

Sony Video Phone
(Receive-Only)

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What Can You Do with Receive-Only Video Phone?

Receive-Only Video Phone lets you talk to someone over the phone and see that person while you talk. To do this, the connected party's computer must have Video Phone (or a compatible product) and a video camera option.

The connected party won't be able to see you because your computer does not have the equipment (such as a camera) to send video.

To make a video call, you need to use two computer programs:

Use Receive-Only Video Phone to see the other party.

To start Receive Only Video Phone, click the Start button in the lower left corner of your screen. Then select Programs and Sony Video Phone.



The My Video window indicates Receive-Only.

Use Microsoft® Phone for voice communication.



Receive-Only Video phone also provides a way for you to receive still video images, called snapshots, while talking with the other party.

Things to Know Before Making a Call

When you open Microsoft Phone for the first time, you are guided through a series of dialog boxes to configure Microsoft Phone and Fax. Follow the on-screen instructions.

Call Waiting telephone service will terminate video transmission. Ask your local phone company for the numbers needed to disable Call Waiting. Then, open Microsoft Phone and select Dialing Properties in the Tools menu. Select the "This location has call waiting" checkbox. Then enter the numbers required to disable call waiting.

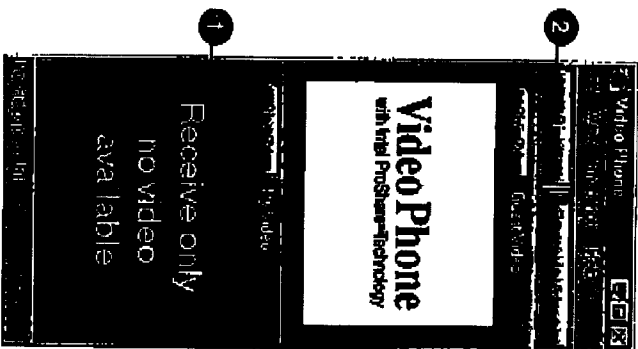
While the video is connecting, you are unable to talk to or hear the other party for approximately 10-15 seconds. After the video connection is established, you can resume your conversation.

Making and Receiving a Call

Making a Call

After starting Video Phone, a video call is a two-part process:

- Use Microsoft Phone to establish a voice call using your computer's speakers and microphone.
 - Use Receive-Only Video Phone to see the other party's video.
- 1 Open Receive-Only Video Phone by clicking the Start button in the lower, left corner of your screen. Then select Programs and Sony Video Phone.
 - 2 Click the Dialer button in the Video Phone window. This launches Microsoft Phone. (The button changes to Start Video.)



3 Use Microsoft Phone to call the other party.

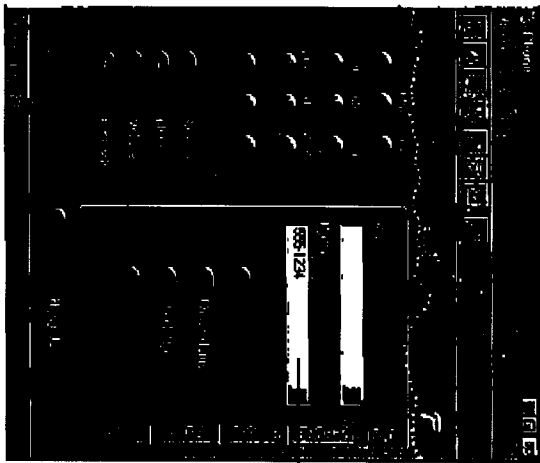
- Type the number in the Number field, or use the quick dial list or phone book.
- Click the Dial button.

4 When the other party answers, tell the party that you'd like to receive their video.

5 Click the Start Video button on Receive-Only Video Phone, or ask the other party to click Start Video.

If both parties click Start Video, the connection attempt will fail.

After ten to 15 seconds, you see the other party's video appear in the Guest Video window.



Answering a Call

You can answer an incoming call on any telephone in the house and then transfer the call to your computer.

1 When your telephone rings:

If you are at your computer:

- Open Microsoft Phone.
- Click the Answer button to answer the telephone.

If you're not at your computer:

- As usual, answer by picking up any phone in the house. The caller informs you that video is to be sent.

- Leave the receiver off hook.

- Go to your computer and start Microsoft Phone.

- Click the Speaker button in Microsoft Phone to resume the call.

- Hang up the other phone before continuing.

2 Open Receive-Only Video Phone. Let the other party click Start Video.

If both parties click Start Video during the same video connection attempt, the connection attempt will fail.

3 Click Yes to receive the video. You see the person who called you in the Guest Video window.

Getting Privacy

You may find times during a video call when you want temporary privacy.

To mute audio, click the Mute button in Microsoft Phone. The other party cannot hear you while Mute is on.

Ending a Call

- To end a call (both voice and video), click the **Hang Up** button in Microsoft Phone. Then you can exit Video Phone and Microsoft Phone or leave them open for the next call.
- To end only the *video* portion of the call, click the **Stop Video** button in the Video Phone window. Wait a few seconds for video to terminate. (The video call ends, but the voice call is still active.)

Receiving a Snapshot

The Snapshots feature of the Receive-Only Video Phone allows you to receive still video images while connected to a party whose computer is running Video Phone. However, because you are using Receive-Only Video Phone, you cannot send a snapshot to the other party.

To receive a snapshot:

- 1 Open **Receive-Only Video Phone**.
- 2 Using **Microsoft Phone** or the telephone attached to your computer, start a voice call with another party who is running Video Phone.
- 3 Ask the other party to start Video Phone, open Snapshots, and take a snapshot.
- 4 In the Snapshots menu, select **Guest Snapshots**.



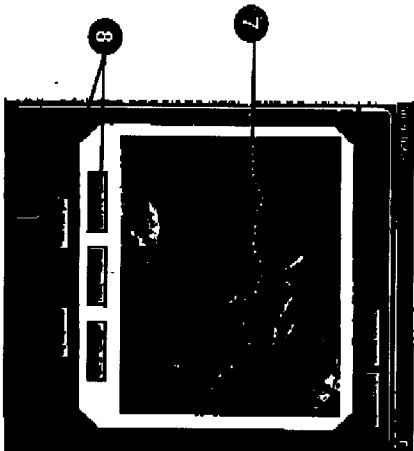
- 5 Ask the other party to send the snapshot.

- 6 Click **Yes** in the dialog box that appears, asking you to accept the snapshot.

- 7 View the other party's snapshot in your **Guest Snapshots** tab.

- 8 Now you can:

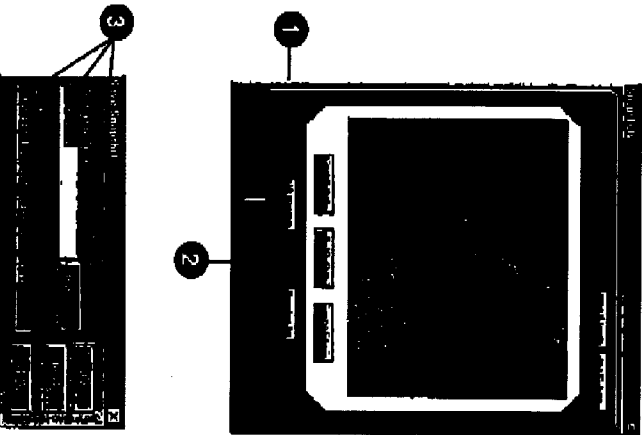
- Click the **Back** and **Next** buttons to see other snapshots you've received.
- Click the **Save** button to save the snapshot in .bmp (bitmap) format.
- Click **Delete** to remove the snapshot from the tab.
- Click **Load** to view a snapshot that you've received and then saved.



Saving a Snapshot

The Snapshots feature *temporarily* holds snapshots you've received. When you exit Video Phone, the snapshots in the tabs are deleted.

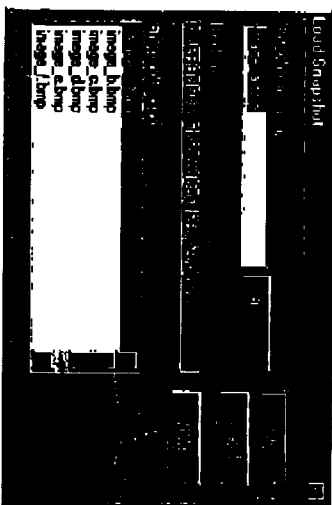
- 1 If you have received multiple snapshots, click the **Back** and **Next** buttons to view them.
- 2 When you see a snapshot you want to save, click the **Save** button.
- 3 In the **Save** dialog box:
 - Name the file or use the name provided.
 - Select a storage location for it.
 - Click **Save**.
- 4 Click the **Load** button anytime to open and view snapshots that you saved.



Viewing Saved Snapshots

When you save snapshots, you're actually saving them as art files (called bitmaps) that you can open later in the **My Snapshots** tab.

- 1 Open **Video Phone**.
- 2 Select **My Snapshots** in the **Snapshots** menu.
- 3 Click the **Load** button.
- 4 In the dialog box that appears, select the name of the snapshot that you saved and click **OK**.



You view the snapshot in the **My Snapshots** tab.

Using Video Phone Help

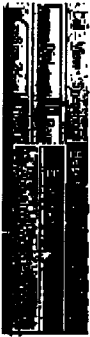
Online help is available while you are using Video Phone. Because it's stored on your computer, you can refer to it anytime.

Online help includes:

- a Getting Started section
- step-by-step instructions on using Video Phone
- information about the Video Call First mode, troubleshooting, and other technical topics

To access Video Phone online help:

- 1 To start Video Phone, click the Start button in the lower, left corner of your screen. Then select Programs and Sony Video Phone.
- 2 Select Help Topics in the Video Phone Help menu to see a Contents tab.



- 3 Double-click a topic for more information.



Improving Video Quality

Video telephone technology over standard phone lines today allows you to see 7 to 12 frames (video images) per second. Although this may sound like a lot of images in only one second, it's actually less than half the number you see on your television.

To maximize your video quality, consider these recommendations:

- Set your computer display to High Color (16-bit) or True Color (24-bit) before you make the next video call. (To do this, click the Start button, and then click Settings, Control Panel. Double-click the Display icon and click the Settings tab.)
- Exit all unneeded programs.
- Video quality depends upon the quality of the telephone connection. If the connection is poor, try hanging up and reconnecting. If you frequently hear static on your phone, report this to your local phone company.

Connection Quality Indicator

Video Phone provides a tool to help you monitor telephone line quality. To use this feature, in the Receive-Only Video Phone View menu, select Connection Quality Indicator. For more information on connection quality, see the Troubleshooting section of the online help.

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