Camera Setting Window




The Web Camera Setting window has five tabs:

- ☐ **Basic** — Select a folder destination to store your images, set your maximum observation time, and choose your dial-up setting.
 - ☐ **Capture Interval** — Set your Web camera to capture images at intervals or whenever there is movement.
 - ☐ **Send** — Set image upload preferences.
 - ☐ **Image Quality** — Select the image size in pixels, and adjust the image quality.
 - ☐ **Common** — Enable or disable the shutter sound.
- 4 Click each tab to view options and set preferences. To apply effects to an image, see “Applying effects to your images and movies.”

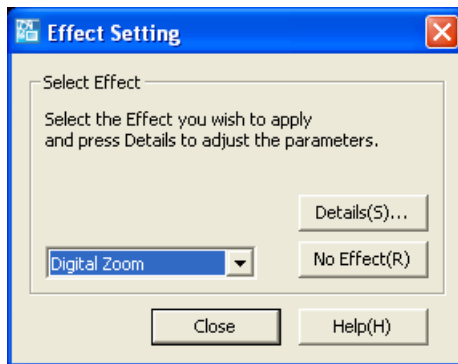
Applying effects to your images and movies

You can add effects to real-time images or movies displayed in the Finder Window. You can also use a different effect for each picture.

To open the Effect Setting window

- 1 Click the **Select Effect** icon  near the bottom of the screen. The **Effect Setting** window appears.

Effect Settings Window



- 2 Use the drop-down list to view and select available effects.
- 3 Click **Details** to adjust settings for selected effects other than **Frame**.
- 4 Click **Apply**.

To remove an effect


- ❑ Select **None** from the drop-down list.

Managing your images and movies

The task buttons to the right of the Network Smart Capture window enable you to perform various functions with your images or movies.

- ❑ **Display Image** — Opens captured images in the Finder Window.

- ❑ **Save As** — Save still images in JPEG format and movie images in MPEG format to your desired location.
- ❑ **Send by e-mail** — Launches your e-mail program with a new message window containing the still image as an attachment.
- ❑ **Upload to ImageStation** — Send your still images online to the ImageStation Web site to share with your family and friends. The ImageStation service stores your still images online when you become a registered user. See “Using the ImageStation online service.”
- ❑ **Delete** — Discards any or all of your still images.

 You must be connected to the Internet before attempting to upload or e-mail your still images or videos.

Using the ImageStation online service

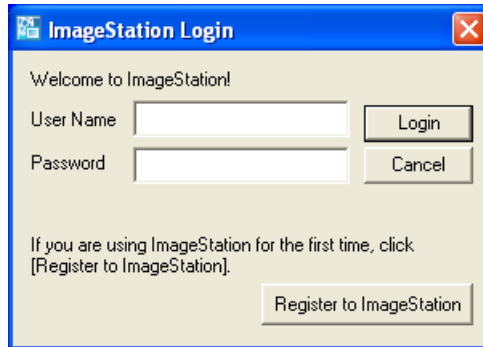
ImageStationSM is an online service that allows you to store your images and movies on the Internet to share with family and friends. The ImageStation service requires an Internet connection and registration for the Web-based service. You must be connected to the Internet before uploading your images or movies with Smart Capture and ImageStation programs.

 The ImageStation preview feature is available when you upload two or more pictures or a movie. No preview is shown if a single picture is being uploaded.


To upload images and movies to the ImageStation Web site

- 1 Click the ImageStation icon on the right side of the screen. The ImageStation Login window appears.

ImageStation Login Window



- ❑ For first-time users, the ImageStationSM registration wizard guides you through the initial registration process. Click **Register to ImageStation**, and follow the on-screen instructions.
- ❑ If you are already a registered member, type your login name and password, and click **Login**.

 It is recommended that your movie file size not exceed 254 MB if compressed or 2 GB if not compressed. Large movie files take longer to upload to the ImageStation Web site.

- 2 Go to <http://www.imagestation.com> to view your uploaded pictures or movies. Follow the on-screen instructions to access your ImageStation account. The ImageStation Web site may ask you to complete a full login again, if your current session is not active.

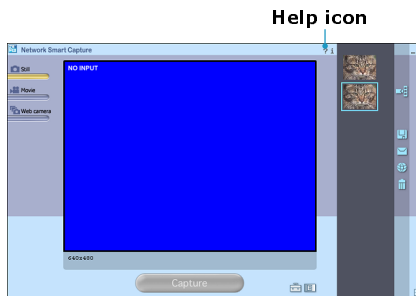
Getting more help

For more information about Network Smart Capture, see the program's online Help.

To view the online help

- ❑ (Microsoft® Windows® XP) From the **Start** menu, click **All Programs**, **Network Smart Capture**, and click **Help** from the submenu.
(Microsoft® Windows® 2000) From the **Start** menu, click **Programs**, **Network Smart Capture**, and click **Help** from the submenu.
- ❑ Click the Help icon on the Network Smart Capture window.

Network Smart Capture Help icon



PictureGear Studio™ Software

PictureGear Studio software is designed to creatively manage your digital pictures. With its easy-to-use features, you can quickly load images from your digital camera or camcorder, print high-quality photos, create custom labels, and design personalized photo albums or binders to share with friends and family.

PictureGear Studio main window



 Photo albums, binders, and photo collections can only be viewed or edited using PictureGear Studio software. To share a PictureGear Studio creation over the Internet or by using another computer, use the Export feature. See the section, To export a photo album.

Using the Import Photo feature

Capture and import the pictures from your digital camera or camcorder to your computer. You can select your favorite pictures and place them in handy folders for future use.


When you initially connect your digital camera, camcorder or insert a Memory Stick® media, Windows® XP may attempt to recognize the device or media. An identification window may appear.

Windows XP device/media identification window



Select **Import Photo using PictureGear Studio PhotoCollection**, to proceed directly to the PhotoCollection Import Window (See Step 2).

- 1 Click **Import Photo**. Your connected digital camera, camcorder, or Memory Stick® media is displayed in a **Select Device** window.

 Connect your digital camera or camcorder to your computer, or insert your Memory Stick media into the appropriate slot, before attempting to import pictures.

Select Device window



- 2 Click **List** to view all pictures that are located on the device or media. Make your selections and click **Import Selected Photos**. A **Specify Folder** window appears.

Specify Folder window



- 3 Select a folder option. If you are importing to a new folder, type in the folder name before clicking **Start Importing**. An **Adjust** window appears.

Adjust window



- 4 Click to make any desired adjustments to the pictures. The Adjust window displays an enlarged version of the picture on the right and thumbnail versions on the left.
 - ☐ **Save** to relocate the individual picture to a new folder.
 - ☐ **Delete** to remove the picture from the photo collection.
 - ☐ **Rotate** to change the picture's position.
 - ☐ **Trim** to crop the picture or capture a specific area.
- 5 Click **Finish Importing** to save the imported pictures in a photo collection.

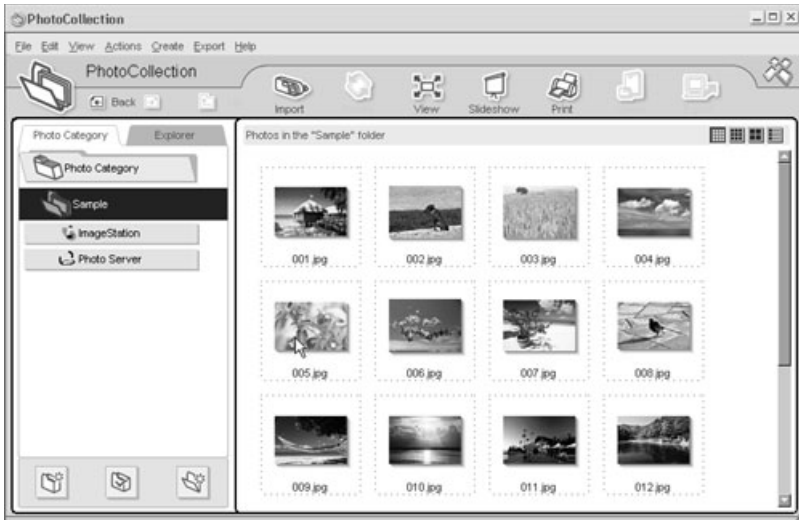
Using the PhotoCollection feature

You can organize and manage your imported pictures on your computer's hard drive or from your ImageStationSM account.

Change text in this variable definition to document title.

- 1 Click **PhotoCollection**. A list of available photo sources is displayed on the left, with the selected source's contents displayed as thumbnail pictures on the right.

PhotoCollection window



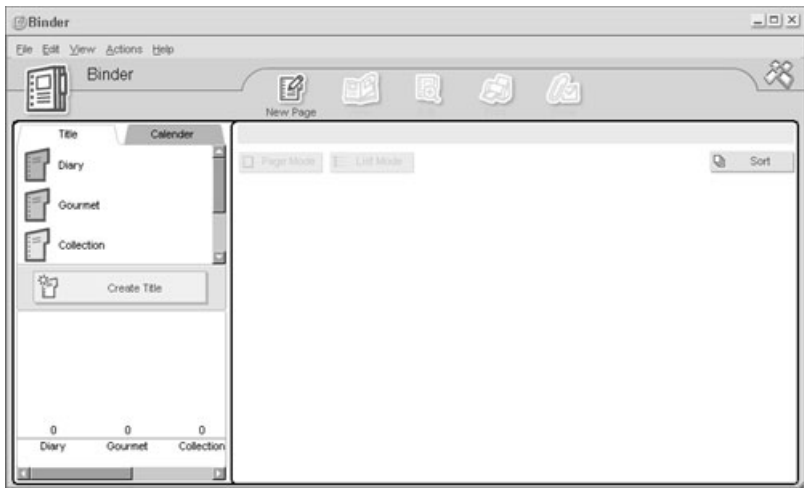
- 2 From the thumbnail view, click to select pictures. Hold down the **Ctrl** key while clicking, to select several pictures. Use **Ctrl+A** to select all of the photos in a folder.
- 3 Manage your pictures with these additional tools and features:
 - ☐ **Rotate** to change the picture's position.
 - ☐ **View** to enlarge a thumbnail view.
 - ☐ **Slideshow** to place the selected pictures into an organized slideshow, customizing the slideshow settings with the icon toolbar at the top of the slideshow screen.
 - ☐ **Print** to set up your photos and select paper to make prints.


Using the Binder feature

You can add comments to your favorite photos, add custom backgrounds, clip art, and stamps, or showcase your own drawing talent. Add, remove, or change your designs to create your own unique photo art.

- 1 Click **Binder**. A list of binder styles is displayed on the left. When you add your pictures to a binder, they are displayed as thumbnails on the right.

Binder window



 You can create your own custom binder styles by clicking **Create Title**.

- 2 Select a binder style, then click **New Page**. Available photo sources are displayed as thumbnails.
- 3 Click to select a photo. An information form appears.
- 4 Fill in your information and click **OK**. An art palette window appears.

To create an original page with art or stamps, use the decoration features on the right by clicking on the desired feature and applying it to your photo.

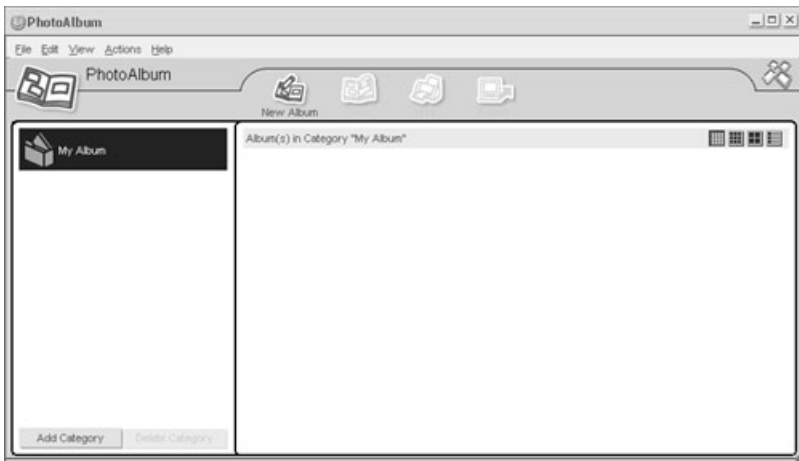
- 5 Click **Save** to add the new page to your binder.

Using the PhotoAlbum feature


Organize your memorable photos in an electronic photo album. You can share your custom photo albums with friends and family.

- 1 Click **PhotoAlbum**.

PhotoAlbum window

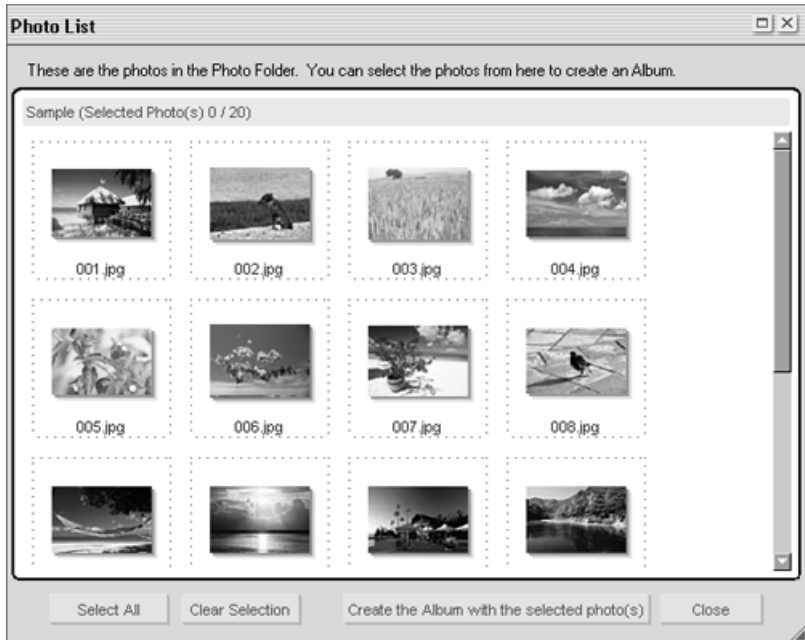


- 2 Click **New Album**. The Select Photo area appears.

 If you want to work on a previously created album, do not click **Create New Album**. Instead, select the desired album from the Album Collection view on the right side of the window.

- 3 To select the photos you want to include in your album from available folders, click **List**. The **Photo List** window appears.

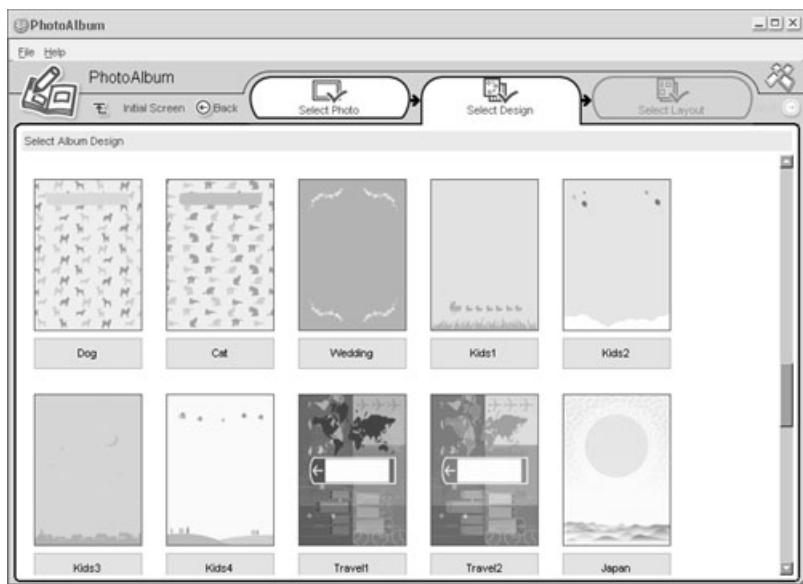
Photo List window



- 4 Click **Create the Album with the selected photo(s)** after making your picture selection(s). A **Select Design** window appears.

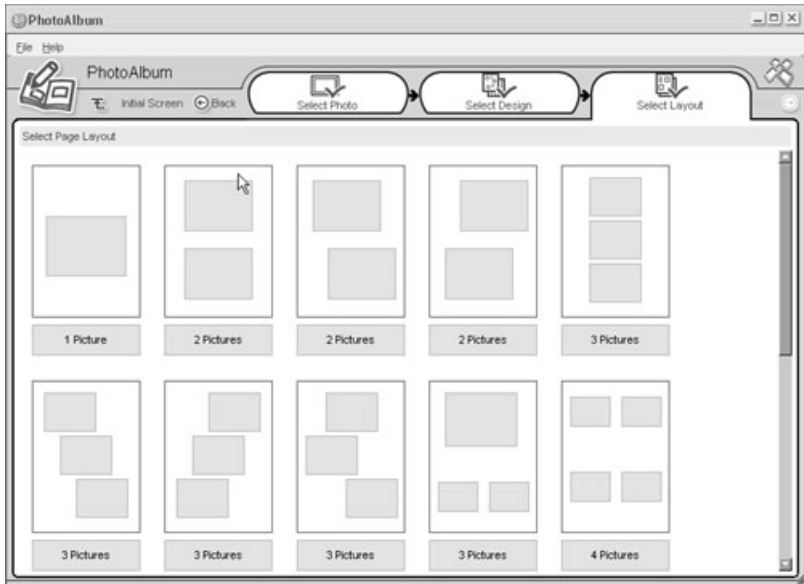
Change text in this variable definition to document title.

Select Design window



- 5 Click to select a design layout for your album. Use the scroll bar to view all available album designs. A **Select Layout** window appears.

Select Layout window



- 6 Click to select a page layout for your album. Use the scroll bar to view all available layout designs. A preview of your selected design and page layout is displayed.

Scroll through your album using the book icons at the bottom of the window.


Album preview window



- 7 Click **Edit Album** to make changes to your album. Customize your album by adding more pictures, pages, decorations, or comments, or by deleting pages.

Click **Edit Page** to customize a page in your album. You can customize with your own drawing, stamps or other decorations.

- 8 Click **Save**. The Save Album dialog box appears.
- 9 Enter a name for your album and click **OK**.

 Photo albums can only be viewed or edited using PictureGear Studio software. To share a PictureGear Studio creation over the Internet or by using another computer, use the Export feature.

To export a photo album

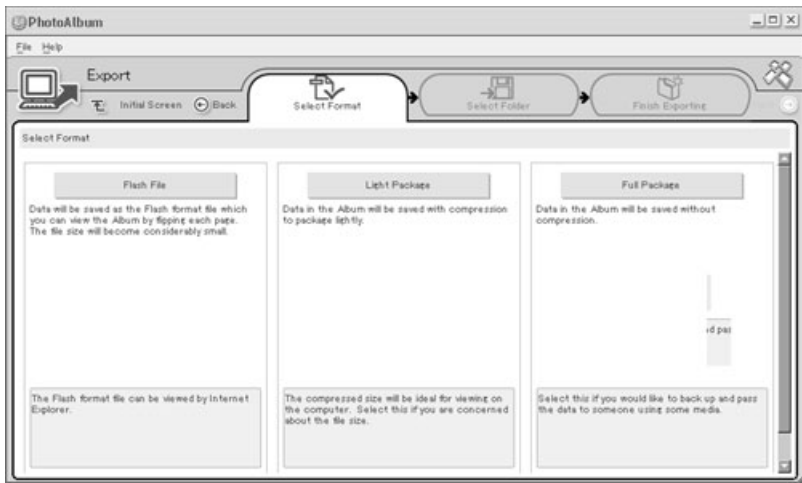
There are three export formats available:

- ❑ Export as a **Flash File** to create a small file that can be viewed using Microsoft® Internet Explorer.
- ❑ Export as a **Light Package** to create a compressed file that can be viewed on a computer.
- ❑ Export as a **Full Package** to create an uncompressed file to be saved to recordable media, such as a CD-R/CD-RW or Memory Stick® media.

Export your completed photo album to enable viewing over the Internet, with another computer, or saving to a recordable media.

- 1 Create a photo album, as described in Using the PhotoAlbum feature.
- 2 Click Export. A **Select Format** window appears.

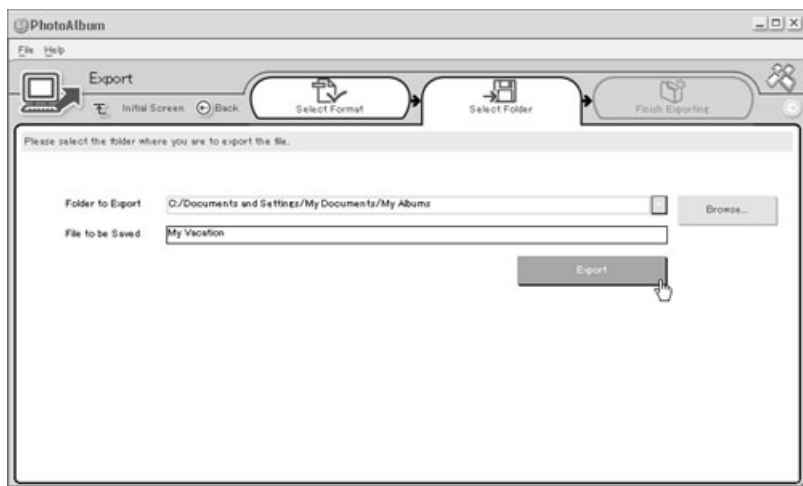
Select Format window



- 3 Click to select an export format. A **Select Folder** window appears.

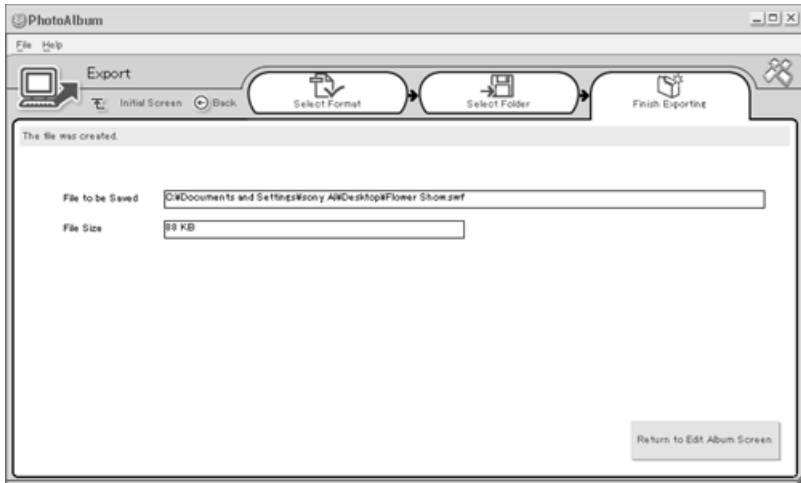
Change text in this variable definition to document title.

Select Folder window



- 4 Click **Browse** and navigate to the destination folder. Enter a file name, if desired.
- 5 Click **Export**. A progress window appears briefly.

Finish Exporting window



- 6 An export completion message window appears, displaying the file name and file size. Click **Return to Edit Album Screen**.

Using the PrintStudio feature

Use PrintStudio to design original postcards, calendars, art, and labels using your favorite pictures.

Change text in this variable definition to document title.

- 1 Click **PrintStudio**. The PrintStudio window appears.


PrintStudio window




- 2 Select the item you want to create and click **Start Creating**. The initial creation window appears.

 The initial window varies, depending on the item you are creating.

- 3 Make selections for the picture(s), design layout, and custom decoration for the item you wish to create.
- 4 Set the number of copies to be printed and select a connected printer. Click **Print**.

 Use the appropriate paper when creating items, such as postcards, labels or business cards.

SonicStage Software

SonicStage™ software  is a new jukebox application that enables you to play and record from audio CDs and import digital audio files while maintaining copyright information. Taking advantage of Sony's copyright-protected ATRAC3™ format for high-quality digital audio storage, SonicStage sports a music visualizer, a sleek player skin design, audio CD burning capability, and a parametric equalizer for fine-tuning audio playback.

Electronic Music Distribution (EMD) Services






EMD enables you to download music files via the Internet. To use Internet services that are compatible with the SonicStage software, you need:

- ☐ Access to the Internet from your computer. Sign up with an Internet Service Provider (ISP) and configure your computer for Internet access before using EMD services.
- ☐ An EMD service provider. Consult the provider for service information.


Starting SonicStage Software

- 1 Click **Start** in the Windows taskbar, and click **All Programs**.
- 2 Point to **SonicStage**, and click **SonicStage**.
- 3 When you have registered with CDDDB, the **Confirm the setup of SonicStage...** dialog box appears.
- 4 Click **Yes** to continue.

SonicStage feature tabs (Main window)

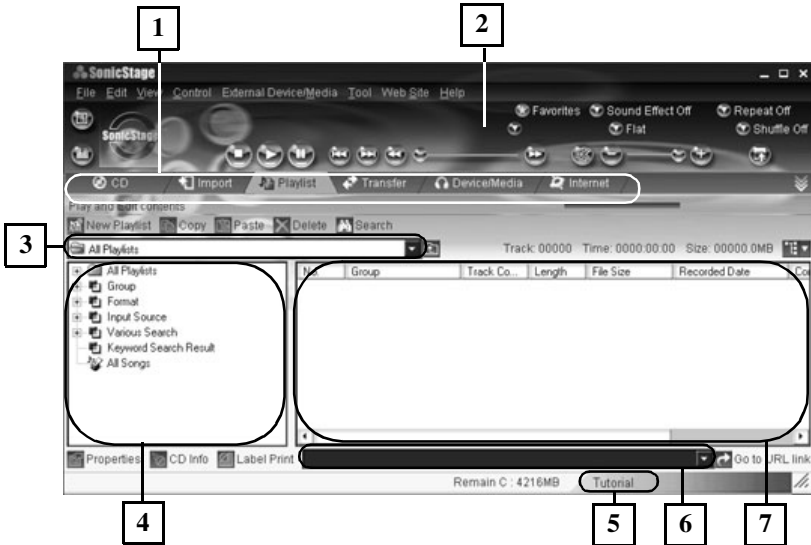
- ☐ **CD tab**  — The contents of your inserted audio CD are displayed, enabling functions such as recording to the computer's hard disk drive.
- ☐ **Import tab**  — Import MP3, WAV or audio files on your computer to a Playlist.
- ☐ **Playlist tab**  — View the available Playlists as **tree + list** or **list** only.
- ☐ **Transfer tab**  — View the available Playlists on your computer. You can transfer the audio files to an external device or media.
- ☐ **Device/Media tab**  — View the status of your audio files, connected external device, or inserted media.

Change text in this variable definition to document title.


- ❑ **Internet tab**  — The browser view displays your connection to the Internet, enabling you to locate audio files and use EMD services.

SonicStage main window

Playlist view



- | | |
|--|--|
| 1 Feature tabs
Changes the screen view according to the selected feature. | 5 Tutorial
Click to open or close the Tutorial feature. |
| 2 Player control buttons
Controls playback functions, such as play, pause, stop, fast forward, and reverse. You can increase or decrease volume and switch view modes. | 6 Internet address drop-down list (Playlist view)
Displays Internet addresses associated with the currently selected song. Click Go to URL link to immediately connect to the Internet address displayed in the drop-down list. |
-

- | | |
|---|--|
| <p>3 Playlist drop-down list (Playlist view)
Displays available playlists and audio files.</p> | <p>7 File list view (Playlist view)
Displays the contents of the Playlist selected in the file tree view.</p> |
|---|--|
-
- 4 File tree view (Playlist view)**
Displays the Playlists available on your computer, enabling you to locate your audio files. Expand the views for the file list or Playlist drop-down using the Playlist switch  button.
-

Recording from a CD

You can record songs from audio CDs and add them to playlists in SonicStage software.




When you record from an audio CD from your optical disc drive for the first time, the **CD Drive Optimization** dialog box appears. Click **Start** to verify your optical disc drive. After the verification is performed, recording begins.


- 1** Insert an audio CD into your computer's optical disc drive.
- 2** Click the **CD** tab.
- 3** Use the drop-down lists to select the ATRAC3 bit rate, CD drive, and Record To destination.


CD tab window




- You can identify specific tracks on your CD by clearing the check marks from the tracks you don't want to record. You can clear all selected tracks by selecting the empty checkbox next to **Select All**, and then selecting the tracks you want to record.

If your Internet connection is active, you can use the  (CD Info) button to view the name of your CD and its song titles.

 The CDDb® (Compact Disc Database) Music Recognition Service registration wizard enables you to register with CDDb. You need Internet access from your computer to register and use this service. For more information regarding CDDb registration, click the **Help** button.

 The CD Info button feature is not supported for all audio CDs.

- Click  (Rec to Jukebox) to begin recording. When the recording is finished, the new playlist appears in the File tree view of the **Playlist** window.

Transferring songs (Check-In/Check-Out)

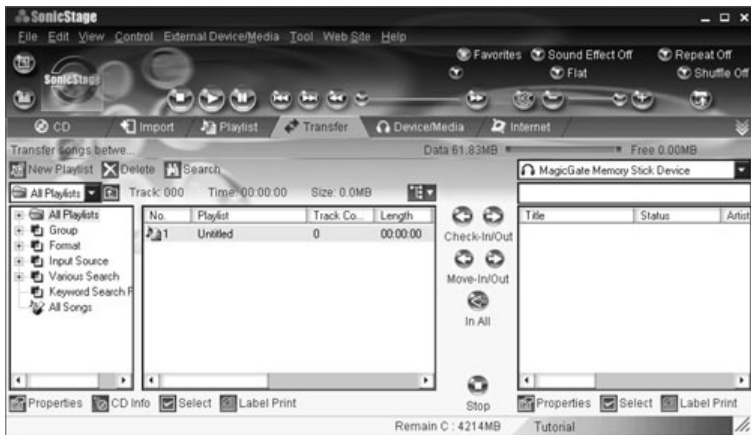
You can transfer songs between the playlists in the SonicStage software and external devices or media. For more information on using your external devices or media, see the instructions supplied with the device or media.

These instructions are for using the Check-In/Check-Out “1-step” method. For information on using another method, see “Changing the check-in/check-out settings” in the SonicStage software online Help file.

Check-Out


- 1 Connect the external device or insert the media into your computer.
- 2 Click the **Transfer** tab to display the **Transfer** window. Your computer automatically recognizes the connected external device or media and lists the content information in a new panel on the right side of the **Transfer** window.



Transfer window




- 3 Select the Playlist that contains the song that you want to check out. The songs in the playlist are shown in the **Playlist** view panel located in the center of the **Transfer** window.



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- 4 From the **Playlist** view panel, select the song to be checked out. To check out more than one song at a time, hold down the Ctrl key and select the additional songs.
- 5 Click  (Out), or drag the song to the desired position in the song list of the external device or media. Check Out begins.

 To cancel Check Out, click  (Stop), or click **Cancel** in the **Processing** dialog box that is displayed during the Check Out process.

Check In

 The songs that you transfer to external devices or media can only be checked in to the hard drive of the same computer from which the songs were checked out.

- 1 Connect the external device or insert the media into your computer.
- 2 Click the **Transfer** tab to display the **Transfer** window. Your computer automatically recognizes the connected external device or media and lists the content information in a new panel on the right side of the **Transfer** window.
- 3 Select the song to be checked in from the song list of the external device or media. To check in more than one song at a time, hold down the Ctrl key and click the additional songs.
- 4 Click  (In), or drag the song(s) to the **Playlist** view panel. If you want to check in all of the songs in the external device or media, click  (In All). Check In begins.

 To cancel Check In, click  (Stop), or click **Cancel** in the **Processing** dialog box that is displayed during the Check In process.

For more information about using SonicStage software, go to the online SonicStage Help. You can access the online help file as follows:

- 1 Click the **Start** button in the Windows taskbar, and click **All Programs**.
- 2 Point to **SonicStage**, and click **SonicStage Help**.

Additional features

- ❑ **SonicStage Tutorial** — SonicStage features are described in the Tutorial. The user-friendly interface instructs you on how to use all SonicStage features.
- ❑ **SonicStage Backup Tool** — You can back up and restore music, graphics, and information data managed by SonicStage software. You must be connected to the Internet to use the SonicStage Backup Tool.
- ❑ **Import audio files in various formats** — You can import audio files in various formats, such as the MP3 or WAV standards. You can also import audio files that comply with the Microsoft® Windows Media™ Technologies (WMT) standard, identified by .asf or .wma extensions. Manage your audio files through the Playlist feature of SonicStage software.
- ❑ **Manage imported songs on the Playlist** — Additional features are available when you register your imported songs through the Playlist feature of the SonicStage software. You can manage your music by creating your own list of songs categorized by genre or artist, displaying your song list in the Playlist feature, and arranging your songs in a customized order using the Playlist folders. Edit your music by combining multiple songs into a single song, or divide one song into two, by using the Combine and Divide features.
- ❑ **Simple mode** — The main SonicStage window viewed in Simple mode, is a smaller, compact version of Full mode. This may be convenient when you want to listen to music with SonicStage software, while using other applications, or whenever you feel the Full mode view is intrusive. The design of the main SonicStage window in simple mode can be changed by selecting a new “Skin,” which enhances the window’s appearance. The Simple mode feature enables you to perform playback operations only.

Additional Software Information

VAIO Edit Components Software

VAIO Edit Components is a software plug-in for Adobe® Premiere® software that provides maximum compatibility and video quality for capturing video from your Sony digital camcorder. If your VAIO® computer did not have Adobe® Premiere® software preinstalled and you subsequently purchase and install Adobe® Premiere® software, install this software to ensure maximum compatibility with Sony digital camcorders.

To install VAIO Edit Components

- 1** Insert your Application Recovery CD #2 into your optical drive.
- 2** Click **Start**, click **My Computer**, and click your optical drive.
- 3** Click **Support**, and click **VEC**.
- 4** Double-click **Setup**.

The VAIO Edit Components installation wizard starts.

- 5** Follow the on-screen instructions in the installation wizard to complete the installation.
- 6** Restart your computer when prompted to do so.

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Memory Upgrades

- ❑ Upgrading Your Computer's Memory

Upgrading Your Computer's Memory

Before you begin upgrading your computer's memory, make sure you read "Precautions and procedures." Expansion memory modules are available as options. For memory upgrades and information about which memory modules to use, see "Typical expansion memory configuration" and your printed VAIO® Computer Specifications.

- ☐ Precautions and procedures
- ☐ Typical expansion memory configuration
- ☐ Removing and installing memory modules
- ☐ Confirming added memory capacity

Precautions and procedures

The procedures described below assume familiarity with the general terminology associated with personal computers and with the safety practices and regulatory compliance required for using and modifying electronic equipment.



Sony recommends that memory upgrades be performed by an authorized Sony Service Center. To find the nearest center or agent, go to:
<http://www.sony.com/pcsupport>.

When installing a memory module in your computer, make sure you read the proper safety precautions below. Mistakes that occur when installing or removing a memory module may cause a malfunction.

- ☐ Disconnect the computer from its power source and from any telecommunications links, networks, or modems before you install or remove a memory module. Failure to do so may result in personal injury or equipment damage.
- ☐ Electrostatic discharge (ESD) can damage disk drives and other components. Perform the procedures described below only at an ESD workstation. If such a station is not available, do not work in a carpeted area, and do not handle materials that produce or hold static electricity (cellophane wrappers, for example). Ground yourself by momentarily touching an unpainted metal object that is grounded, such as a pipe, radiator, or faucet.
- ☐ Do not open the memory module package until you are ready to install the module. The package protects the module from ESD.

- ❑ Use the special protective package to store a memory module and prevent ESD or use anti-static wrap.

Typical expansion memory configuration

<i>Total System Memory (MB)</i>	<i>On board (MB)</i>	<i>Slot (MB)</i>
256	256	
384	256	128
512	256	256
1024	512	512

Removing and installing memory modules

Make sure you read “Precautions and procedures” before you remove or install a memory module. When installing a memory module, do not open the module package until you are ready to install it. The package protects the module from Electrostatic discharge (ESD).

To remove a memory module

- 1 Turn off the computer and all peripheral devices.
- 2 Disconnect the power cord, all cables, and remove the battery if it is installed. See “To remove the battery.”
- 3 Wait for the computer to cool down.



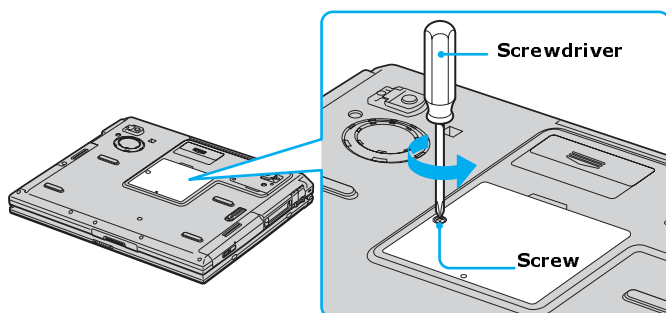
The interior of the computer becomes extremely hot during operation. Wait at least one hour for the computer to cool down before you remove the screws.

- 4 Use an appropriate screwdriver to loosen and remove the screws on the bottom of the computer.



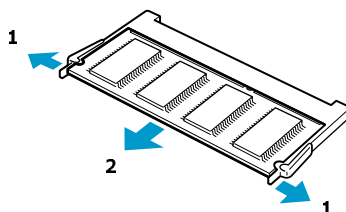
To avoid damaging the computer, do not remove or loosen any other screws.

Removing the Bottom Screws



- 5 Touch a metal object (such as the connector panel on the back of your computer) to discharge static electricity.
- 6 Remove the memory module by pulling out the tabs (see arrows No. 1), and pulling out the module in the direction of arrow No. 2. See “To install a memory module” for more information.

Removing a Memory Module



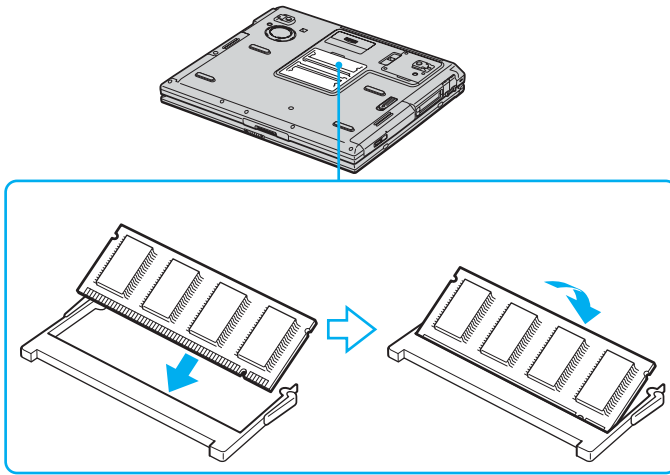
To install a memory module

- 1 Remove the existing memory module from the computer. See “To remove a memory module” for more information.
- 2 Remove the new memory module from its packaging, and install the memory module by sliding it into the open slot at a 45-degree angle.



Do not touch any part of the motherboard or the other components inside the computer.

Installing a New Memory Module



- 3 Snap the connectors into place when the board is correctly seated, and close the computer cover.
- 4 Replace the fastening screws on the bottom of the computer.
- 5 Make sure the system memory matches the amount of installed memory. See “Confirming added memory capacity” for more information.

Confirming added memory capacity

After you’ve installed a new memory module, make sure the operating system’s memory corresponds with the memory upgrade.

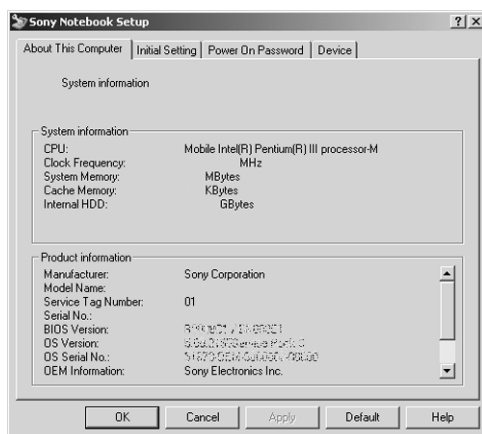
To check your system's memory

- 1 Turn on the computer.
- 2 Click **Start** on the Windows® taskbar, point to **Programs**, and click **Sony Notebook Setup**.
- 3 Select **Sony Notebook Setup** from the submenu. The **Sony Notebook Setup** dialog box appears.
- 4 On the **About This Computer** tab, make sure the **System Memory** displayed in the **System Information** box matches the amount of memory installed.



The displayed memory may be less than the installed memory due to the amount used by the display adapter.

Sony Notebook Setup Dialog Box



Using the Recovery CDs

- ❑ Application and System Recovery CDs
- ❑ Using Your Recovery CDs

Application and System Recovery CDs

Your computer comes with the following Application Recovery and System Recovery CDs. You will need an optical drive to use these recovery CDs. If your computer does not come with an optical drive, use an external optical drive.

Application Recovery CD(s)

Sony Electronics Inc.

This CD enables you to reinstall individual software programs and device drivers if they become corrupted or are erased.

System Recovery CD(s)

Sony Electronics Inc.

This CD enables you to restore the operating system and software that shipped with your computer if they become corrupted or are erased. This CD restores your computer to its original factory settings, so user data and software programs installed since you started using your computer will be lost.

Using Your Recovery CDs

The following sections describe how to use the Application Recovery and System Recovery utilities.

- ☐ Using the Application Recovery CD(s)
- ☐ Using the System Recovery CD(s)

Using the Application Recovery CD(s)


The Application Recovery CD(s) utility enables you to reinstall individual software programs, device drivers, and repair software programs if they become corrupted or are erased. Reinstalling an individual program or device driver may correct a problem you are experiencing with your computer, peripheral hardware, or software. You may not need to reinstall the entire contents of your hard disk. To reinstall all the software titles that shipped with your computer, use the System Recovery CD(s). See “Using the System Recovery CD(s)” for more information.



You must be using a Windows® operating system to run the Application Recovery CD utility.


To reinstall programs with the Application Recovery CD(s)

- 1 Turn on your computer. If your computer is already on, close all open programs.
- 2 When the Windows® desktop appears, insert Sony Application Recovery CD No. 1 into your computer's optical drive. The Application Recovery utility loads automatically.
- 3 Click **OK** in the VAIO welcome window. The **Sony Application Recovery Program** window appears.
- 4 Double-click the **Software** folder icon.
- 5 Select the icon for the application you want to restore, and then follow the on-screen instructions to complete the recovery process.

 Your system may include one or more Application Recovery CDs. If you have more than one Application Recovery CD, insert the first CD to run the Application Recovery program. You may be prompted to insert the next CD, depending on the application you wish to restore.

To reinstall device drivers with the Application Recovery CD(s)

- 1 Click **Start** on the Windows® taskbar, and right-click **My Computer**.
- 2 Click **Properties**. The **System Properties** dialog box appears.
- 3 Click the **Hardware** tab, and click **Device Manager**.
- 4 Right-click the unknown device or the device that requires the driver installation, and click **Update Driver** from the shortcut menu.

 The unknown device(s) is identified by a yellow question mark or exclamation point.

- 5 In the Hardware Update Wizard, click to select **Install from a list or specific location (Advanced)**.
- 6 Click **Next**.
- 7 Click to cancel the **Search removable media (floppy, CD-ROM...)** option.
- 8 Click to select **Include this location in the search**.
- 9 Insert Application Recovery CD No. 1 into the optical drive.

- 10 Click **Browse**. The **Browse For Folder** dialog box appears.
- 11 Click to open the **ARCD** folder, and then open the drivers folder.
- 12 Click the folder name of the device in which you want to reinstall, and click **OK**. The **Hardware Update Wizard** appears.
- 13 Click **Next**.
- 14 Select the driver location that you selected in Step 12, and click **Next**. The Microsoft® Windows® operating system automatically reinstalls the device driver(s) from the Application Recovery CD.
- 15 Click **Finish**, and remove the Application Recovery CD from the optical drive.
- 16 Turn off your computer by clicking **Start**, and then **Turn off computer**.
- 17 Wait 30 seconds, and turn on your computer.

If you have any questions about using the Application Recovery CD(s), visit <http://www.sony.com/pcsupport>, or contact Sony Customer Support at 1-888-4-SONY-PC.

Using the System Recovery CD(s)

The System Recovery CD(s) enables you to format your hard disk and restores all original software programs. Your computer is returned to the original factory settings.



The System Recovery process removes all software that you may have installed since you started using your computer. Reinstall any software programs that were not included with the computer when you purchased it.

You can use the System Recovery CD(s) to reinstall the operating system and software titles that shipped with your computer if they become corrupted or are erased. You may not need to reinstall the entire contents of your hard drive. If you experience a problem with your computer, reinstalling an individual device driver or software title may correct the problem. Use the Application Recovery CD(s) to reinstall individual programs and to reinstall device drivers. See “Using the Application Recovery CD(s)” for more information.

The System Recovery CD(s) contains a backup copy of all the software originally installed on your hard disk. It can be used only to recover the hard disk of the computer you purchased.

System Recovery options

- ❑ **Default System Drive Recovery** — All data on Drive C is deleted. The factory default settings and software programs are restored on this drive only.
- ❑ **Change Partition Size** — All partitions, custom installations, and changes are removed from the hard drive. You can set the partition sizes for both the Drive C and Drive D. The original, preinstalled operating system and software programs are restored.
- ❑ **Recovery to Original Factory Defaults** — All data and partitions are removed from the hard drive. All original factory settings, operating system, and preinstalled software are restored.



The System Recovery utility does not back up your system's data. If you wish to retain your system data, perform a backup to an external media.

To use the System Recovery CD(s)

Your system may take a few minutes to load necessary files. A blue screen may appear during the downloading process.

- 1** Insert the Sony System Recovery CD in the optical drive. The first CD must be in the drive before you restart your computer.
- 2** Turn off your computer by clicking **Start**, and then **Turn off computer**.
- 3** Wait 30 seconds, and turn on your computer. The System Recovery utility restarts from the optical drive.
- 4** When the **VAIO System Recovery Utility** wizard appears, click **Next**.
- 5** Follow the on-screen instructions to complete the recovery process.

If your computer does not start from the Recovery CD

- 1 Press the power button and hold it for more than four seconds to turn off the computer.
- 2 Turn on the computer. When the Sony logo is displayed, press the **F2** key. The **BIOS Setup Utility** appears.
- 3 Press the right arrow key **→** to select the **Exit** menu.
- 4 Press the down arrow key **↓** to select **Get Default Values**, and press **Enter**. The **Setup Confirmation** window appears.
- 5 Press **Enter** again to select **Yes**.
- 6 Make sure **Exit (Save Changes)** is selected, and then press **Enter**. The **Setup Confirmation** window appears again.
- 7 Make sure **Yes** is selected, and press **Enter**. The computer restarts from the Recovery CD.



Your system may include one or more System Recovery CDs. If you have more than one System Recovery CDs, insert the first CD to run the System Recovery program. You are prompted to insert the second CD once the information from the first CD has been installed.

The recovery process takes from 30 to 60 minutes to complete.

After recovering your system using the System Recovery CD(s), you may be prompted to insert your Application Recovery CD(s) after restarting the Windows operating system. Insert the Application Recovery CD to automatically complete recovery of your system.

Troubleshooting and Support

This section describes how to solve common problems you may encounter when using your computer. Many problems have simple solutions, so try these suggestions before you contact Sony Computing Support (<http://www.sony.com/pcsupport>).

- ❑ Troubleshooting Your Computer
- ❑ Troubleshooting Batteries
- ❑ Troubleshooting the Printer
- ❑ Troubleshooting the Mouse and Touch Pad
- ❑ Troubleshooting the Modem
- ❑ Troubleshooting Networks
- ❑ Troubleshooting DVDs and CDs
- ❑ Troubleshooting Floppy Disk Drives
- ❑ Troubleshooting PC Cards
- ❑ Troubleshooting Audio-Video Connections
- ❑ Troubleshooting the Computer Screen (LCD)
- ❑ Troubleshooting Memory Stick Media
- ❑ Troubleshooting Programs
- ❑ Computer Support Information

Troubleshooting Your Computer

Why doesn't my computer start?

- ❑ Make sure the computer is securely plugged into a power source and is turned on. Make sure the power indicator shows the power is on. See “Powering Your Computer” for more information.
- ❑ Make sure the battery is inserted properly and is charged.
- ❑ Make sure the floppy disk drive is empty.
- ❑ If the computer is plugged into a power strip or Uninterruptible Power Supply (UPS), make sure the power strip or UPS is turned on and working.
- ❑ If you are using an external display, make sure it is plugged into a power source and turned on. Make sure the brightness and contrast controls are adjusted correctly. See the manual that came with your display for details.
- ❑ Remove the AC adapter and battery. Wait one minute. Reattach the AC adapter and reinsert the battery, and turn on the power.
- ❑ Condensation may cause the computer to malfunction. If this occurs, do not use the computer for at least one hour.
- ❑ If the computer still does not turn on, follow these steps:
 - 1 Unplug the power cord and remove the battery.
 - 2 Use a thin, straight object (such as a paper clip) to press the reset button. See “Locating Controls and Ports” in the printed VAIO® Computer Quick Start to locate the reset button.
 - 3 Reinsert the power cord and the battery.
 - 4 Turn on the computer.

Why does a BIOS error appear when my computer starts?

If the message “Press <F1> to resume, <F2> to setup” appears at the bottom of the screen. Follow these steps:

- 1 Press **F2**. The **BIOS Setup** menu appears.
- 2 Set the date (month/day/year). Press **Enter**.
- 3 Press the **Down Arrow** key ↓ to select **System Time**, and then set the time (hour: minute: second). Press **Enter**.

- 4 Press the **Right Arrow** key → to select the **Exit** tab, and then press the **Down Arrow** key ↓ to select **Get Default Values**. The message **Load default values for all SETUP items** appears.
- 5 Press **Enter**. The **Setup Confirmation** window appears.
- 6 Select **Yes**, and press **Enter**.
- 7 Select **Exit (Save Changes)**, and press **Enter**. The **Setup Confirmation** window appears again.
- 8 Select **Yes**, and press **Enter**. The computer restarts.



If this occurs on a regular basis, contact Sony Computing Support (<http://www.sony.com/pcsupport>).

Why does the message “Operating system not found” appear when my computer starts, and why won’t Windows start?

- ❑ Make sure there is no disk in the floppy disk drive (non-bootable).
- ❑ If a non-bootable floppy disk is in the drive, proceed as follows:
 - 1 Turn off the computer, and remove the floppy disk.
 - 2 Restart the computer and confirm that the Windows® operating system starts properly.
- ❑ If Windows still does not start, follow these steps to initialize the BIOS:
 - 1 Remove any floppy disk from the floppy disk drive.
 - 2 Turn off the computer.
 - 3 Remove any peripheral devices connected to the computer.
 - 4 Restart the computer.
 - 5 Press **F2** when the Sony logo appears. The **BIOS Setup** window appears.
 - 6 Press the **Right Arrow** key → to select the **Exit** menu.
 - 7 Press the **Down Arrow** key ↓ to select **Get Default Values**. The message **Load default values for all SETUP items** appears.
 - 8 Press **Enter**. The **Setup Confirmation** window appears.
 - 9 Select **Yes**, and press **Enter**.

- 10 Select **Exit (Save Changes)**, and press **Enter**. The **Setup Confirmation** window appears again.
- 11 Select **Yes**, and press **Enter**. The computer restarts.

If your computer continues to display the message “Operating system not found,” and Windows does not start, use your supplied System Recovery CD(s) to restore the software titles shipped with your computer. See “Using the System Recovery CD(s)” for more information.



The System Recovery CD restores your computer to its original state, so user data and applications will be lost.

Why does my computer stop responding, or why won't it turn off?

It is best to turn off your computer using the Shut Down command on the Windows® Start menu. Using other methods, including those listed below, may result in loss of unsaved data.

- ❑ Click **Start** on the Windows® taskbar, and select **Shut Down**. When the **Shut Down Windows** window appears, make sure **Shut down** is selected, and click **OK**.
- ❑ If your computer does not turn off, press **Ctrl+Alt+Delete** simultaneously. When the **Windows Security** dialog box appears, click **Shut Down**, and select **Shut down** again from the **Shut Down Windows** window.
- ❑ If your computer still does not turn off, press and hold the power button for at least four seconds to turn off the power.
- ❑ Remove the power source. Unplug the computer from the AC adapter, and remove the battery from your computer.
- ❑ If your computer stops responding while playing a CD or DVD, press **Ctrl+Alt+Delete** simultaneously. You can turn off the computer from the **Windows® Security** dialog box.





Pressing the **Ctrl+Alt+Delete** keys simultaneously or turning off the computer with the power button may result in data loss in files that are currently open.

Why won't the power management respond?

Your computer's operating system may become unstable if a lower power state, such as Hibernate, is initiated and changed before the computer completely enters the lower power state.

To restore the computer to its normal operating stability

- 1 Close all open programs.
- 2 Restart the computer. Follow these steps:
 - 1 Press the **Windows** key .
 - 2 Press **U**. The Turn off computer window opens.
 - 3 Press **R** to select restart.
 - 4 Press **Enter**.
- 3 If the computer does not restart,
 - 1 Press **Ctrl+Alt+Delete** simultaneously. The **Windows Security** dialog box appears.
 - 2 Press the **Right Arrow**  key to select **Shut Down**.
 - 3 Press **Enter**.
 - 4 Press **R** to select restart.
 - 5 Press **Enter**.
- 4 If this procedure does not work, press and hold the power button for four seconds or longer to turn off the computer.

Why is the sound of my computer's fan so loud?

Use the PowerPanel™ utility to change the Thermal Control Strategy setting to Quiet. This setting slows down the CPU speed. See PowerPanel Help for more information.

To reduce fan noise

- 1 Right-click the **Battery** icon on the taskbar, and select **Edit/Create Profiles**. The **Profile Editor** window appears.
- 2 If it isn't already opened, double-click the **System** folder in the right panel.
- 3 Double-click **Thermal Control Strategy - Performance**, and select **Quiet**.
- 4 Click the **File** menu, and click **Save**.
- 5 Restart your computer.

Why does the System Properties dialog box display a slower CPU speed than advertised?

This is normal. Because your computer's CPU utilizes a type of CPU speed controlling technology for power conservation purposes, System Properties may display the CPU's current speed instead of the maximum speed.

Troubleshooting Batteries

How do I know when the battery is charged?

To determine the remaining battery charge, see “Displaying battery information.”

When is the computer using AC power?

When the computer is directly connected to the AC adapter, it uses AC power, even if a battery is installed.

When should I recharge the battery?

- ☐ When the battery level falls below 10 percent.
- ☐ When both the battery and power indicators blink.
- ☐ When you have not used the battery for a considerable amount of time.

Can my computer enter Hibernate mode while using battery power?

Your computer can enter Hibernate mode while using battery power, but some software programs and peripheral devices prevent the system from entering Hibernate mode at all. If you are using a program that prevents the system from entering Hibernate mode, save your data frequently. See “Using power saving modes” for information on how you can manually activate Hibernate mode.

When should I replace the battery?

If, after fully charging the battery, the battery power is still low, the battery may be reaching the end of its life and should be replaced.

Why is the battery warm?

While the battery is in use or being discharged, the battery heats up. This is normal and is not a cause for concern.

Troubleshooting the Printer

Why can't I print a document?




- ❑ Make sure the printer is on, and the printer cable is securely connected to the ports on your printer and computer. See “Connecting a printer” for more information.
- ❑ Make sure the printer is compatible with the Microsoft® Windows® operating system installed on your computer.
- ❑ You may need to install the printer driver software before you use the printer. See the instructions that came with your printer for information about installing these drivers.
- ❑ If the printer is not functioning after the computer resumes from a power saving mode (Standby or Hibernation), reset the printer connection.
 - 1 Click **Start**, and point to **Settings**, then click **Printers**. The **Printers** window appears.
 - 2 Right-click the printer that is not functioning, and select **Properties** to open the **Properties** window.
 - 3 Click **OK**.
- ❑ Change the default printer port setting, although this setting is generally correct for most printers.
 - 1 Click **Start**, and point to **Settings**, then click **Printers**. The **Printers** window appears.
 - 2 Right-click the printer, and select **Properties** from the shortcut menu.
 - 3 Select the **Ports** tab, and select a different **LPT Port Number**.
- ❑ You may need to enable the computer's printer port.
 - 1 Click **Start**, and point to **Settings** and **Control Panel**, then click **Sony Notebook Setup**. The **Sony Notebook Setup** window appears.
 - 2 Click the **Device** tab.
 - 3 If it is not already selected, click the **Printer Port** check box.
 - 4 Click **OK**.

Troubleshooting the Mouse and Touch Pad

Why doesn't the computer recognize the USB mouse?








- ❑ If you are using a Sony USB mouse, make sure the mouse is securely plugged into the USB port.
- ❑ If you are using an external mouse, make sure the mouse is securely plugged into the USB port or the PS/2 port if you are connecting it to the port replicator.
- ❑ If you are still experiencing problems, you may need to install or reinstall the mouse driver software. Use the supplied Application Recovery CD to install the drivers. See “Using the Application Recovery CD(s)” for more information.

Why doesn't the pointer move when I use the USB mouse?

- ❑ Make sure another mouse was not installed.
- ❑ You may need to install or reinstall the mouse driver software. Use the supplied Application Recovery CD(s). See “Using the Application Recovery CD(s)” for more information.
- ❑ If you are playing a disc, press the **Ctrl+Alt+Delete** keys simultaneously to stop playback and restart the computer.
- ❑ If you still cannot use the pointer, restart the computer. You can restart the computer three different ways.
 - ❑ Press the **Windows** key , and press **U**. When the **Shut Down Windows** window appears, press **R** to select **Restart**, and press **Enter**.
 - ❑ Press the **Ctrl+Alt+Delete** keys simultaneously. When the **Windows Security** window appears, press the **Right Arrow** key  to select **Shut Down**, and then press **Enter**. Use the **Down Arrow** key  to select **Restart**, and press **Enter**.
 - ❑ Press and hold the power button. When the computer shuts down, press the power button again to restart the computer.



Why doesn't the touch pad work properly?

- ❑ You may have disabled the touch pad without connecting a mouse to the computer. To enable the touch pad:

- 1 Press the **Windows** key , and then press **P** to open the **Programs** menu.
 - 2 Press **Enter**.
 - 3 Press the **Down Arrow**  key to select **Sony Notebook Setup**, and press **Enter**.
 - 4 Select **Sony Notebook Setup** again, and press **Enter**.
 - 5 Press the **Right Arrow** key  to select the **Device** tab.
 - 6 Press the **Tab** key to select the left panel, and then press the **Down Arrow** key  to select **Pointing Device**.
 - 7 Press **Alt+S** simultaneously. The **Mouse Properties** dialog box appears.
 - 8 Make sure the **Buttons** tab is selected, and press the **Up Arrow** key  and **Down Arrow** key  to change the button assignments. Press the **Tab** key to move between shortcut menus.
 - 9 Press **Enter** to save your changes and close the dialog box.
- ☐ Restart the computer to activate the touch pad again.
 - ☐ If your touch pad is interpreting a single tap as a double-click, adjust the button assignments. Follow these steps:
 - 1 Press the **Windows**  and the **E** keys. The **My Computer** window appears.
 - 2 Click the **Tools** menu, and select **Folder Options**. The **Folder Options** dialog box appears with the **General** tab open.
 - 3 In the **Click items as follows** box, click to select **Single-click to open an item (point to select)**.
 - 4 Click **Apply**.
 - ☐ If you are still experiencing problems, make sure another mouse was not installed.
 - ☐ You may need to use your Application Recovery CD(s) to reinstall the mouse drivers. See “Using the Application Recovery CD(s)” for more information.

Why doesn't the pointer move when I use the touch pad or mouse?

- ☐ Restart your computer. Follow these steps:

- 1 Press the **Windows** key .
 - 2 Press **U**. The **Shut Down Windows** dialog box appears.
 - 3 Press **R** to restart the computer.
 - 4 Press **Enter**.
- ❑ If the computer does not restart,
 - 1 Press **Ctrl+Alt+Delete** simultaneously. The **Windows Security** dialog box appears.
 - 2 Press the **Right Arrow**  key to select **Shut Down**.
 - 3 Press **Enter**.
 - 4 Press **R** to select restart.
 - ❑ If you still cannot restart your computer, press and hold the power button for more than four seconds to turn off the computer.
 - ❑ If the pointer does not move while playing a disc, press **Ctrl+Alt+Delete** simultaneously to stop playback and restart the computer.
 - ❑ If you are still experiencing problems, make sure another mouse was not installed.
 - ❑ You may need to use your supplied Application Recovery CD(s) to reinstall the touch pad or mouse drivers. See “Using the Application Recovery CD(s)” for more information.

Troubleshooting the Modem

Why doesn't my modem work?

- ❑ Make sure the telephone cable is securely plugged into the Modem jack and the wall jack. See “To connect a telephone cable” for more information.
- ❑ Make sure the telephone cable is working by plugging the cable into an ordinary telephone and listening for a dial tone.
- ❑ Make sure the telephone number the program is dialing is correct.
- ❑ Make sure the software you are using is compatible with the computer's modem. (All preinstalled Sony programs are compatible.)
- ❑ If you are still experiencing problems, use the supplied Application Recovery CD(s) to reinstall the modem driver software. See “Using the Application Recovery CD(s)” for more information.

Why is my modem connection slow?

Your computer is equipped with a V.90 compatible modem. Many factors may influence modem connection speed, including telephone line noise or compatibility with telephone equipment, such as fax machines or other modems. If you think your modem is not connecting properly to other PC-based modems, fax machines, or your Internet Service Provider (ISP), follow these steps:

- ❑ Ask your telephone company to verify your telephone line is free of any line noise.
- ❑ If your problem is fax-related, make sure there are no problems with the fax machine you are calling and that it is compatible with fax modems.
- ❑ If you are having a problem connecting with your ISP, make sure the ISP is not experiencing technical problems.
- ❑ If you have a second telephone cable available, try connecting the modem to that cable.

Troubleshooting Networks

Why can't my computer connect to a wireless LAN access point?

- ❑ Connection availability is affected by distance and obstructions. You may need to move your computer away from obstructions or closer to any access point you may be using.
- ❑ Make sure the wireless LAN PC Card is properly inserted. See “Inserting PC Cards” for more information.
- ❑ Make sure power to the access point is on.
- ❑ Make sure the encryption key is correct.

Why can't I gain access to the Internet?

- ❑ If you are using a wireless LAN PC Card, make sure it is properly inserted into the PC Card slot. For more information, see “Inserting PC Cards”.
- ❑ Check the access point settings. Refer to the instructions supplied with the access point.
- ❑ Make sure your computer and the access point are connected to one another.
- ❑ Move your computer away from obstructions or closer to any access point you may be using.
- ❑ Make sure your computer is properly configured for Internet access.

Why is the data transfer speed slow?

- ❑ The wireless LAN data transfer speed is affected by distance and obstructions between devices and access points. Other factors include device configurations, radio conditions, and software compatibility. To maximize the data transfer speed, move your computer away from obstructions or closer to any access point you may be using.
- ❑ If you are using a wireless LAN access point, the device may be temporarily overloaded depending on the number of other devices communicating via the access point.
- ❑ If your access point interferes with other access points, change the access point channel. See your access point instructions for more information.

Why is the communication speed interrupted or slowed down when MPEG2 data is transferred?

The typical effective data transfer speed via an access point is 4-5 Mbps when adhering to the IEEE 802.11b standard. High-rate stream transfers with MPEG2 data may lower this rate.

How do I avoid data transfer interruptions?

- ☐ Data transfer interruptions may occur with large files or use of microwaves and cordless telephones when connected to an access point.
- ☐ Move the computer closer to the access point.
- ☐ Make sure the access point connection is intact.
- ☐ Change the access point channel. See your access point instructions for more information.

Can I connect to a IEEE 802.11a device?

Computers with built-in wireless LAN support the IEEE 802.11b standard only. Devices connecting to a wireless LAN using the IEEE 802.11a standard cannot connect to devices using the IEEE 802.11b standard.

What are channels?

Wireless LAN communication occurs on divided frequency bands known as channels. Third-party wireless LAN access point channels may be preset to different channels from Sony devices.

If you are using a wireless LAN access point, refer to connectivity information contained in your access point instructions.

Why can't I establish a connection between two VAIO computers?

- ❑ Your computer may not recognize an i.LINK^{*} connection if the i.LINK cable is not plugged securely into the i.LINK ports. Disconnect the i.LINK cable and securely reconnect it to both computers. If neither computer responds after a few moments, restart both computers.
- ❑ If the computers do not recognize the i.LINK connection after resuming from a power saving mode (Standby or Hibernate), restart both computers. For more information, see “Connecting Another VAIO Computer”.

* i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software applications, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

Troubleshooting DVDs and CDs

How do I maintain DVDs?

- ☐ Avoid touching the surface of the disc with your fingers. Fingerprints and dust on the surface of the disc may cause reading errors.
- ☐ To clean the disc, hold the edge of the disc, and use a soft cloth to wipe the surface from the center out. If the disc is badly soiled, moisten a soft cloth with water, wring it out well, and use it to wipe the surface of the disc from the center out. Wipe off any remaining moisture with a dry, soft cloth.
- ☐ Do not clean the disc with solvents (such as benzine, thinner, commercially available cleaners, or anti-static spray), which may damage the disc.
- ☐ Do not drop or bend the disc.

Why can't I view the entire DVD video display on a TV screen?

You may not be able to view the entire video display on a TV because the display resolution is not properly set. To adjust the display resolution, see “Selecting a display mode” for more information. It is recommended that you adjust the display resolution to 1024 x 768 or smaller, depending on the size of the external display screen.

Why does my computer stop responding when I try to read a disc?

The disc your computer is trying to read may be dirty or damaged. Restart the computer, and eject the disc from the optical drive. Examine the disc for dirt or damage. If the disc is dirty, see “How do I maintain CDs and DVDs?” for instructions on how to clean it.

Why won't the optical drive tray open?

- ☐ Make sure the computer is on.
- ☐ Press the Eject button on the optical drive.
- ☐ If the Eject button does not work, open the tray by inserting a thin, straight object (such as a paper clip) in the hole to the right of the Eject button.
- ☐ Double-click the My Computer icon on the desktop. Right click the optical drive, and select **Eject** from the shortcut menu.


Why isn't the optical drive playing my CD or DVD properly?

- ☐ Make sure the disc label is facing up.
- ☐ If the disc requires software, make sure the software is installed according to the manufacturer's instructions.
- ☐ A dirty or damaged disc may cause the computer to stop responding while it tries to read the disc. If necessary, restart the computer, remove the disc, and check the disc for dirt or damage.
- ☐ If you see video but cannot hear audio, follow these steps:
 - ☐ Make sure your optical drive does not have the mute setting enabled.
 - ☐ Check the volume setting in the audio mixer.
 - ☐ If you are using external speakers, check the volume settings, and then check the connections between your external speakers and the computer.
 - ☐ Click **Start** on the Windows® taskbar, and click **Settings**, then **Control Panel**, and **System**. Select the **Hardware** tab, and click **Device Manager**. Make sure the correct driver software is properly installed.
- ☐ Do not use adhesive labels to identify the CD. The label may come off while the disc is in use in the optical drive and cause the drive to malfunction.
- ☐ If a region code warning appears when you try to use your optical drive, it may be that the DVD you are trying to play is incompatible with the optical drive. Verify the region code listed on the DVD package.
- ☐ Condensation may cause the computer to malfunction. If this occurs, do not use it for at least one hour.
- ☐ Make sure the digital CD audio is enabled for your optical drive. Follow these steps:
 - 1 Click **Start** on the Windows® taskbar, and point to **Settings**, **Control Panel**, and click **System**. The **System Properties** window appears.
 - 2 Select the **Hardware** tab, and then click **Device Manager**. The **Device Manager** window appears.
 - 3 Double-click the listed optical drive. The **Properties** window appears.
 - 4 Click the **Properties** tab, and click to select the **Enable digital CD audio for this CD-ROM device** check box.

Why did the computer screen (LCD) go blank?

- ❑ Your computer screen may go blank if the computer has lost power or is in a power saving mode (Standby or Hibernate).
 - ❑ Make sure the computer is plugged into a power source and is on. The power indicator turns on if the computer is on.
 - ❑ Make sure the battery is inserted properly and is charged.
 - ❑ If the computer is in LCD (Video) Standby mode, press any key to activate the computer screen.
- ❑ If the display mode is set to external display, press and hold the **Fn** key while you press **F7** several times.

Why don't my changes appear on the computer screen (LCD)?

You may need to refresh the computer screen. Press the Windows key  and press **D** twice.

How do I adjust the image on the TV screen?

Use the controls on your external display to adjust the image. See the manual that came with your display for more information.

How do I change the video resolution on the TV screen?

The video may not appear on the entire TV screen if your computer resolution is set to 1280 x 1024 pixels or greater. To change the video resolution, follow these instructions:



If you are using the A/V Out jack, plug the audio-video (AV) cable into the computer before you start the computer. Also, set the screen resolution to 800 x 600 or 1024 x 768 pixels. (On Windows 2000 models, you can also set the resolution to 640 x 480 pixels.)

- 1 Right-click the desktop, and select **Properties** from the shortcut menu. The **Display Properties** dialog box appears.
- 2 Select the **Settings** tab.
- 3 Move the screen resolution slider to the left to reduce the size and to the right to increase the size of the video resolution.

How do I switch the computer screen (LCD) from LCD to TV?

Press **Fn+F8** to select either the computer or TV display. See “Selecting a display mode” for more information.



The Fn+F8 key combination will not work once a DVD is inserted into the optical drive. Switching the display while a DVD is playing may cause the computer to malfunction, and you may need to restart the DVD software.



Is the CD-RW reading speed slower than the CD-ROM or CD-R reading speed?

Generally the CD-RW reading speed is slower than the CD-ROM and the CD-R reading speeds, although reading speeds vary depending on the format you are using.

Troubleshooting Floppy Disk Drives

Why doesn't the Unplug or Eject Hardware icon  appear on the taskbar when the drive is connected?"

The computer does not recognize that the floppy disk drive is connected to the computer. First, make sure the USB connector is properly inserted into the USB port. If you need to secure the connection, wait a few moments for the computer to recognize the drive. If the icon still does not appear, follow these steps:

- 1 Close all open programs to avoid data loss.
- 2 Eject the floppy disk from the floppy disk drive.
 - 1 Close all programs that were opened from the disk and wait for the LED indicator to turn off.
 - 2 Push the Eject button, and remove the disk.
- 3 Reconnect the floppy disk drive.
 - 1 Close any active programs to prevent data loss.
 - 2 Insert the USB connector (with the USB icon  facing upward) into the USB port .
- 4 Restart the computer.
 - 1 Click **Start** on the Windows® taskbar, and click **Shut Down**.
 - 2 Select **Restart** and click **OK**.

Why is the drive unable to write data to a floppy disk?

The floppy disk drive cannot write data to a disk if it is inserted into the drive improperly. See “Inserting and removing floppy disks” for instructions on how to insert the disk properly.

If the disk is inserted properly and you are still unable to write data to it, the disk may be write-protected. You can either use a floppy disk that is not write-protected or disable the write-protect feature.

Troubleshooting PC Cards

Why doesn't my PC Card work?

- ❑ Make sure the PC Card is inserted properly. See “Inserting PC Cards” for more information.
- ❑ Make sure the PC Card is compatible with the Microsoft® Windows® operating system installed on your computer.
- ❑ Use the Sony Notebook Setup utility to disable devices you are not currently using. See “To open Sony Notebook Setup” for more information.
- ❑ Make sure any necessary driver software is installed.

Why doesn't my computer recognize attached devices?

For some PC Cards, if you alternate between normal power operation and the Standby or Hibernate modes while the card is inserted into the PC Card slot, the computer may not recognize the PC Card or the connected device. Restart your computer.

Why can't I insert my PC Card?

- ❑ Make sure you are inserting the card correctly. See “Inserting PC Cards” for more information.
- ❑ You may not be able to use some PC Cards or some functions of the PC Card with this computer. Check the manual that came with your PC Card for more information on its use.

Why does an exclamation mark (!) appear on the Device Manager tab in the System Properties dialog box?

You may not be using the most recent driver software provided by the PC Card manufacturer. Make sure the necessary drivers are installed. You may need to remove the driver software, and reinstall it.

Troubleshooting Audio-Video Connections

Why can't I use the DV recorder?

You may not be able to use the DV recorder and the message, **DV equipment seems to be disconnected or turned off** may appear because the i.LINK* cable is not securely plugged into the i.LINK ports on the computer or camera. Unplug the connectors, and plug them in again. See “Connecting an i.LINK digital video recorder” for more information.

Why won't my speakers work?

- ☐ Make sure the speakers are properly connected and the volume is turned up loud enough to hear sound.
- ☐ Your speakers may not be designed for computer use.
- ☐ If the speakers have a mute button, set the button to off.
- ☐ If you have connected an audio cable to the Headphone jack, disconnect the cable and use the speaker cable that was supplied with the speakers.
- ☐ You may need to install or reinstall speaker driver software. Use the Application Recovery CD(s) to reinstall the drivers. See “Using the Application Recovery CD(s)” for more information.
- ☐ If you are using battery power, make sure the battery(s) is inserted properly and is charged. See “Using the Battery” for more information.

Why can't I hear sound from my speakers?


- ☐ If you are using battery power, make sure the battery is properly inserted and is charged. See “Using the Battery” for more information.
- ☐ If you are using a program that has its own volume control, make sure the volume control is properly set. See that program's help file for more information.

* i.LINK is a trademark of Sony used only to designate that a product contains an IEEE 1394 connection. The i.LINK connection may vary, depending on the software programs, operating system, and compatible i.LINK devices. All products with an i.LINK connection may not communicate with each other. Refer to the documentation that came with your compatible i.LINK device for information on operating conditions and proper connection. Before connecting compatible i.LINK PC peripherals to your system, such as CD-RW or hard disk drive, confirm their operating system compatibility and required operating conditions.

- ❑ Your speakers may be set to mute, the volume setting may be too low, or the audio option may be disabled. See “Adjusting the volume” and “Enabling the audio feature” for more information.

Why don't the Fn+F3 or the Fn+F4 key combinations work?

The computer may not recognize the **Fn+F3** and **Fn+F4** key combinations if the correct speakers are not selected. Follow these steps:

- 1 Right-click the **Volume** icon  on the taskbar, and select **Adjust Audio Properties**.
- 2 Select the **Audio** tab, and click **Advanced** in the **Sound Playback** box. The **Advanced Audio Properties** window appears.
- 3 Click the **Speakers** tab, if it is not already selected.
- 4 Select the correct stereo speakers from the **Speaker setup** shortcut menu.
- 5 Click **OK**.


Why do I hear noise distortion while listening to music with speakers or headphones?

You may experience noise distortion while listening to music with speakers or headphones if the CPU control is set to Automatic Profile Selection. Use the preinstalled PowerPanel™ software to set the CPU control to Performance or Battery Life. If you are using a memory-intensive program, set the CPU to Performance.* Follow these steps:

- 1 Right-click the **Battery** icon on the Windows® taskbar, and click **Edit/Create Profiles**. The **Profile Editor** window appears.
- 2 In the left panel, click the power management profile that you want to set. Maximum Battery Life is the default selection when your computer is running on battery power.
- 3 In the right panel, right click **Thermal Control Strategy** in the **System** folder, and select **Quiet** from the shortcut menu.
- 4 Click the **File** menu, and click **Save**.
- 5 Close the **Profile Editor** window.

* Applicable to models with a Crusoe™ processor.

Why doesn't my microphone work?


If you are using an external microphone, make sure the microphone is properly plugged into the Microphone jack  on the computer. See “Connecting a microphone” for more information.

Troubleshooting the Computer Screen (LCD)

Why did the computer (LCD) screen go blank?

- ❑ Your computer screen may go blank if the computer has lost power or is in a power saving mode (Standby or Hibernate).
 - ❑ Make sure the computer is plugged into a power source and is turned on. The power indicator on the computer will be on if the computer is on.
 - ❑ Make sure the battery is inserted properly and is charged.
 - ❑ If the computer is in LCD (Video) Standby mode, press any key to activate the computer screen.
- ❑ If the display mode is set to external display (such as TV), press and hold the **Fn** key while you press **F7** several times.

Why don't my changes appear on the computer screen (LCD)?


You may need to refresh the computer screen. Press the **Windows** key  and press **D** twice.

How do I adjust the image on the TV screen?

Use the controls on your external display to adjust the image. See the guide that came with your display for more information.

How do I change the video resolution on the TV screen?

The video may not appear on the entire TV screen if your computer resolution is set to 1280 x 1024 pixels or greater. To change the video resolution, follow these instructions:

 If you are using the A/V Out jack, plug the audio-video (AV) cable into the computer before you start the computer. Also, set the screen resolution to 800 x 600 or 1024 x 768 pixels. (On Windows 2000 models, you can also set the resolution to 640 x 480 pixels.)

- 1 Right-click the desktop, and select **Properties** from the shortcut menu. The **Display Properties** dialog box appears.
- 2 Select the **Settings** tab.

- 3 Move the screen resolution slider to the left to reduce the size and to the right to increase the size of the video resolution.

How do I switch the computer screen (LCD) from LCD to TV?

See “Selecting a display mode” for instructions on how to switch the display mode to LCD and TV.

Troubleshooting Memory Stick Media

Why can't I open my image files?

You may need to reformat your Memory Stick media.



Formatting Memory Stick media erases all data, including music data, previously saved to it. Before you reformat Memory Stick media, confirm that the media does not contain files you want to keep and back up important data.

- 1 Copy the data from the Memory Stick media onto your computer's hard disk to save data or images.
- 2 Format the Memory Stick media using Memory Stick Formatter software preinstalled on your computer. For instructions about formatting a Memory Stick media, see "Formatting Memory Stick media".

Why can't I save music files onto my Memory Stick media?

- ☐ Only MagicGate Memory Stick media can be used with copyright protected data, such as music.
- ☐ Copyright protected music cannot be checked out to any Memory Stick media other than MG Memory Stick media.
- ☐ Using recorded music requires permission of the copyright holders.
- ☐ Sony is not responsible for music files that cannot be recorded from a CD or downloaded from other sources.

Can I copy images from a digital video camera using Memory Stick media?

Yes, and you can view video clips that you have recorded with Memory Stick media-compatible video camera recorders.

How do I prevent damage to the Memory Stick media?

- ☐ Do not use the media in locations that are subject to static electricity or electrical noise.
- ☐ Do not touch the media connector with your finger or metallic objects.
- ☐ Do not attach labels other than the supplied label to a media.
- ☐ Do not bend, drop, or apply strong shock to the media.

- ☐ Do not disassemble or modify the media.
- ☐ Do not allow the media to get wet.

How do I extend the life of the Memory Stick media?

- ☐ Use the supplied storage case. See the instructions that came with your media for more information on its use.
- ☐ Do not use or store the media in a location that is subject to:
 - ☐ Extremely high temperatures, such as in a car parked in the sun
 - ☐ Direct sunlight
 - ☐ High humidity or places with corrosive substances

Troubleshooting Programs

What do I do when a program stops responding or crashes?

- ❑ Try restarting your computer.
 - 1 Click **Start** on the Windows® taskbar, and click **Shut Down**.
 - 2 Select **Restart** and click **OK**.
- ❑ If restarting your computer does not work, contact the software publisher or designated provider for technical support. See “Program Support Information” for contact information.

Why does the message, “You must insert the Application CD into your optical drive” appear, and the program does not start?

- ❑ Some titles require specific files that are located on the Application Recovery CD. Insert the disc, and try starting the program again.
- ❑ Your optical drive may not be reading the disc.
 - ❑ Make sure you place the CD in the tray with the label side facing up.

Which program do I use for CD-R/CD-RW functions?

Use the preinstalled Sony SonicStage software and Windows® software to create CDs on your VAIO® computer, if the specific model you purchased is preconfigured with all of the necessary components for CD-R and CD-RW capability.

Why can't I use the DVgate program?

If your computer is using the Ultimate Battery Life profile as a power saving mode, you cannot use DVgate™ or Smart Connect software. Please select another profile. Preferably, connect your computer to AC power when using these features.

Computer Support Information

If you have questions about your computer or the preinstalled programs, refer to the following sources for answers in the sequence listed below.

1 VAIO® Computer User Guide

The online VAIO® Computer User Guide and the printed VAIO® Computer Quick Start provide information on how to maximize your computer capabilities and solve common problems.

2 Software Manuals and Online Help Files

The software programs preinstalled on your computer may come with an online manual. These manuals are stored on the hard disk drive as online Help files. You can find the Help files from the Help menu under the specific software application. Some software programs may come with a printed manual.

3 Operating System Online Support

Your computer comes preinstalled with Microsoft® Windows®. For operating system support, you can access Microsoft® customer support at: <http://support.microsoft.com/directory/>.

4 VAIO Support Agent

You can find VAIO Support Agent by clicking Start and selecting Help and Support. Using advanced diagnostic technology, Sony's VAIO Support Agent runs scheduled protections of your programs, network settings, and other important software settings. When your software is protected, you can use VAIO Support Agent to repair software problems by restoring your software to any of the previously protected states.

5 Sony Computing Support

This service provides instant access to information on commonly encountered problems. Enter a description of your problem and the Knowledge Database searches for the corresponding solutions online. You can access Sony Computing Support at:
<http://www.sony.com/pcsupport>.

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