

# **SONY**

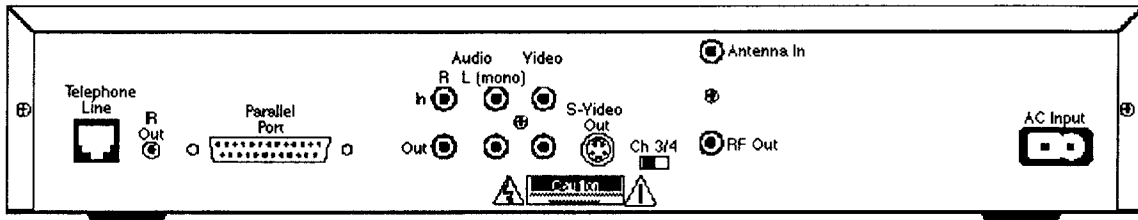
## **WebTV Plus Receiver**

### **Installation Instructions**

# WebTV Hardware installation

Familiarize yourself with the back of the WebTV Plus Internet terminal.

The back of the Sony WebTV Plus Internet Receiver



The WebTV Plus Internet receiver must be unplugged from the power supply before any of the hookup procedures that follow. The power must also be disconnected when any changes are made to the hookup configuration. This step requires that the power supply be disconnected from the wall or the back of the terminal (AC input), not simply powered off. Unless the unit is unplugged, there is power flowing to the terminal.

## Table of Contents

Hook up – WebTV Plus Receiver to the TV	2
WebTV Plus Receiver and a TV only	4
WebTV Plus Receiver, TV and VCR	5
WebTV Plus Receiver, TV and Cable box (or Satellite receiver)	7
WebTV Plus Receiver, TV, VCR and Cable box (or Satellite receiver)	8
WebTV Plus Receiver with IR Blaster	10
Programming the remote control	11
Programming the wireless keyboard	12
Troubleshooting – TV image on screen	13
Troubleshooting - ESD	14
Troubleshooting - IR Escalation Procedures	15
TV Integration Settings	16
TV Integration Settings - Hooking up	24
Video for Email using Camcorder or VCR	38
Audio for Email using Audio (RCA) jacks	39

# Hook up - WebTV Plus Receiver to the TV

## **STEP 1**

Does the TV have RCA (audio/video) in jacks ?

Yes, continue – No, **GOTO STEP 2**

Does the TV have S-video in jack ?

Yes, **GOTO STEP 1A** – No, **GOTO STEP 1B**

### **STEP 1A**

Connect the S-Video cable from the output (S-VIDEO OUT) on the WebTV Plus Receiver to the S-Video input on the TV. Connect the RCA audio (red & white) cables from the output on the WebTV Plus Receiver to the RCA audio inputs on the TV. (note: the yellow video cable must remain unplugged in this situation)

**GOTO STEP 2**

### **STEP 1B**

Connect the Audio/Video (RCA - red, white & yellow) cables from the output on the WebTV Plus Receiver to the Audio/Video inputs on the TV. If the television has only one audio input (mono), use the left (MONO) audio out jack (white cable) on the WebTV Plus Receiver.

## **STEP 2**

Does the TV have a coaxial cable input?

Yes, continue – No, **GOTO STEP 3**

Connect the coaxial cable from the coaxial output (RF Out) on the WebTV Plus Receiver to the coaxial input on the TV.

## **STEP 3**

If the TV has neither Audio/Video nor coaxial inputs, the user will need an RFU adapter. The user will first have to hook the RFU adapter up to the "antenna in" screws. They will then connect the coaxial cable from the coaxial output (RF Out) on the WebTV Plus Receiver to the coaxial input on the RFU adapter.

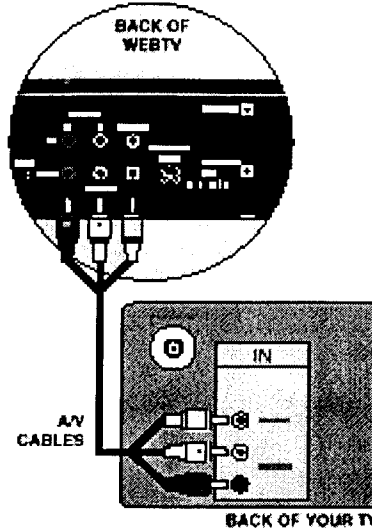
**WHEN USING STEP 2 OR STEP 3:** Set the television to channel 3 or 4 depending on which channel is free in the customer's area. Finally set the  $\frac{3}{4}$  channel switch on the back of the terminal is also set to match channel.

***For more information and screenshots of these different types of connectors, see the "Hooking Up" section (pages 24-25).***

**CHOOSE ONE OF THE THREE FOLLOWING OPTIONS**  
that best represents the back of your TV.

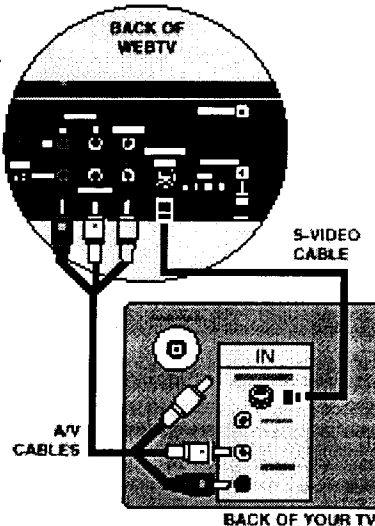
**YOUR TV HAS A YELLOW VIDEO JACK.**

1. Connect an Audio/Video cable from the **AUDIO/VIDEO OUT** jacks on your WebTV to the **AUDIO/VIDEO IN** jacks on your TV, matching like colors.
2. If your TV has only one **AUDIO IN** jack, connect the yellow and white plugs and leave the red plug unattached on both your TV and your WebTV.



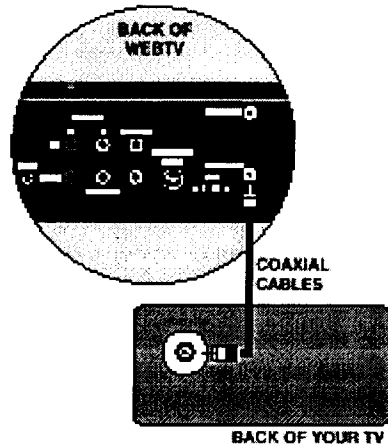
**YOUR TV HAS S-VIDEO.**

1. For best picture quality, connect the S-Video cable from the **S-Video OUT** jack on your WebTV to the **S-Video IN** on your TV.
2. Connect an A/V cable from the **OUT** jacks on your WebTV to the **IN** jacks on your TV, matching like colors. Leave the yellow video plug unattached.



**YOUR TV HAS ONLY A VHF/UHF JACK.**

1. Connect a coaxial cable from the **RF OUT** (or **OUT**) jack on your WebTV to the **VHF/UHF IN** jack on the back of your TV.

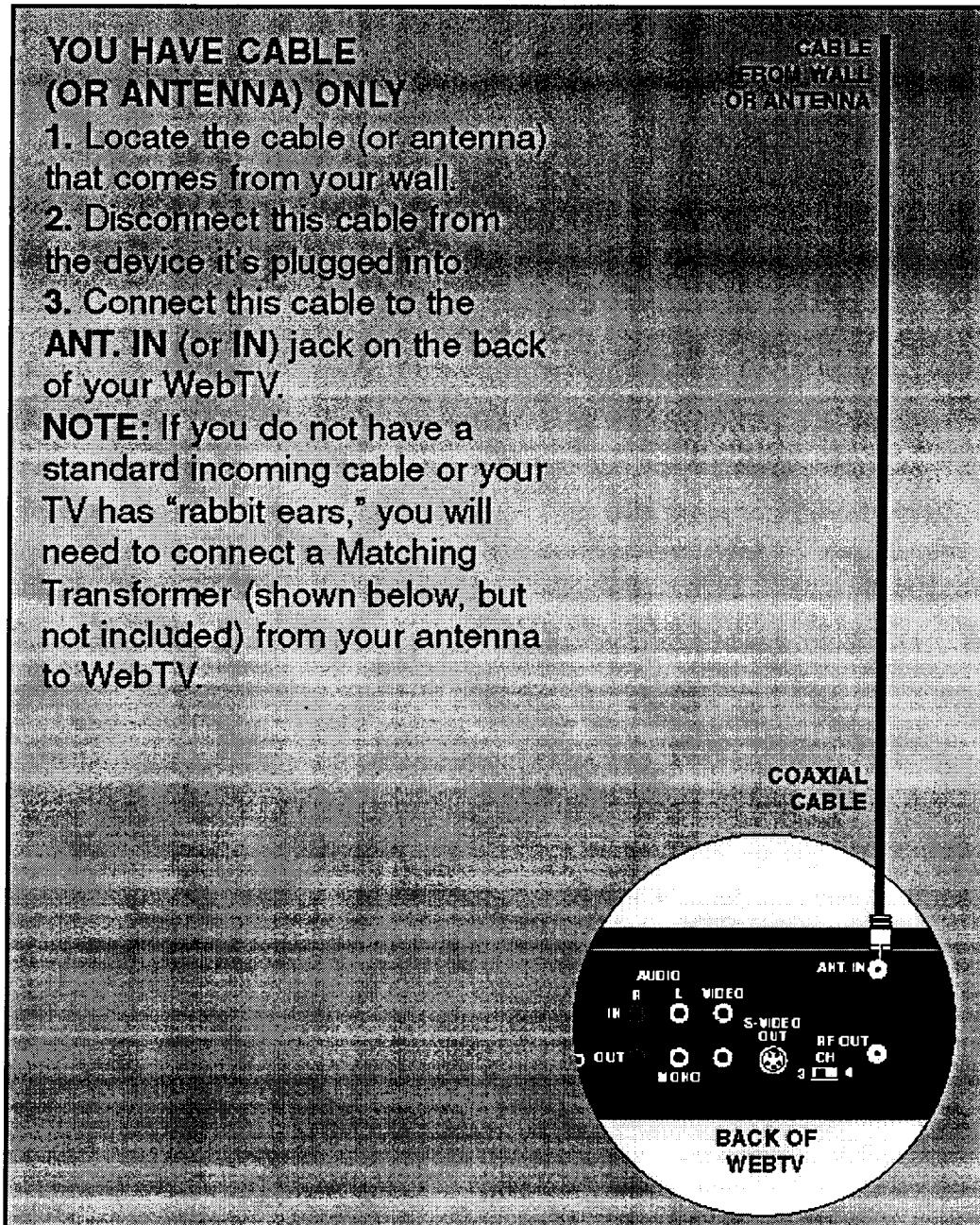


## Hook up - WebTV Plus Receiver and a TV only

After the TV is connected to the WebTV Plus Receiver, continue below:

Connect the coaxial cable from the antenna or cable line to the coaxial "Antenna In" on the WebTV Plus Receiver.

If the antenna only has two wire connections on the end, an adapter will have to be attached which will allow the antenna to connect to the coaxial cable.



Continue installation according to additional devices the user will be using (VCR and/or Cable box/Satellite receiver). If user will not be installing any additional devices, hookup is complete (except for audio/video inputs for email).

## **Hook up - WebTV Plus Receiver, TV and VCR**

After the TV is connected to the WebTV Plus Receiver, continue below:

### **STEP 1**

Connect the coaxial cable from the coaxial output on the VCR to the coaxial input on the WebTV Plus Receiver.

\*The VCR can also be hooked up using Audio/Video jacks. If these are used, the VCR usually must be turned on to pass the cable (or satellite) signal through the VCR to the TV. If the user wants to use Audio/Video jacks, use **STEP 1A**

#### **STEP 1A**

Connect the Audio/Video (RCA - red, white & yellow) cables from the output on the VCR to the Audio/Video inputs on the WebTV Plus Receiver. If the VCR has only one audio input (mono), use the left audio out jack (white cable) on the WebTV Plus Receiver.

### **STEP 2**

Connect the coaxial cable from the antenna or cable line to the coaxial "Antenna In" on the VCR.

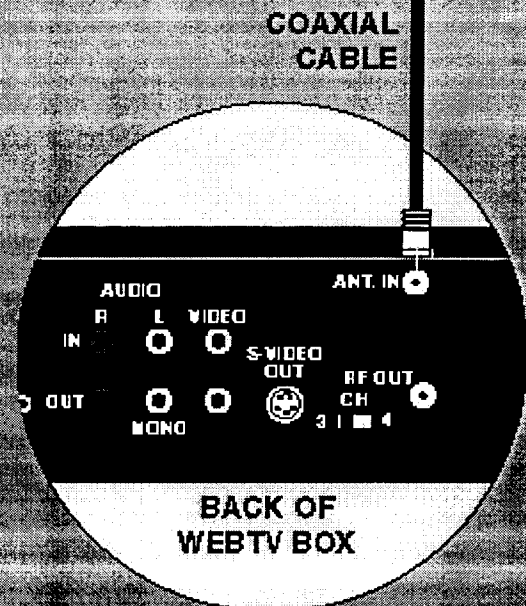
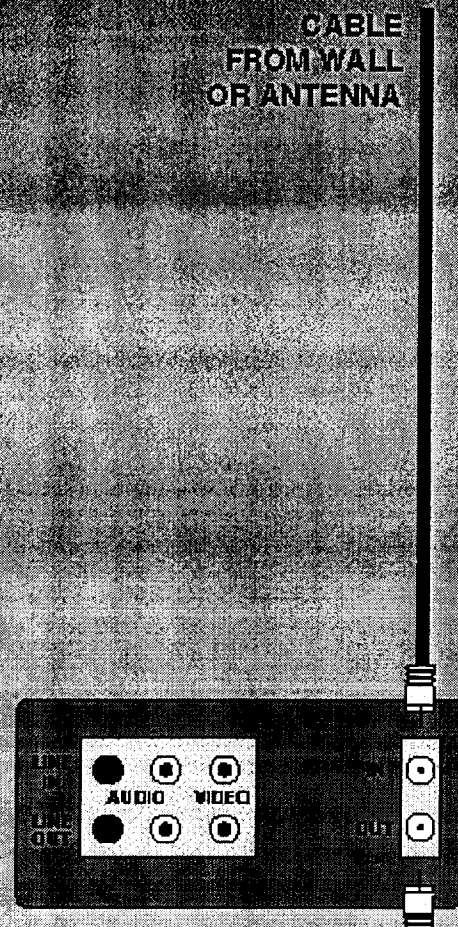
If the antenna only has two wire connections on the end, an adapter will have to be attached which will allow the antenna to connect to the coaxial cable.

## **Using VCR Programming on the WebTV Plus Receiver**

When using the WebTV Plus Receiver to program the VCR, the VCR must be **TURNED OFF**. The WebTV Plus Receiver will automatically turn the VCR on right before it begins recording. If the VCR is left on, the WebTV Plus Receiver will turn the unit **OFF** right before it tries to record and the program will **NOT** be recorded.

## YOU HAVE A VCR, AND NO CABLE BOX.

1. Locate the cable (or antenna) that comes from your wall.
2. Disconnect this cable from the device it's plugged into.
3. Plug this incoming cable into the **IN** jack on your VCR.
4. Connect a coaxial cable from the **OUT** jack on the VCR to the **ANT. IN** (or **IN**) jack on WebTV.





# Hook up - WebTV Plus Receiver, TV and Cable box (or Satellite receiver)

After the TV is connected to the WebTV Plus Receiver, continue below:

## **STEP 1**

Connect the coaxial cable from the coaxial output on the Cable box (or Satellite receiver) to the coaxial input on the WebTV Plus Receiver.

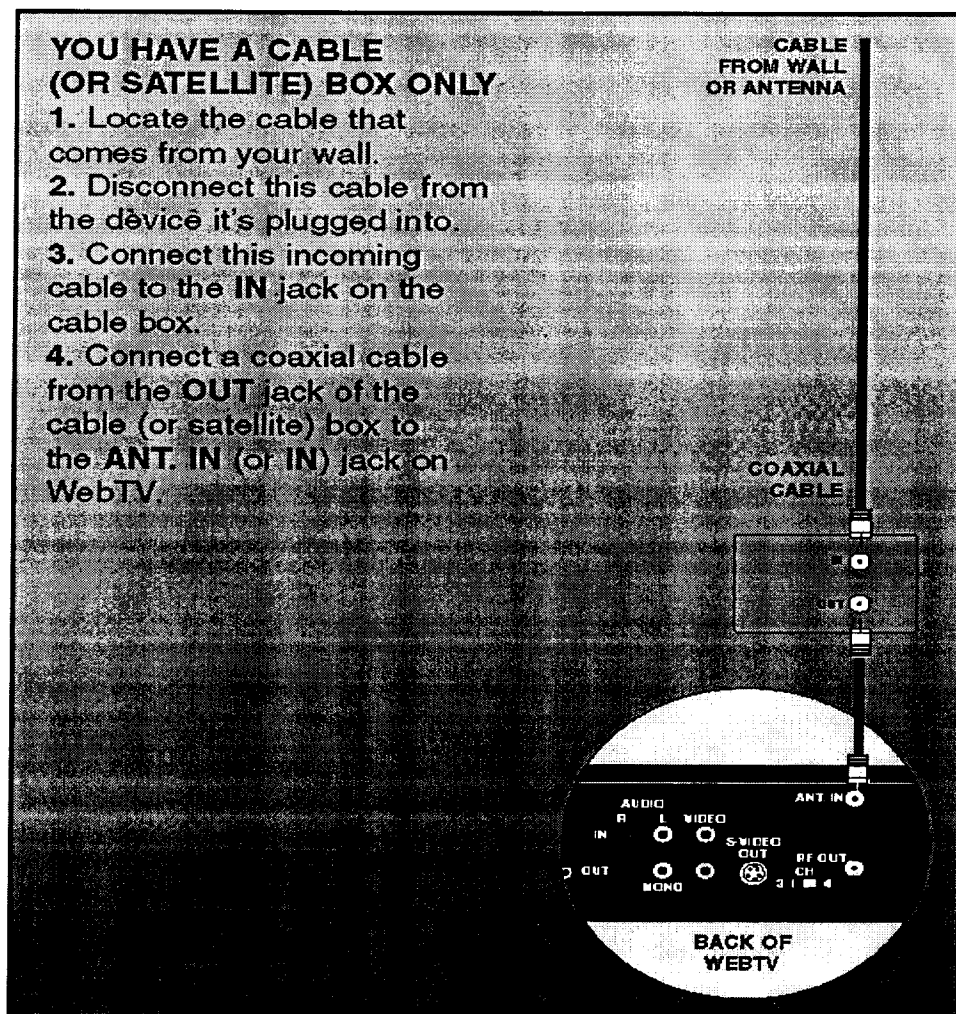
\*The Cable box (or Satellite receiver) can also be hooked up using Audio/Video jacks. If the user wants to use Audio/Video jacks, use **STEP 1A**

## **STEP 1A**

Connect the Audio/Video (RCA - red, white & yellow) cables from the output on the Cable box (or Satellite receiver) to the Audio/Video inputs on the WebTV Plus Receiver.

## **STEP 2**

Connect the coaxial cable from the Cable line (or Satellite dish) to the input on the Cable box (or Satellite receiver).





## **Hook up - WebTV Plus Receiver, TV, VCR and Cable box (or Satellite receiver)**

After the TV is connected to the WebTV Plus Receiver, continue below:

### **STEP 1**

Connect the coaxial cable from the coaxial output on the VCR to the coaxial input on the WebTV Plus Receiver.

\*The VCR can also be hooked up using Audio/Video jacks. If these are used, the VCR usually must be turned on to pass the cable (or satellite) signal through the VCR to the TV. If the user wants to use Audio/Video jacks, use **STEP 1A**

#### **STEP 1A**

Connect the Audio/Video (RCA - red, white & yellow) cables from the output on the VCR to the Audio/Video inputs on the WebTV Plus Receiver.

### **STEP 2**

Connect the coaxial cable from the coaxial output on the Cable box (or Satellite receiver) to the coaxial input on the VCR.

\*The Cable box (or Satellite receiver) can also be hooked up using Audio/Video jacks. If the user wants to use Audio/Video jacks, use **STEP 2A**

#### **STEP 2A**

Connect the Audio/Video (RCA - red, white & yellow) cables from the output on the Cable box (or Satellite receiver) to the Audio/Video inputs on the VCR.

### **STEP 3**

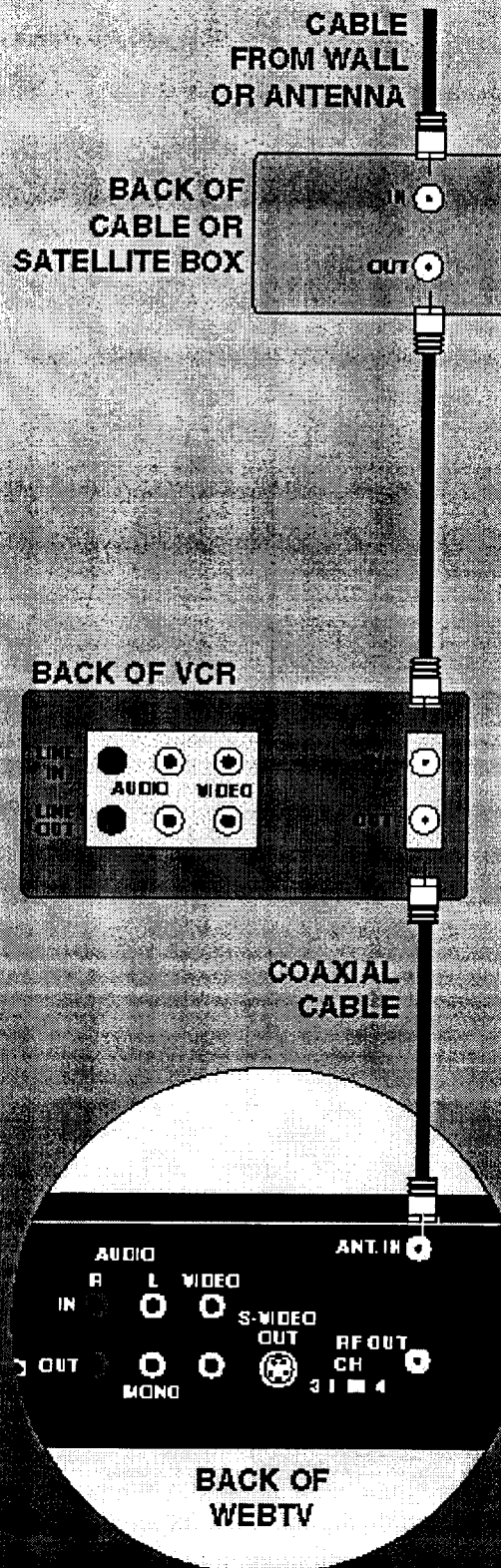
Connect the coaxial cable from the Cable line (or Satellite dish) to the input on the Cable box (or Satellite receiver).

## **Using VCR Programming on the WebTV Plus Receiver**

When using the WebTV Plus Receiver to program the VCR, the VCR must be TURNED OFF. The WebTV Plus Receiver will automatically turn the VCR on right before it begins recording. If the VCR is left on, the WebTV Plus Receiver will turn the unit OFF right before it tries to record and the program will NOT be recorded.

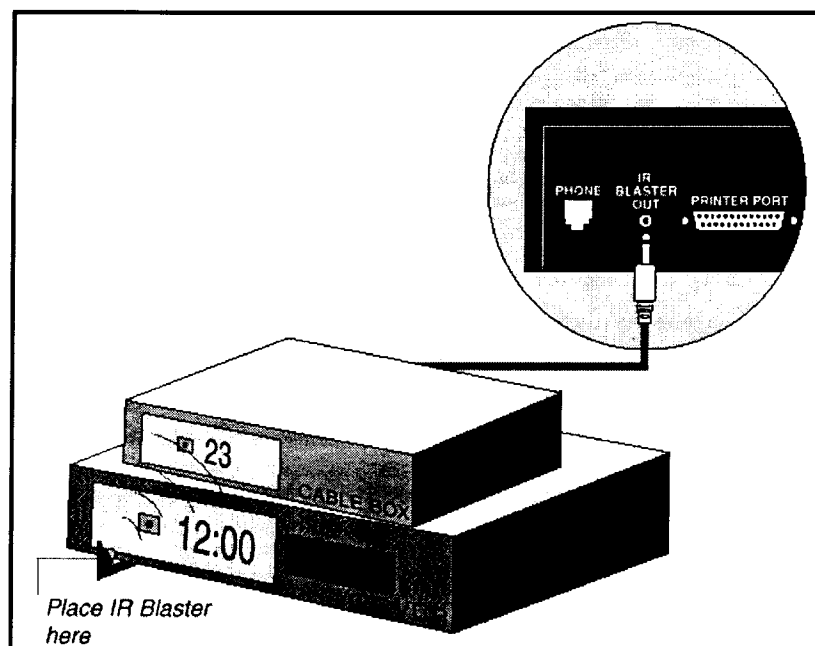
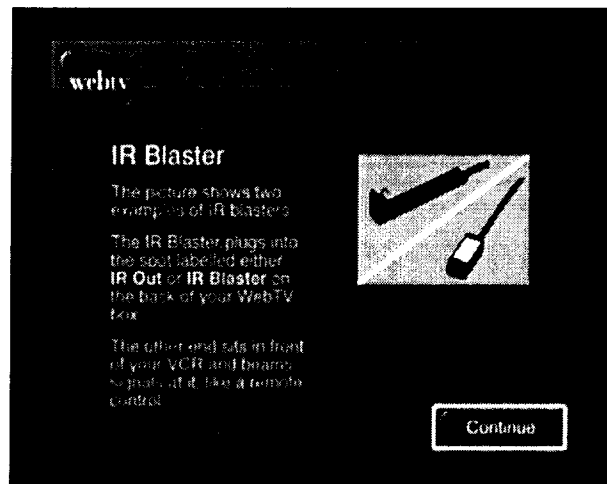
## YOU HAVE A CABLE (OR SATELLITE) BOX AND VCR.

1. Locate the cable that comes from your wall.
2. Disconnect this cable from the device it's plugged into.
3. Plug this incoming cable into the **IN** jack on your cable (or satellite) box.
4. Connect a coaxial cable from the **OUT** jack on your cable (or satellite) box to the **IN** jack on your VCR.
5. Connect another coaxial cable from the **OUT** jack on your VCR to the **ANT. IN** (or **IN**) jack on WebTV.



## Hook up - WebTV Plus Receiver with IR Blaster

1. Locate the IR Blaster (IR OUT) jack and cord. This allows the WebTV Plus Receiver to send signals to control the user's VCR and/or cable box (or satellite receiver).
  2. Plug the IR Blaster cord into the IR blaster jack on the back of the WebTV Plus Receiver.
  3. Place the other end in front of the IR sensor on the IR window of the VCR and/or cable box (or satellite receiver).
- \* The IR Blaster will not work until after the Customer has registered, goes to the TV home and goes through the Hooking Up process where the IR Blaster is set up with the codes necessary to control the user's VCR and/or cable box (or satellite receiver).



## Programming the remote control

**Step 1** Find the three-digit code for your TV from the list of "Programmable Codes". If more than one code is listed, use the number listed first to complete the following procedures.

**Step 2** Press the "Code Set" button.

**Step 3** Enter the three-digit code number.

**Step 4** Press the "Enter" button (you must perform **Step 4** within 10 seconds of **Step 3**, or you must start again from **Step 2**).

### To verify the remote control operates your TV:

Aim the Internet Terminal's remote control at the TV and press the "TV Power" button.

If the TV responds, try the "CH +" and "CH -" buttons. If the TV responds, you're done. If the code doesn't work:

Try programming the remote control using other codes listed for your TV.

## **Programming the wireless keyboard**

Find the three-digit code for your TV from the list of keyboard programmable codes. Begin with the first number listed if more than one set of numbers appears for your TV.

**Step 1** Press the "Code Set" button along the top of the keyboard.

**Step 2** Using the number keys on the keyboard, enter the three-digit code.

**Step 3** Press the "Return" key.

Your wireless keyboard is now programmed to control your TV.

### **To verify the wireless keyboard operates your TV:**

Perform these steps to verify that you entered the code correctly for your TV.

**Step 1** Make sure the wireless keyboard is in TV mode by moving the "TV/WebTV" switch to TV.

Press the "TV Power" button on and off. Your television should turn on and off.

**Step 2** With the TV on, press the "Channel" +/- buttons. The TV channels should change.

Repeat the steps if the wireless keyboard does not operate your TV as programmed.

# Troubleshooting

## The Problem: Customer is not getting television image to appear on the TV home page.

This occurs for several reasons but the primary reason is that the customer has not connected their components in the proper order. If the sequence has the VCR as the last item before the television, the VCR has final control of the video signal. If the VCR is off, the image within the TV home is static. Changing the channel on the VCR will have no effect.

Things to check:

- All the connections are fully plugged in and tight.
- All cables are connected to the correct jacks. Many customers have their television in spaces where it is not easy for them to make cable adjustments. Have the customer turn units around if they have enough cable slack to allow this.
- What channel is the TV or cable box on. Most need to be on channel 3 or 4.
- Verify what video mode they are in. Switch video modes by hitting the TV/Video button that is located on their TV remote.
- **If a Customer is using coaxial cables, they must use a TV channel to view the WebTV picture. If they are using RCA cables, the Customer must use a video mode on their TV.**

How to troubleshoot when a Customer is getting just a Blue screen or a black screen when turning-on the unit:

The best way to troubleshoot this is to have the Customer unhook all the devices and start again. Have them start with just the WebTV and the TV. If the signal comes through fine, have them hook up another device and test it again. Continue to do this until you find a device's signal that doesn't come through properly. Once this device is located, try it on the TV by itself and see if it works properly. If not, the customer should contact the manufacturer of that device.

## **Troubleshooting - ESD**

### **The Problem: No TV video or There is a picture, but it won't sync, (Smeared, wavy lines)**

1) When did this problem begin?

2) How is the WebTV Plus receiving the video signal:

Coaxial cable (Antenna In/Cable In) or A/V cables (Audio/Video In)?

3) Has the user hooked anything else to the "Audio/Video In" (for email)?

` If yes, what device(s) did the user connect to "Audio/Video In" jack?

4) Does the user still hear the audio when tuning to TV channels?

5) Has the customer power-cycled the box by unplugging the unit?  
(If not have them try it)

6) Is the Web Home page still OK?



## Troubleshooting – IR Escalation Procedure

**The Problem: User has tried all the IR codes in the TV Integration Setup and the WebTV Plus Receiver will not control a VCR, Cable box or Satellite box.**

Most cases where the customer says the IR codes are not working are due to hookup problems. It is best to first look at the physical hookups between all the devices and the WebTV Plus Receiver. Occasionally, users will put in line splitters (y-connectors) or other attachments that don't correspond with the installation instructions above. If the user has hooked the devices up in a way other than above, we cannot support the IR Blaster hookup (although it may sometimes work anyway). The IR Blaster was designed to work with the approved setups above and the user should be encouraged to use one of these setups.

There is also the possibility that the IR Blaster is either hooked up incorrectly or malfunctioning. Make sure the user has identified the correct IR input on their devices. This is best done using a flashlight. The IR Blaster should be placed directly in front of the IR input. Make sure the IR Blaster is plugged into the correct input on the back of the WebTV Plus Receiver.

If the user has used one of the setups above, and the IR Blaster still does not work, we may be able to add the necessary IR codes in the future. We would need some further information to attempt this fix.

*The following information will be necessary for WebTV Networks to ATTEMPT to add the IR codes for the user's device. Do not tell the user when or if the IR codes for their device will be available. There may be some devices that the WebTV Plus Receiver can not control.*

- 1) The user's name, phone number and WebTV email/logon (if available). We need these in the event we need to contact the user.
- 2) What type of device does not work?  
(VCR, Cable or Satellite box)
- 3) What is the make/model of your device?
- 4) When you went through all of the code sets for that device, which one seemed to work best for you? (i.e. code set#1? code set#2? etc..)

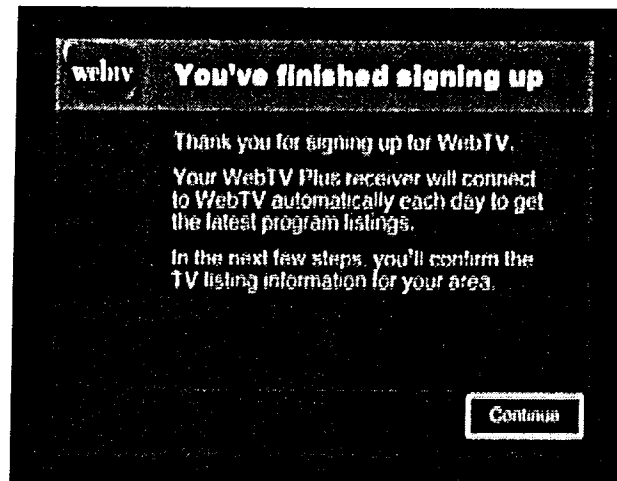
This information needs to be forwarded to WebTV Networks and a fix will be implemented if possible. Agents should escalate this information to their designated WebTV Networks contact.

# TV Integration Settings

The following information can be found on the TV Home page, under Settings.

## TV Listings

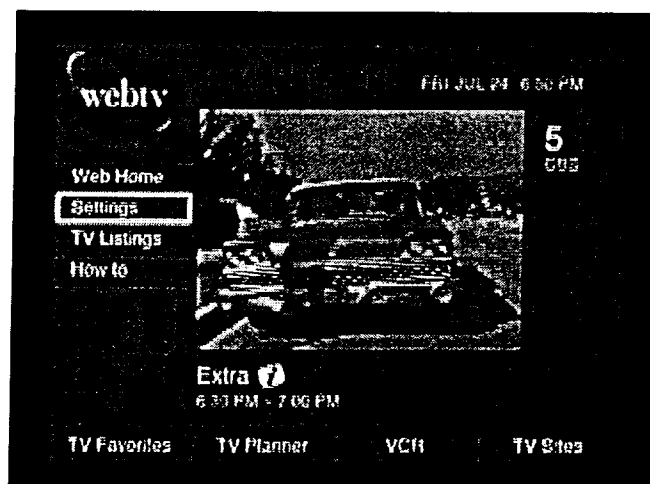
TV Listings are usually downloaded after the user completes the registration process. They are shown the following screen:



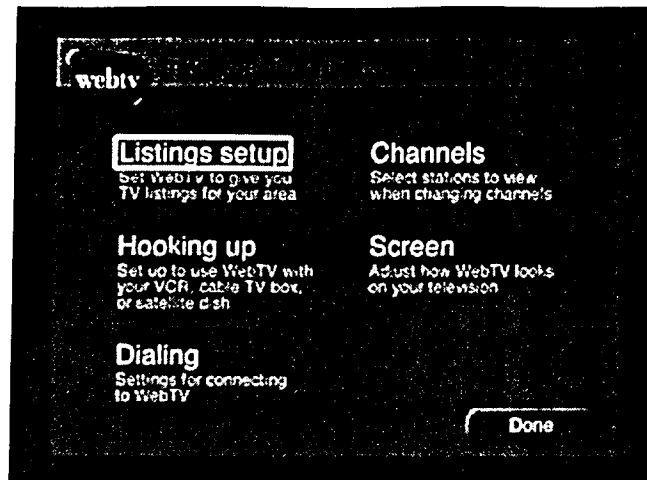
The user is then walked through the process of downloading the listings. Occasionally, the listings will not be downloaded and you will have to walk the user through the process as follows:

If No TV Listings ("No Information" appears under TV window):

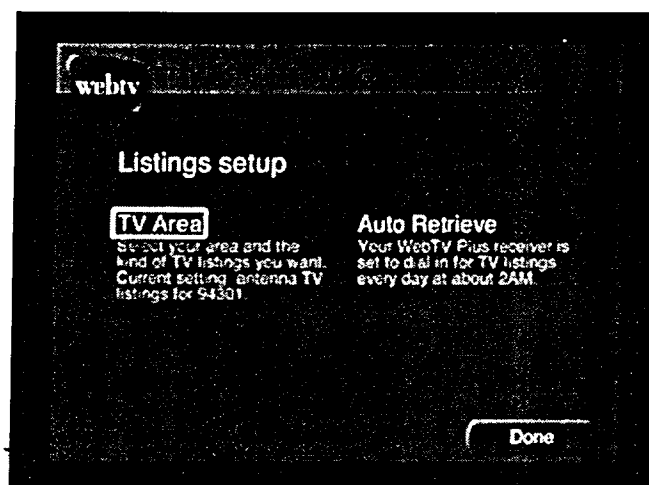
- A) Select "Settings"



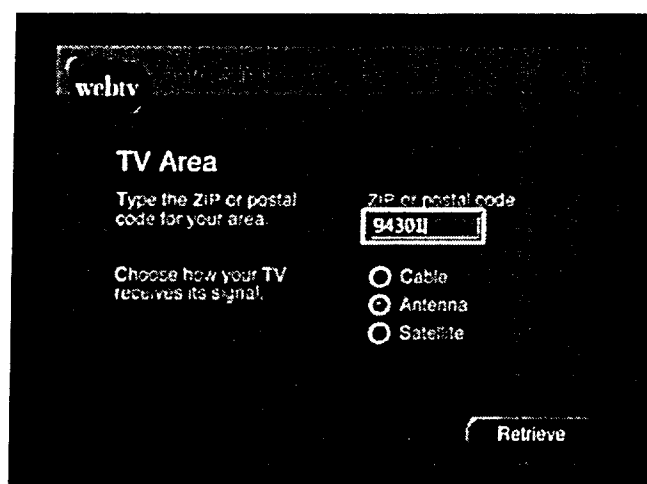
- B) Select "Listings setup"



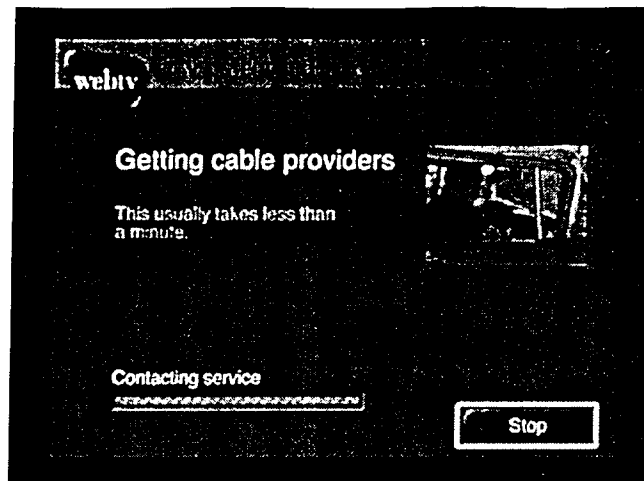
- C) Select "TV Area"



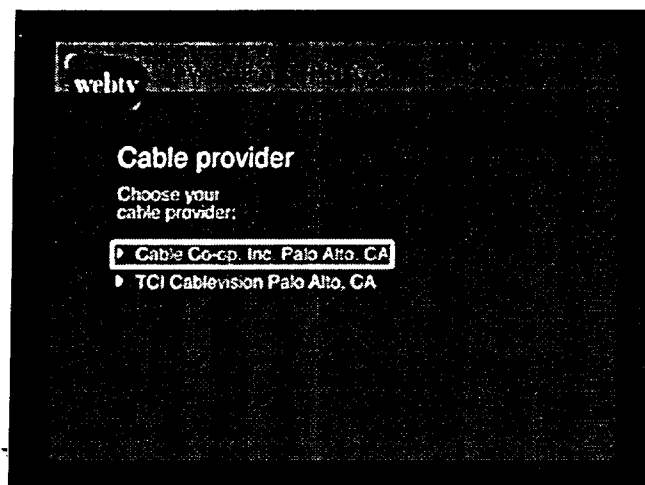
- D) Enter Zip Code. Select Cable, Antenna or Satellite and Select "Retrieve"



***If Cable selected:***



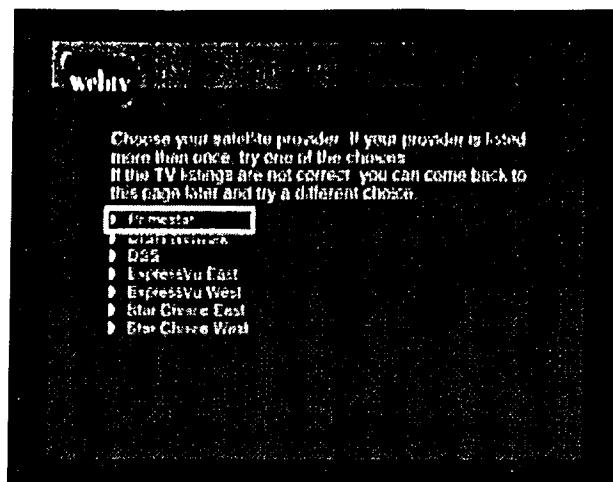
Select your Cable provider (followed by Step E below)



***If Satellite selected:***



Select your Satellite provider (followed by Step E below)

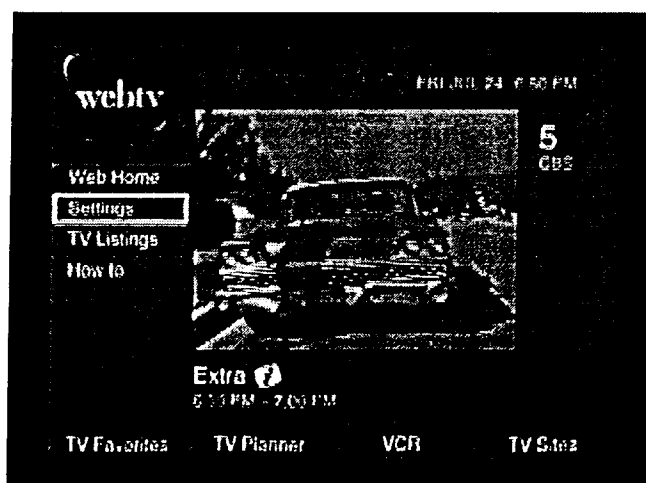


*If Antenna selected, Step E follows next:*

E) TV Listings will be retrieved

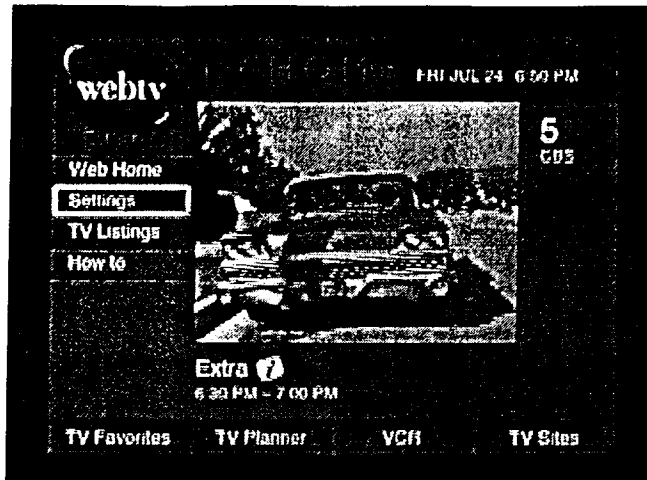


F) After retrieving TV Listings, the WebTV Plus will return to the TV Home page.



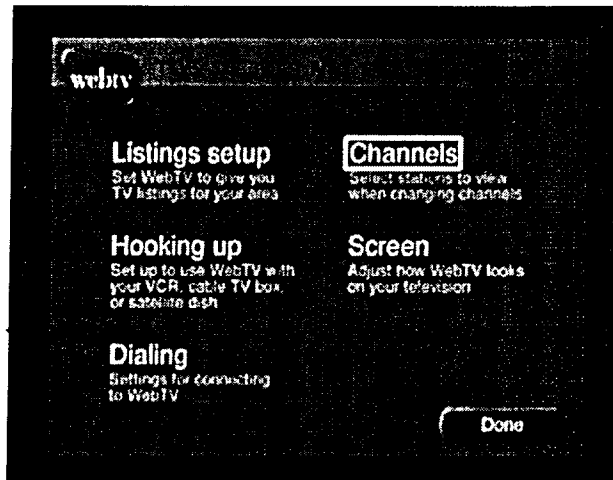
## After WebTV already has TV Listings :

Select "Settings"

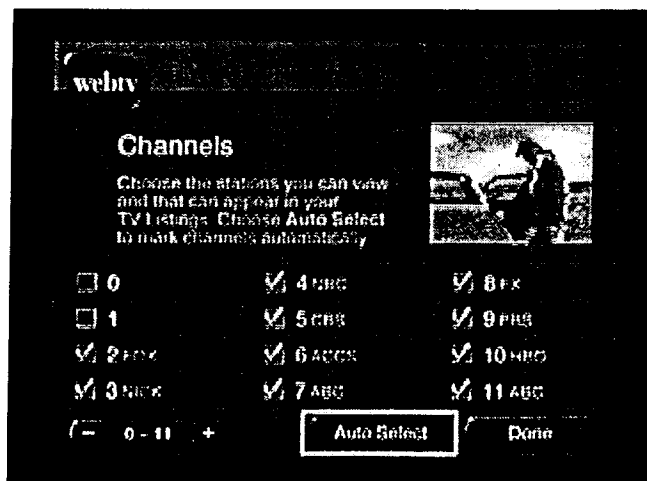


## Set Channels

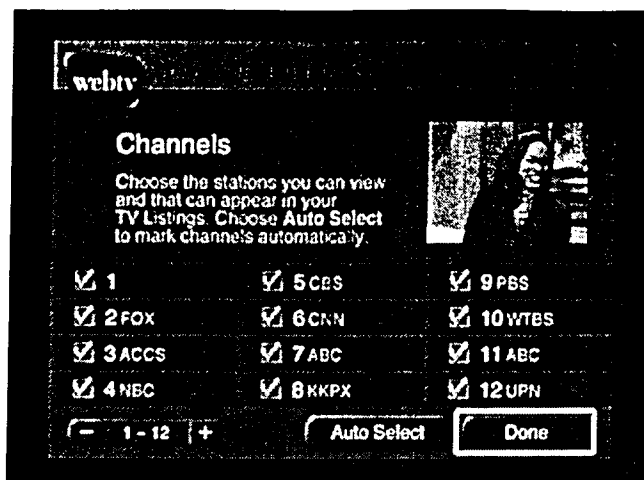
A) Select "Channels"



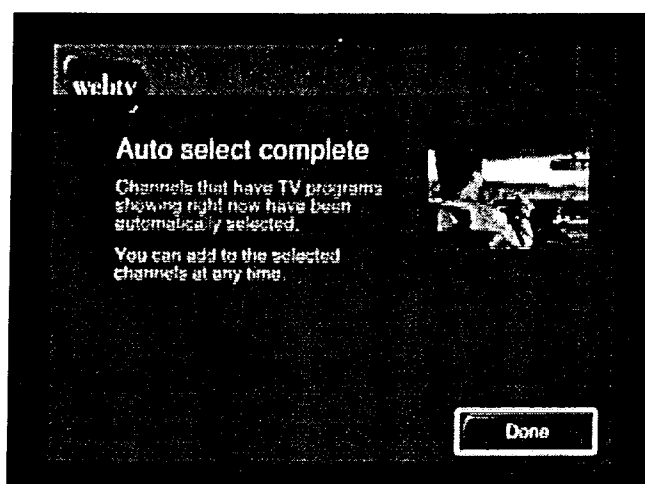
B) Select "Auto Select"



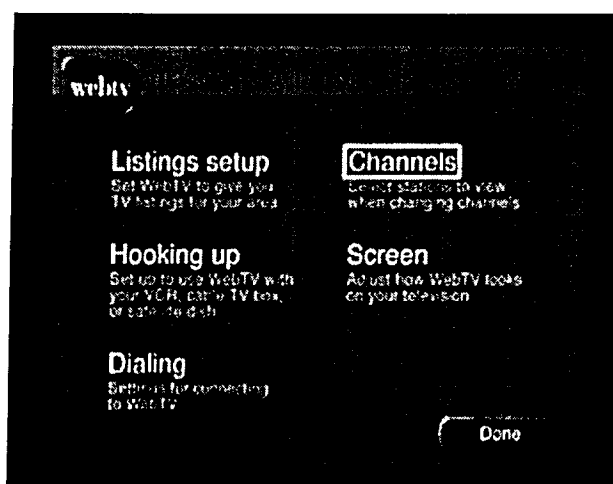
- C) Select "Done"



- D) Select "Done"



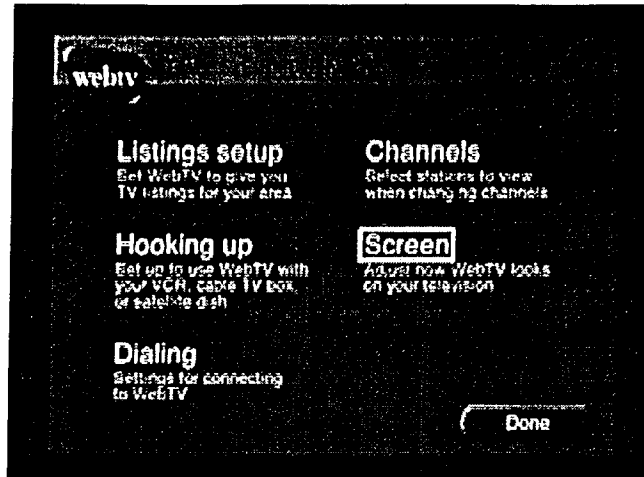
- E) After selecting channels, the WebTV Plus will return to the TV Settings page.



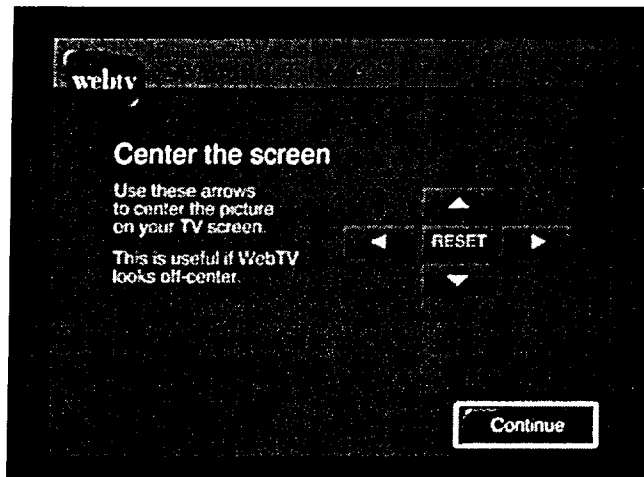


# Set Screen

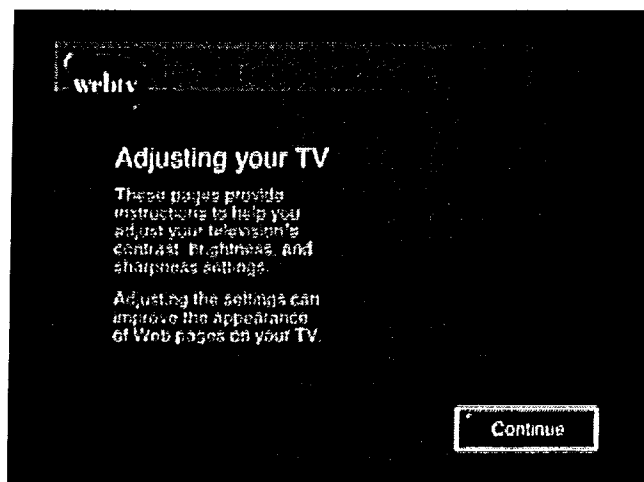
- A) Select "Screen"



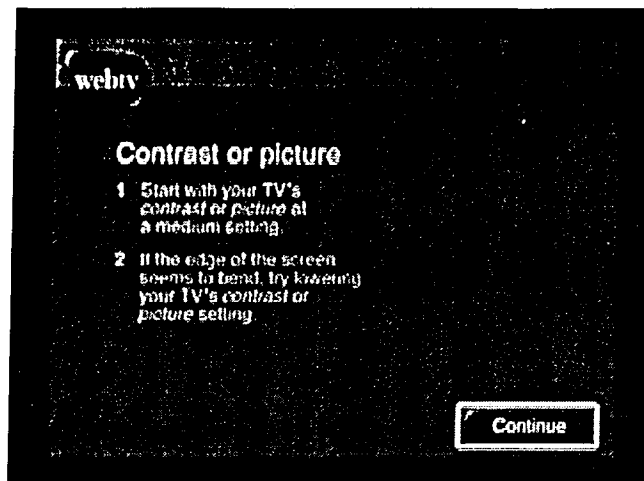
- B) Center the screen and select "Continue"



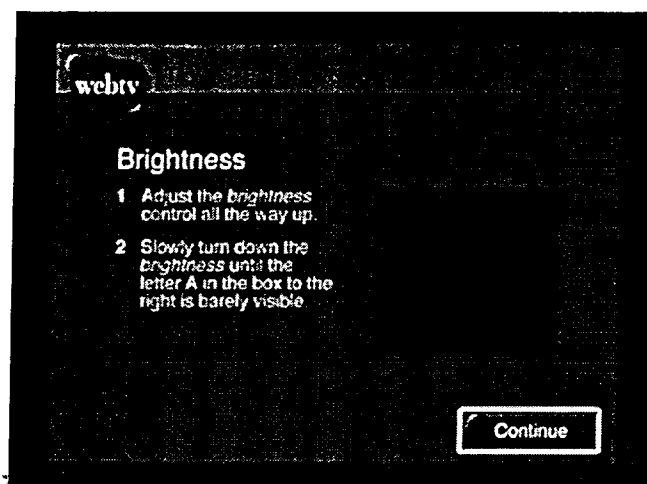
- C) Select "Continue"



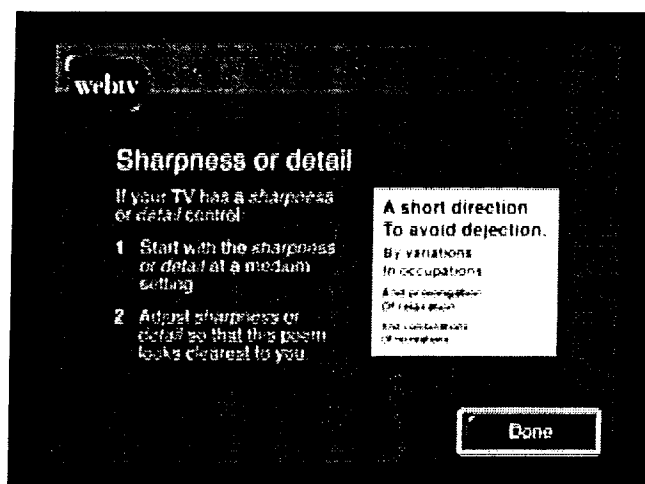
- D) Adjust the Contrast or picture and select "Continue"



- E) Adjust the Brightness and select "Continue"



- F) Adjust the Sharpness or detail and select "Done"



After adjusting the screen, the WebTV Plus will return to the TV Settings page.

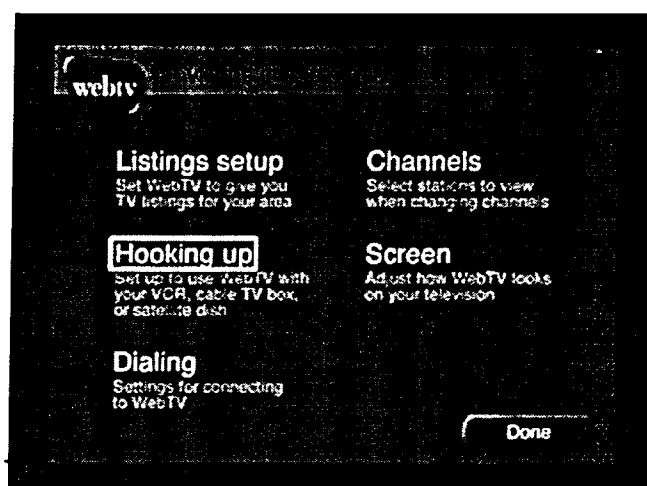
# Hooking Up

Below is a step by step instruction on what questions the box will ask the user when setting up one of 3 devices: VCR, Cable Box, or Satellite Box.

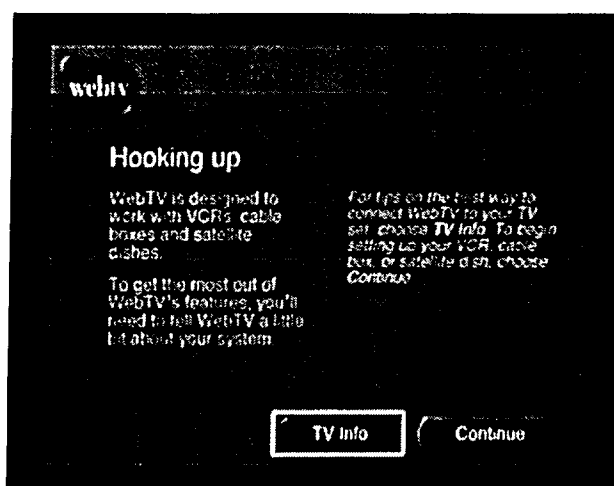
The first question that will be asked is if they have the device or not. If user does not have a particular device, they will make the appropriate selection (i.e. No VCR) and the instructions will take them to the next device. It is also important to remember that you cannot setup both a Satellite box and a Cable box. For example, if you set up your Cable box and then set up your Satellite box, your Cable box set up will be removed.

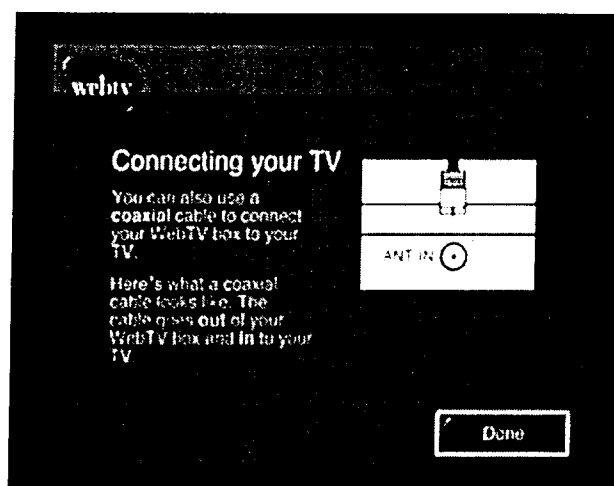
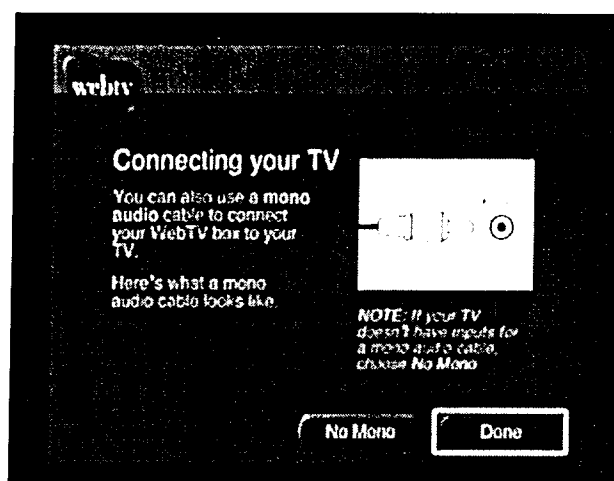
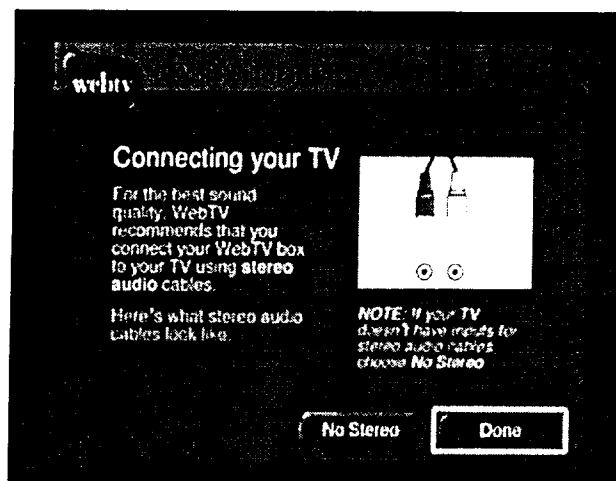
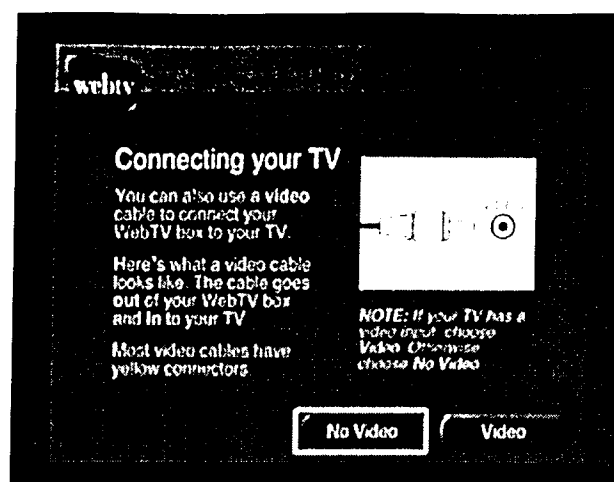
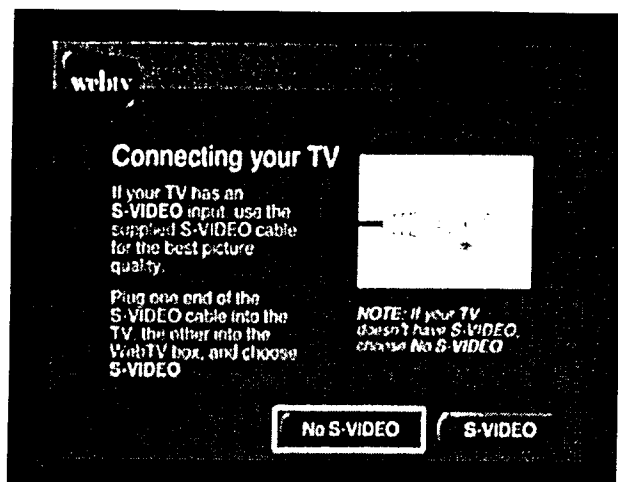
Make sure the IR Blaster is connected to the WebTV Plus before starting Hooking Up. If the adapter is not plugged in, the user will get a message telling them they need to plug in the IR adapter before they can set up any of their devices.

Select "Hooking up"

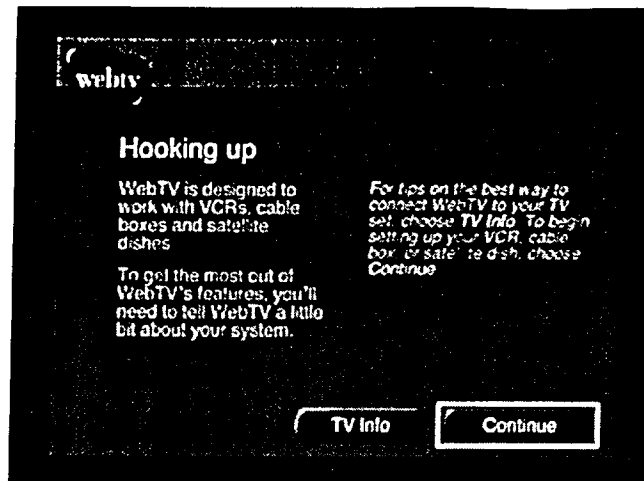


\*For more Hook up info from the WebTV Plus Receiver to the TV, Select "TV info"



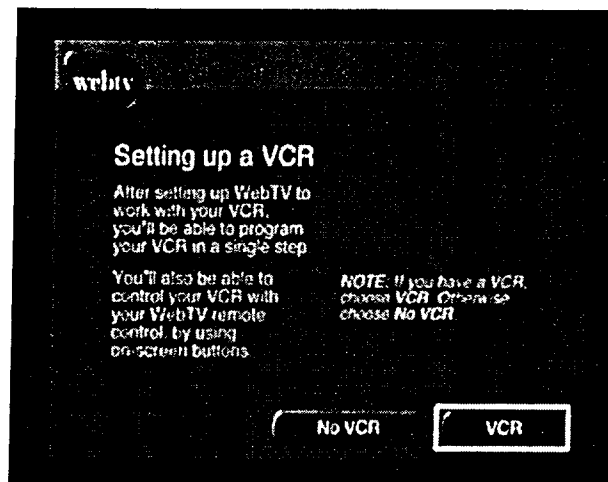


Select "Continue"



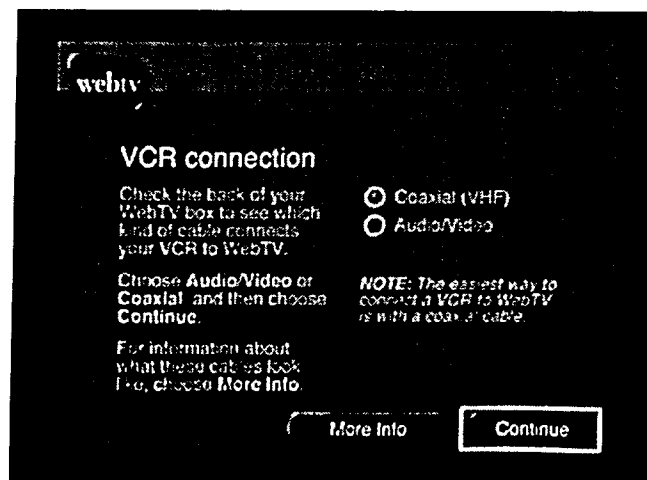
## VCR

Select "VCR" (If the user does not have a VCR, see page 29 below)

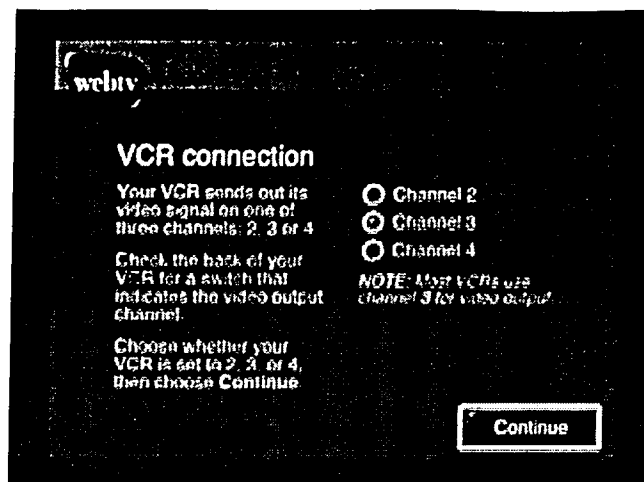


***If Coaxial (if Audio/Video, skip next two steps):***

Select "Coaxial (VHF)" and "Continue"

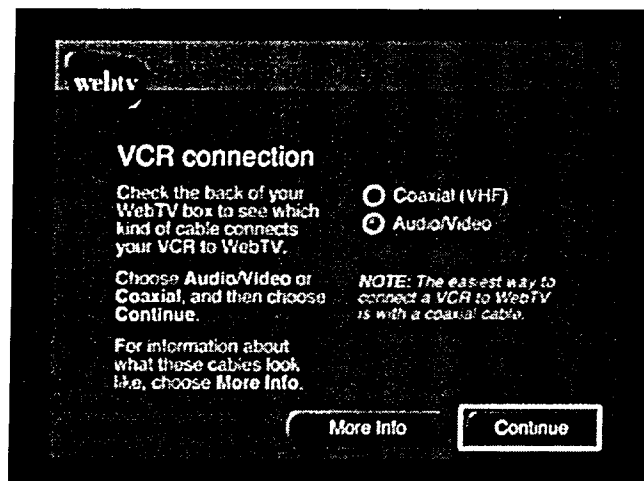


Select appropriate channel and "Continue" (skip next step)

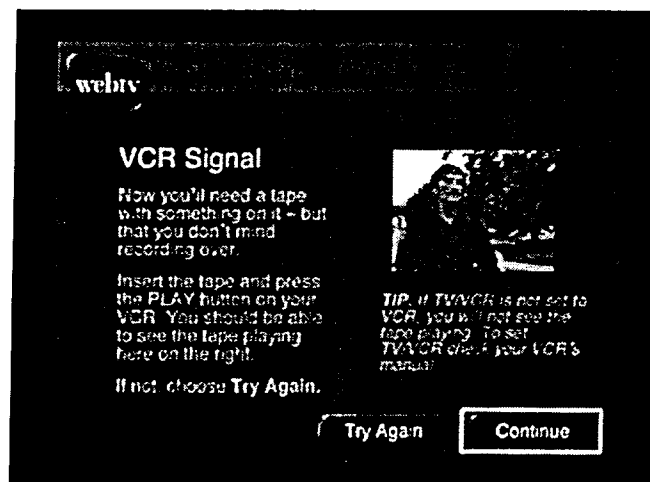


### *If Audio/Video:*

Select "Audio/Video" and "Continue"



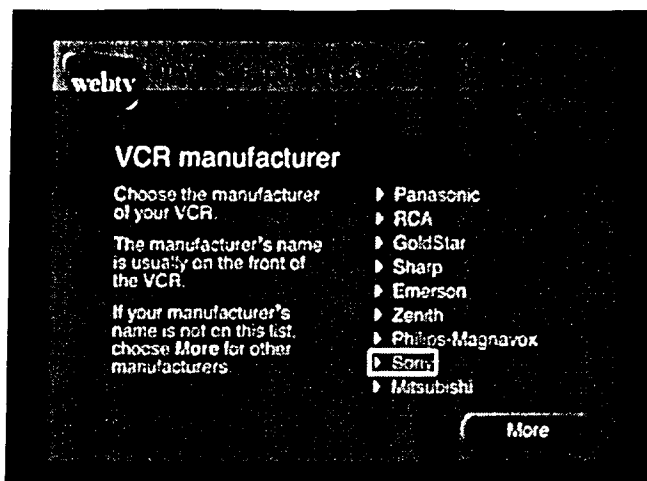
\*if using Audio/Video cables, the TV/VCR switch on the VCR must be set to VCR



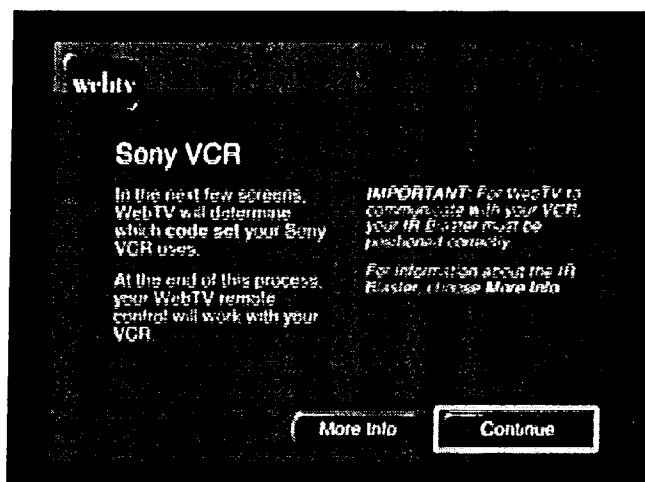
\*You should see a picture in the box on the screen above. . If not, make sure the Coaxial or A/V cables are hooked up correctly (unplug the WebTV Plus Receiver if making any changes). Then try going through the hook up steps again.

If you see a picture on the screen (bottom of previous page), Select "Continue"

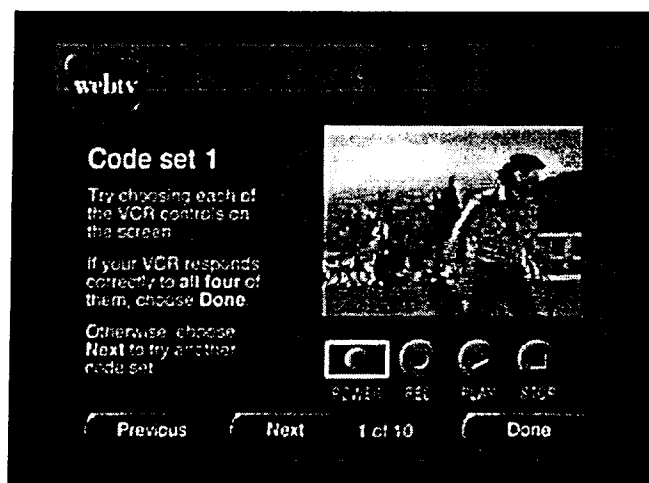
Select VCR manufacturer



Select "Continue"

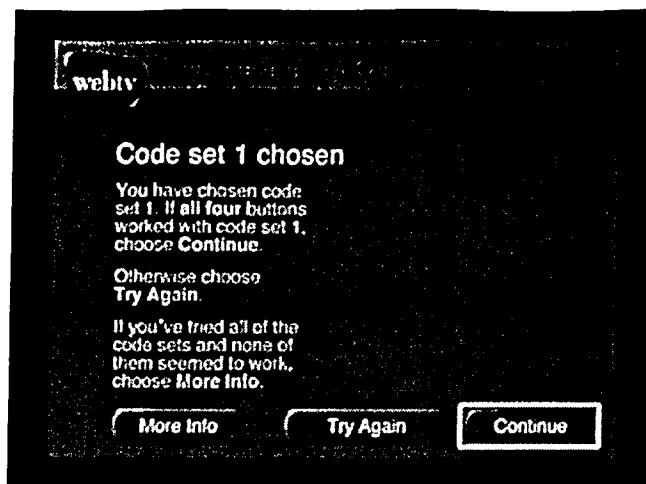


Try the four (4) VCR commands. If the VCR does not respond correctly to each command, Select "Next" and try the VCR commands again. Continue this process until the correct Code Set is selected. When all the commands work properly (or all the Code Sets have been tried), Select "Done"

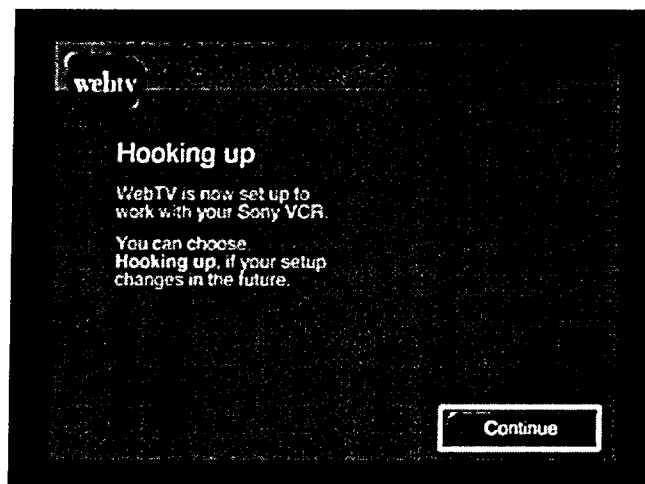


If all four commands worked with the chosen Code Set, Select "Continue".

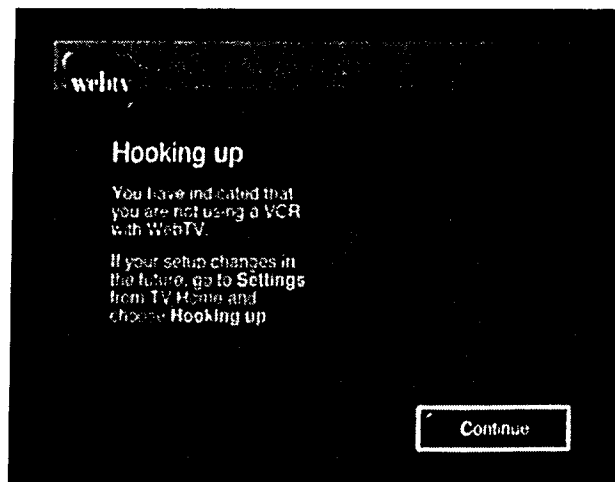




**\*If none of the Code Sets work, Select "More Info". If these troubleshooting tips do not work, we do not currently have the IR codes for the user's VCR. Please follow IR escalation procedure. Select "Continue" to set up cable or satellite box.**



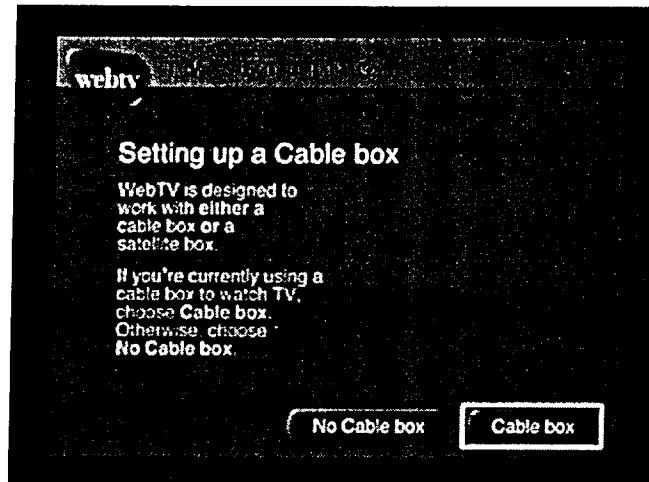
**\*If the user DOES NOT HAVE a VCR, They would Select "No VCR" (see page 26) and they would then get the following screen. Select "Continue" to set up cable or satellite box.**



*WebTV Plus can only work with either a Cable OR Satellite box. The following steps will walk you through the setup procedures for these devices.*

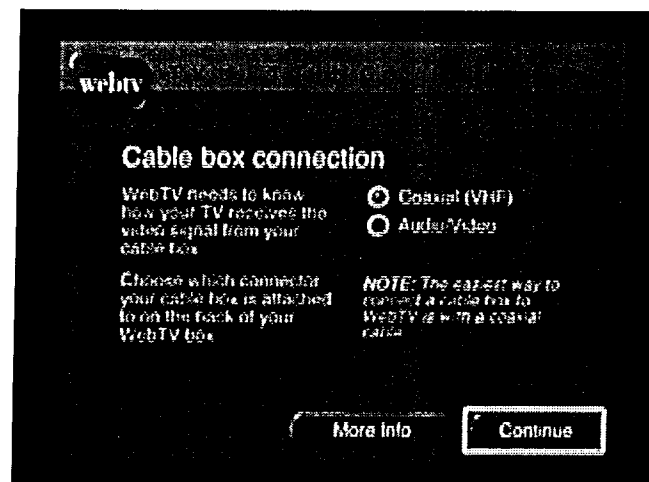
## Cable box

Select "Cable box". (If the user does not have a Cable box, see page 33 below)

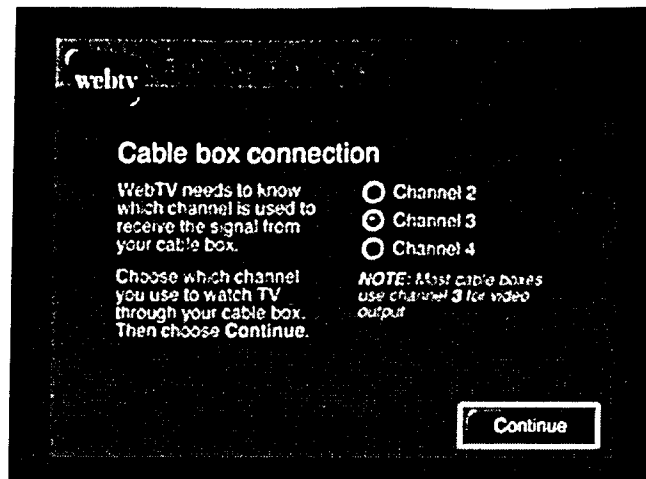


*If Coaxial (if Audio/Video, skip next two steps):*

Select "Coaxial (VHF)" and "Continue"

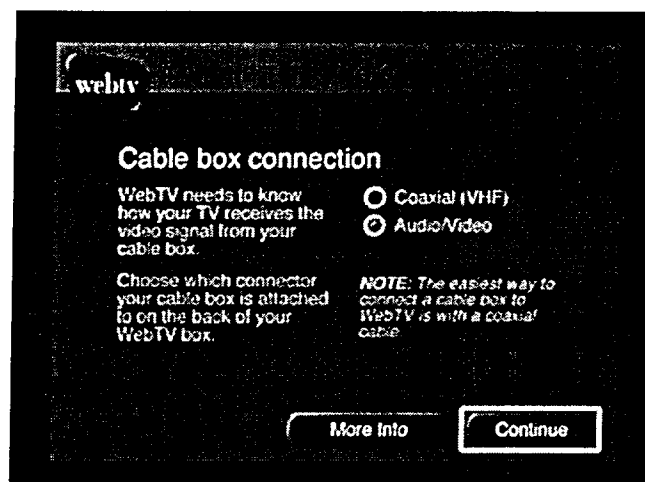


Select appropriate channel and "Continue" (skip next step)



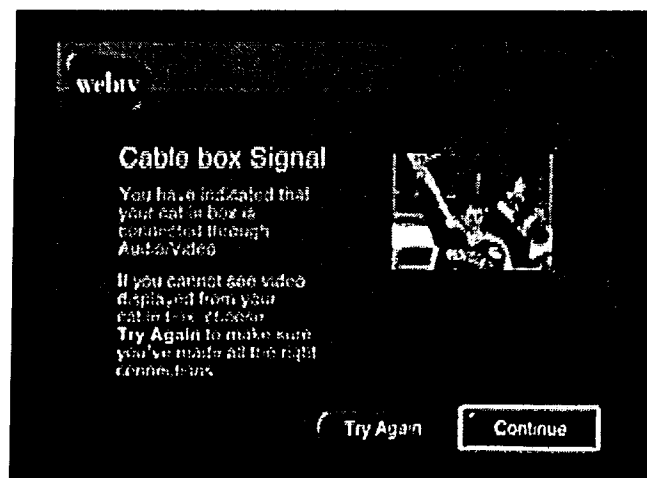
### ***If Audio/Video:***

Select "Audio/Video" and "Continue"

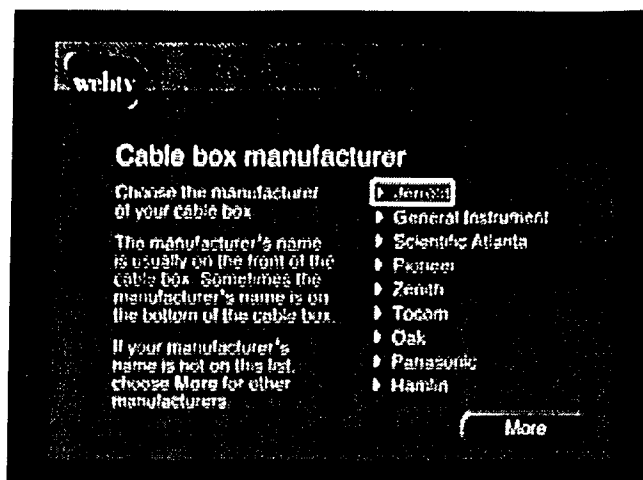


You should see a picture in the box on the screen below. If not, make sure the Coaxial or A/V cables are hooked up correctly (unplug the WebTV Plus Receiver if making any changes). Then try going through the hook up steps again.

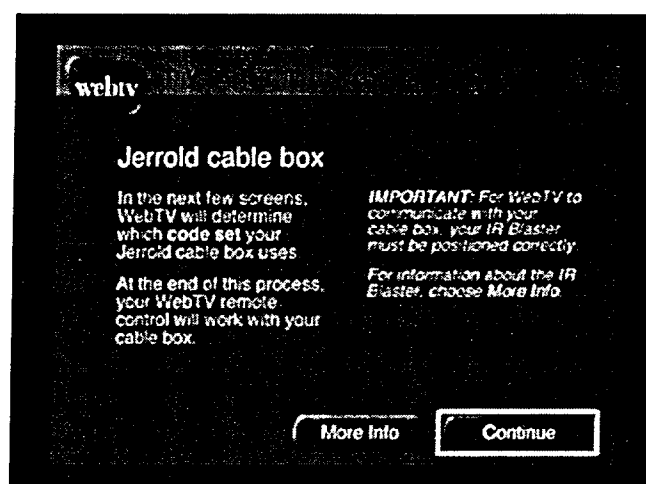
If you see a picture on the screen below, Select "Continue"



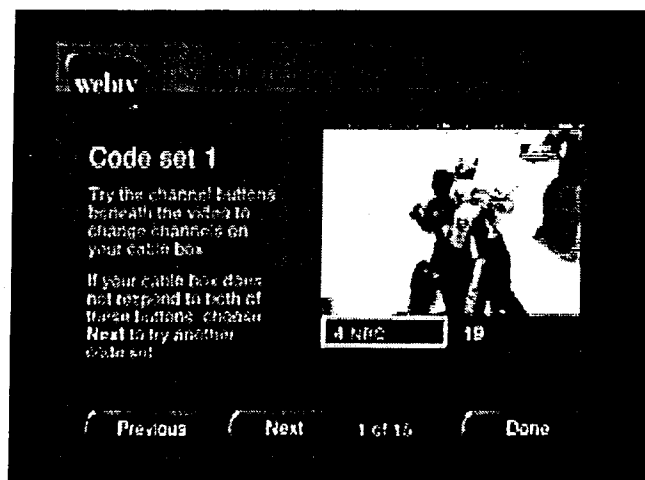
## Select Cable box manufacturer



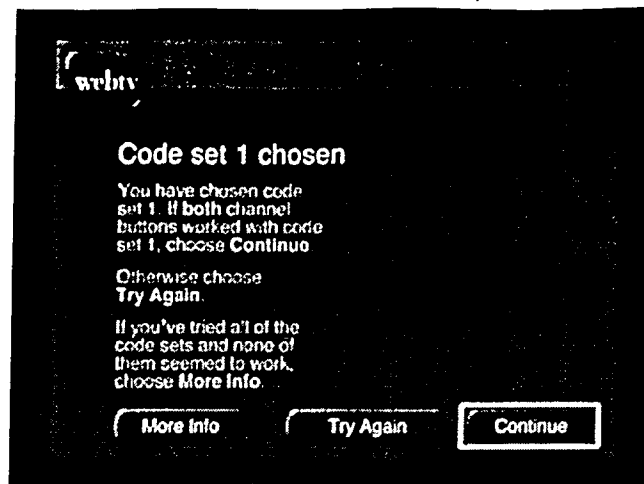
## Select "Continue"



Try switching between the two channels in the TV picture box (Channels 4 and 19)  
Highlight and Select both of the channels, one at a time. The cable box should tune to the same channels when these are selected. If the Cable box does not respond correctly to the selected channel, Select "Next" and try selecting the channels again. Continue this process until the correct Code Set is selected. When all the channels change properly (or all the Code Sets have been tried), Select "Done"

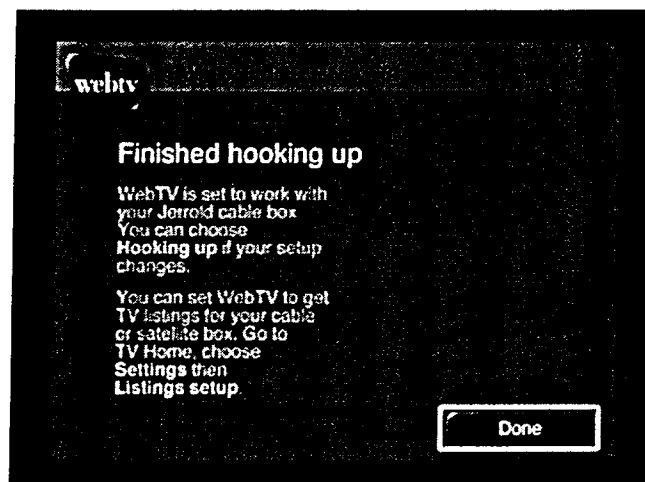


If both channel buttons worked with the chosen Code Set, Select "Continue".



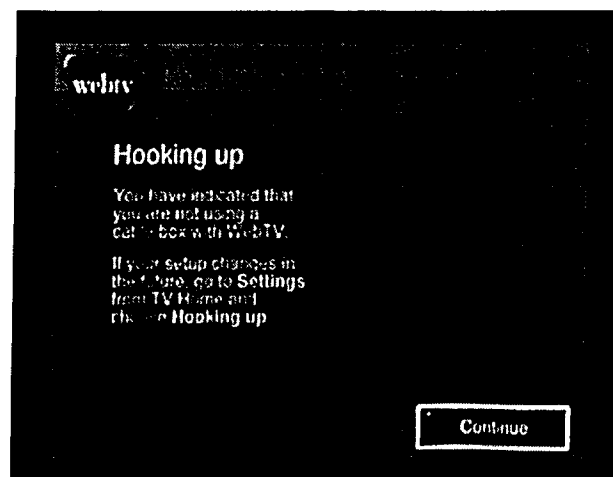
\*If none of the Code Sets work, Select "More Info". If these troubleshooting tips do not work, we do not currently have the IR codes for the user's VCR. Please follow IR escalation procedure.

Select "Done".



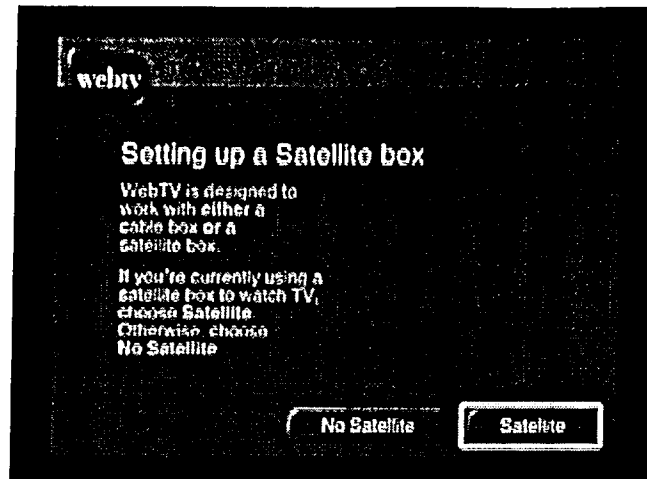
***The WebTV will return to the "TV Settings" screen after selecting "Done"***

\*If the user DOES NOT HAVE a Cable box, They would Select "No Cable box" (see page 30) and they would then get the following screen. Select "Continue" to set up satellite box.



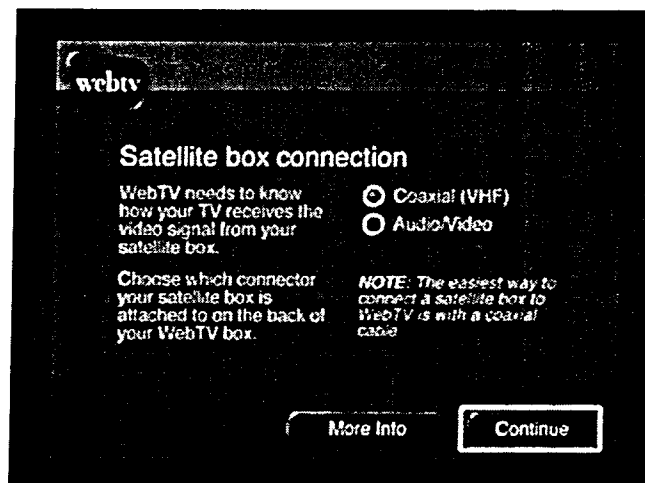
# Satellite box

Select "Satellite" (If the user does not have a Cable box, see page 37 below).

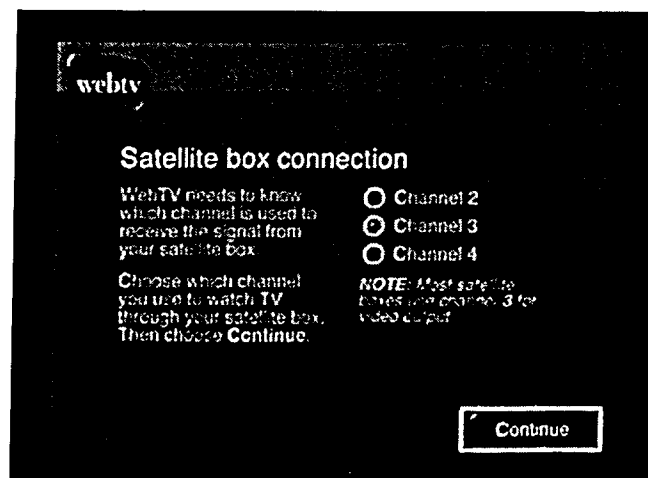


*If Coaxial (if Audio/Video, skip next two steps):*

Select "Coaxial (VHF)" and "Continue"

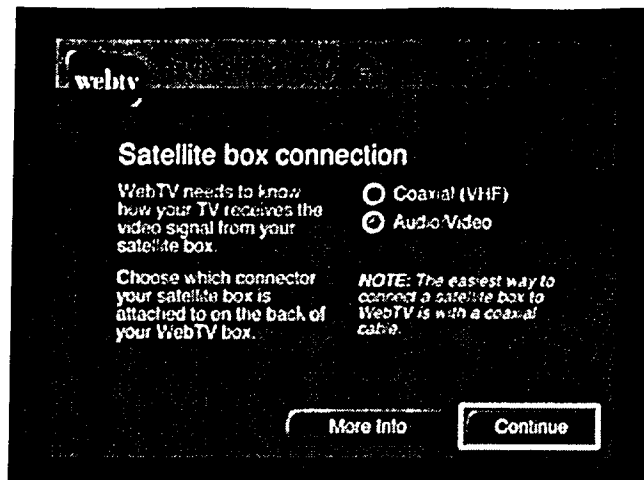


Select appropriate channel and "Continue" (skip next step)



## If Audio/Video:

Select "Audio/Video" and "Continue"

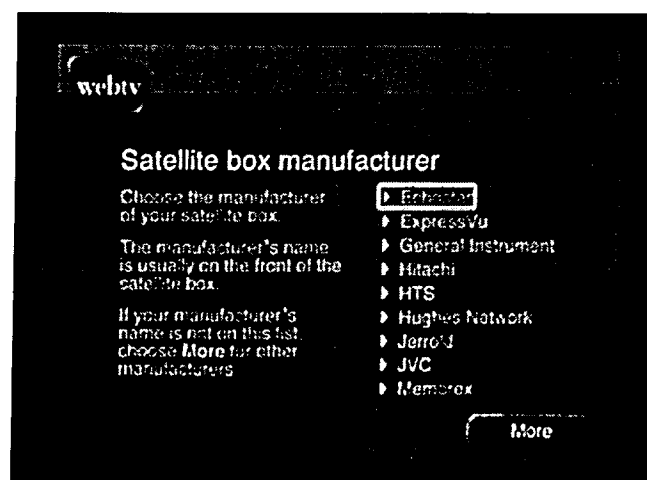


You should see a picture in the box on the screen below. If not, make sure the Coaxial or A/V cables are hooked up correctly (unplug the WebTV Plus Receiver if making any changes). Then try going through the hook up steps again.

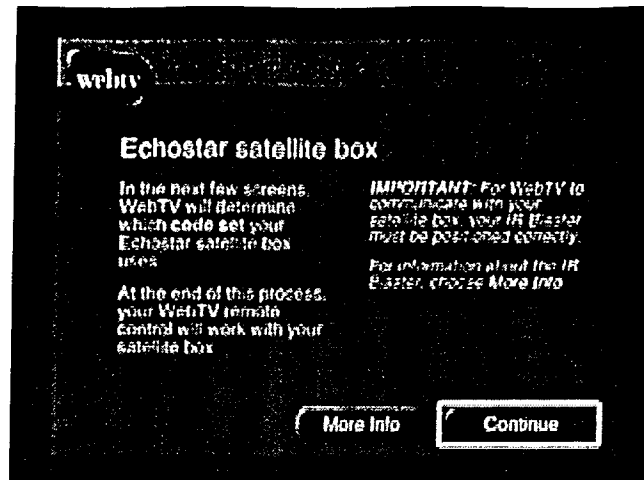
If you see a picture on the screen below, Select "Continue"



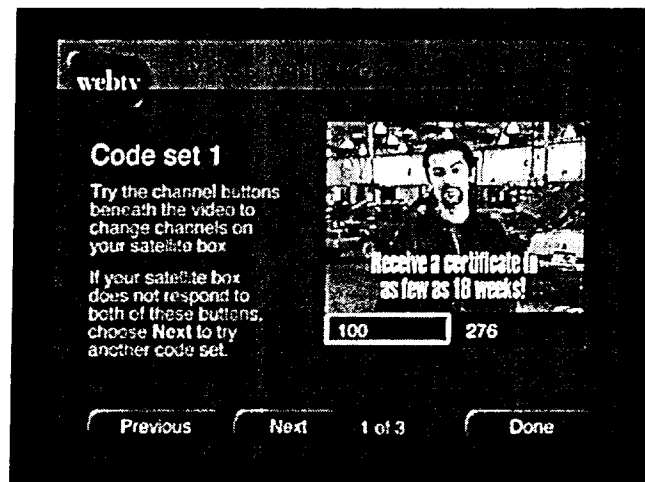
Select Satellite box manufacturer



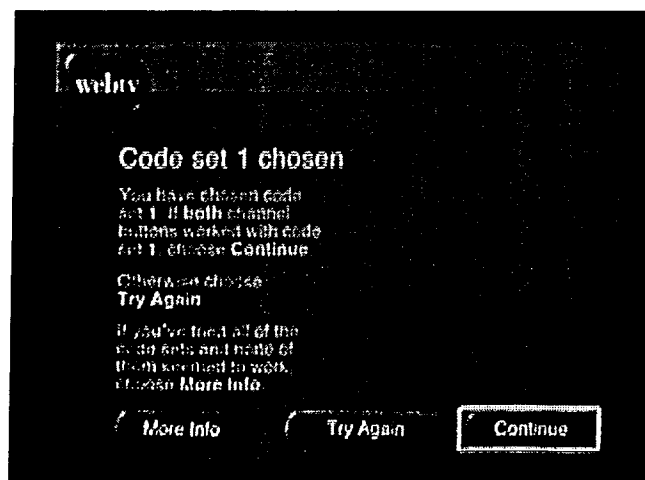
Select "Continue"



Try switching between the two channels in the TV picture box (Channels 100 and 276) Highlight and Select both of the channels, one at a time. The Satellite box should tune to the same channels (in the picture box) when these are selected. If the Satellite box does not respond correctly to the selected channel, Select "Next" and try selecting the channels again. Continue this process until the correct Code Set is selected. When all the channels change properly (or all the Code Sets have been tried), Select "Done"



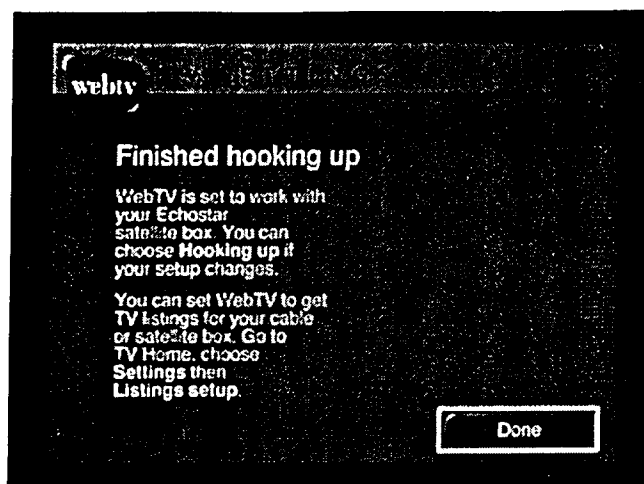
If both channel buttons worked with the chosen Code Set, Select "Continue".



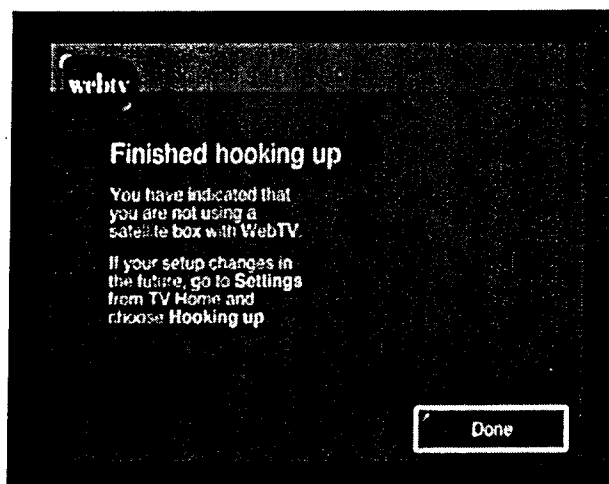


\*If none of the Code Sets work, Select "More Info". If these troubleshooting tips do not work, we do not currently have the IR codes for the user's VCR. Please follow IR escalation procedure.

Select "Done".



\*If the user DOES NOT HAVE a Satellite box, They would Select "No Satellite box" (see page 34) and they would then get the following screen. Select "Done" to return to the TV SETTINGS page.



***The user has completed the "Hooking up" section. If the user needs to update these settings (i.e. a new VCR or they hook up a new Satellite box), they can go back into "Hooking up" and make these changes.***

# Video for Email using Camcorder or VCR

Testing for a Camcorder/VCR Video Signal

***Unplug the WebTV Plus Receiver from the power supply when making any changes on the hookups, including the Audio/Video IN jacks.***

**Step 1** Connect the Camcorder/VCR Video (Yellow) "OUT" to the Video (Yellow) "IN" jack on WebTV unit.

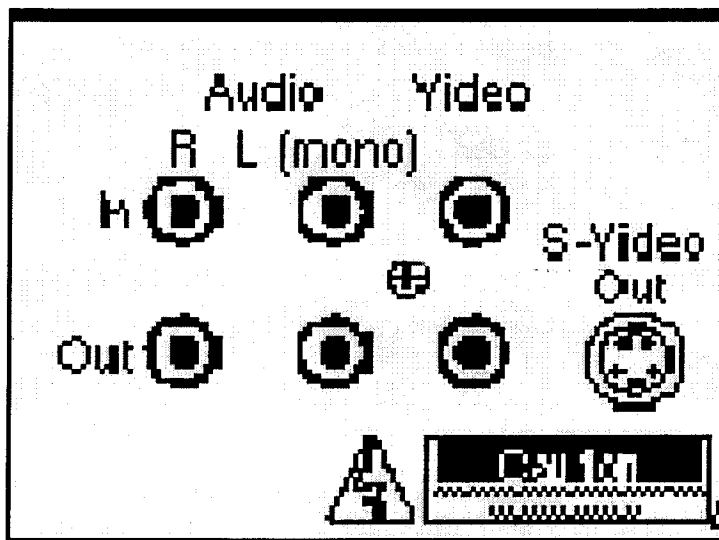
**Step 2** Next go to the TV Home VCR setup pages. To get to this page begin on the TV home page and select:

- Settings
- Hooking Up
- VCR
- Choose the "VCR" button
- Select "Audio/Video" and the "Continue" button
- Make sure the camcorder is on and you can see an image in the viewfinder.

The camcorder/VCR image will now display on the screen. It is important that once the camcorder signal is coming through you do not continue further, simply press the Home button to return to TV home. (You will not hear the audio through this method, it can only be tested on the Web Side)

If you continue to go through the VCR setup process after this, it will result in deleting the VCR information previously set.

Audio/Video Connectors Back of WebTV Plus Receiver



## Audio for Email using Audio (RCA) jacks

### Testing the Audio (RCA – red/white) jacks

***Unplug the WebTV Plus Receiver from the power supply when making any changes on the hookups, including the Audio/Video IN jacks.***

**Step 1** There are Audio "IN" jacks located on the back of the WebTV Plus Receiver. Connect the Audio (Red/White) "OUT" to the Audio (Red/White) "IN" jack on WebTV unit. The user can use any audio source that can send audio through these Audio (RCA) cables (Camcorder, Stereo, VCR, etc.).

**Step 2** The user needs to go into their email and choose "Write" to send an email. They next select "Recording" and choose "Record" to begin "taping" their audio attachment. The audio source must be turned on before you start to record the audio attachment.

**Step 3** When they are done (up to 30 seconds of audio) they choose "Play" to hear what they have recorded. If they do not hear anything, the Audio (RCA) cables are not plugged in correctly or the audio source is not sending anything through the Audio (RCA) "OUT" jack.