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Sony Service Company
National Technical Services
A Division of Sony Electronics Inc.
Park Ridge, New Jersey 07656

CONFIDENTIAL

Service Bulletin Computer

CSI-116**Model: PCV-GEN****No. 22****Subject: PC Toll-Free Hot Line Discontinued****Date:** April 22, 1998**Symptom:****(****)**

The Toll-Free Technical Hot Line for VAIO computers has been discontinued.

Solution:

Please contact the following Technical Information Center personell for all computer related technical support issues.

Geographic Region	Contact	Telephone Number
West Coast	Dan Barnett	781-251-0274
Mid-West	Jim Grignon	781-251-0276
North East	Neil Noveletsky	781-251-0275
South East	Karl Williams	781-251-0277