



VAIO Slimtop™ Computer/ VAIO Slimtop LCD Computer Read Me First

Thank you for purchasing your new Sony computer. Many common questions are answered in this manual. For the most recent information, please refer to the online version of *Read Me First*. You can access all of the electronic documentation from the Windows® Start menu by selecting Programs, and then VAIO Documentation. Check the Sony Support website at <http://www.sony.com/pcsupport/> for the latest updates and information.

Frequently Asked Questions (FAQs)

Q: *How do I recover applications or drivers that came with my computer if the files are corrupted or deleted?*

A: The Application Recovery CD(s) allow you to reinstall individual applications and device drivers if they are corrupted or accidentally erased. Reinstalling an individual device driver or software title may correct a problem you are experiencing with your computer, and you may not need to recover the entire contents of your hard drive. If you do need to reinstall all the software titles that shipped with your computer, use the System Recovery CD(s).

You must be in Windows to run the Application Recovery CD(s). The application will not run from DOS. If you have any questions on using the Application Recovery CD(s), contact Sony Customer Support.

To use the Application Recovery CD(s)

- 1 Turn on your computer. If your computer is already on, close all applications.
- 2 When the Windows desktop appears, insert the Sony Application Recovery CD in the CD-ROM drive. The Application Recovery utility loads automatically.
- 3 When the Application Recovery menu appears, follow the on-screen instructions to complete the recovery process.



Your system may include one or two Application Recovery CDs. If you have two Application Recovery CDs, insert the first CD to run the Application Recovery program. You may be prompted to insert the second CD, depending on the application you wish to restore.

Q: *How do I change the parallel port type to ECP, EPP, or bi-directional?*

A: You can change the parallel port type using the System Setup utility. To access System Setup, click the Start button, select Settings, and then select Restart. When the Sony screen displays, press the Delete key on your keyboard after you hear the Sony jingle. Select "Chipset Features Setup" from the CMOS Setup Utility screen. Use the arrow keys to highlight Parallel Port Mode. You can toggle between the Normal (bi-directional), ECP, and EPP options using the Page Up (PU) or Page Down (PD) buttons. When the desired setting displays, press the Escape key to return to the CMOS Setup Utility screen. Select the F10 key to Save and Exit. Select Yes (Y) to save the CMOS settings and exit. Press the Enter key. The system automatically starts with the new settings.

Q: *Why isn't the CD-ROM drive reading a CD?*

A: After inserting a CD, you must wait a few seconds for the CD to be detected before trying to access it. If your drive reads some CDs but not others, check the shiny side of the disc for dirt or scratches. You may also need to clean the CD-ROM drive lense with a CD-ROM cleaner.

Q: *How do I set up faxing capability in Windows® 98?*

A: Windows 98 does not provide a built-in fax utility. Sony has included the Symantec WinFax® Basic Edition for your faxing needs. To set up WinFax Basic, click the Start button, point to Programs, and select Configure WinFax Basic Edition. Follow the on-screen instructions to configure the fax utility. For details on using WinFax Basic with America Online®, see "Using America Online with WinFax® Basic" on page 5 of this manual.

Q: *How do I change the video resolution of my display?*

A: From the Start menu, select Settings, and then click Control Panel. Click the Display icon. Select the Settings tab. Move the slider under Screen area to change the resolution.

Q: *Why does Windows lock up during shut down?*




A: Windows may not shut down properly for many reasons, including incompatible or conflicting drivers, damaged files, or non-responsive hardware. For troubleshooting information, you can search Windows 98 Help. From the Start menu, select Help, click the Contents tab, click Troubleshooting, and then click Windows 98 Troubleshooters. Click the subject for which you want information, and then answer the questions that are appropriate for your problem.

Q: *Why is my system running slowly?*

A: Your system speed varies depending on the number of applications that are open and running. Close any applications that you are not currently using. Increasing the system memory may also help. The computer has two memory slots. For memory upgrades, use only 3.3V 64-bit PC-100 SDRAM DIMM modules.

Q: *Why is there no sound in any application?*

A: There are several independent controls for your system volume.

- ☐ There is a volume control  on the right side of your LCD display (VAIO Slimtop LCD models only) and there is a volume control  in the Windows task tray.
- ☐ In addition to adjusting the volume, check that the Mute check box is not selected in the Windows volume control .
- ☐ If you are using headphones, adjust the volume control on the front of the system.

Q: *How do I turn off my Information LED (VAIO Slimtop LCD models only) after I have read my e-mail?*

A: To turn off the Information LED, click  (PPK) in the Windows task tray.

Q: *Why is the Play button in my Microsoft® CD Player grayed out when I try to play a music CD?*

A: When you insert a music CD, the Sony Media Bar™ software automatically launches to play your CD. When the Sony Media Bar is running, the Microsoft CD Player does not have access to the CD. If the Sony Media Bar is not visible, move your cursor to the top of the screen to bring forward the hidden Media Bar. If you do not hear any music, check all your volume controls.

Supplementary Information

Using the Power Button on the System and on the Keyboard

The power button on the keyboard performs a system shutdown, but does not give you the options available when you use the Windows Shutdown menu. Shutting down from the Windows Shutdown menu allows you to choose options such as Standby, Restart, and Restart in MS-DOS® mode.



Shutting down your computer improperly may result in loss of data.

In the event your system has “locked up” or crashed, press and hold the power button on the system for several seconds to force your system to power off. You may need to repeat this procedure.

To Resume from Standby Mode

To resume from standby mode, press the ⏻ (Standby) button on the top of the keyboard. If the display does not return from standby when you press the ⏻ (Standby) button, your system may be in video standby mode. Press any key on the keyboard to return from video standby.

Applications That Use the TWAIN Driver

Digital imaging applications, such as Adobe PhotoDeluxe®, allow you to transfer images to your computer from external devices, including scanners or digital cameras. For some devices, a TWAIN driver window appears on the screen. Always close the TWAIN driver window before exiting or minimizing a digital imaging application.

Restoring Outlook® 98

For the Add New Components functionality to be available with Microsoft Outlook, you must first run the installation program for Outlook from the Application Recovery CD. When prompted to install the program, select Exit. This decompresses the software, making the Add New Components functionality available.

PCI Add-in Board Size

Your computer can accommodate PCI add-in boards up to 6 7/8 inches in length.

Using Alternate Browsers with America Online®

To use Internet Explorer or Netscape Navigator as your browser with America Online, follow these steps:

- 1 From the Start menu, point to Settings and then click Control Panel.

- 2 Click the Internet icon.
- 3 Click the Connection tab.
- 4 Click the “Connect to the Internet using local area network” radio button.
- 5 Click OK.

Using America Online with WinFax® Basic

Once you have configured WinFax Basic, it is automatically available for your use. You cannot use America Online when the automatic fax receive feature of WinFax Basic is on. To disable this feature, right click the WinFax icon in the task tray at the bottom right corner of your screen, and then select Exit.

Memory Upgrade Specifications

When upgrading memory, use only 3.3V 64-bit PC-100 SDRAM DIMM modules. For more information on VAIO Computer compatible memory, call Sony Customer Support at 1-888-4SONYPC (1-888-476-6972).

Pentium® III Identification (PCV-L600/PCV-L600S only)

Your operating system was created prior to the Pentium III processor release, so it does not correctly report the Pentium III name. Please be assured that the PCV-L600 and the PCV-L600S models of the VAIO Slimtop Computer are equipped with the latest Pentium III processor.

Pentium® III Unique Serial Number Feature (PCV-L600/PCV-L600S only)

To protect your privacy, the serial number feature that uniquely identifies your system has been disabled. If you wish to enable this feature, use the utility provided with your system. From the Start menu, point to Programs, point to Intel Processor Serial Number Control Utility, and then click Intel Processor Serial Number Control Utility.

For Answers to Your Software Questions

Adobe Systems Inc.	206-628-5737 (M-F, 6 AM-5 PM PT)
America Online	800-827-3338 (7 days a week, 6 AM - 2 PM ET)
AT&T	800-400-1447 (7 days a week, 24 hours a day)
CompuServe Interactive, Inc.	800-848-8990 (M-F, 8 AM - 1 AM ET, S-S 10 AM - 10 PM ET)
Dr. Solomon's Software Inc.	888-377-6566 (7 days a week, 24 hours a day)
EarthLink Network, Inc.	800-395-8410 (7 days a week, 24 hours a day)
Encompass, Inc.	800-927-3000 (7 days a week, 24 hours a day)
Prodigy Communications Corporation	800-PRODIGY (7 AM - 3 AM ET)
Intuit Inc.	900-555-4688 (7 days a week, 24 hours a day)
MediaLive, Inc.	408-556-2060 (9 AM-10 PM PT everyday)
Symantec Corporation	800-798-0850

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